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From: SWDENTAL, England (NHS ENGLAND & NHS IMPROVEMENT - X24)
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Subject: Special Dental Bulletin SW43b 17 September 2020 - Social media assets and testing messaging

Special Bulletin



NHS England and NHS Improvement - South West

Issue SW43b – 17 September 2020 - Social media assets and testing messaging
For attention of all NHS dental practices/providers. Please cascade to relevant staff. Also circulated to secondary care dental providers, community service providers and other dental stakeholders for information.

Dear Colleagues

Open for business materials

Social media assets have been publishing promoting access to dental and pharmacy services. The graphics, including suggested social media posts, can be downloaded [here](#).

Testing messaging

As you would have seen there has been a lot of focus on testing capacity across the country. If you are asked about access to a covid-19 test here are some useful lines:

- There is now very high demand for coronavirus tests and it is vital people are tested if they have symptoms to help stop the spread of the virus.
- If someone has covid symptoms, they must get a test. If they don't have symptoms, they don't need a test.
- A recent survey at testing sites found a quarter of people turning up did not have symptoms. If someone doesn't have coronavirus symptoms, and has not been advised to take a test by a doctor or a public health professional or by their local council, they should not be book a test. Healthcare professionals will be checking those for symptoms at testing sites.
- If someone has any coronavirus symptoms they must isolate immediately for 10 days (don't wait for a test or a test result before doing so)
- If someone is identified as a contact of a positive case they must isolate for the full 14 days (even if for some reason they got a negative test during that period)
- By following these simple rules, people who need a test can get one.

Kind regards

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NHSE SW dental website: <https://www.england.nhs.uk/south/info-professional/dental/>

Provider process / Compass support: [NHS Dental Services – Business Services Authority](#)

NHSmile registration and support: <https://portal.nhs.net/Help/> e: dentistadmin@nhs.net

Performers List / Supplies: [PCSE Primary Care Support England](#) e: pcse.enquiries@nhs.net



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