



### Issue 104: 9<sup>th</sup> September 2022

### PLEASE SHARE THIS NEWSLETTERS WITH ALL RELEVANT STAFF INVOLVED WITH THE VACCINATION PROGRAMME

For any COVID-19 vaccination related queries, or to escalate an incident, please contact ICARS at <u>england.swicars@nhs.net</u>.

### Please note that this service operates 9am-5pm Monday to Friday

# To navigate this newsletter, please ctrl + click on the contents to take you to the contents

#### **Contents:**

- NEW: Considerations during mourning period following the passing away of Her Majesty the Queen
- NEW: Autumn Booster Updates
- NEW: Eligibility Updates
- NEW: Cohort Resources and Updates
- NEW: Vaccine Updates
- NEW: Vaccine Training
- NEW: Revised Incident Reporting SOP
- NEW: Healthcare worker winter vaccinations
- NEW: Capturing COVID-19 and Influenza vaccination within Point of Care (PoC) Systems
- NEW: Mutual Aid vaccine transfer application
- UPDATE: Workforce and Training Resources
- NEW: IT Support Resources

# NEW: Considerations during mourning period following the passing away of Her Majesty the Queen

1. Confirmation of COVID communications during mourning period following the passing away of Her Majesty the Queen

PCNs and community pharmacy can continue to contact patients directly to invite them to book a vaccine appointment.

NBS is now being opened up to over 65s and cohort 6 on Monday 12<sup>th</sup> and letters and invites will start to land from next Wednesday the number of invites per day will be scheduled over a 4-day period. Details of these planned communications are in the next article

We have had confirmation from the national NHS communications team that NHS organisations can post factual social media posts relating to vaccinations. This includes encouraging those eligible to book an appointment as well as promoting the Grab a Jab website.

### 2. Update on Planning Considerations during mourning period

Following the death of Her Majesty the Queen on the 8<sup>th</sup> September, it is assessed there will be a reduction in vaccination uptake over the next 2 weeks. Consequently, we have been directed by National to adjust our vaccine supply and allocations for this period. Therefore, Systems are requested to note:

For W/C 12 Sep - Orders and deliveries will be unaffected and sites should draw down their allocations as normal.

For W/C 19 Sep – No further orders to be entered on Foundry.

This should ensure each System and CP 2 have weeks of stock in the fridges. We expect further direction from National over the coming days and will re-assess the situation on Weds 14 Sep. Based on vaccine uptake data and NBS/LBS bookings for W/C19, we may need to reduce allocations to meet demand.

If you have any question please contact Dave, <u>d.thompson23@nhs.net</u>, or me, <u>tim.watkins@nhs.net</u>.

Thank you for your co-operation

# NEW: Autumn Booster Updates

### 1. Autumn/Winter 22 COVID-19 campaign: Urgent Operational note for sites to action.

Thank you for the hard work you and your colleagues have undertaken to date to prepare for the Autumn/Winter 22 COVID-19 campaign. The programme starts today with visits to care homes and housebound people.

On Wednesday at 8am the National Booking Service will open for people who are over 75 and health and social care workers. Those who are immunosuppressed will continue to be able to book appointments. Over 1 million invites will land on doormats on Wednesday with the ability to book an appointment from that point to take place from the w/c 12 September onwards as per the <u>system letter</u>. A further 3m text invitations will be sent later this week. Please do not post calendars for w/c 5<sup>th</sup> September – these appointments cannot be booked. If sites have NBS slots uploaded for w/c 5<sup>th</sup> September, they must be transferred to w/c 12 September onwards as powards as soon as possible and before Wednesday.

To support a strong start to the AW22 campaign, we have allocated millions of doses to sites across England over the first four weeks of the campaign with deliveries starting today continuing throughout the week, meaning you will have vaccine in advance of the campaign to support effective clinic planning.

We undertook a readiness review on Friday and collectively agreed a number of areas that regional and system teams will be following up with you as sites.

