About this bulletin

The NHS England and NHS Improvement (NHSE/I) South West Integrated Public Health Team has taken over responsibility from the NHSE/I South West Primary Care Team for collating and issuing a rebranded, weekly Public Health GP Bulletin. This weekly bulletin is the main method of communicating with practice managers covering the 579 practices in Bristol, North Somerset, South Gloucestershire, Bath & North East Somerset, Swindon, Wiltshire, Gloucestershire, Somerset, Devon, Dorset, Cornwall and the Isles of Scilly.

The bulletins contain important public health information for practice managers on Section 7a screening and immunisation programmes, which are commissioned by NHSE/I. Content may include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts.

Current issues and back copies of the bulletins and attachments are available on the NHSE/I website [here](#).

If you have any questions or wish to provide feedback, please contact the Integrated Public Health Team on [england.swscreeningandimms@nhs.net](mailto:england.swscreeningandimms@nhs.net)

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- Items for Bristol, North Somerset and South Gloucestershire Practices only
  - None
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  - None
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  - None
- Items for Devon Practices only
  - None
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  - None
Key Deadlines

<table>
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<th>CQRS declarations for payment in the same month</th>
<th>9th of each month</th>
<th>Via CQRS</th>
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**Items for all Practices**

**Vaccination Storage and Cold Chain Advice**

Please refer to guidance attached regarding storage of flu vaccines and what to do in the event of a cold chain incident.

**CQRS welcome page and changes to the CQRS service desk**

**CQRS welcome page update**

The new CQRS welcome page is now live. It can be accessed using the below URL: [http://welcome.cqrs.nhs.uk/](http://welcome.cqrs.nhs.uk/)

The welcome page does not replace the CQRS system, which can still be accessed through all the usual channels ensuring continuity of service.

The welcome page does, however, link out to the system, while also containing training and user guides, relevant contact details and news and updates on everything CQRS related. As well as being a central point of access to the system with user guides and training, the landing page will be regularly updated with news and information relevant to you regarding CQRS.

As such, please bookmark this page to ensure you’re kept up to date on all CQRS developments.

Please note that the page went live on the evening of 12th October, the CSU Collaborative has since initiated additional improvement activities to the content within the site throughout the morning on 13th October, during which time the new CQRS Welcome page was unavailable. We are pleased to confirm that the welcome page has now been restored and should be fully functional.

**Reminder- please note the following changes to the CQRS service desk**

CQRS Service desk support remain in place and continue to support user queries and issues. However, the service desk number is changing. From 02 November the new number will be **0330 124 4039**. Note the service desk email will not change and remains [support@cqrs.co.uk](mailto:support@cqrs.co.uk)