

Emergency Dental Services for **Devon**

Christmas and New Year 2019/20

Monday 23rd; Tuesday 24th; Friday 27th; Monday 30^{th;} Tuesday 31st December 2019

In Hours Provision:

The Access Dental helpline will be operating as normal from 7.30am – 10.30pm each day, giving advice to people in Devon and Cornwall on where to find an NHS dentist, and how to access dental care in an emergency. Tel: **03330 063300.**

Out of Hours Provision:

Access Dental will provide their normal out of hours service providing help and advice from 6.30pm – 10.30pm. Tel: **03330 063300**.

Bank Holidays/Weekends

Access Dental will provide their normal out of hours helpline and emergency clinic sessions during the day on the Bank Holidays and at weekends as follows: Tel: **03330 063300.**

Date	Emergency Clinics	
Christmas Day Wednesday 25 th December 2019	Exeter Plymouth Newton Abbot	9.00am - 12.00pm 9.00am - 12.00pm 9.00am - 12.00pm
Boxing Day Thursday 26 th December 2019	Exeter Plymouth Newton Abbot Barnstaple	9.00am - 4.00pm 9.00am - 4.00pm 9.00am - 4.00pm 10.00am - 1.00pm
Saturday 28 th December 2019	Exeter Plymouth Newton Abbot Barnstaple	10.00am - 5.00pm 10.00am - 5.00pm 9.00am - 4.00pm 8.45am - 5.15pm (4 urgent slots)
Sunday 29 th December 2019	Exeter Newton Abbot Plymouth Barnstaple	9.00am - 4.00pm 9.00am - 4.00pm 9.00am - 4.00pm 10.00am - 1.00pm
New Year's Day Wednesday 1 st January 2020	Exeter Newton Abbot Plymouth Barnstaple	9.00am - 4.00pm 9.00am - 4.00pm 9.00am - 4.00pm 10.00am - 1.00pm

Out of Hours Helpline:

The out of hours helpline will operate on all of the above dates from 7.30am until 10.30pm every day. Tel: 03330 063300.

Who can use the service?

Patients who are in need of relief from acute dental pain, acute infection, bleeding or trauma, who:

- May or may not have a regular dentist
- May be a visitor to Devon

Denplan patients (or those in other dental insurance schemes) can call the emergency phone number provided by their dental insurance company. This will not exclude patients from accessing NHS services.

Dental problems we cannot treat:

The emergency out-of-hours service is not suitable for:

- Attention to missing fillings
- Loose crowns
- Dentures or other minor matters.

Regular patients presenting with these conditions should contact their dental practice on the next available working day.