Together, we must now focus on the following areas:

- i. Community Pharmacy and Vaccination Centres who have placed an order for week commencing 5 September but have yet to upload slots to the National Booking Service for week commencing 12 September. These will need to be made available in advance of invites landing as soon as possible. Thank you to those sites that have already done so. Regional and systems will also work with sites to ensure that a reasonable proportion of slots are made available given the orders that sites have placed.
- ii. For PCN sites we know that many will have organised when they wish to start in the programme to coincide with Flu supply, and allocations for COVID-19 vaccine start later for such sites. For those sites that have agreed an allocation for week commencing 5 September, and have ordered supply we would expect this to be made available through appointments either on Local Booking Services or NBS from week commencing 12 September to support vaccination appointments and minimise the risk of vaccine waste.
- iii. Sites who have agreed an allocation but have not ordered any doses. We understand that sites will vary their orders based on demand and other factors. However, we wish to minimise zero orders against allocations. This is because Moderna (unlike Pfizer) is transferred to us thawed, which means the four week shelf life commences at that point. We base the transfers to our distribution centres on the allocations to sites. If sites do not order against their allocation it reduces the number of vaccinations that can be given, meaning that other sites could have had a higher allocation and that when the stock is ordered, it will have a shorter shelf life.
- iv. The national team have worked to secure visibility of Flu supply deliveries and have made this available to Regions and systems to support in the allocation process to align supply as much as possible to maximise the possibilities of co-administration, as we know this is particularly important to PCNs. The Flu collaboration agreement is also available for PCNs to use.
- v. We have noticed that some sites who are part of Phase 5 do not yet have an allocation during the first four weeks, and we have asked our teams to review this.

We appreciate that sites have many priorities as we head into Autumn and Winter, with vaccination remaining a core part of protecting people against illness and thereby keeping the NHS protected from additional pressures. We therefore want to ensure you have the right support.

We would strongly encourage sites to use the National Protocol which allows for the use of unregistered staff. Any site undertaking more than 115 vaccinations in a session is likely to see benefit in using the Protocol. In addition to this, volunteer vaccinators are available through St John, and in particular we would be happy to help organise support for Care Home vaccinations where PCNs are under other pressures.

We know that there are things sites will need from us and we will do our best to support you. If there are issues causing challenges to delivery of the programme, please escalate via the normal escalation channels and through your regional teams.

We would also like to invite you to an autumn covid-19 deployment provider webinar due to take place on Wednesday. Both sessions will cover the same content, but we wanted to put this on twice to give some flexibility to you and your teams.

Webinar link: <u>https://www.events.england.nhs.uk/events/autumn-covid-19-deployment-go-live-all-provider-webinar</u>

Thank you for all that you continue to do.

### 2. Timing of booster vaccination dose for the autumn 2022 campaign

The Green Book states: "The booster should ideally be offered from September, allowing a minimum of three months from the previous dose."

In keeping with previous booster programmes, this timeframe has been defined as 91 days and therefore eligible individuals should be offered their booster dose as soon as possible after this time interval. Priority should be given according to underlying risk of severe COVID-19 (e.g. those aged over 75 years and in care homes for older adults).

It should be noted that offering a COVID-19 booster dose to individuals at highest risk should not be delayed for the sole purpose of co-administration with the influenza vaccine.

### 3. VVE Update - Autumn Winter Vaccinations Event dashboard

**Overview** We have published updates to the "Vaccination Events" dashboard to enable reporting on the Autumn vaccination campaign. Updates have been made allow users to filter reporting to view events relating to the Autumn 2022 campaign separately from previous campaigns and to view evergreen and seasonal booster doses separately. In addition, there has been a reduction in the number of KPI tiles presented on the dashboard.

**Details** The following updates have been added to your existing URL dashboard with the following new features:

- Introduction of a "Season Name" filter. This can be used to select the vaccination events to be included in all reporting on the dashboard. On load, 'AW 22' is selected but users can choose '2020-2022' to include vaccination events recorded from the start of the programme until 4 September 2022.
- Introduction of an "Evergreen Dose" filter. This can be used to select whether to include or exclude doses related to the primary course of vaccination. When 'true' is

selected, the dashboard will show all 'First', Second' and 'Third doses'. When 'false' is selected the dashboard will include all 'Booster', 'Second Booster' and 'Seasonal Booster doses'. On load, all vaccination events are displayed.

