

ICARS Newsletter

Immunisation Clinical Advice & Response Service



Issue 103: 2nd September 2022

PLEASE SHARE THIS NEWSLETTERS WITH ALL RELEVANT STAFF INVOLVED WITH THE VACCINATION PROGRAMME

For any COVID-19 vaccination related queries, or to escalate an incident, please contact ICARS at england.swicars@nhs.net.

Please note that this service operates 9am-5pm Monday to Friday

To navigate this newsletter, please ctrl + click on the contents to take you to the contents

Contents:

- NEW: COVID-19 Autumn Booster and Learning Disabilities
- NEW: Autumn 2022 COVID-19 Booster Programme Deployment Guide
- NEW: Notification of vaccination invites, prompts and reminders due this week
- NEW: Supporting the acceleration of vaccinations in care homes
- NEW: Autumn Booster Related Workforce and Training Information
- NEW: Flu on the National Booking Service (NBS)
- NEW / UPDATE: Booking and Immunisation Recording Updates
- NEW: IT/Data Updates and Support
- REMINDER: Future Vaccination Strategy
- REMINDER: Useful Links

NEW: COVID-19 Autumn Booster and Learning Disabilities

Learning Disability Register

The following wording has been issued to provide clarity on Autumn Booster eligibility for adults and children with a learning disability.

You may have seen that a vaccination letter has been issued to the system, linking to the updated Green Book: [Coronavirus » Autumn COVID-19 booster and flu vaccine programme \(england.nhs.uk\)](https://www.england.nhs.uk/coronavirus/article/2022/09/27/coronavirus-autumn-2022-covid-19-booster-and-flu-vaccine-programme)

We want to be really clear that this update confirms that if you are on your GP Learning Disability Register and eligible (5 years and over), you will be invited for the autumn COVID booster, your carers will also be eligible.

Please share this with your networks.

NEW: Autumn 2022 COVID-19 Booster Programme Deployment Guide

Dear Colleagues,

Following publication of the [system letter](#) you will be aware of the actions we are now asking colleagues to take, as well as operational details systems should consider, when finalising plans to deliver the autumn covid-19 booster and flu vaccine programme.

In order to support the delivery of the actions outlined in the system letter, please find attached the Autumn 2022 Covid-19 Booster Programme Deployment Guide, which outlines the key guidance and activities required to ensure site readiness. The guide also highlights support available at national, regional and site level in relation to the campaign.

The guide provides a single source for regions, systems and sites to understand day to day responsibilities and access the latest advice to help deliver the autumn booster campaign successfully, using links throughout to keep information current.

The guide can be accessed by following this link [here](#) on [FutureNHS](#).

If you have any questions, please get in touch with the team via england.vaccinecentresgroupsupport@nhs.net

Many thanks for your continued support in delivering the COVID-19 vaccination programme.

NEW: Notification of vaccination invites, prompts and reminders due this week

The below notifications are due to arrive in the current period. Sites are asked to load NBS and LBS appointment slots and walk-in capacity to accommodate potential increases in demand, ensuring adequate capacity outside of school hours for younger cohorts.

Current:

2nd Dose Prompts 5-17 At risk include Severely Immunosuppressed
3k e-mails to arrive 31 August and letters 3 September

2nd Dose overdue reminder for 12-15 (At Risk & Non-At Risk) + 5-11 At Risk

14k e-mails to arrive 31 August 2022 and letters 3 September 2022

Shingles

Circa 6k letters to arrive 7 September

Autumn/Winter Boosters

Circa 4m SMS, e-mails and letters to land between 7 September – 11/12 September 2022

Look ahead *(may be subject to amendment):*

Boosters 16+ and 12-15 At Risk + Severely Immunosuppressed

Circa 34k SMS and e-mails to arrive 7 September and letters to arrive on 12 September 2022

2nd Dose Prompts 18+ and 5-17 Not at risk

Circa 32.5k SMS to arrive 7 September and letters to arrive 12 September 2022

12-15 (At Risk) & 16+ Booster 1st and 2nd reminders

Circa 105k SMS and e-mails to arrive 8 September 2022 and letters to arrive 14 September 2022

3rd Dose Prompts 5-11 Severely Immunosuppressed

Circa 137k letters to arrive 14 September 2022

Evergreens 5+

Circa 79k letters to arrive 14 September 2002

NEW: Supporting the acceleration of vaccinations in care homes

As stated in our [letter of 18 August 2022](#), and in line with the [final JCVI guidance of 15 August](#), we expect providers to prioritise the vaccination of care homes residents and housebound people, given the clinical risk that COVID-19 poses to them. A financial incentive will be available to community pharmacy and general practice providers to prioritise the vaccination of care home residents in both older adult care homes and non-older adult care homes.

