

Stock Redistribution – Key Messages and FAQ's

Key messages

- NHS England has excess stock held centrally that NHS Trusts are entitled to have for free, which has saved trusts over circa £15M off their procurement costs to date.
- There is a range of items currently available including consumables (e.g. paper towels, cotton balls); white goods (e.g. fridges); furniture (e.g. beds, chairs) and equipment (e.g. infusion pumps and bins). For example, we have medical trolleys worth £1500 per unit.
- Trusts can access a list of stock via <https://nhsportal.innovacareconcepts.com/my-account/>. If you do not have an account you will need to register for one by completing a short form, providing details of your organisation and email address.
- Stock is available for free to NHS Trusts and will be redistributed on a first come, first served basis. Recipients are responsible for collection / delivery and the cost of collection and/or delivery.
- Once registered on the site you can see a list of the stock with some pictures and there is also a video which shows an example bed set up using stock which is available for redistribution.
- All NHS trust staff are welcome to visit the warehouse to review the stock and a visit will need to be arranged and booked in advance by emailing charlie.breslin@nhs.net
- The stock is located at the warehouse:

Innova Care Concepts Ltd
California Drive,
Whitford
Castleford
West Yorkshire
WF10 5QH.

- All stock is available to order via the Innova Care Concept online portal <https://nhsportal.innovacareconcepts.com/my-account/>
- Over 100 Trusts have already received free stock.
- We want to ensure all Trusts have the opportunity to review and access remaining stock available and have the opportunity to make savings.

Case study: Leeds Teaching Hospital NHS Trust

In September 2022 members of Leeds Teaching Hospital NHS Trust visited the 6-bed ward site set up in the Innova warehouse. After this visit the trust ordered over 400 pallets of stock which was delivered before the end of December 2022. Items included paper towels, oxygen masks, white board marker pens, lab cold refrigerators of varying sizes, computer desks, single office desks, waste bags, clinical waste bags, cotton wool balls and surgical tape.

FAQs

About the stock/ordering process	
Q.	What items are available?
A.	<ul style="list-style-type: none"> There are approximately 22k pallets of stock over 1,000 products which includes consumables (e.g. paper towels, cotton balls); white goods (e.g. fridges); furniture (e.g. beds, chairs); equipment (e.g. infusion pumps, bins). All staff are invited to visit the warehouse to inspect the stock as required. Hospital Beds to the estimated value of over £2,000 and crash trolleys circa value of £1,500 are also available.
Q.	Where did the stock come from?
A.	Following the decommissioning of the Covid vaccination centres and Nightingales, excess stock from these programmes has been placed in a central warehouse in Leeds.
Q.	Are the items new or used?
A.	The majority of items have been unwrapped but have not been used. All items are in very good condition and are ready to be deployed into trusts.
Q.	What condition are the items in? Can you tell me what the condition of a specific item is?
A.	<ul style="list-style-type: none"> The stock is new or nearly new, however it has been in storage for several months so the recipient will need to ensure that any items are maintained, tested, serviced and insured as appropriate. Due to the volume of queries and stock we are not able to provide information on the condition of specific items. All staff are invited to visit the warehouse to inspect the stock as required.
Q.	What settings are they suitable for?
A.	We will need trusts to determine if the products are suitable for within their trusts.
Q.	What's the minimum order quantity?
A.	<p>Minimum Order Quantity will be a single item, for example:</p> <ul style="list-style-type: none"> 1 x pallet of consumables (<i>overall pallet quantity will be confirmed on dispatch</i>) 1 x white good (<i>e.g. Fridge</i>) 1 x piece of furniture or equipment (<i>e.g. hospital bed</i>)
Q.	Can I come to see the items before ordering?
A.	Yes, you are welcome to visit the warehouse in Leeds. Please contact charlie.breslin@nhs.net to arrange a visit.
Q.	Are the items under guarantee/warranty/have they been tested?
A.	<ul style="list-style-type: none"> There will be no warranties or guarantees with any of the items, other than where manufacturers warranties may be applicable. Recipients are responsible for any associated ongoing maintenance, testing, servicing, and insurance.
Q.	Can you deliver?

A.	No, recipients will be responsible for their own collection/delivery charges. Please note that the Innova online portal does provide the option for delivery, however, this function is not available. Trusts will need to arrange the collection and/or delivery of the items, as well as pay for any associated costs.
Q.	How soon after ordering will I receive my delivery?
A.	After the order has been placed the delivery times are down to transport being organised by individual trusts as agreed with Innova.
Q.	What if the items I order aren't suitable for my organisation's needs? Can we return items that aren't suitable?
A.	We cannot accept returned items. If the products cannot be used, then we expect products to be disposed of locally and ethically.
Q.	Are these items available via NHS Supply Chain?
A.	Many of the items are listed on the NHS catalogue but not all items are available via NHS Supply Chain

End of Document