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**From:** SWDENTAL, England (NHS ENGLAND & NHS IMPROVEMENT - X24)  
**Sent:** 18 September 2020 12:38  
**Subject:** Special Dental Bulletin SW43c 18 September 2020 - Central Alerting System: Update From The CAS Helpdesk: Changes To MHRA Alerts And Amendments To The Website

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# Special Bulletin



NHS England and NHS Improvement - South West

Issue SW43c – 18 September 2020 - Central Alerting System: Update From The CAS Helpdesk: Changes To MHRA Alerts And Amendments To The Website  
*For attention of all NHS dental practices/providers. Please cascade to relevant staff. Also circulated to secondary care dental providers, community service providers and other dental stakeholders for information.*

Dear Colleagues

Please see the below information and link to the CAS alert.

Issue:

The Medicines and Healthcare products Regulatory Agency (MHRA) is now an accredited issuer of National Patient Safety Alerts.

This means there will be some changes to what you receive from CAS as set out in the attached document.

There are also some changes to the website and a reminder to organisations to register out of hours email addresses with us if you have them.

CAS Liaison Officers: there is no response required via the website to this message.

- [CHT-2020-002.pdf](#)

You can view further details of this alert by clicking on the following link: [View Alert](#)

Kind regards

Dental Commissioning Team (South West)

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w: [www.england.nhs.uk](http://www.england.nhs.uk) and [www.improvement.nhs.uk](http://www.improvement.nhs.uk)

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NHSE SW dental website: <https://www.england.nhs.uk/south/info-professional/dental/>

Provider process / Compass support: [NHS Dental Services – Business Services Authority](#)  
NHSmail registration and support: <https://portal.nhs.net/Help/> e: [dentistadmin@nhs.net](mailto:dentistadmin@nhs.net)  
Performers List / Supplies: [PCSE Primary Care Support England](#) e: [pcse.enquiries@nhs.net](mailto:pcse.enquiries@nhs.net)

