

ICARS Newsletter

Immunisation Clinical Advice & Response Service



Issue 112: 4th November 2022

PLEASE SHARE THIS NEWSLETTERS WITH ALL RELEVANT STAFF INVOLVED WITH THE VACCINATION PROGRAMME

For any COVID-19 vaccination related queries, or to escalate an incident, please contact ICARS at england.swicars@nhs.net.

Please note that this service operates 9am-5pm Monday to Friday

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REMINDER: Spikevax® Bivalent Recording Issues

A significant number of patient records for the COVID-19 Autumn Booster Campaign have been recorded as having had Spikevax® Original rather than Spikevax® Bivalent. Work is underway with NHS Digital to determine the best way to amend these records to accurately reflect the vaccine that the patient received.

In the meantime, please encourage staff to carefully check the vaccine they select. Spikevax® Original is not currently in use within systems but in some point of care providers' menus it is much clearer than the Spikevax® Bivalent which is presented as COVID-19 Spikevax® Zero (0) / Omicron (O) 0.1mg/mL dispersion for injection multidose vial in some systems.

An Operational Note will be cascaded once all the actions in place.

NEW: Feedback on Redesigned C19 Vaccination Programme FutureNHS

The National Vaccination Operations Centre (NVOC) recently redesigned the [COVID-19 Vaccination Programme FutureNHS Workspace](#) to make information more accurate and easier to find. You can find out more about what has changed on the workspace [here](#).

We are keen to hear your feedback on the redesign, if these changes have improved your user experience and your ideas for further improvements.

Please use the short survey [here](#) to provide your feedback (no longer than 5 minutes). The survey closes **6pm Monday 7th November.**

NEW: Business Continuity/Possible Power Outages

Fridge Data Loggers

There are no further supplies of these available from central stock. If sites still have a fridge holding vaccine without a data logger it is strongly recommended that one is purchased locally.

Alternative Power Supplies

Vaccination centres operating within general practice, pharmacy or hospital setting should consider their alternative power requirements as part of their organisation's Business Continuity Plan and relative priorities for the site. A number of sites asked about access to generators as an alternative power source. Diesel generators are not recommended for indoor use. However sites may wish to consider purchasing locally Powerbanks which are ideal for indoor settings. A good level Powerbank can provide power for up to 2 days and have a guide price of £1,400. There is currently no national supply line for this type of equipment so would be down to local purchase.

Cool boxes and fridges

Please note that these should still be available to order from the Innova warehouse. All items are free of charge but the cost of transportation is to be paid by the site. Please see attached for more information on how to order. Any questions or if there are none available please let us know.

If your site does not have an up to date Business Continuity plan please ensure that these are updated as soon as possible and let RVOC know when this has been done.

RVOC will continue to monitor the intelligence on possible national power outages and if there is any further guidance forthcoming from the centre will share this with you.

Training and Guidance Updates

1. REMINDER: Support Sessions for Vaccination Sites: Foundry, NBS and Q-Flow:

We are holding a series of 30 minute drop-in sessions for new and existing sites delivering COVID-19 vaccinations, to support with using platforms such as Foundry, NBS and Q-Flow and to answer any specific questions users may have. Joining details are included below:

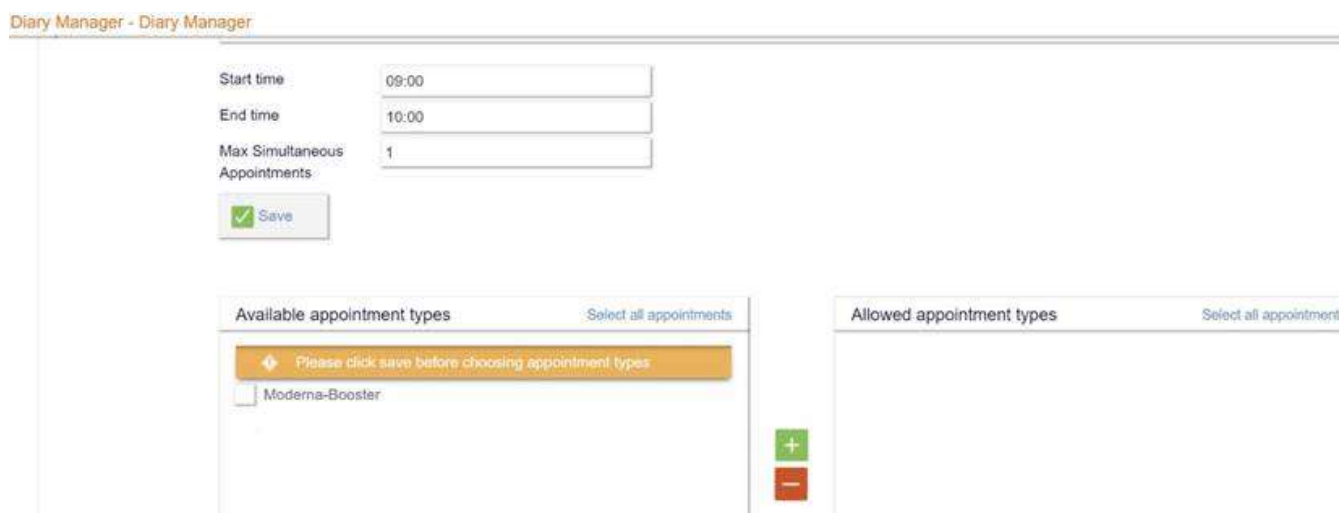
Platform	Dates / Times	Joining mechanism
Foundry	13:30 – 14:00, Wednesday in November November: 9 th , 16 th , 23 th , 30 th	<ul style="list-style-type: none"> Meeting Link: Click Here If users need to gain access to Foundry, please see the Foundry Master Access Guide here; For further information, please contact england.vaccinedeployment@nhs.net
NBS and Q-Flow	13:30 – 14:00, Monday, Wednesday and Friday (ongoing)	<ul style="list-style-type: none"> Meeting Link: Click Here For further information, please contact nbsonboarding@nhs.net

Vaccination Appointment System Updates

1. NEW: Removing Dose1 & Dose2 Moderna appointments on the National Booking Service

The National Booking Service will be removing site manager ability to select the Dose 1 or Dose 2 appointment type for Moderna calendars in Q-Flow Diary Manager (see screenshot below). This change is to support the phasing out of the existing Moderna Spikevax Original vaccine.

