

Regional Clinical Advice Response Service 30/04/21

Clinical Advice Response Service – how to contact us from May 2021

From the 3rd May 2021 please can all clinical queries and incidents in the COVID vaccine programme be sent directly to the clinical advice response service to the email below. This change is in line with the changes NHSEI have made to the incident response level.

england.swcovid19-cars@nhs.net

For any COVID-19 vaccination related queries or to escalate an incident please contact:
england.swcovid19-cars@nhs.net

Please note that going forward and in line with the RVOC and NVOC, RCARS will now operate between the hours of 8am and 6pm over the weekend.

**PLEASE SHARE WITH ALL RELEVANT STAFF INVOLVED WITH THE
VACCINATION PROGRAMME**

Contents:

To access each of the items in the contents below, please press ctrl and click on the relevant link.

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2. [COVID-19 Vaccination: Women of Childbearing Age, Currently Pregnant or Breastfeeding](#)
3. [Guidance: Clinical Investigation and Management Of COVID-19 Vaccine Induced Thrombosis and Thrombocytopenia](#)
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Updated AstraZeneca PGD

The national protocol and patient group direction (PGD) for COVID-19 Vaccine AstraZeneca have been updated. Version 03.00 of these documents can be accessed via:

[https://www.gov.uk/government/collections/covid-19-vaccination-programme#protocols-and-patient-group-directions-\(pgds\)](https://www.gov.uk/government/collections/covid-19-vaccination-programme#protocols-and-patient-group-directions-(pgds))



COVID-19 Vaccination: Women of Childbearing Age, Currently Pregnant or Breastfeeding

Information for all women of childbearing age, those currently pregnant or breastfeeding on coronavirus (COVID-19) vaccination has been produced and can be found at the following link:

[COVID-19 vaccination: women of childbearing age, currently pregnant or breastfeeding - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/covid-19-vaccination-women-of-childbearing-age-currently-pregnant-or-breastfeeding)

Please also find attached a newly published leaflet 'COVID-19 vaccination guide for childbearing, pregnant or breastfeeding women'.

Guidance: Clinical Investigation and Management Of COVID-19 Vaccine Induced Thrombosis and Thrombocytopenia

New guidance has been published and can also be read [here](#).

A detailed case review is ongoing jointly by Medicines and Healthcare Products Regulatory Agency (MHRA), Public Health England (PHE) and the Expert Haematology Panel. It is important to ensure all health professionals are alert to relevant symptoms which require urgent further clinical review and investigation.

Clinical investigation and management

An urgent full blood count should be considered in any patient presenting more than 4 days and within 28 days of coronavirus (COVID-19) vaccination with:

- new onset of severe headache, which is getting worse and does not respond to simple painkillers
- an unusual headache which seems worse when lying down or bending over, or may be accompanied by blurred vision, nausea and vomiting, difficulty with speech, weakness, drowsiness or seizures
- new onset of unexplained pinprick bruising or bleeding
- shortness of breath, chest pain, leg swelling or persistent abdominal pain

If you have any clinical concerns, patients should be urgently referred to hospital and to appropriate specialist services for further assessment, particularly if the symptoms are unexplained and present in combination with thrombocytopenia.

The recommended management of this rare presenting condition is available from the [British Society of Haematologists \(BSH\)](#) with specific guidance produced by the Royal College of Emergency Medicine (RCEM) [Emergency Departments and Acute Medical Units](#).

A brief guidance document on the [primary care management of suspected thromboembolism with thrombocytopenia after COVID-19 vaccination](#) has been produced by the Royal College of General Practitioners (RCGP).

Advice on COVID-19 vaccination

For the latest guidance please see [The Green Book](#).

In addition, a range of resources for the public and health professionals have been made available. These resources will continue to be updated as new information becomes available, so we recommend linking the [COVID-19 vaccination and blood clotting](#) collection to ensure that you are providing the most up-to-date guidance.

Advice on Cancelling a Record on Pinnacle

We have had reported a number of such cases where a patient has a vaccination record but reports not to have had the vaccination. We believe the issue is either confusion about NHS number or an impersonation of that person.

To correct the record, you will need to cancel the record in the point of care application such as Pinnacle. You can do it yourself if you have access to Point of Care application, or you can contact the site of Vaccination to ask them to cancel the record for you. Please also ask them to use their booking system identify the person vaccinated and record correct vaccination. This cancellation will not currently update the GP clinical record, so you'll need to do another cancellation to the clinical record to get the two systems in sync.

If you do not or cannot cancel the first erroneous vaccination in the Point of Care and you are going to vaccinate (or have vaccinated) the patient, you are able to enter another "new" vaccination record. You will need to manually book them for a vaccine as Accurbook and NBS do not allow booking multiple first doses. When entering the record after the vaccination, the vaccinator will get a warning that the dose has already been entered, however they are able to override this message. NIMS will use the last entered first dose to recommend a second dose so the patient should get the correct second dose.

Which Leaflets Should We Give Patients Following Vaccination?

Everyone receiving the **AZ vaccine** should receive the [Covid-19 vaccination and clotting leaflet](#) as well as the [adult leaflet](#). All recipients of other vaccines should be given the [adult leaflet](#) and the [what to expect post vaccination](#) leaflet to accompany the record card.

All resources can be found in the collection here:

<https://www.gov.uk/government/collections/covid-19-vaccination-programme>

Summary of Recent Publications

- [COVID-19 vaccination: guide for adults - GOV.UK \(www.gov.uk\)](#)
Revised phase 2 leaflet
- [COVID-19 vaccination and Ramadan collage poster A](#) product code: COV2020606A
- [COVID-19 vaccination and Ramadan poster B product code:](#) COV2020606B
- [COVID-19 vaccination and Ramadan poster C product code:](#) COV2020606C

The Ramadan posters are available in the following languages:

- Ramadan poster A in [Arabic](#), [Bengali](#) and [Urdu](#)

- Ramadan poster B in [Arabic](#), [Bengali](#) and [Urdu](#)
- Ramadan poster C in [Arabic](#), [Bengali](#) and [Urdu](#)

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