From 5 September to 23 October, the following payments will be available to providers for each completed care home:

- £150 for each small care home (1-10 beds)
- £275 for each medium care home (11-49 beds)
- £400 for each large care home (50-149 beds)
- £525 for each very large care home (150-250 beds)

To claim the incentive payment, teams will need to complete a short live-time survey [here](#) (also accessible by clicking on the QR code below) setting out how many residents have been vaccinated and how many have declined, or where a personalised care adjustment applies (for example, where there is a clinical reason that a patient cannot be vaccinated).



Finance guidance will follow shortly.

Providers can vaccinate eligible staff in care homes at the same time as residents, although staff are not included in this scheme. Providers are encouraged to co-administer with the flu vaccine where clinically and operationally possible.

Workforce offers remain available to support the vaccination of care homes, in particular through St John Ambulance (SJA) volunteer vaccinators. We encourage providers to put in requests through the [workforce request form here](#) in order to use this additional resource (5 days' notice is required). If sites experience any issues with drawing down volunteers, they can escalate to NHS-Vaccinations@sja.org.uk. There is a dedicated team in place at SJA to help with requests.

Where providers cannot deliver vaccination to care homes before 23 October, they will still be eligible to claim the £10.06 Item of Service fee beyond this date, as per the terms of the Enhanced Service specifications.

As stated previously and set out in the Enhanced Service specifications, there will still be a £10 financial supplement available for the vaccination of housebound patients. This must not be claimed for vaccinations given in care homes.

Thank you in advance for prioritising the most vulnerable patients in the autumn COVID-19 booster programme.

Please do contact Zoe Hembury if you have any questions (zoe.hembury@nhs.net).



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NOACH Operational COVID-19



202200901



20220901 COVID-19
Older Adult Care Ho

NEW: Autumn Booster Related Workforce and Training Information

1. Workforce and Training Considerations

The revised Workforce Considerations pack for adult vaccination during the Autumn campaign will be issued on or before the 2 September 2022. The updated pack will include COVID-19, flu and co-administration clinical red lines, design principles, legal mechanisms, revised National Protocol POD model and training requirements including the bivalent vaccine e-learning module.

2. Surge Toolkit

This [toolkit](#) is designed to support regional workforce leads and lead employers with workforce planning in the lead up to and during a surge, and a period of unplanned activity increase to meet demand.

It provides overall guidance and practical actions to be taken, both in preparation for and in response to surge requirements including:

- guidance on use of the lead employer model
- considerations for surge planning related to workforce supply chain pools to increase capacity at short notice
- guidance on training requirements to ensure a competent workforce
- information on accessing additional paid and volunteer staff, as required
- guidance on winding down surge activities and approaches to learning lessons.

3. REMINDER: Autumn Workforce Rosters and Volunteer Referrals

System Lead Employers are requested to complete autumn vaccination workforce rosters for paid staff and volunteers in detail at least 5 weeks out. This will enable paid staff and volunteers to confirm their commitments, provide programme assurance and enable transparency of risks.

Volunteer referrals should also be being submitted well in advance, to GoodSAM (NHSVR/RVS) and to SJA, to allow volunteers to select and sign-up now for recurring shifts throughout the autumn. GoodSAM and SJA respectively accept shift referrals up to 150 and 200 days before shifts.

Requests for novel and mobile vaccination support may also continue to be requested from SJA throughout the autumn. This includes vaccination support to care-homes, the housebound, to the detained estate, but also includes wider programme outreach and advocacy.

Systems are requested to share this guidance with primary care and community pharmacies in their respective areas.

4. UPDATE: NHSVR (RVS) Volunteer Stewards - updated guidance on utilisation

Following an increase in reports of the incorrect use of NHSVR (RVS) Volunteer Stewards, we have updated and are re-issuing guidance on their vaccination programme utilisation, which can be found on [FutureNHS](#).