- **Changes to KPI tiles.** There have been changes to the KPI tiles displayed on the dashboard. This includes:
- Removal of KPI tiles related to 'Booster' and 'Second Booster' doses. All booster doses administered from 5 September 2022 will be recoded as 'Seasonal Booster' doses so other Booster KPI tiles have been removed. Data on 'Booster' and 'Second Booster' doses will still display in charts segmented by 'Dose'.
- Updates to KPI tiles related to vaccine type. A KPI tile related to the new Spikevax Bivalent vaccine has been added and updates will be made to include a KPI tile for the Comirnaty Bivalent vaccine. In addition, name changes have been implemented as part of the transition away from manufacturer names. This will be completed across all reporting products as part of another development release.

A short training video highlighting the new features will be available at <u>VVE Dashboard</u> <u>Training Materials - Vaccination Training & Communication - FutureNHS Collaboration</u> <u>Platform</u>. If additional support is required, please contact <u>vaccination.operationaldata@nhs.net</u>.

**Release date:** Changes will be available on your dashboard on Wednesday 7 September 2022.

### (VVE) Tool Dashboard: Vaccine Vaccination Events [ppds.palantirfoundry.co.uk]

### 4. Autumn Booster Care Home Incentive Answers

Please find these answers to questions that have been posed about the care home incentive for the Autumn Boosters from RVOC.



### 5. Autumn COVID-19 booster resources

As per item 8 in the <u>24 August clinical update</u>, all stickers, record cards, leaflets, accessible versions must be ordered <u>here</u>. If you register as an individual, you are treated like a member of the public and restricted to 5 copies, if you register as a provider, you can order 500-1000 of each item on the website, or you can call 0300 123 1002 and place an order for infinite quantities.

# NEW: Eligibility Updates

1. Cohort Eligibility Status

<u>This resource</u> has been updated. It has been simplified to focus on the clinical aspects of cohort eligibility, with less emphasis on operational status. The refreshed document details eligibility for a Seasonal Booster this Autumn, as well as the current Evergreen offer.

**To note**, for a Seasonal Booster this Autumn, the individual must have completed their primary course of two or three doses, and the previous dose must have been at least 91 days ago. Only one booster vaccination will be required during the Autumn months - if the eligible individual has not received a booster prior to September 2022, they may be given one in Autumn, and no additional doses are then required. Any individual not in one of the eligible cohorts can continue to receive any outstanding primary and/or booster dose as per their eligibility for an Evergreen offer.

### 2. Eligibility for children aged 5 to 11 years old not in a clinical risk group

The Green Book states for children aged 5-11 years old who are not in a clinical risk group: 'Two doses of the paediatric vaccine (see the section on age specific recommendations on vaccine type) should be offered with an interval of at least 12 weeks between doses. This oneoff programme applies to those aged 5 to 11 years, including those who turn five years of age before the end of August 2022.' Children not eligible for this one-off programme because they turn 5 on or after 1 September 2022 will remain eligible for vaccination only where they have additional eligibility criteria such as being in a clinical risk group or living with someone who is immunosuppressed. The JCVI continually reviews the UK's COVID-19 vaccination criteria, including the offer to children aged 5-11 years old, and any updates to its advice will be announced in due course.

### 3. Booster doses for eligible 12-17-year olds

Eligible 12–17-year old's will be able to receive Comirnaty Bivalent for a booster dose this autumn following regulatory approval and positive JCVI appraisal of the available data. Prior to the deployment of Comirnaty Bivalent at the start of October, those individuals in this age group who present for vaccination before this time should have a conversation with a clinician and make a joint decision on whether to have a dose of Comirnaty 30 Concentrate or wait for the Comirnaty Bivalent vaccine.

