Data Revisions Policy for Overall Patient Experience Scores

This revision protocol relates to the overall patient experience scores, published by NHS England using data collated by the Care Quality Commission. All published data are subject to revision, and this policy sets out how NHS England will respond if a revision becomes necessary. This policy is compatible with NHS England's compliance statement with the National Statistics Code of Practice and Protocols, and with the National Statistics protocol on Revisions.

Dissemination

For this data series, revisions are expected to be rare events, arising from errors in the published data. There is therefore no fixed schedule for revision. Revised data will be published via a statistical press notice, released in line with NHS England's release policy as soon as practicable (see timings below). The impact on previously published data will be summarised on release. Explanations for any revisions will be made available on request.

Timing

Revisions will normally be published as soon as practicable. However, if the need for a revision arises shortly before a planned update to the data series, either in the same month as the planned update or in the preceding month, the revision will be made as part of the planned publication. (This condition makes allowance for the pre-announcement process associated with publication).

Historic Data

Revisions will be made to historical data where errors are identified and where not doing so would materially distort the historical time series.

Decisions about revisions

NHS England reserves the right to refuse any revisions that do not make material differences to datasets.

Final decisions about publishing revised data will be taken after consultations with senior professional NHS England analysts. The normal pre-release procedure will apply to revisions.

Process for submitting revisions

Since the focus of this data series is on national level figures only, NHS England would not expect requests for revisions from NHS organisations.