Utilisation of Volunteer Stewards outside of this guidance endangers patients and carries significant indemnity and programme risks.

NEW: Flu on the National Booking Service (NBS)

An initial proof of concept has been agreed to extend the National Booking Service (NBS) to include flu clinics. This will allow patients to book their flu vaccination appointments through the NBS.

The aims of the NBS flu proof of concept are to:

- Test the NBS flu booking technical solution.
- Support expansion of cohorts and relieve pressure on general practice over autumn / winter 2022.
- Increase patient choice and visibility of flu vaccine availability for the NHS and patients.
- Understand whether a national booking platform could increase uptake levels for each cohort.
- Prove patients and pharmacy contractors will use NBS for non-COVID-19 vaccinations.

The proof of concept will be trialled with community pharmacies. These will be either:

- Community pharmacy-led COVID-19 sites already using NBS.
- A limited number of other 'flu-only' community pharmacies in the North West.

The trial will run from Mid-October to coincide with an expected increase in flu vaccine availability and the 50-64-year-old cohort becoming eligible for free NHS flu vaccinations. The flu calendars will be added to community pharmacy Q-Flow accounts in late September to enable sites to start uploading appointments.

NEW / UPDATE: Booking and Immunisation Recording Updates

1. Autumn Campaign Allocations

Further to the information passed on the System Weekly Touch point, we met with the national team yesterday afternoon and I can offer the following updates to assist your planning.

A. IMMFORM – Further to the info passed earlier IMMFORM orders are now with HSA and they will provide direction on the process shortly. That said, I confirm the following:

- a. **IMMFORM** orders will be dealt with in accordance with the normal IMMFORM process. The national team will open the system for orders for w/c 5 Sep on Weds 31 Aug or Thurs 1 Sep (TBC). The cut off time for orders will be 11.55 am on that day and then on a rolling basis at 11.55 the following days of the week. The order will then be delivered from 3 days after the order was placed (I understand this is standard for IMMFORM in terms of how the ordering works). You can select any delivery day in that week from Day 3 onwards. If you do not draw all your allocation, it will remain in your account and carry over to the next week. IMMFORM deliveries are for week 1 – 3 only so all allocations should be clear at the end of that period. Once the IMMFORM allocations are

confirmed you cannot transfer allocations in and out of IMMFORM to or from Foundry.

- B. Foundry Orders** – Some systems/sites are having issues seeing their orders and being able to make orders. This is linked to site assurance. Once a site is assured by Region, it is updated on Foundry by the national team. They are currently uploading over 1500 sites nationally. This should be complete by 29 Aug. Once a site has been uploaded it will take up to 24 hrs show on the system. We have noticed sites are now beginning to show up so please keep checking.
- C. Deliveries to new sites** – RVOC 8960 provided details of the Autumn delivery schedule. It details deliveries for sites continuing in the programme or **NEW SITES** designated before 11 August. Therefore, for sites after the 11 Aug deadline will not be on the delivery schedule for w/c 5, but should show shortly afterwards. For those new sites who are after the 11 Aug cut off with allocations against them for w/c 5 Sep will need to have their allocation moved. We have a list of the SW (there are not many) and we will liaise directly to ensure we don't miss anything.
- D. Plans w/c 19 and w/c 26** – These are submitted on foundry but not open. We are expecting them to be open for changes earlier than originally stated, to give systems more time to make their orders. More to follow early next week.
- E. Vaccine Availability** – As mentioned before, there is a high level of confidence there will be enough bivalent vaccine in the system to maintain 2 weeks supply nationally. National are not expecting vaccine availability to be a limiting factor as the programme moves on. Bivalent Pfizer will begin to show on the system at the end of Sep early Oct.

Hopefully this is a useful snapshot for your planning. I will brief any further updates I have from the national team at the Touchpoint on Tues.

