

REVIEW, REFRESH AND RESET

...Sharing learning and good practice for improved patient safety and outcomes

What?

The South West Clinical Quality Team and Co-Chairs of the South West Quality Network are organising a virtual event to take place in November 2020, with a focus on delivering safe care in the context of the ongoing pandemic, particularly in relation to never events. The event will be facilitated by NHS England and Improvement with a selection of internal and external speakers.

The NHS has faced unprecedented challenge in the year of 2020 - the psychological and practical implications of the Covid-19 pandemic have been significant. The aim of this event is to bring colleagues together for mutual support, before winter, to explore the following topics:

- Sharing of successes and challenges in patient safety
- Human factors and psychological impact
- Strengthening of never event mitigations in response to new ways of working (PPE, environmental etc.)
- Proactive risk assessment and foresight to prevent adverse incidents.

Why?

Who?

The invitation to this event can be extended to any system colleagues in the South West (whether clinical or non-clinical) who feel they would benefit from the event.

Directors of Nursing and Medical Directors will be approached initially to cascade the invitation to the relevant teams.

Monday 02 November 2020, 10.00 – 16.00

When?

Where?

The event will be held virtually over Microsoft Teams. It will be live and interactive as opposed to pre-recorded.

To register a place at the event, please email england.swqualityhub@nhs.net with your name, job title, organisation and contact details – the Teams invitation and joining instructions will then be forwarded to you.

How?

