

Community Pharmacy Bulletin

Date: 28 July 2026

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Pharmacy Quality Scheme 2026/27 aspiration payment declaration period closing 28 July 2026

The Pharmacy Quality Scheme (PQS) 2026/27 aspiration payment declaration period is open between 9am on Monday 13 July and 11.59pm on Tuesday 28 July 2026.

Community pharmacy contractors are encouraged to make a declaration to the NHSBSA using the [Manage Your Service \(MYS\) portal](#), and indicate which domains they intend to achieve. The aspiration payment must be claimed during this period for contractors to receive an aspiration payment on 01 September 2026.

Further information, including the full PQS requirements, is available [on the NHS England website](#).

Community Pharmacy Assurance Framework (CPAF) 2026/27 Screening Questionnaire and 2025/26 Programme Review

The completion window for the Community Pharmacy Assurance Framework (CPAF) screening questionnaire will close at **11:59pm on Friday 31 July 2026**. If you haven't completed the questionnaire, please do so as a matter of urgency as it is a requirement of the Terms of Service.

Please contact the NHSBSA (pharmacysupport@nhsbsa.nhs.uk) for any issues or queries around completing the questionnaire in MYS.

The CPAF assurance cycle for 2025/26 ended with 23 visits undertaken at community pharmacies across the South West. We would like to express a big thank you to all those colleagues who made time to meet and show us around their pharmacy as part of the CPAF visit process. Overall, the visits were very positive and shone a light on many areas of best practice.

We have created a useful guide sharing the common themes from the visits, along with including contacts and links to information, which we wish to share with you with the aim of supporting quality improvement and assurance. Please do not hesitate to contact the team if you have any question around the scheme.

One off meningococcal B vaccination programme for young people

Following recent outbreaks of meningococcal group B disease, a one-off vaccination programme delivered through community pharmacies was implemented on 20 July 2026 to protect those at highest risk. This programme will run through until 31 March 2027.

Young people born between 1 September 2007 and 31 August 2008 and those under the age of 25 entering higher or residential further education for the first time, will be offered two-doses of MenB to protect them before the start of the autumn term, when rates are usually at their highest. A service specification will be published shortly.

For further information see the UKHSA/NHS England bipartite letter [Meningococcal B time limited bipartite letter](#)

Local Mandated Campaign Launch – Keep Antibiotics Working 03-28 August 2026

We are pleased to announce the launch of our local mandated health promotion campaign, Keep Antibiotics Working, which will run from 03 August to 28 August 2026.

The aim of this campaign is to increase public awareness of the correct and incorrect use of antibiotics and the important role everyone has in helping to prevent antimicrobial resistance. Through patient engagement and health promotion, we hope to reinforce key messages around the appropriate use of antibiotics to ensure they remain effective for future generations.

This campaign has been scheduled ahead of the autumn cold and flu season, when requests for antibiotics traditionally increase. It provides an ideal opportunity to remind patients that antibiotics are not effective against viral infections such as colds, flu, most coughs, and sore throats, and that unnecessary use can contribute to antibiotic resistance. Community pharmacies are well placed to support patients with self-care advice and appropriate signposting, helping to ensure antibiotics are used only when clinically needed.

This campaign will require a **mandatory** return from all participating pharmacies. Further details on reporting requirements will be included within the campaign resource pack which was sent on 27 July 2026.

All pharmacies are expected to participate in the campaign for a minimum of two weeks during the campaign period. Pharmacies may choose to participate for the full duration of the campaign and are encouraged to do so wherever possible.

Campaign Timeline

Wednesday 01 July 2026	Receive communications on campaign details to plan for the week before the campaign ready to launch for the 03 August 2026. Now Completed.
Monday 27 July 2026	Communications sharing the resource pack will go out to contractors giving contractors 1 week before the campaign starts to prepare for the launch on the 03 August 2026. Now Completed.
Monday 03 August 2026	Promoting the Keep Antibiotics Working Campaign launch day.
Monday 17 August 2026	Mid-point reminder to all pharmacies.
Wednesday 26 August 2026	Final reminder to all pharmacies.
Friday 28 August 2026	Last day of the campaign.

We encourage all pharmacies to actively engage with patients throughout the campaign by displaying promotional materials, sharing key antibiotic messages, and using every opportunity to support public understanding of when antibiotics are and are not needed.

By working together, we can help keep antibiotics working and ensure they remain an effective treatment option for those who genuinely need them.

This is a mandatory campaign.

