Main findings

- The total number of attendances in March 2018 was 2,047,000, an increase of 1.6% on the same month last year. Of these, attendances at type 1 A&E departments were 0.7% lower. There were 2.2% more attendances in 2017/18 than 2016/17.

- There were 526,400 emergency admissions in the month which is the highest reported since the collection began, and 3.3% higher than the same month last year.

- Emergency admissions via type 1 A&E departments increased by 5.6% over the same period.

- Emergency admissions in 2017/18 are up 3.7% on 2016/17.

- 29.7% of patients that attended a type 1 major A&E department required admission to hospital, which compares to 27.9% for the same month last year.

- 84.6% of patients were seen within 4 hours in all A&E departments this month, compared to 85.0% in February 2018 and 90.0% in March 2017. This is the lowest performance since this collection began. The 95% standard was last met in July 2015.

- 76.4% of patients were seen within 4 hours in type 1 A&E departments, compared to 76.9% in February 2018 and 85.1% for the same month last year. This is the lowest type 1 performance since this collection began.

- There were 76,054 four-hour delays from decision to admit to admission this month, which compares to 42,970 in the same month last year.

- Of these, 853 were delayed over twelve hours (from decision to admit to admission), which compares to 270 in the same month last year.

- 9 out of 137 reporting trusts with type 1 departments achieved the 95% standard on all types during the month.

Data Quality Notes

- East Kent Hospitals University NHS Foundation Trust submitted data for a type 3 unit managed by Kent Community Health NHS Foundation Trust. Kent Community also submitted this data so to avoid double counting the East Kent data has been suppressed.

Background

A&E waiting times form part of the NHS Constitution, which contains a list of expected rights and pledges for patients that NHS England take into account when assessing organisational delivery. The operational standard for A&E waiting times is that 95% of patients should be admitted, transferred or discharged within 4 hours of their arrival at an A&E department.

A fuller analysis of the A&E data is available in the form of an annual report which was published in conjunction with NHS digital on 17th October 2017. This report draws on A&E data from both the Monthly A&E Attendances and Emergency Admissions Sitrep published by NHS England and the Hospital Episode Statistics dataset published by NHS digital. The Hospital Episode Statistics dataset is based on patient level data and so can be broken down in numerous ways that the Monthly Sitreps data cannot. This includes breakdowns of attendances and admissions by age and by diagnosis. The report for 2016-17 can be found here.

Methodology

NHS England compiles A&E attendances and emergency admissions data through a central return that is split into two parts:

- **A&E Attendances**: This collects the number of A&E attendances, patients spending greater than 4 hours in A&E from arrival to discharge, transfer or admission and the number of patients delayed more than 4 hours from decision to admit to admission.
- **Emergency Admissions**: This collects the total number of emergency admissions via A&E as well as other emergency admissions (i.e. not via A&E).

The above data items are split by the following categories of A&E department:

- **Type 1 Department (Major A&E Department)** - A consultant led 24 hour service with full resuscitation facilities and designated accommodation for the reception of accident and emergency patients.
- **Type 2 Department** – A consultant led single specialty A&E service (e.g. ophthalmology, dental) with designated accommodation for the reception of emergency patients.
- **Type 3 A&E department / Type 4 A&E department / Urgent Care Centre** = Other type of A&E/minor injury units (MIUs)/Walk-in Centres (WiCs)/Urgent Care Centre, primarily designed for the receiving of accident and emergency patients. A type 3 department may be doctor led or nurse led. It may be co-located with a major A&E or sited in the community. A defining characteristic of a service qualifying as a type 3 department is that it treats at least minor injuries and illnesses (sprains for example) and can be routinely accessed without appointment. An appointment based service (for example an outpatient clinic) or
one mainly or entirely accessed via telephone or other referral (for example most out of hours services), or a dedicated primary care service (such as GP practice or GP-led health centre) is not a type 3 A&E service even though it may treat a number of patients with minor illness or injury.


Note that the activity growth rates used in this document have been adjusted to take into account the extra day due to the leap year in February 2016.

**Sustainability and Transformation Plan Areas**
From April 2017, the data is also presented aggregated to a Sustainability and Transformation Plan (STP) area basis, to better reflect A&E performance in each local area. This has been done by allocating data for each provider to one of the 44 STPs on a geographical one to one basis.

