Feedback Form

NHS England aims to make its statistics accessible, useful and appropriate for the needs of users. We welcome feedback and comments on this publication. Please complete all the questions below.

Information about you

Q1. What is your role, for which you need to use these statistics? (select all that apply)
   - NHS England or other health related body
   - Department of Health
   - Other Government department or organisation
   - Patient
   - Academic
   - Media
   - General Public

Q2. Have you used these statistics before?
   - Yes, more than once before
   - Yes, once before
   - No.

Using the statistics

Q3. What are you using the statistics for? (enter text in the box below)

Q4. How useful are these statistics in meeting your needs?
   - Very useful
   - Quite useful
   - Not very useful
   - Not at all useful
   - Don't know yet

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Improving the statistics

Q5. How could the statistics be improved? (enter text in the box below)

Q6. What other information would have been useful to you?

Accessing the statistics

Q7. How easy was it to navigate around the Diagnostic Waiting Times and Activity website pages?

☐ Very easy
☐ Quite easy
☐ Not very easy

Additional comments:

Q8. How easy was it to find what you were looking for?

☐ Very easy
☐ Quite easy
☐ Not very easy

Additional comments:

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Understanding the statistics

Q9. Once you found the statistics, how easy was it to understand them?

☐ Very easy
☐ Quite easy
☐ Not very easy

Additional comments:

Q10. Did you understand how the figures were calculated?

☐ Understood fully
☐ Understood as much as I needed to
☐ Didn’t understand as much as I needed to

Additional comments:

Q11. Did you have a clear understanding of the quality or trustworthiness of the figures?

☐ Understood fully
☐ Understood as much as I needed to
☐ Didn’t understand as much as I needed to

Additional comments:

Thank you for completing this survey, your feedback is very valuable.

Please email your completed form to: Unify2@dh.gsi.gov.uk

(Or post to: Paul Steele, Room 8E10, Quarry House, Quarry Hill, Leeds, LS2 7UE)

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