Reporting incidents via LFPSE

We have changed the way we deal with incident reports in relation to South West community pharmacy contractors from 1st July 2026. We have implemented these changes as part of the wider Patient Safety Strategy, and they sit alongside other developments such as Patient Safety Incident Reporting Framework (PSIRF). Learning From Patient Safety Events (LFPSE) is the system that changes working practices as part of the delivery of the strategy, all of which contribute to the overarching aim of improving patient safety.

Therefore we now require all incidents to be reported using the LFPSE system ([link to LFPSE](#)). This relates to all incidents occurring in a pharmacy or as a result of an error made by a pharmacy (excluding vaccination incidents and Controlled Drug incidents). A NHS.net email is not required to use this system.

Please ensure in the question that asks where the incident occurred, that you record 'Community Pharmacy' in the 'where incident occurred column' along with the name of the pharmacy, to enable us to review as needed. Date of incident, PID, medication involved is required as a minimum, particularly where there has been potential patient harm.

All incidents reported via LFPSE will be reviewed by the NHS SW CCH team to capture learning/feedback and thematic review. Where potential or actual harm is noted further follow up will be undertaken with the relevant pharmacy contractor. Feedback on any learning will be shared with ICBs and contractors as appropriate.

For vaccination incidents, please can these be initially directed to england.covidpharmacysouthwest@nhs.net to ensure the relevant information can be provided to the Immunisation Clinical Advice Response Service (ICARS) where appropriate.

Controlled Drug incidents should continue to be reported to www.cdreporting.co.uk

Supporting Patients with Asthma and Making the Most of Available Clinical Information

Recent changes to asthma guidance are moving away from reliance on "blue inhalers" (SABAs) alone and towards treatments that address the underlying airway inflammation, such as Anti-Inflammatory Reliever (AIR) and Maintenance and Reliever Therapy (MART) regimens where clinically appropriate. Evidence has shown that frequent reliance on SABA inhalers can be associated with poorer asthma control and an increased risk of exacerbations.

Community pharmacy teams are well placed to support patients with asthma by taking opportunities to discuss inhaler use, identifying patients who may be relying heavily on reliever inhalers, and encouraging patients to attend regular asthma reviews where appropriate. Pharmacy teams should also ensure that patients understand how to use any new inhalers they are prescribed and the importance of taking their preventer medication as directed.

Alongside this, we would like to offer a gentle reminder about the value of using the Summary Care Record (SCR) and other available clinical information to support decision-making and patient care. Recent enquiries have highlighted situations where reviewing the SCR may have helped establish whether a prescription had

been requested by a patient or provided useful background information to support discussions with the patient and other healthcare providers.

The SCR remains a valuable tool that can help support safe and effective patient care, reduce unnecessary queries, and provide additional reassurance when making professional decisions. Pharmacy teams are encouraged to make full use of the information available to them, where appropriate, in line with information governance requirements.

Reminder: Escalating Pharm+ Referrals Back to NHS 111

We appreciate that pharmacy teams are exceptionally busy and frequently balancing competing clinical demands throughout the day. However, we would like to remind colleagues of the agreed process when a patient has been referred to a Pharm+ service via NHS 111 and, following assessment, requires onward referral or further assessment.

Where a pharmacist determines that a patient is not suitable for management within the Pharm+ service and needs further assessment through NHS 111 or another service, the pharmacy should facilitate the next steps on the patient's behalf.

Patients should not be routinely advised to contact NHS 111 again themselves.

An onward referral should be completed through a Healthcare Professional-to-Healthcare Professional (HCP) handover between the pharmacist and an NHS 111 clinician.

- 08:00 to 20:00: Contact NHS 111 via *111 5
- 20:00 to 08:00: Use the appropriate regional out-of-hours healthcare professional contact number

The patient may need to participate in part of the conversation, therefore the pharmacist should:

- Obtain the patient's consent to share relevant information.
- Explain and agree the proposed onward referral or signposting.
- Ensure an appropriate handover is completed to support continuity of care.

Following the agreed escalation process helps ensure that:

- Patients are directed to the most appropriate service without unnecessary delay.
- Patients do not need to repeat their history multiple times.
- Relevant clinical information is handed over safely and effectively.
- The patient experience is improved through a coordinated approach to care.

If a Pharm+ referral needs to be escalated back to NHS 111, the pharmacist should use the NHS 111 Healthcare Professional line and make the referral on behalf of the patient, rather than asking the patient to contact NHS 111 again themselves.