If a decision is made to go ahead with an original vaccine (Comirnaty 30 Concentrate) then further vaccination with Comirnaty Bivalent later in the season is NOT recommended or required.

To aid clinical conversations, the <u>JCVI</u> has reviewed data from studies undertaken by Pfizer-BioNTech and Moderna on bivalent Original 'wild-type'/Omicron BA.1 mRNA vaccines, and from the COV-BOOST clinical trial. They say that the likely clinical benefits arising from only small differences in neutralising antibody levels between bivalent and wild-type vaccines are highly uncertain, with no clear advantage against other non-Omicron variants either.

# **NEW: Cohort Resources and Updates**

### 1. Learning Disability Clinical Update

There has been clarification with the NHS England (NHSE) Learning Disability Team and the COVID-19 vaccination programme as to the approach being taken to the invitation of people

with Learning Disabilities. To ensure best coverage of those with Severe, Profound and Complex learning disabilities the programme will be inviting all those identified on the GP Learning Disability registers to attend for vaccination. This aligns with the approach being taken for influenza and will include invitation with easy read materials.

### 2. COVID-19 Vaccination: A guide on pregnancy and breastfeeding

The Joint Committee on Vaccination and Immunisation (JCVI) has confirmed that pregnant women are eligible for an autumn booster and are reminding pregnant women to have their COVID-19 vaccines as soon as possible. The COVID-19 vaccination helps to protect both pregnant mother and baby and should not be delayed until after they have given birth. In the UK, over 100,000 pregnant women have been vaccinated mainly with Pfizer and Moderna vaccines and they have a good safety profile. The latest guidance for COVID-19 vaccination in pregnancy and breastfeeding is available <u>here.</u>

### 3. COVID-19 Cohort 6b resource pack

A COVID-19 <u>resource pack</u> has been developed by a small working group of clinicians and experts who work in the national COVID-19 vaccination team at NHS England. The team assist providers with the design of any targeted interventions to encourage uptake in patients that are at risk of severe COVID-19 infection. The pack includes patient perspectives, published evidence and examples of case studies.

## **NEW: Vaccine Updates**

### 1. Spikevax bivalent batch numbers – correction in Point of Care systems

Thank you for raising the issue that sites haven't been able to input Spikevax bivalent batch management information into Point of Care systems and this has prevented sites from recording vaccination events in Point of Care. This has been investigated (and a fix deployed) and RVOC wanted to update you on this.

The product characteristics provided to NHS England by Moderna and VTF advised the format of the batch number would change to 10 numerical digits, instead of the old alphanumeric configuration. Changes were made to POC solutions on that basis meaning only 10 numerical digit codes could be entered. The information provided was incorrect because the batch number format remains as previous. POC solutions therefore did not recognise it.

RVOC have been working with suppliers to resolve this issue and can confirm that **all Point of Care systems can now support entry of Spikevax bivalent batch numbers** into batch management.

Please ensure that sites retrospectively record in their Point of Care system any vaccination events that were captured locally.

# 2. Decommissioning of the Vaxzevria® Vaccine ahead of the autumn COVID-19 Booster Programme 2022

Following on from recently shared <u>supply communication</u> about decommissioning of the Vaxzevria® vaccine, **all existing supplies will have now reached its expiration date of 31** 

August 2022, and can therefore no longer be administered to individuals from 1 September. Any unused Vaxzevria® must be disposed of immediately in line with your site's expired vaccine disposal procedure. Please ensure wastage and stock take records are updated following this action on the Foundry Site Stock Manager system.

For individuals who have been unable to complete their primary vaccination course with Vaxvevria®, the below options should now be considered following appropriate clinical assessment:

- Completion of the primary course using a heterologous vaccine.
- Waiting for final programme recommendations on the deployment of mRNA vaccine alternatives, i.e. Nuvaxovid (Novavax).
- The Green Book states that where mRNA vaccines are not considered clinically suitable, Nuvaxovid may be used for primary vaccination of adults over 18 years, including to complete a course. Furthermore, the JCVI have advised that in exceptional circumstances, Nuvaxovid may be used off-label as a booster dose for persons aged 18 years and above when no alternative clinically suitable UK-approved COVID-19 vaccine is available.
- Further detail on access to the Nuvaxovid vaccine will be communicated separately in due course once plans are finalised.

