

News, updates and resources

- New CD lead at CQC <u>victoria.lea@cqc.org.uk</u>
- Our <u>medicines.enquiries@cqc.org.uk</u> mailbox
- Work on our controlled drugs annual update is well underway. Last year's can be found here: https://www.cqc.org.uk/publications/major-report/safer-management-controlled-drugs
- Resources and information:

https://www.cqc.org.uk/guidance-providers/adult-social-care/medicines-information-adult-social-care-services#carehome

https://www.cqc.org.uk/guidance-providers/gps/nigels-surgery-28-management-controlled-drugs

https://www.cqc.org.uk/guidance-providers/healthcare/cannabis-based-medicinal-products-further-guidance-information



News and updates

- New strategy consultation closed 4th March
- https://www.cqc.org.uk/getinvolved/consultations/world -health-social-carechanging-so-are-we

People and communities

We want our regulation to be driven by people's experiences and what they expect and need from health and care services. We'll focus on what matters to the public, and to local communities, when they access, use, and move between services.

Smarter regulation

We want our assessments to be more flexible and dynamic. We'll update ratings more often, so everybody has an upto-date view of quality. Being smarter with data means our visits will be more targeted, with a sharper focus on what we need to look at.

Health and care systems Reducing inequalities

Safety through learning

We want all services to have stronger safety cultures. We'll expect learning and improvement to be the primary response to all safety concerns in all types of service. When safety doesn't improve, and services don't learn lessons, we'll take action to protect people.

Accelerating improvement

We want to do more to make improvement happen. We'll target the priority areas that need support the most. We want to see improvement within individual services, and in the way they work together as a system to make sure people get the care they need.



Changes for more flexible and responsive regulation

COVID-19 has made services think differently, we are no exception

We want to be flexible and respond to situations as they happen

We want to introduce changes to allow us to assess and rate services more flexibly

Allowing us to update our ratings more often in a simpler, responsive and proportionate way for the public, providers and stakeholders

Changing the way that we consult and providing more opportunities to hear people's views in real time





How can I get involved?

- We want to hear what you think
- Respond by 5pm on Tuesday 23 March 2021
- The quickest and easiest way to respond is through our online form found here:
 - https://surveys.cqc.org.uk/regulatorychanges
- If you can't use the online form, you can respond by email to: regulatorychanges@cqc.org.uk
- We also offer a postal option see <u>www.cqc.org.uk/regulatorychanges</u> for more information