Thank you for your continued support in delivering safe, effective, and patient-centred care.

Prescriptions must not be handwritten using thermo-sensitive or erasable pens.

Important reminder for independent prescribers to not use thermo-sensitive or erasable pens when handwriting prescriptions. Also, for pharmacy teams to be vigilant for any prescriptions written with these types of pens.

Colourful erasable pens have become increasingly popular, but they are not suitable for prescription writing. The ink used in these pens is thermo-sensitive and erasable, meaning it can be removed through friction or exposure to heat. As prescriptions must be written in indelible ink, the use of these pens presents a significant risk.

There is an additional concern within the pharmacy dispensing process. Hand-written prescriptions are often passed through laser printers for endorsing, which generate heat during printing. This heat can cause the ink from these pens to fade or disappear entirely, potentially resulting in a blank or partially erased prescription.

To ensure prescriptions remain legible, permanent, and compliant with prescribing requirements, please ensure a standard ballpoint pen or another pen that produces indelible ink has been used on hand-written prescriptions.

In summary:

- Do not use erasable pens for hand-writing prescriptions.
- Do not use any pen with heat-sensitive or erasable ink.
- Use a standard indelible ink pen for all prescription writing.

Pharmacists Continue to Be a Trusted Source of Healthcare Advice

Pharmacists are among the most influential healthcare professionals when it comes to shaping the everyday health decisions of people across the UK, according to findings from the STADA Health Report 2026.

The report found that 63% of UK adults are influenced by their local pharmacist when making decisions about their health, including areas such as diet, exercise, and lifestyle choices. This highlights the growing role of community pharmacy teams in supporting patients beyond the supply of medicines and reinforces the value of accessible healthcare advice within local communities.

The findings also demonstrate the high level of trust that patients place in pharmacists. As one of the most accessible healthcare professionals, pharmacists are often the first point of contact for patients seeking advice, support, and reassurance about their health and wellbeing.

The report highlighted that patients are increasingly turning to their local pharmacy not only for medicines but also for trusted advice that helps them make informed health decisions. The report suggests that the influence of pharmacists on lifestyle choices such as healthy eating, exercise, and wellbeing has increased significantly in recent years, demonstrating the growing importance of community pharmacy within the wider healthcare system.

These findings are a testament to the hard work and dedication of pharmacy teams across the country. Every day, community pharmacies provide expert advice, support self-care, deliver clinical services, and help patients navigate their healthcare needs. The trust placed in the profession is something to be proud of and reflects the positive impact pharmacy teams continue to have on the health of their local communities.

31 August summer bank holiday

The opening times for the August Summer Bank Holiday are set as closed by default on NHS.uk. If your pharmacy plans to open, please ensure that your Bank Holiday opening times are updated as soon as possible.

Action Required

1. Sign into the NHS Profile Manager and update your bank holiday opening hours on NHS.uk.
2. Update the Directory of Services (DoS) with your correct bank holiday opening times.

Keeping both NHS.uk and DoS up to date helps ensure that patients can access accurate information about pharmacy availability over the bank holiday period.

In particular, when patients contact NHS 111, advisors rely on information held within the Directory of Services (DoS) to identify which pharmacies are open and available to:

- Provide advice and support.
- Dispense urgent prescriptions where required.
- Accept referrals from NHS 111 and other healthcare services.

Accurate opening times help prevent patients from being directed to, or presenting at, pharmacies that are closed, improving patient experience and ensuring timely access to care.

If you need any assistance with updating your NHS website profile, please contact nhswebsite.servicedesk@nhs.net.

Thank you for your support in ensuring patients have access to accurate pharmacy information over the bank holiday period.

NHS.net Connect (formerly NHSmail)

NHSmail is now known as NHS.net Connect. As the service changes over, teams will start to see a new NHS.net homepage called the Launchpad. All account users should have received communications regarding this change, however, please note that no action is required as your existing nhs.net email address, login details, shared mailbox, and Microsoft Teams access will stay the same.

The process for getting a shared NHS.net mailbox or adding new users remains the same. Further information can be found here: <https://cpe.org.uk/digital-and-technology/nhs-mail/>

The new portal can be accessed here: <https://connect.nhs.net/>

Update on Supplies Enquiries and Authorised Signatories

PCSE is planning updates to the online supplies ordering form. These changes are part of a wider set of system updates, so they will be released according to PCSE's broader implementation timetable.