2. Overseas Vaccine Record Validation Service

There is an updated list of vaccines that can be validated via the Overseas Vaccine Record Validation Service. These vaccines are shown below and are also available on the [NHS page](#)

- Beijing Institute of Biological Products (Sinopharm BIBP)
- Bharat Biotech (Covaxin)
- Gamaleya (Sputnik V)
- Institute of India (Covishield)
- Johnson & Johnson (Janssen)
- Moderna (Spikevax)
- AstraZeneca AB (Vaxzevria)
- Novavax (Nuvaxovid)
- Pfizer/BioNTech (Comirnaty)
- Serum Institute of India (Covovax)
- SinoVac (CoronaVac)

3. How sites can manage NBS availability and bookings for Autumn 2022

A. Bookings and availability

From w/c 5 September 2022 the NBS will open to enable those aged 75 years and over and self-declaring health and social care workers (HSCW) to book their COVID-19 vaccination appointment from **12 September** at the earliest.

Please **do not** post booster availability in your Pfizer 16+ or Moderna calendars between 5 September to 11 September 2022.

Appointments that have already been booked on these dates can be honoured.

Guidance on posting appointments can be found [here](#).

B. Moderna (Spikevax) Calendar

Site managers can post the new Moderna Spikevax® Bivalent booster appointments in Q-Flow using the existing NBS Moderna calendar booster appointment type (see image below).

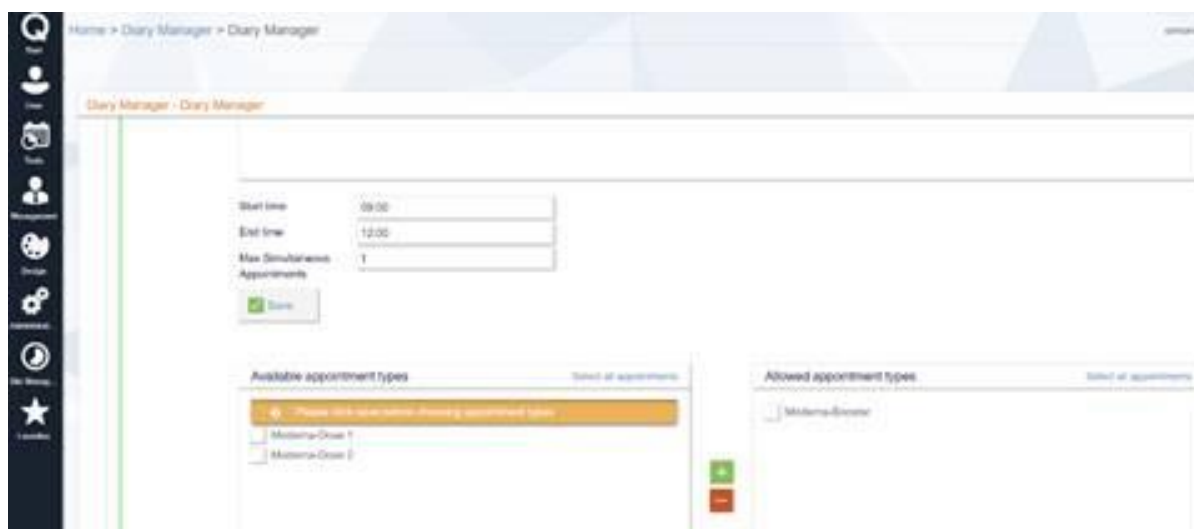
Site managers should no longer post availability for Moderna Dose 1 appointments. For individuals attending appointments for their first primary dose, consideration should be given to using Pfizer Comirnaty 30® Concentrate in preference to Moderna Spikevax® Original, as they will not be able to complete a homologous primary course. Please refer to the Greenbook for guidance on the appropriate vaccine to give to a patient.

C. Pfizer Calendar

Please continue to add primary course appointments to all your Pfizer calendars, and booster availability from 12 September 2022.

Operational guidance for Q-Flow can be found [here](#).

Guidance on adding appointment types can be found [here](#) and below is an image reminder.



If you have questions or need support with any of the information provided, support is available Monday, Wednesday and Friday from 1:30pm to 2pm. Please follow this link to join the [meetings](#).

4. How sites can record their vaccination events for Autumn 2022 Point of Care Recording

Point of care (PoC) systems will be updated to simplify screening and re-order the Covid-19 clinical screening questions and warning messages to the clinical assessment process. Vaccine product-specific references will be removed, and screening will be aligned with the up-to-date Green Book guidance.

