For any COVID-19 vaccination related queries, or to escalate an incident, please contact ICARS at england.swicars@nhs.net.

Please note that this service operates 9am-5pm Monday to Friday

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NEW: Nuvaxovid Show and Tell

Please note that the Clinical Show and Tell link for the Nuvaxovid Specialist Referral Pathways is now on Futures. Please share this link with any Complex Allergy Clinic contacts.


Following on from the communication sent on 9 November entitled ‘Important Information: Advanced notification of the planned Christmas and New Year Vaccine Delivery Schedule’. Please find below a reminder of the key date changes your site needs to be aware of for the ordering and delivery of vaccine over the festive period.

REMINDER: Vaccine Ordering and Delivery Key Date Changes Over the Festive Period:

- There will be no deliveries in week commencing 26 December or on Monday 2 January 2023.
• All max caps for w/c 26 December will be placed in the w/c 19 December supply plan. There is no supply plan for w/c 26 December.

• Monday fixed delivery day sites will need to order sufficient vaccine before 8am Friday 16 December, for delivery on Monday 19 December, to cover all planned operations for 3 weeks.

• Tuesday, Wednesday, Thursday and Friday fixed delivery day sites will need to order sufficient vaccine before 8am on their usual cut-off day, for delivery in w/c 19 December, to enable them to operate for 2 weeks.

• Sites requiring deliveries on Tuesday 3 or Wednesday 4 January, will need to place their order before 8am on Thursday 29 December.

REMINDER: Celebrating the impact of the Shared Learning Community webinars

The final Learning Community webinar of the current series will be held on Wednesday 14th December, 2:00-3:00pm. This will provide an opportunity to celebrate the continuous quality improvement activities achieved during the COVID-19 vaccination programme over the last 18 months. Please join us to share and reflect on your successes by registering here no later than Monday 12th December.

If you have specific examples you are able to share in advance, please email details to Gill Appleby (gill.appleby2@nhs.net).

Useful Links

Ops Notes:

You can find all the latest operational notes on FutureNHS: Operational notes

Communications Resources:

The national Campaign Resource Centre now includes designed campaign resources for the current public-facing winter campaign as well as for encouraging uptake among frontline staff.
You can find further scripts and communications resources on FutureNHS including latest toolkits on seasonal flu and COVID vaccines, for pharmacies on flu plus a new poster, for people with a weakened immune system and a communications pack for primary care with template letters to adapt locally.

Clinical Updates:

See the latest [clinical updates](#).

Other Resources:

- **Coronavirus vaccinations**: NHS Digital helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the COVID-19 and seasonal flu vaccination programmes.

- **COVID-19 Vaccination Programme workspace** provides members with access to key documents, resources, webinar recordings, case studies and past copies of the LVS Updates. There is also a discussion forum for members.

- **Supply and Delivery Hub** helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information (vaccine and vaccine consumables as well as non-vaccine consumables, equipment, and PPE), alongside the latest supply chain and customer service FAQs and other helpful information.

  - [Latest Operational bulletins](#)
  - [Equalities Community of Practice](#)
  - [Workforce and Training update](#)

**National Workforce Support Offer – more details:**

- **National Workforce Support Offer Toolkit** provides more detail about the National Workforce Support Offer and is a practical guide for local vaccination service leads.

Contact your [Lead Employer](#) to access the National Offer and additional staff and vaccinators, as well as support with your workforce needs.

For more details, please see our Futures NHS page on [case studies/FAQs](#) and recently guidance for [PCN groupings](#) and [community pharmacy](#)

All C19 vaccination queries for national teams should be escalated via the SVOC/RVOC/NVOC process.

- [COVID-19 Vaccination Improvement Hub](#)