Once live, the updated form will:

- Allow directors to be added as authorised signatories for ordering supplies, as intended.
- Bring all primary care professions onto a standardised process for sign-up and authorisation.
- Reduce unnecessary approval steps via ICBs, removing inappropriate administrative "traffic".

What to do in the meantime

If a contractor:

- Needs to add a director as an authorised signatory, or
- Has an urgent supplies order but cannot proceed because the authorised signatory cannot be updated,

They can contact the PCSE Supplies Team directly using the "Contact Us" form on the following page: <https://pcse.england.nhs.uk/contact-us/supplies-enquiries>

Vaccinations Headline News

To ensure payment - Changes to the Recording of Flu and Covid Vaccinations

From 1 September 2026, all Community Pharmacies in England must record all NHS vaccinations in the Record a Vaccination Service (RAVS).

ACTION REQUIRED – One representative from each pharmacy should register with RAVS, following the guidance below. This representative will be given the Lead Administrator role and will then be able to set up further users and assign the appropriate roles. When setting up further users, we would strongly recommend that there is a second Lead Administrator for business continuity purposes. Where the Lead Administrators are not at the pharmacy premises, each pharmacy site will also require a representative with the Administrator role (we would recommend having two Administrators on site for business continuity purposes). The Lead Administrator or Administrator are the only roles that can add the vaccine information to RAVS, which is required before vaccinations can be recorded. Please complete this action as soon as possible to ensure that there is sufficient time to resolve any issues and for your teams to familiarise themselves with RAVS before 1 September 2026.

How to sign up to RAVS

- You need to sign up for a RAVS account before the start of Winter 2026 vaccinations.
- You can sign up any time from now by going to the [Record a vaccination website](#).
- There will be a bulk onboarding option for chains with 50 or more branches. For more details, email the onboarding support team: england.vdscentralonboardingsupportteam@nhs.net

Pharmacies already using RAVS

- If you are already using RAVS for all NHS vaccinations, you do not need to do anything.
- If you are using RAVS for some but not all NHS vaccinations, an administrator or lead administrator can add other national NHS vaccinations, including flu and COVID-19, by going to the Vaccines section of RAVS.

Further information about RAVS

- Payments for flu and COVID-19: Pharmacies are paid automatically for national flu and COVID-19 vaccinations recorded in RAVS, by the NHS Business Services Authority (NHSBSA) through Manage Your Service (MYS).
- Reporting: All pharmacies can create and download reports from RAVS. Pharmacy chains will be able to create reports for the parent company as well as for individual branches.
- Private vaccinations: RAVS cannot be used for private vaccinations.
- For general information about RAVS, go to the:
 - [Record a vaccination website](#)
 - [Record a vaccination user guide](#) (includes short training videos)

For questions about signing up to RAVS, the national team are holding drop-in sessions. Please use this link to [join a drop-in session with the onboarding team](#). We will also be holding regional drop-in sessions on the following dates:

South West Community Pharmacy Vaccinations WhatsApp Community

Following positive feedback regarding our SW Community Pharmacy Covid Vaccination WhatsApp Community, we have additionally launched a South West Community Pharmacy Vaccinations WhatsApp Community to provide important updates regarding all vaccination's programmes undertaken by Community Pharmacies across the South West including Flu (Adult and Childhood) and Men B.

Please note the following important information regarding WhatsApp Communities:

- the use of WhatsApp will NOT be replacing emails, it is supplementary. Please continue to monitor and action as required the emails you receive from us.
- The WhatsApp community will be used as a method to push messages to Providers, unfortunately we are not able to facilitate this as a discussion forum.
- Please DO NOT message us directly via WhatsApp. Our generic inbox (england.covidpharmacysouthwest@nhs.net) will remain the only inbox that is regularly monitored.
- You are free to share the link to relevant parties in South West Community Pharmacy vaccination sites, but please do not share the link outside of the South West Region.
- Once you have joined, your phone number will only be visible to administrators (our team).
- Joining is optional but recommended
- WhatsApp can be used on both a phone and a computer. Instructions on how to use WhatsApp communities can be found on Futures NHS Workspace.

Please use the following link to join the South West Community Pharmacy Vaccinations WhatsApp Community or scan the QR code below: <https://chat.whatsapp.com/GOFopXGnp3l4hl1NCNkYpY>



If you have any questions or queries, please do email us at england.covidpharmacysouthwest@nhs.net .

