About this bulletin
To minimise the number of emails sent to practices, NHS England and NHS Improvement – South West is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts. We recognise that CCGs with delegated authority may also issue information to practices regarding their areas of specific responsibility, however, the bulletin remains relevant to the practices in those areas in terms of the public health areas for which NHS England and Improvement remain responsible.

Copies of the bulletins and attachments are available on our website:
https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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**Key Deadlines**

<table>
<thead>
<tr>
<th>Event</th>
<th>Deadline</th>
<th>Via</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accept QOF 20/21 offer</td>
<td>By 27 March 2020</td>
<td>Via CQRS</td>
</tr>
<tr>
<td>Complete all the relevant actions in the QOF 2019/20 year-end</td>
<td>By 31 March 2020</td>
<td>Via <a href="https://digital.nhs.uk/services/general-practice-gp-collections/service-information/quality-outcomes-framework">https://digital.nhs.uk/services/general-practice-gp-collections/service-information/quality-outcomes-framework</a></td>
</tr>
<tr>
<td>checklist and complete the Quality Improvement Domain by manually</td>
<td></td>
<td></td>
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<tr>
<td>inputting the achievement</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CQRS declarations for payment in the same month</td>
<td>9th of each month</td>
<td>via CQRS</td>
</tr>
<tr>
<td>Maternity, paternity, parental or sickness absence</td>
<td>Last working day of each month</td>
<td>Kernow practices only via <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a> and other practices via their CCG</td>
</tr>
</tbody>
</table>

- **Items for all Practices**

**Assessment of continuous delivery of routine public health immunisations during covid-19**

Dear Colleagues

Firstly, on behalf of the entire NHSE/I Public Health Commissioning Team, please thank your practice team for everything they are currently doing. We fully understand and acknowledge that this is a very fast moving situation and our national public health guidance is not keeping up with daily announcements or localised issues requiring resolution and we can only apologise for the continued uncertainty but this as you can imagine is all being dictated by national processes outside of our local control.

However in the interim to ascertain the current position of immunisation delivery and cervical screening that you deliver in primary care we would appreciate if you could confirm your current position by returning information via the link – https://forms.office.com/Pages/ResponsePage.aspx?id=kp4VA8Zyl0umSq9Q55Ctv28xH6A58o9PqB7irbtMyvtUQ0hJTIIBRUtSRkIVOThLUVZNUVpMRVZLTC4u

This will give the system a current picture of services that are accessible to patients, help us review and plan next steps, we thank you for your continued support with these important public health programmes.

**The British Journal of General Practice has published a guide for practices on how to use video in clinical consultations**

It covers the steps practices need to take to get started, guidance for clinicians on how to conduct the consultation and advice for patients on what to expect and how to prepare for a video consultation. https://bjgplife.com/2020/03/18/video-consultations-guide-for-practice/
March edition of Vaccine update

The March edition of Vaccine update is now available. 
*Vaccine update: issue 306, March 2020*

This month's edition features:

- Keep calm and carry on vaccinating
- updates on the PPV23 and PCV13 availability and programmes
- vaccines for the 2019 to 2020 children’s flu programme
- providing a second dose of flu vaccine after all Fluenz® Tetra has expired
- expiry dates for Fluenz® Tetra issued in 2019 to 2020
- all influenza vaccines for the 2019 to 2020 season
- maternal Pertussis programme – change to dTaP/IPV vaccine
- update to Bexsero Patient Information Leaflet
- MMR vaccine ordering
- the EU Falsified Medicines Directive (FMD) and Delegated Regulation as applicable to PHE supplied vaccines for the national immunisation programme
- early notice: Easter and spring back holiday delivery and order cut-off changes
- National Immunisation Network (NIN) meeting 2020 is cancelled

COVID-19 Making the most of online services - webinar details

For the attention of GP Practice staff.

This webinar is to help you make the most out of your online services during the COVID-19 pandemic to protect your staff and patients.

Each webinar will have a short 10-15 minute presentation on different up-to-date topics that are relevant, followed by an opportunity for you to ask questions.

- Reducing footfall in the practice
- Total Triage first model
- Advice and options for registering patients remotely
- Case study on GP Practice responding to the COVID challenge

This is based on a first come first serve basis. We will be running these twice a week for the foreseeable future, and as mentioned above they will change slightly according to the latest information. We suggest that you share this with colleagues that may be interested as soon as possible.

**Please Note:** This is a live Webinar online. Once you book a ticket you will be sent the Webinar details 24 hours before the start of the webinar.

Please register here:

- COVID-19 Making the most of online services 31/03
- COVID-19 Making the most of online services 02/04

- Items for Bristol, North Somerset and South Gloucestershire Practices only
URGENT - QOF year end 19/20 Payment Update

This message is being sent on behalf of NHS England and NHS Improvement and NHS Digital


This letter also committed that NHS England and NHS Improvement will ensure that funding does not influence clinical decision making by ensuring that all GP practices in 2020/21 continue to be paid at the same rates. This assumes that they would have continued to perform at the same levels from the beginning of the outbreak as they had done previously, including for the purposes of QOF, DES and LES payments. However, to do this we will still need to collect year end data and to enrol practices into QOF for 2020/21. Currently, we also plan to collect QOF achievement data at the end of 2020/21 prior to any income protection being applied.

To ensure that QOF payments are processed as smoothly as possible during this period, changes are necessary to usual user functions and processes as staffing shortages and operational pressures mean that not all practices and commissioners will complete data entry, validation and participation activities within the required timeframes.

There are three changes which will be made to the CQRS system at the request of NHS England and Improvement to ensure that GP Practices get paid for QOF year end 2019/20 payments and are able to participate in the 20/21 QOF service and receive aspiration payments. These changes are:

1. Participation in QOF FY2020/21
   CQRS will offer and automatically accept this service to any GP Practice which have not yet participated but who have participated in FY2019/20. If a GP Practice subsequently does not want to participate you should contact your local commissioner who will be able to retract the offer.
   CQRS will automatically populate the four manual indicators to “yes” for any GP Practice who is yet to submit their manual indicators. A GP Practice will be able to amend this in the system up to 11pm on Tuesday 31 March. Any GP Practice who is paid significantly more or less as a result of these manual indicators (taking into consideration factors such as list sizes and mergers) will be highlighted to their commissioner who we would expect to investigate and adjust the payment where necessary. This amended payment will be an off-system adjustment.

3. Auto-Declaration and Financial Approval of payments
   All achievement payments for QOF 19/20 will be automatically declared and approved within the CQRS system. GP Practices will not be required to declare any achievement payments. Aspiration payments will be automatically financially approved as usual.

   During the year end calculation, NHS England and NHS Improvement with NHS Digital will interrogate the calculated data and ensure that no GP Practice is paid less than the previous financial year. Commissioners will be alerted to any practices who are significant outliers so that data can be checked and amended where necessary. This amended payment will be an off-system adjustment.

Delegated Commissioning – Special Allocation Scheme (SAS) – Kernow CCG
With effect from 1 April 2020 Kernow CCG will take on the day-to-day responsibility of commissioning the Special Allocation Scheme (SAS). All queries and applications relating to the SAS within the Kernow area should be directed to primarycare.kernow@nhs.net from that date.