Staff are reminded that any new individuals who present at vaccination sites to initiate a primary course schedule should be clinically assessed and considered for a mRNA vaccine in the first instance. Where an individual is determined to be clinically unsuitable for a mRNA vaccine dose following thorough assessment, a follow-up appointment should be made once programme plans for the implementation of Nuvaxovid have been confirmed.

Any individuals affected should be counselled appropriately about the risks and benefits of each option outlined above. A record of the discussion and decision should be made in the individual's vaccination record.

The National Protocol, Patient Group Direction, and the eLearning for Healthcare online training module for Vaxzevria have been withdrawn from public facing websites on Friday 2 September. Sites are reminded to update their training requirements communications and local learning management systems.

### 3. Spikevax® bivalent Original / Omicron legal mechanisms and training

The National Protocol (NP) and Patient Group Direction (PGD) for Spikevax Bivalent (Spikevax® Original/Omicron) have been published and can be found <u>here</u>.

The eLFH module for Moderna has been updated to include training for Spikevax Bivalent and can be found <u>here</u>.

Sites are reminded that staff will need to sign the new documents and complete the updated training. Staff who accessed or completed the training before 4pm on Friday 26 August are advised to revisit the session to ensure that they have completed the correct assessment.

# 4. Update: Changes to Spikevax® Bivalent administration needles and syringes from September 2022

The video and poster produced by the supplier to support the introduction of new administration needles and syringes for Spikevax® Bivalent (full details in <u>clinical bulletin 24</u> <u>August 2022</u>) are generic for the product and not specific to the COVID-19 programme. Local procedures, including Infection Prevention and Control (IPC) and vaccine handling, may differ from that demonstrated.

Sites need to adhere to the specific procedures/ guidance related to COVID vaccination which are covered in the national and local SOPs and training. A note has been added to the video to reflect the general usage instructions: "The purpose of this video is to demonstrate the features of the needle/syringe. It is not intended as a training resource regarding other aspects of practice and, where those shown differ from national/ local guidance, current recommendations should be followed". There are no other changes to the video.

# NEW: Vaccine Training

### 1. Covid Spikevax bivalent training

The eLFH (e-learning for health) module for Moderna has been updated to include training for Spikevax Bivalent and can be found <u>here</u>.

Sites are reminded that staff will need to sign the new documents and complete the updated training. Staff who accessed or completed the training before 4pm on Friday 26<sup>th</sup> August are advised to revisit the session to ensure that they have completed the correct assessment.

### 2. UPDATE: Vaxzervia training

The Vaxzervia eLFH module has been de-activated in line with the end of Vaxzevria supply. We advise that any links that have been downloaded onto local learning management systems are removed.

# **NEW: Revised Incident Reporting SOP**

The revised <u>Clinical Incident Reporting SOP</u> has been published. It provides simplified guidance on responsibilities for incident management and reporting, how to classify and when and how to escalate clinical incidents, and how these are integrated with reporting to MHRA, UKHSA and the National Patient Safety Team. It also provides links and information for reporting non-clinical incidents. The main changes to the SOP are:

- The introduction of a standardized summary report that each site and SVOC is asked to complete on a weekly basis. These will be collated by RVOCs, so that we can monitor trends and themes in a timely fashion.
- The most significant and critical clinical incidents should continue to be escalated on the same day to NVOC at <u>england.covidvaccs@nhs.net</u>.

Regions taking responsibility for disposal of non-viable vaccines, in consultation with Regional Pharmacy colleagues. NVOC only needs to be notified on the same day, for information, if more than 1,000 doses are being disposed.

The national Clinical Risk & Safety Group (CRSG) will continue to monitor the nature and number of adverse clinical incidents monthly.