Campaign Information

Cycle to Work Day – 6 August 2026

Cycle to Work Day takes place on Thursday 6 August 2026 and provides an opportunity for individuals to swap the car, bus, or train for a bicycle and enjoy the many benefits that cycling can bring., [wincalendar.net]

The annual event promotes cycling as a healthy, sustainable, and environmentally friendly way to travel. Whether you're a regular cyclist or considering getting back on a bike, Cycle to Work Day encourages everyone to explore active travel and make cycling part of their daily routine.

Cycling can help to improve physical health, support mental wellbeing, reduce congestion, and lower carbon emissions. Even a short journey by bike can contribute to a healthier lifestyle while helping to reduce the environmental impact of travel.

As healthcare professionals, we are in an excellent position to promote healthy lifestyle choices and encourage our patients and colleagues to consider the benefits of active travel where appropriate. For those who are unable to cycle to work, a short bike ride before or after work, or as part of a leisure activity, can still provide valuable health benefits.

Why not use Cycle to Work Day as an opportunity to leave the car at home, get active, and enjoy the journey?

This is not a mandatory campaign

Take on the Diabetes UK 31 Miles in August Challenge

Looking for a fun way to get active this summer while supporting a fantastic cause? Why not take part in Diabetes UK's 31 Miles in August Challenge?

The challenge is simple – complete 31 miles during the month of August, which works out at approximately one mile per day. Participants can complete the miles in whatever way suits them best, whether that's walking, wheeling, running, cycling, or a combination of activities. The challenge is designed to be flexible, allowing you to spread the miles across the month in a way that fits around your lifestyle and commitments.

Whether you're taking part on your own, with friends, colleagues, or as a family, every mile completed helps support people living with and affected by diabetes. The challenge aims to encourage people to stay active while raising vital funds for Diabetes UK's work.

The challenge runs from 1 August to 31 August 2026, giving everyone the opportunity to get moving, improve their wellbeing, and make a difference to those affected by diabetes.

For more information and to register, visit the Diabetes UK website: <https://www.diabetes.org.uk/support-us/fundraise/fundraising-events/31-miles-august>

This is not a mandatory campaign.

Useful Information

GDPR email requirements

We would like to remind all contractors that any email containing patient identifiable information must be sent from a secure email address, preferably the pharmacies shared generic nhs.net store email address. Any emails with patient details must not be sent from a non-secure email address as this could result in a breach of GDPR.

Contractor Supplies- PCSE

Contact the PCSE Supplies Team directly using the "Contact Us" form on the following page:
<https://pcse.england.nhs.uk/contact-us/supplies-enquiries>

Email Correspondence – Signature Details

Please ensure that when communicating with the NHS South West Collaborative Commissioning Hub's Community Pharmacy Team you include the following details within your correspondence to help us respond to your enquiry. Many thanks.

- Contact Name
- Name of Contractor
- ODS Code (F Code)

Serious Shortage Protocols (SSPs)

All current Serious Shortage Protocols can be viewed via [BSA website](#).

If you have any questions regarding SSPs please contact the NHS Prescription Service:

- Email: nhsbsa.prescriptionservices@nhsbsa.nhs.uk
- Telephone: 0300 330 1349
- Textphone: 18001 0300 330 1349

DHSC Medicine Supply Notifications

DHSC and NHSE/I have now launched an online [Medicines Supply Tool](#), which provides up to date information about medicine supply issues. The contents of these MSNs can now be viewed on the Tool. The Tool also details any changes to resupply dates and updates to the entries. To access the Tool, you will be required to register with the [SPS website](#).

The Medicine Supply Tool is moving on the SPS website. Update your links and bookmark its new home in the 'Tools' section: <https://www.sps.nhs.uk/home/tools/medicines-supply-tool/>

Medicine Alerts

For information on medical alerts, recalls and safety information regarding drugs and medical devices please see the Medicines and Healthcare products Regulatory Agency below:

Medicines and Healthcare products Regulatory Agency - GOV.UK (www.gov.uk)

Reporting a Temporary Suspension of Service new change 01 June 2026

From 01 June 2026, the Manage Your Service (MYS) will be the only route to notify ICBs of temporary suspensions/closures and these changes will be made to the approved particulars.

[Manage Your Service \(MYS\) portal](#).

Please also remember to update DOS and NHS.UK straight away.

In accordance with regulations, contractors must notify the commissioner of any temporary suspension in service; including those for reasons due to illness or causes beyond the control of the contractor. In accordance with pharmacy regulations contractors must provide evidence to the commissioner that they have undertaken the following:

- Notified the commissioner of the suspension as soon as practical.
- Used all reasonable endeavors to implement the business continuity plan required by paragraph 29D, Schedule 4 of the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, and
- Used all reasonable endeavors to resume the provision of pharmaceutical services as soon as is practicable. (Paragraph 23(10), Schedule 4, of the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013.

