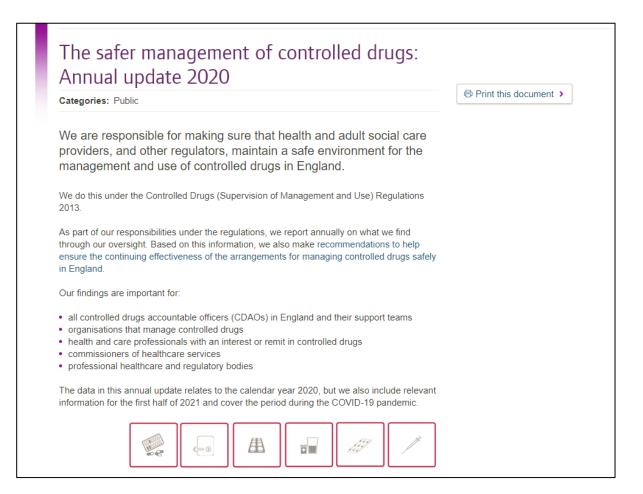


# South CDLIN Learning Day CQC Annual Update

Victoria Lea, National Controlled Drugs Lead September 2021

### CQC Annual update 2020





# Key points for 2020



- •Controlled drugs governance and audits
- •Prescribing through remote patient consultations
- •Use of Electronic Prescription Service
- •Medicines for people at the end of their life
- •Signatures, storage and distribution
- •Personal protective equipment
- •Unused medicines in care homes and hospices

### Schedule 4 and 5 controlled drugs



- National oversight of prescribing Schedule 4 and 5 controlled drugs in the independent health sector.
- Inappropriate prescribing of these medicines that have contributed to individual deaths.
- Theft and diversion
- Examples of good practice

## Liquid opioids



- Continue to receive reports of harm
- Oramorph included, but not limited to this
- Repeat supplies
- Individual review
- Dispensing labels

### Transfer of care



We have heard about issues for people who are prescribed medicines to treat substance misuse and are admitted to hospital, for example:

•on admission it is not always ascertained when they last took their medicine

•the hospital does not prescribe their medicine

•the hospital prescribes the medicine but does not have it in stock and the patient can't get timely access to it

In some cases, these issues have resulted in avoidable harm for the patient.

# Sharing information about staff involved in diverting controlled drugs

- Continue to hear about incidents associated with this, nationally
- History of diversion can be hidden
- Missed opportunity to provide support
- Appropriate processes in place for employment checks
- Requirements for information sharing

Care Quality Commission

## Concerns discussed at CDLINs



- Pregabalin and gabapentin
- Temporary residents
- Multiple supply sources
- Identity checks
- Self-prescribing

## Concerns discussed at CDLINs



- Temporary staff and local policy changes
- CD balance checks
- Prescription security
- Electronic prescribing in hospitals
- Identity checks

### Themes from inspections



- CDAO notifications
- Home Office licenses
- Guidance and safety alerts
- Reporting and learning from incidents
- Record keeping

### Themes from inspections



- CD storage
- Single nurse administration
- Transdermal patches
- Governance



1. Providers need to include controlled drugs governance as part of their COVID-19 recovery plans

2. Providers should enable all health and care staff to freely engage and participate in activities that support reflection and learning

3. Those leading and working in local health and care systems need to collaborate to reduce risks of avoidable harm associated with controlled drugs

4. All health and care professionals need to prioritise personalised patient care in the context of controlled drugs

# Useful links



- CD Annual Update: <u>https://www.cqc.org.uk/publications/themes-</u> <u>care/safer-management-controlled-drugs-annual-update-</u> <u>2020#information</u>
- CDAO notifications: <u>https://www.cqc.org.uk/guidance-</u> providers/registration-notifications/controlled-drugs-accountableofficer-notifications
- Newsletters: <u>https://www.cqc.org.uk/guidance-providers/controlled-drugs-national-group</u>

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