### **NEW: Healthcare worker winter vaccinations**

### 1. Healthcare worker COVID-19 and seasonal flu vaccination in Trusts letter



### 2. Healthcare worker winter vaccinations – communications toolkit for providers

To support providers in delivering vaccinations to their Health and Social Care Workers (HSCW) the Healthcare worker winter vaccinations Communications Toolkit has been developed (attached).



The HSCW Communications Toolkit contains details such as core scripts, key messages, intranet and staff newsletter copy, FAQs and top tips. This is intended to address staff hesitancy, stress the importance of both COVID-19 and flu, vaccinations, and ultimately protect staff and patients.

The HSCW Communications toolkits are now available via the COVID-19 guidance and resources area at the link below:

Communication Resources Link - Communications Resources - COVID-19 Vaccination Programme - FutureNHS Collaboration Platform

Please be advised that the toolkit will be updated regularly throughout the season so when signposting, please share the link where possible, for the most up to date information.

For any queries please contact @DEPHOSPITAL, C19vaccination (NHS ENGLAND - X24)

Thank you for your support.

# NEW: Capturing COVID-19 and Influenza vaccination within Point of Care (PoC) Systems

Co-administration of the COVID-19 and Influenza vaccinations is being offered at some sites.

Currently, the design of some PoC systems allows both vaccines to be captured on the same patient record within the same pages. Unfortunately, not all PoC systems, including Pinnacle

will have this facility for the current Influenza season, and sites will have to decide how they wish to ensure timely capture of co-administration.

This may be facilitated by having two browser pages open simultaneously with the flu programme open in one and a second with the COVID-19 programme, or by using the GP Clinical System to capture Influenza vaccination whilst using COVID PoC.

In line with the requirement to submit data in a timely, accurate manner and to benefit from the safety features within PoC systems it is not considered appropriate to use paper workarounds.

## **NEW: Mutual Aid – vaccine transfer application**

The new <u>Vaccine Transfer APP</u> (Mutual Aid) will soon be released for system colleagues to raise and manage all vaccine transfers between sites. To help with the transition, Q&A drop-in training sessions are available on:

• Tuesday 6 September 13:00 – 13:30

### Click here to join the meeting

• Thursday 8 September 13:00 – 13:30

### Click here to join the meeting

Attendees should watch the worked example video in the <u>application</u> (see "Tutorials" section in the top right) before attending.

**Deployment:** The official release date has been moved from the Friday 2 September to Monday 12 of September. The application is currently available to all system users to explore and familiarise themselves with before launch.

Further guidance is available in the "Tutorials" and "FAQ" section in the application. If additional support is required, please contact <u>vaccination.operationaldata@nhs.net</u>

### **UPDATE: Workforce and Training Resources**

#### 1. Workforce and Training Considerations

The pack has been updated and is available on <u>FutureNHS</u>, which includes COVID-19 booster vaccination, flu and co-administration, clinical red lines, design principles, legal mechanisms, revised National Protocol POD model and training requirements including the bivalent vaccine e-learning module.

### 2. Autumn Workforce Rosters and Volunteer Referrals

System Lead Employers are requested to complete autumn vaccination workforce rosters for paid staff and volunteers in detail at least 5 weeks in advance. This will enable paid staff and volunteers to confirm their commitments, provide programme assurance and enable transparency of risks.

Volunteer referrals should also be submitted well in advance, to <u>GoodSAM (NHSVR/RVS)</u> and to <u>SJA</u>, to allow volunteers to select and sign-up now for recurring shifts throughout the autumn. GoodSAM and SJA (St John Ambulance) respectively accept shift referrals up to 150 and 200 days before shifts.

Requests for novel and mobile vaccination support may also continue to be requested from SJA throughout the autumn. This includes vaccination support to care-homes, the housebound, to the detained estates, but also includes wider programme outreach and advocacy.

Systems are requested to share this guidance with primary care and community pharmacies in their respective areas.