Spikevax bivalent will be recordable but may not be present as a 'Suggest booster type' alongside Spikevax Original and Comirnaty 30 Concentrate at the start of the campaign. Please refer to the Greenbook for guidance on the appropriate vaccine to give to a patient.

Sites should ensure that the COVID-19 vaccination event is recorded on the PoC system on the same day that it is administered and that all mandatory fields are completed accurately.

NEW: IT/Data Updates and Support

1. Accessing the COVID-19 Vaccination Programme FutureNHS workspace

NHSE uses the FutureNHS platform for communicating key information and sharing resources with NHS colleagues and partner organisations. The C19 Vaccination Programme workspace holds information for C19 vaccination site leads and operations centres. This includes operational updates, SOPs, datasets, case studies and communications materials.

The [front page of the workspace](#) has buttons that help you to navigate to different kinds of information. However, you can also view all the latest information uploaded to the workspace [here](#).

How to access if you are not yet a member of the workspace:

If you have an @nhs.net email address you can sign up to the workspace without further approvals by registering for FutureNHS [here](#). You can then access the workspace [here](#) and click 'join' at the top right of the screen to gain access to the general folders.

If you do not have an @nhs.net email address or need to access a restricted page, please send a request via the usual SVOC/RVOC/NVOC escalation route and we will send an invitation with the relevant permissions.

2. Managing the NCIT Kit within the Vaccination Programme

Throughout the Vaccination Programme, all non-clinical IT equipment (Laptops, IPADs, Desktop Bundles, Monitors, Printers, 4G Routers and Barcode Scanners) and licences have been procured and distributed by NHS England. These assets remain under the ownership of NHS England until they can be re-deployed.

The Non-Clinical IT team (NCIT) are responsible for ensuring the proper accounting of all Non-Clinical IT computer equipment which has been supplied to each and every vaccination site or team.

As sites close and the devices are no longer needed for the Vaccination Programme, the Non-Clinical IT team will arrange to collect all NCIT kit. This also includes the return of any non-clinical IT equipment that received financial re-imbusement.

Please work with our team to help us collect and recycle this equipment as quickly and efficiently as possible. If you have kit that can be collected, please contact the team at vaccinationit@england.nhs.uk.

3. New application – Vaccine Transfer app (Mutual Aid) on Foundry

Three vaccine transfer application drop-in sessions have been arranged over the next week. The sessions will be at: **1300-1330 on Friday 2 September, Tuesday 6 September and Thursday 8 September.**

Link to joining details for the sessions:

<https://future.nhs.uk/CovidVaccinations/view?objectId=963219>

This is an optional drop-in session for anyone that has any queries about the new vaccine transfer app on Foundry. It is recommended that users watch the online video before joining the call to familiarise themselves with the tool so that they can come with specific questions: [COVID Vaccine Reporting \(palantirfoundry.co.uk\)](https://palantirfoundry.co.uk/COVID-Vaccine-Reporting)

Additional information cascaded on 25 August regarding this new application:

We will shortly be releasing a new application in the COVID-19 Vaccine Workspace in Foundry to manage all vaccine transfers, including Mutual Aid. The new application will fully replace the current transfer process, which is resource intensive for region and system colleagues, relying heavily on emails, local knowledge of sites, word document forms and Foundry mutual aid log. In addition, the current process also operates with a time lag, in terms of transfer activity being visible in site stock records, which can lead to sites being allocated incorrect stock levels during the allocations process.

The launch of this new application **does not** impact the current [Mutual Aid policy](#), which outlines the different circumstances in which movement of vaccine is permitted and should continue to be followed. Systems should note that a revision to the Mutual Aid policy is currently undergoing approval and will be published once finalised.

Improvements the new transfer application brings:

- Fully online interactive real-time application - systems can now receive transfer requests directly from their sites and communicate with them in the application.

Including confirming approvals. Removing the need for emails and the sharing of word documents.

- Reduced time searching for a donor sites – the new application provides systems with a holistic view of stock across their system, including stock levels, upcoming deliveries, expiry data etc. Saving systems making multiple phone calls to seek out a suitable donor site.
- Ease of transfer reporting – all approved requests are automatically logged into Foundry and Site Stock Manager, reducing admin burden for systems.
- Streamlined communication with sites – sites can login to Site Stock Manager to request a transfer and see the status as it progresses, reducing the communication burden on systems and regions.
- More accurate allocations – transfers will be accounted for in regional allocation plans as the data will flow into the Perpetual Inventory tool, avoiding sites receiving less/more stock than they require.

