



## 01 March 2024

Dear colleagues,

This bulletin provides need-to-know information from the national COVID-19 vaccination deployment team, supporting Vaccination Centres (VC), Local Vaccination Services (LVS) and Hospital Hubs across the country to deliver the COVID-19 vaccination programme.

If you have any queries, please contact your SVOC who can escalate via the SVOC/RVOC escalation route.

To access links in this bulletin please join the [Vaccinations and Screening FutureNHS Workspace](#). Previous editions of the bulletin are [here](#).

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## Cross-programme updates

### [NEW: Q-Flow preparation for Site Managers](#)

If you are a site that will be using the National Booking Service (NBS) and Q-Flow for the Spring COVID-19 campaign, please take the time to read our five top tips:

Existing users **reactivate your user account** – Q-Flow deactivates users that have not logged in for over 120 days. So, before the campaign please log in to ensure your account stays live and reactivate your colleagues if necessary.

- If you cannot log in, please ask another active site manager at your site to [manage your access](#) for you.
- If you do not have any active site managers contact your [SVOC](#).

NBS will open on 15 April for the public to make bookings for appointments from 22 April onwards. We typically see high demand when NBS is opened to the public; keep checking on and after this date to ensure you have good availability on since appointments can get booked up quickly.

Q-Flow guidance has been updated based on user feedback and now includes short 'how to' videos on the popular sections. The guidance pages can be found here: <https://digital.nhs.uk/services/vaccinations-national-booking-service/q-flow-guidance>.

For new sites and users there is a LIVE training webinar taking place on Tuesday 9 April 12-1pm. Click here to register: [Q-Flow Training Webinar](#)

Check your links to the help and support pages on [FuturesNHS](#) as they have been changed and the FAQs have been updated.

### [NEW: Spring 2024 COVID-19 vaccination campaign](#)

A [letter](#) has been published setting out further information on preparing for a successful Spring 2024 COVID-19 vaccination campaign.

The following cohorts have now been announced and authorised for vaccination from the dates specified below:

- Residents in care homes for older adults
- Adults aged 75 years and over
- Individuals aged 6 months and over who are immunosuppressed (as defined in the [Green book, chapter 14a; tables 3 and 4](#)).

This includes those who turn 75 years old by 30 June 2024.

Visits to older adult care homes and eligible housebound patients should begin 15 April 2024. For all other eligible cohorts, vaccinations should start by 22 April 2024 and end on 30 June 2024.

Thank you for your continued support for the programme.

### **NEW: Payment arrangements for the Spring COVID-19 campaign**

From 1 April to 31 August 2024 as set out in the current COVID-19 vaccination contracts:

The £7.54 Item of Service (IoS) fee will be paid on the administration of each dose of the COVID-19 vaccination to eligible patients.

The Commissioner will pay £2.50 to the provider for the administration of each COVID-19 vaccination to each patient where the seasonal influenza vaccination is not announced and authorised for vaccination by the provider.

Vaccination of housebound patients (eligible patients classed as housebound due to being unable to leave their home at all or requires significant assistance to leave the house due to illness, frailty, surgery, mental ill health or nearing end of life and is recorded as such in their clinical notes) will attract a £10 payment per vaccine delivered. This is in addition to the £7.54 item of service fee, and the £2.50 payment (payable from 1 April 2024 to the end of the contract).

Administration of vaccination to eligible patients resident in a care home will be eligible for the £7.54 item of service fee and, if administered after 1 April 2024 (and within the term of this contract), the £2.50 payment.

For the avoidance of doubt, administration of vaccination to patients resident in a care home will not be eligible for the £10 housebound payment. This applies to all types of care homes, including non-older adult care homes.

## **Further national links and resources**

### **Operational notes:**

You can find all the latest operational notes on FutureNHS [here](#).

You can find communications resources on FutureNHS [here](#).

### **Previous bulletins:**

Previous editions of these bulletins can be found [here](#).

**Other Resources:**

[Coronavirus vaccinations](#): Our Digital team helps you access up-to-date information, training and onboarding guides related to the tech and data solutions that are supporting the Covid-19 and seasonal flu vaccination programmes.

[COVID-19 Vaccination Programme FutureNHS page](#) provides members with access to key documents, resources, webinar recordings and case studies.

[Equalities Community of Practice](#), with bespoke tools, resources and content for engagement and practice in supporting and learning from people and partners within underserved communities and equalities groups.

[Supply and Delivery Hub](#) helps you access key information in a timely way and helps support you to deliver your local vaccination service. Here you will find the latest delivery information alongside the latest supply chain and customer service FAQs and other helpful information.

**All COVID-19 vaccination queries for national teams should be escalated via the SVOC/RVOC/NVOC process. Current SVOC email addresses can be found [here](#).**