

Autumn Booster Care Home Incentive queries

- 1) **Could you advise what the payment is for care homes greater than 250 residents.**

Based on the Capacity Tracker data, there is no home in the South West with over 250 residents. If you identify a home, please provide the regional care home team with the care home information for this to be looked into further.

- 2) **Also to confirm the incentive is made payable to whoever has delivered the vaccine within the care home (i.e. Outreach team on behalf of PCN)**

The incentive will be payable to the provider who holds the contract with NHSE to deliver COVID-19 vaccinations in the care home

- 3) **Please could you clarify that the incentive is from 'new' money, and not existing funding for the Autumn Booster**

The money to fund the care home incentive will be sourced from centrally held VDP funds, and will be in addition to regional VDP allocations already notified for H2+

- 4) **Should a home not be 'complete' but an outbreak pushes a 2nd visit (and completion) to post 23rd October, will the provider still be eligible as they started pre 23rd October?**

We would consider on a case by case basis. Additionally, we would have these cases highlighted for weekly regional meetings. However, to help there are six weeks from the 5th Sept to 23rd October. There are occasions when we can still enter a care home even in outbreak, subject to risk assessment. If an outbreak takes place and we are unable to enter at the time, in normal circumstances we should be able enter after 10 days. We would need to look at each case individually to ensure that all efforts have been taken to ensure visits take place within the time frame.

- 5) **If a COVID outbreak lasts longer than the 23rd October and a visit cannot be undertook during this time under a risk assessment, can the incentive payment be claimed if after 23rd October?**

As above

- 6) **What happens if the care home is unresponsive or difficult to get a date in and the visit finally takes place after 23rd October. If well documented, can the incentive payment be claimed?**

We would need to look at each on a case by case basis. If there were problems with a care home being unresponsive, then this is something that should get highlighted in our weekly

calls and we can work up joint actions to take to see how/what we can do to rectify the situation

- 7) Can the reporting via the live survey link be completed by another person, ie. Their administrator? The South West has rurality issues in regards to internet connections/4g etc.**

In order to qualify for the incentive payment, real-time recording must be completed on the day of the care home vaccination visit or as soon as reasonably possible thereafter and no later than two working days following the visit.

- 8) Does the person who completes the survey receive an acknowledgement email to confirm successful submission – systems are worried about the survey not working and submissions not going through properly (given issues of internet/4g)**

Yes, a confirmation email will be sent to the email address provided in the form.

- 9) Is there any access to systems reports so they can double check all have uploaded their survey for that day/week?**

This will be possible to check via the acknowledgement email.

- 10) Can a survey be completed the following day or does it have to be on the day of visit (again linking to internet/4g)**

In order to qualify for the incentive payment, real-time recording must be completed on the day of the care home vaccination visit or as soon as reasonably possible thereafter and no later than two working days following the visit

- 11) The survey asks for flu data, could we have absolute clarity that this data does not impact the qualification of incentive?**

The incentive is based only on a completed care home as defined in the incentive guidance. This covers residents COVID-19 vaccination only.

- 12) Could we have clarity that if a resident/s aren't eligible as within 91 days of previous vaccine (as late having their spring booster for various reasons), that these residents would fall under the declined/unable to have and therefore if everyone else has received their vaccine, the home would be deemed as complete?**

Yes.