This application has been tested at site and system level to enable the current manual process including the Foundry online mutual aid log to be withdrawn from use on the 2 September. All new transfer requests from the 2 September onwards must be managed through the new application. Until the 2 September the application, which can be accessed via the [COVID-19 Vaccine Workspace](#), will be running in 'test' mode; providing all relevant system users the opportunity to explore it, including creating 'test' transfers before go-live.

Please note: All transfers must continue to be recorded via the existing process until the 2 September. If you are unable to access the application but believe you should be able to, please contact vaccination.operationaldata@nhs.net.

A 'how to' video and guide will be available to support users within the application itself. If additional support is required, please contact vaccination.operationaldata@nhs.net.

We will shortly be writing to sites to let them know that from the 3 September onwards they will need to make all transfer requests via Site Stock Manager

4. Tech/Data Update - POC switching and NIVS user guide

Please see below link to the NIVS User guide.

As requested, we are providing the link below which contains a user guide as well as a training video and overview of NIVs.

[COVID-19 National immunisation and vaccination programme - NHS Arden & GEM CSU \(ardengemcsu.nhs.uk\)](https://ardengemcsu.nhs.uk)

Direct link to User Guide - [nivs-user-guide-v12.pdf \(ardengemcsu.nhs.uk\)](#)

PCNs can go direct to the new POC supplier you want to use and they will manage the switching process. i.e. if a site wants to move to Eva they can engage with Eva directly and they'll manage the switch for you. This is communicated back to the NBS onboarding team by the supplier.

You can find information about the COVID/Flu POC suppliers (and their onboarding route) here: <https://digital.nhs.uk/coronavirus/vaccinations/training-and-onboarding/point-of-care>



Point of Care - NHS Digital

Point of Care systems send vital data to national systems when a person is vaccinated, including product and batch details, and the recording of adverse reactions. The data also feeds back to GP systems to link to medical records and the National Immunisation Management System (NIMS).
digital.nhs.uk

This will be changing in a few weeks' time and when this does change the onboarding team will update the pages above. This is planned to align with when new PoC contracts will be in place and therefore when PoC systems will be available for more delivery models i.e. Sonar will also be available for PCN sites and therefore Pinnacle sites could switch to TPP, Eva or Sonar.

As an example, TPP have a separate POC solution that can record both COVID and flu vaccinations that is assured and available for sites to use if they want to switch from Pinnacle (there is a standard switching process). There are currently about 30 – 40 sites using it.

5. Advance notification of new NBS functionality release for bulk cancellations

In early September NBS will release new functionality to allow site managers to cancel multiple appointments in Q-Flow. There are a number of safeguarding features built into the functionality to ensure appointments are fulfilled where possible. Sites should only use the new cancellation functionality in exceptional circumstances after all options have been explored.

Citizens providing contact details as part of booking will receive a notification informing them of the appointment cancellation and advising them to rebook as required. There is a requirement for sites to notify regional commissioners of the rationale to bulk cancel appointments and receive agreement to do so before proceeding.

6. Deactivation of user accounts in Q-Flow

From September, Q-Flow will have a new feature that automatically inactivates user accounts that have not been logged into for 50 consecutive days. This will increase security and ensure that only appropriate users have access.

How do I reactivate my account? For users who want to have their accounts reactivated, you can ask any site manager that has access to your site to reactivate your account and that should work immediately.

How do I reactivate my account if there are no active site managers within the site? If there are no active site managers that have access to your site, you can contact the vaccine service desk at vaccineservicedesk@england.nhs.uk or 0300 200 1000.

As a site manager how do I reactivate other accounts? There is updated guidance on the website [here](#).