At the point of implementation, any existing booked Moderna appointments will not be affected by the change. For new booking journeys, people will not be able to start a Moderna Spikevax Original primary course. People who have already received a Dose 1 of Moderna will be able to book a Dose 2 of Pfizer to complete their primary course.



2. NEW: Notification of vaccination invites, prompts and reminders due this week

The below notifications are due to arrive in the current period. Sites are asked load NBS and LBS appointment slots and walk-in capacity to accommodate potential increases in demand, ensuring adequate capacity outside of school hours for younger cohorts.

Cohort	Volume (national)	Date	Regional detail
50-54 AW22 First Invites	927k	01/11/22 - 05/11/22	Focus for NW, SW & SE
55-59 AW22 Reminders	1.55m	02/11/22 - 07/11/22	Focus for EE, NE, MI, LO and 2 ICBs in SE (Surrey and BOB)
65-74 AW22 2nd Reminders	1.14m	03/11/22 - 07/11/22	Focus for SW (65-74) and NE, EE, SE and LO (70-74)
2nd Dose Prompts 18+ and 5-17 Not at risk	15.1k	04/11/22 - 11/11/22	All regions

Look ahead (may be subject to amendment):

Cohort	Volume (national)	Date	Regional detail
AW22 Primary course (16+)	0.8m	08/11/22 - 12/11/22	All Regions
Boosters 16+ and 5-15 At Risk + SIS	22.2K	11/11/2022	All regions

3. UPDATE: Flu calendars available on the National Booking Service for Community Pharmacy COVID-19 vaccination sites

As part of a proof of concept, community pharmacy sites delivering the phase 5 COVID-19 vaccination programme have been given access to flu calendars on the NBS (along with some CP pharmacy sites in the North West who are not part of the COVID-19 vaccination programme). Initial data shows that patients like the booking function and are booking appointments 'just in time', not weeks in advance.

From next week, both COVID-19 and adult flu vaccination call/recall letters and emails will advise that flu appointments can now be booked via the NBS in addition to via GPs and CPs. It is therefore likely there will be increased demand for flu appointments on NBS once the letters/texts have been disseminated.

For those CPs phase 5 COVID-19 vaccination sites who have not yet advertised flu appointments via NBS, it is easy to add appointments via Q-Flow just like for COVID-19 appointments. For more help and advice **join a support session** run by the NBS/Q-Flow onboarding team each Monday, Wednesday and Friday 13:30-14:00. [Click Here](#)

IT Systems Updates and Support

1. NHS National Data Platform (Foundry) User Off-Boarding process

The National Data Platform Team (Foundry) has implemented a Foundry user off-boarding process. Foundry will identify 'dormant' (users that have not logged into Foundry in the below time period) users through an automated script which is to run every 30 days to identify users that have been dormant for 60 days from purposes to de-activate their accounts.

Once an account has been deactivated, it can be reactivated. Please contact the Foundry helpdesk foundry.support@england.nhs.uk.

If you have had a change in your current employment status, and you no longer require your Foundry account please can you inform the Foundry helpdesk (foundry.support@england.nhs.uk) of this change.

Useful Links

Ops Notes:

You can find all the latest operational notes on FutureNHS: [Operational notes](#)

Communications Resources:

The national Campaign Resource Centre now includes designed campaign resources for the current [public-facing winter campaign](#) as well as for encouraging uptake [among frontline staff](#).

You can find further scripts and communications resources on FutureNHS including latest toolkits on [seasonal flu and COVID vaccines](#), [for pharmacies on flu](#) plus a [new poster](#), [for people with a weakened immune system](#) and [a communications pack for primary care](#) with template letters to adapt locally.

Clinical Updates:

See the latest [clinical updates](#)

Other Resources:

[Coronavirus vaccinations](#): NHS Digital helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the COVID-19 and seasonal flu vaccination programmes.

[COVID-19 Vaccination Programme workspace](#) provides members with access to key documents, resources, webinar recordings, case studies and past copies of the LVS Updates. There is also a discussion forum for members.

[Supply and Delivery Hub](#) helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information (vaccine and vaccine consumables as well as non-vaccine consumables, equipment, and PPE), alongside the latest supply chain and customer service FAQs and other helpful information.

National Workforce Support Offer – more details:

[National Workforce Support Offer Toolkit](#) provides more detail about the National Workforce Support Offer and is a practical guide for local vaccination service leads.

Contact your [Lead Employer](#) to access the National Offer and additional staff and vaccinators, as well as support with your workforce needs.

For more details, please see our Futures NHS page on [case studies/FAQs](#) and recently guidance for [PCN groupings](#) and [community pharmacy](#)

All C19 vaccination queries for national teams should be escalated via the SVOC/RVOC/NVOC process.

[COVID-19 Vaccination Improvement Hub](#)