




DENTAL NEWSLETTER

For NHS Dental Practices in BaNES, Gloucester, Swindon and Wiltshire

Date: November 2019

Issue: 12

If there is anything you think would be useful to share in a future newsletter, please do let us know by emailing us at england.bgswh-dental@nhs.net

Actions Required	
 <p>Access Urgent Care</p>	<p><u>Access Urgent Care Out of Hours</u></p> <p>We are aware that not all practices are displaying current information on how patients access Urgent Dental Care Out of hours.</p> <p>Patient requiring urgent dental care out of hours should call 111. This information should be available to patients calling the practice out of hours and visible to patients in your waiting area.</p>
 <p>NHS Mail Accounts</p>	<p><u>NHS Mail Accounts</u></p> <p>You will be aware that for some months we have been requesting that all Practices set up a NHS.net email account. There are a number of practices who have still not completed this. We therefore ask that if you do not already have an account set up, that you do so as soon as possible. All practices must have an active NHS net account as we will only be sending communication to NHS net accounts. Please contact us if you have any issues or require further advice.</p>
 <p>NHS Mail Accounts</p>	<p><u>Accessing NHS Mail Accounts</u></p> <p>Practices who have successfully set up NHS Mail Accounts, please ensure that you are logging in and checking the account regularly. NHS England Dental Team and the BSA will only be sending information to these accounts, so it is important that your accounts are checked regularly to ensure any communication is picked up and actioned as appropriate. Also, please be aware that if these accounts are not accessed regularly they can become locked</p>



Important Information for Practice Managers



Flu

Flu Jabs

The flu vaccine is the best protection we have against what is an unpredictable virus. Flu can trigger unpleasant symptoms, from tiredness and headaches to difficulty sleeping and sickness, to severe illness for those who are most vulnerable. Getting vaccinated not only reduces the risk of catching flu, but also the chance of passing the virus to others.

Please consider getting your flu jab. You can arrange to be vaccinated at a pharmacy of your choice.



Winter Planning

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We would like to thank you for your co-operation in providing information regarding plans for practice opening hours over the Christmas and New Year's period.

As per your responses received please ensure that your contracted hours are covered and where alternative arrangements with other practices has been made or on call dentists are available, please ensure these are appropriately communicated to patients.

