

Regional Clinical Advice Response Service 01/03/21

For any COVID-19 vaccination related queries or to escalate an incident please contact:
england.swcovid19-voc@nhs.net

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Supporting Vaccination Centres and Community Pharmacy led Local Vaccination Services with challenges around eligibility.

From 10th February 2021, healthcare workers and community based social care workers in priority group 2 have been able to book to receive their vaccination appointments in a vaccination centre or community pharmacy through the National Booking Service. As much as possible we have tried to automate checking of eligibility through the booking process however, vaccination sites have a vital role in checking that frontline Health and Social Care workers with a vaccination appointment are eligible.

In limited circumstances the checking of eligibility and identification documents at vaccination sites has caused tension when people attending have been unable to demonstrate their eligibility and vaccination has to be refused. We recognise that these can be difficult conversations and want to ensure that staff and volunteers are supported to handle these situations sensitively and compassionately.

Eligibility guidance

An updated eligibility checklist for vaccination centres and community pharmacy-led local vaccination services is attached. Please ensure that the previous version is removed from circulation and replaced with the latest version.

This revision provides clarification that:

- podiatrists and other Allied Health Professionals working directly with the public are eligible frontline healthcare workers;
- staff working at symptomatic Covid-19 testing sites are eligible frontline health workers
- early years workers (including childminders and nursery workers) not working with children at higher risk for Covid-19 are not eligible
- teachers, teaching assistants and other school staff not working with children at higher risk for Covid-19 are not eligible

NHS England and NHS Improvement




Teaching Staff and Those Involved in Lateral Flow Testing

Anecdotal evidence from social media suggests that teachers have been receiving vaccines and reporting that regional teams (especially in the South West) have supported this. **Please note that this is not the case. National guidance is clear that individuals involved in Lateral Flow testing don't qualify as health care workers and they should not be vaccinated on that basis.**

Adverse Event Reporting Poster

Please find attached as PDF poster (see below) on reporting adverse events following Covid-19 vaccination.

COVID-19 Vaccine Adverse Events: How to Report 

Significant adverse events and reactions to COVID-19 vaccines *must* be reported to:

CARS
(Clinical Advice and Response Service)
Please email CARS via
england.swcovid19-voc@nhs.net

The following guidelines should be followed when deciding what to report:

- ◆ Any side-effect/reaction that is not already noted in the manufacturer's SPC and that the clinician considers to be possibly linked chronologically to the vaccination.
- ◆ A known side-effect/reaction noted on the SPC but that the clinician considers to be an extreme form of this known side-effect, e.g., fever that lasts more than expected number of days, and for which there is no other cause, an urticarial reaction that affects a much larger area than just at the injection site etc.
- ◆ An acute clinical event, hospitalization or death linked in time to the vaccination for which the clinician does not consider there to be any other clinical cause.

IF IN DOUBT, REPORT IT

Following initial investigation and if appropriate, you may be directed by CARS to complete the following online forms:

Allergic Reactions and Other Serious immediate Adverse Events e.g. cardiac arrest, death, hospitalisation, etc
(event within 72 hours of vaccination)
(<https://cutt.ly/covid-ae>)

Yellow card reports

Please note, you should still report to the MHRA Yellow card system:
<https://coronavirus-yellowcard.mhra.gov.uk/>

Note: you can use the information inputted into the first online form to generate a core text which you can then cut and paste into the Yellow Card form, **Datix** or any other regional systems to avoid duplication of work.

COVID-19 Vaccination Programme - Standard Operating Procedure

Please use link to access the Standard Operating Procedure for the management of COVID-19 vaccination clinical incidents and enquiries:

[Coronavirus » Standard operating procedure: Management of COVID-19 vaccination clinical incidents and enquiries \(england.nhs.uk\)](#)

The purpose of this document is to clarify the process by which incidents and enquiries related to the COVID-19 vaccination programme are escalated and addressed, at both regional and national levels, and to describe the audit and governance process for this.

All COVID-19 vaccination queries and incidents should be directed to:
[**england.swcovid19-voc@nhs.net**](mailto:england.swcovid19-voc@nhs.net)