Please note that when submitting a Temporary Suspension, if you select the option shown below, you can add the reason for the suspension in the free-text box, as in the example provided:

Other issue with the building (for example, a power cut, a water supply issue, a bomb scare) – Power cut due to fire in power line.

You can also log into MYS and amend your original submission if the suspension times change after it has been submitted.

Details of the South West Local Policy for Temporary Suspension of Service, and reporting requirements, can be found [here](#).

Changes of director and/or superintendent pharmacist

When a body corporate appoints a new director and / or a new superintendent they must inform the commissioner within 30 days of the person taking up that new position. Recent experience suggests that contractors sometimes overlook making these declarations.

To make such a declaration you should go to the Primary Care Support England (PCSE) website at <https://pcse.england.nhs.uk/services/pharmacy-market-administration-services/market-entry/> where you will be able to complete the necessary declarations. Failure to notify any changes to directors and / or superintendent pharmacist maybe a breach of your terms of service.

NHSBSA Hints and Tips

Please see below the links to the NHSBSA website and a link for previous back copies

- [GP and Pharmacy support: open days, webinars and newsletters | NHSBSA](#)
 - <https://r1.dotdigital-pages.com/p/7R9K-79Q/sign-up-for-the-hints-tips-bulletin>
-

Pharmacy Support for Health & Wellbeing

Please see below support available for our NHS people with free confidential coaching and support for the primary care workforce.

Wellbeing apps:

NHS staff have been given free access to a number of wellbeing apps to support their mental health and wellbeing.

Link: <https://www.england.nhs.uk/supporting-our-nhs-people/support-now/wellbeing-apps/>

Mental Health and Wellbeing:

Guidance and advice on how you can stay mentally healthy and boost your wellbeing from Pharmacists' Support.

Link: <https://pharmacistsupport.org/i-need-help-managing-my/mental-health-and-wellbeing/>

Interpretation & Translation Services

Interpretation and translation services are available for Community Pharmacies when treating NHS Patients. These services are commissioned and paid for by NHS England.

The information and how to access these are available on the South West Pharmacy website page via the following link [NHS England — South West » Interpretation and Translation Services](#).

The services commissioned cover the following areas:

- Bristol, North Somerset, and South Gloucestershire (BNSSG)
 - Bath and North East Somerset, Swindon, and Wiltshire (BSW)
 - Cornwall & Isles of Scilly
 - Devon
 - Dorset
 - Gloucestershire
 - Somerset
-

Contact Details and Further Information

South West Collaborative Commissioning Hub - Community Pharmacy Contract Management Team contact information: email: england.pharmacysouthwest@nhs.net.

Website: [South West Community Pharmacy information](#) for more further information, blank templates, forms, and documents.

Please report any controlled drug incidents to us via our reporting website www.cdreporting.co.uk
The NHSE SW Controlled Drugs Team can be contacted at ENGLAND.southwestcontroldrugs@nhs.net

Contractor Noticeboard

NHS England Consultation on New Neighborhood Provider Contracts

NHS England has launched a consultation on two proposed contracting models designed to support the delivery of neighbourhood health services, as outlined in the 10-Year Health Plan for England:

- Multi-Neighbourhood Provider (MNP) Contract
- Single Neighbourhood Provider (SNP) Contract

The proposed contracts are intended to support neighbourhood-based models of care by enabling services to be commissioned around the needs of local populations. NHS England is seeking views on the potential benefits, risks and practical implications of these models, including how they might interact with existing contractual arrangements.

The consultation is aimed at a wide range of stakeholders, including Integrated Care Boards (ICBs), General Practice, Primary Care Networks (PCNs), community providers, local authorities, patient representatives and members of the public.

To support engagement, NHS England has produced a number of resources, including:

- A High-Level Summary for those less familiar with NHS contracting arrangements.
- A document outlining the Technical Detail of the proposals.
- A Questions and Answers document providing further clarification.

Feedback received through this consultation will help inform the development of more detailed proposals for both contract models, which are expected to be subject to further consultation later this year.

Further information and consultation documents can be accessed via the NHS England website. [A consultation on proposed Multi-Neighbourhood Provider \(MNP\) and Single Neighbourhood Provider \(SNP\) contracting models to support neighbourhood health services - NHS England - Citizen Space](#).