

NEC Care
Ground Floor
1 Kings Court Business Park
Charles Hastings Way
Worcester
WR5 1JR

+44 (0)1305 602461

Date: 17 March 2022

Dear XXXX,

We are writing to introduce ourselves as the new provider for the NHS England and NHS Improvement South West commissioned Dorset Diabetic Eye Screening Programme (DESP) which will from Friday 1 April 2022 be provided by NEC Care instead of InHealth Intelligence.

Who is NEC Care and what do we do?

We currently provide seven large-scale diabetic eye screening services across the UK; this increases to eight with the introduction of the Dorset DESP, reaching over 530,000 service users and screening 400,000 people with diabetes in 2021. Our aim is to provide a joined-up service for all our service users. Regardless of age, ethnicity or geography, we treat all people living with diabetes fairly, providing accessible, efficient services centred around the person.

What does this mean for me?


- There will be no change to the location of screening venues or programme offices
- We are working hard to retain the existing experienced diabetic eye screening team
- Our NEW contact number will now be **01305 602461**
- We will continue to work closely with stakeholders to ensure our service is accessible to all eligible people with diabetes
- We will continue to increase uptake
- We will continue to take referrals through GP2DRS.

Please take time to visit our Dorset service web page for information and updates (link below).

<https://neccare.necsws.com/your-local-provider/dorset/> which will be available from Friday 1 April 2022.

If you have any questions regarding the transition or future services, please get in touch with our Administration Team via **miul.administration@nhs.net** who will be happy to help.

Yours sincerely,



Carol Harrison

Head of Patient Services