7. Support sessions for vaccination sites: Foundry, NBS and Q-Flow

We are holding a series of 30-minute drop-in session for new and existing sites delivering COVID-19 vaccinations, to support with using platforms such as Foundry, NBS and Q-Flow and to answer any specific questions users may have. Joining details are included below:

Platform	Dates / Times	Joining mechanism
Foundry	13:30 – 14:00, Monday, Wednesday and Friday in August and September August: 31 st September: 2 nd , 5 th , 7 th , 9 th , 12 th , 14 th , 16 th , 19 th , 21 st , 23 rd	<ul style="list-style-type: none">Meeting Link: (Click here to join the meeting);If users need to gain access to Foundry, please see the Foundry Master Access Guide here;For further information, please contact england.vaccinedeployment@nhs.net
NBS and Q-Flow	13:30 – 14:00, Monday, Wednesday and Friday (ongoing)	<ul style="list-style-type: none">Meeting Link: (Click here to join the meeting)For further information, please contact nbsonboarding@nhs.net

8. Training sessions for NIVS-App for those sites currently being onboarded

As you are aware from previous correspondence there is a risk that the NIMS-App will not be ready for Hospital Hub (HH) / Hospital Hub+ (HH+) / trust sites to record vaccinations (Covid-19 and flu) by the start of the season.

We are therefore working with regional teams to identify which sites may be affected and expediting their onboarding to the NIVS-App ahead of the autumn campaign commencing.

To support this, the NIVS-App team are hosting a number of drop-in sessions starting on 31 August, which will be held Mondays, Wednesdays, and Fridays. These are to assist users in becoming familiar with the NIVS-App ahead of vaccinations commencing.

Please see further details of the sessions and joining instructions in the webpage linked here: [NIVS Demo Teams Links - COVID-19 Vaccination Programme - FutureNHS Collaboration Platform](#).

We are sharing this information to sites currently using the NIMS-App. These sites are identified in the Final Returns NIMS site list (attached). Where regions have confirmed the super-user for the site this is listed, where no superuser has been identified please share with the SPOC for the site / trust.

For any further assistance, please contact us at c19vaccination.dephospital@nhs.net

REMINDER: Future Vaccination Strategy

We shared our intention to seek your views on a future vaccination and immunisation strategy in our letter of [22 June 2022](#). A market engagement exercise has now been launched. This is an opportunity to share your views on what is working well and what could be improved to

maximise uptake of vaccinations, reduce variation, and continue to protect people and their families.

We invite you to contribute on the future shape of vaccination services **before 30 September 2022** [via the portal](#) using quote/tender 56405.

All relevant information and updates are available on [FutureNHS website](#).

REMINDER: Useful Links

Ops Notes:

You can find all the latest operational notes on FutureNHS:

[LVS Operational Notes](#)

[VC Operational Notes](#)

Communications Resources:

You can find [communications resources](#) on FutureNHS including our latest toolkits on, [seasonal boosters](#), [5-15 year olds](#), [people with a weakened immune system](#) and [pregnant women](#).

Clinical Updates:

See the latest [clinical updates](#)

Other Resources:

[Coronavirus vaccinations](#): NHS Digital helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the COVID-19 and seasonal flu vaccination programmes.

[COVID-19 Vaccination Programme workspace](#) provides members with access to key documents, resources, webinar recordings, case studies and past copies of the LVS Updates. There is also a discussion forum for members. If you are not already a member, please email: P_C_N-manager@future.nhs.uk

[COVID-19 Vaccine Equalities Connect and Exchange Hub](#) is a community of practice on the FutureNHS platform, where NHS, local authority, public and voluntary sector staff share ideas, evidence, resources, case studies and blueprints to increase vaccine uptake in all communities.

Members also have access to peer-to-peer support and a programme of regular webinars and live discussion forums. To join, please [register for an account](#) and once registered you can [join the Hub](#).

[Supply and Delivery Hub](#) helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information (vaccine and vaccine consumables as well as non-vaccine consumables, equipment, and

PPE), alongside the latest supply chain and customer service FAQs and other helpful information.

National Workforce Support Offer – more details:

[National Workforce Support Offer Toolkit](#) provides more detail about the National Workforce Support Offer and is a practical guide for local vaccination service leads.

Contact your [Lead Employer](#) to access the National Offer and additional staff and vaccinators, as well as support with your workforce needs.

For more details, please see our FutureNHS pages [LVS Workforce](#) and [case studies/FAQs](#) and recently guidance for [PCN groupings](#) and [community pharmacy](#)
Contact the national workforce team direct via PCNCP.workforceescalation@nhs.net
[COVID-19 Vaccination Improvement Hub](#)