Protecting and improving the nation's health





#### NHS England and NHS Improvement - South West

#### **ISSUE 3 April 2021**

#### About this newsletter

We have created this newsletter to keep you informed with the latest news and information regarding sample taker training, sample taker register, recruitment, incident reporting and advice on becoming a mentor or assessor.

If you have any questions or wish to provide feedback, please contact the Screening and Immunisations Team using: <a href="mailto:england.swscreeningandimms@nhs.net">england.swscreeningandimms@nhs.net</a>

Please circulate to all members of staff who might find this newsletter useful.

#### Contents

- 1. Difference in codes
- 2. Sample Taker register access
- 3. Open Exeter access
- 4. HMR101 form process
- 5. Samples within 3 months
- 6. GP sample takers
- 7. NBT Policy Update
- 8. Labelling Requirements

#### Thank you

On behalf of the NHSE/I Screening and Immunisations Team, we want to say a big thank you for all the hard work and diligence you all are doing for the Cervical Screening Programme. We appreciate all your effort in continuing to deliver the programme during this difficult time in lockdown.

#### The Sample Taker Register code is not the same as the User Code for Open Exeter.

The Sample Taker code is your individual code on the Sample Taker Register and is used when filling out the cervical sample request HMR101 forms. This is given when you are added to the Sample Taker Register by your Practice Lead. The Open Exeter User Code is used to log into your individual Open Exeter account. You will be given the User Code by the OE Primary Contact at your practice. Please ensure you use these codes appropriately.

#### Sample Taker Register Access

The practice lead of the register at your GP practice is responsible for creating an account on the register. You will receive a username and password and will be able to update your profile including contact details and training.

Please ensure your contact details and your training are up-to-date on the register.

If you are a hospital based Sample taker, you will need to complete a Sample Taker Registration Form to be added onto the register. Please contact SCWSU to get a form. Access to the Register can be found <u>here</u>

If you have any issues with the sample taker register, please contact SCWSU by email: <u>cervicalsampletaker.scwcsu@nhs.net</u> or by phone: 0300 123 6221

#### **Open Exeter Access**

Your practice should have a Primary contact for Open Exeter. This is usually the practice manager. They can create user accounts for staff members generating a User Code and a password to access the account.

Smart cards can be registered to your individual account to allow quick access to their account. As sample takers, you can view patients' cervical screening history including previous results and their current recall status.

Access to Open Exeter can be found here.

## HMR101 cervical cytology request form process

When a patient has their cervical sample test, the sample taker must complete a HMR101 cervical cytology request form. As a sample taker, you will use Open Exeter to produce a prepopulated HMR101 form with the patient's demographic and previous test results. This should fill out automatically when you view a patient's screening record as there is an option to produce a HMR101 form.

# As shown below, sample takers will need to add clinical data and their own details including their sample taker code to the form as this information is not pre-populated on the form.

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After inputting your details and clinical data, you should select the appropriate HMR101 form depending on your lab. For the labs in the South West;

- For NBT, an editable A4 portrait HMR101 form is used
- For BSPS, an A5 HMR101 form can be used if ICE is not available.

When the correct HMR101 form is selected and has all the relevant information, it will be ready to print as a PDF and be submitted to the relevant lab with the sample.

If the HMR101 is not correctly completed and hand written forms are used, there is a chance that the sample will be rejected. This will mean that the patient will have to have another cervical sample test. Please ensure if you do need to fill in a blank form, it is very important that you as the sample taker complete as much of the form as you can with the correct information.

If you have issues with Open Exeter in producing the HMR101 forms or accessing the screening records, please contact the Open Exeter Help Desk by email: <u>exeter.helpdesk@nhs.net</u> or by phone: 0300 303 4034

### Second samples received within 3 months

NBT have received a number of samples within 3 months of an inadequate result. The guidance found <u>here</u>, states a minimum of 3 months is required between samples. Otherwise this will cause the second sample to be inadequate and the patient will be referred to colposcopy. The letter from CSAS does clarify the date from which the patient will be due but it is important that the sample is not taken before this date.

# **GP** sample takers

If you are a GP, you are able to become a sample taker. GPs will need to get a sample taker code which requires the practice lead of the sample taker register for your practice to add the GP to the register. It is important that as a GP, you have your own sample taker code as this will be used when filling out the HMR101 forms.

GPs do not have to carry out the sample taker training but it is advised for them to complete the e-learning sample taker training that we advise all sample takers to carry out <u>here</u>. They will have to make an account and then search for 'NHS Cervical Screening Programme'.

# NBT Policy Update – Cervical Screening Personal Identification number (PIN) absent or invalid

According to the PHE national sample acceptance guidance, cervical screening sample taker's PINs should be present and valid on the HMR101 request form, as this confirms that the sample taker is appropriately trained and competent in cervical sample taking. In line with the national policy, with effect from 1st April, if the sample taker PIN is absent or invalid, samples will be HPV tested and reported as HPV inadequate (HPV-U) if the HPV test is negative. If the HPV test is positive the cytology slide will be examined and reported as cytology inadequate unless abnormal cells are identified. Please ensure that you and all your fellow sample takers at your practice are registered to the Sample Taker Register and ensure a valid PIN code is included on every cervical screening request to avoid inadequate/unavailable sample results.

# **Cervical Screening Sample Labelling Requirements**

There has been issues with patient names not visible on sample pots. The sample pot will need to be labelled manually or with a label printed from your practice system. Please ensure all cervical screening sample requests (vial and form) meet the following minimum identifying criteria:

- the patient's full name (at least first name and surname)
- the patient's date of birth
- the patient's NHS number (the patient address is also acceptable in the absence of an NHS number)

There must be a minimum of 3 legible and correct patient identifiers to link a request form and sample vial that arrive together. The absence of, or significant mismatch of, one or more of these essential data items constitutes a major labelling discrepancy. In these circumstances, the laboratory cannot be certain of the patient's identity so the sample will be rejected.

Team Contact details	Reporting a Screening Incident
For routine NHS cervical screening	Many of you will have seen and used this
enquiries, Screening and Immunisation incidents, and information about Screening	before but just a reminder and link for easy access.
Programmes and advice, contact the PHE	Screening incident guidance:
South West Screening & Immunisations	https://www.gov.uk/government/publications/
Team	managing-safety-incidents-in-nhs-screening-
england.swscreeningandimms@nhs.net	programmes