### 3. Infection Prevention Control (IPC) asymptomatic testing updates

Prevalence in the community has fallen and remains at a comparatively low level as we emerge from the current Omicron wave. This means that the likelihood that individuals entering high-risk settings such as the NHS are infectious has also reduced and the relative risk of onward transmission into these settings is lower. Therefore, routine asymptomatic testing in several settings was paused from the 31 August, and most asymptomatic staff and patient testing will pause. There is a <u>full list of COVID-19 prevalence</u> and where testing in the NHS should continue. **NHS organizations are asked to review their COVID-19 testing protocols considering this new guidance, and implement changes as required.** 

Routine asymptomatic testing will be paused across remaining settings, including hospitals and care homes, from 31 August as COVID-19 cases continue to fall. Testing for individuals with symptoms in these settings, including health and social care staff, will continue. Immunocompromised patients in hospitals and people being admitted into care homes and hospices will also continue to be tested. **Regular asymptomatic testing for COVID-19 in all remaining settings in England will be paused from 31 August, as COVID-19 cases continue to fall**.

### 4. Lean Fundamentals online programme enrolling from 5 September

This free Lean Fundamentals online course can help health and care staff to improve their processes and reduce waste. It introduces foundational Lean concepts and tools through a practical, structured learning-in-action approach that can be applied straight away. The programme, led by NHS England, has been developed by experienced Lean practitioners and technology-enhanced-learning experts. The course will be running from **5 September** to **30 October**. To register/participate:

If you have previously registered on the <u>QI Learning platform-Sep-2022</u>, then you simply need to enrol on the course

If you have not previously registered on the platform, please click the NEW USER link at the bottom of the log in page at <u>Leanfundamentals</u> and then enrol on the course.

If you experience any technical difficulties, or have any questions or queries, please don't hesitate to email <u>england.mixedmethods@nhs.net</u>. Please feel free to share details of the course with any colleagues who might benefit from the course.

### 5. Case studies

The COVID-19 Vaccination Programme Improvement Hub publishes case studies to share learning and improvement work across the programme. A summary of all case studies available on the Improvement Hub is available <u>here</u>. New case studies recently published include:

Continuously Improving Top Tips - How sites achieve good staff morale, develop staff and continuously learn

Tips and examples from learning visits in how they support communities where uptake of the COVID-19 vaccine is low

If you have an improvement or shared learning case study you would like to share, please email <u>c6.cag@nhs.net</u>.

### 6. Webinars

### Vaccination programme shared learning community webinar

Further information is available on <u>FutureNHS</u>, along with all previous learning community webinars and supporting resources on the <u>Improvement Hub</u>.

# **NEW: IT Support Resources**

### Support sessions for vaccination sites: Foundry, NBS and Q-Flow

SVOC are holding a series of 30 minute drop-in session for new and existing sites delivering COVID-19 vaccinations, to support with using platforms such as Foundry, NBS and Q-Flow and to answer any specific questions users may have. Joining details are included below:

| Platform          | Dates / Times   | Joining mechanism  |
|-------------------|---|--|
| Foundry           | 13:30 – 14:00, Monday,<br>Wednesday and Friday in<br>September<br><b>September</b> : 7 <sup>th</sup> , 9 <sup>th</sup> , 12 <sup>th</sup> , 14 <sup>th</sup> , 16 <sup>th</sup> ,<br>19 <sup>th</sup> , 21 <sup>st</sup> , 23 <sup>rd</sup> | <ul> <li>Meeting Link: (<u>Click here to join the meeting</u>);</li> <li>If users need to gain access to Foundry, please see the <u>Foundry</u></li> </ul> |
|                   |   | <ul> <li>Master Access Guide here;</li> <li>For further information, please contact<br/>england.vaccinedeployment@nhs.net</li> </ul>                       |
| NBS and<br>Q-Flow | 13:30 – 14:00, Monday,<br>Wednesday and Friday (ongoing)  | Meeting Link: ( <u>Click here to join the</u><br>meeting)  |
|                   |   | <ul> <li>For further information, please contact<br/><u>nbsonboarding@nhs.net</u></li> </ul>   |