**Acute Footprint Mapping**
From November 2017, the data is also presented with type 3 activity mapped to partner acute trusts to reflect the performance of that trust footprint as a whole. Type 3 activity is assigned to the closest type 1 provider(s).

**Data availability**

**Data revisions**
Revisions to published figures are released on a six monthly basis and in accordance with the NHS England Analytical Services (National) team’s revision policy. The revisions policy can be found here: [https://www.england.nhs.uk/statistics/code-compliance/](https://www.england.nhs.uk/statistics/code-compliance/)

**Data comparability**
Data has been published monthly since June 2015. Before this, data was published weekly from November 2010 to June 2015. Prior to November 2010, data was briefly collected monthly between August 2010 and October 2010 and was collected quarterly from 2003/04 until September 2011.

In order to provide meaningful comparisons of recent monthly data to previous years, we have created an estimated monthly time series from the official weekly data. Monthly figures prior to June 2015 should be regarded as estimates. This monthly time series forms the basis of the analysis, and is also published on our web page. Revised guidance for the A&E attendances and emergency admissions collection applied from December 2015 data onwards. The definition for delays for emergency admissions via A&E from decision to admit to admission was amended to include
patients who are transferred to another provider (disposal code 7). This was to ensure that such patients are counted in the number of patients spending more than 4 or more than 12 hours from decision to admit to admission. This change did not affect the measures of A&E attendances, the numbers waiting four hours from arrival to discharge, transfer or admission, and total emergency admissions which still focus purely on attendances at the same healthcare provider (disposal code 1).

Analysis based on Hospital Episode Statistics A&E data suggested that up to around 9% per year more additional patients may be brought in scope for the time from decision to admit to admission measure. It also suggested the monthly A&E return might capture in the order of an extra 40 to 240 (3% to 20%) 12 hour waits per year.

The data can also be compared to A&E data for Wales collected by the Welsh Government, data for Scotland collected from Information Services Division (ISD) Scotland and data for Northern Ireland collected from the Department of Health, Social Services and Public Safety. A description of the technical differences between data from the four administrations can be found here: https://gss.civilservice.gov.uk/health-waiting-time-statistics/

The Welsh Government publishes monthly data on A&E attendances and performance against the 4-hour standard. Data can be found here: https://statswales.wales.gov.uk/Catalogue/Health-and-Social-Care/NHS-Hospital-Waiting-Times/Accident-and-Emergency

ISD Scotland now publishes a weekly update on A&E attendances and performance against the 4-hour standard. This can be found here: http://www.isdscotland.org/Health-Topics/Emergency-Care/Publications/index.asp?ID=1251

The Department of Health, Social Services and Public Safety publishes quarterly data on A&E attendances and performance against the 4-hour standard. Data can be found here: http://www.dhsspsni.gov.uk/index/statistics/hospital/waitingtimes-emergency.htm

The UK Comparative waiting times group has published a summary of the differences in methodologies between the 4 countries: https://gss.civilservice.gov.uk/health-waiting-time-statistics/

Glossary
4-Hour Standard
The national standard whereby 95% of all patients are admitted, transferred or discharged within 4 hours of arrival.

A&E Attendance
The presence of a patient in an A&E service seeking medical attention.

A&E Type
Collectively the term All Types includes the following department types:
Type 1) Major A&E Departments
Type 2) Single Specialty A&E service (e.g. ophthalmology, dental)
Type 3) Other type of A&E such as Minor Injury Units and Walk-in Centres
Emergency admission
Admission to a hospital bed as an emergency. These can be split into admissions via an A&E department or from other sources (e.g. direct from a GP).

Provider
An organisation that provides NHS treatment or care, for example, an NHS acute trust, mental health trust, community provider, or an independent sector organisation.

Type 1 A&E
A large hospital department which provides a consultant-led, 24 hour service with full resuscitation facilities and designated accommodation for the reception of emergency patients.

Waiting Time
The time of arrival until the time of admission, transfer or discharge.

Delay to admission
The time a patient waited for an admission and is measured from decision to admit to admission (also known as a ‘trolley wait’).

Feedback Welcomed
We welcome feedback on the content and presentation of the A&E and emergency admissions statistics within this quarterly statistical report and those published on the NHS England website. If anyone has any comments on this, or any other issues regarding A&E data and statistics, then please email Unify2@dh.gsi.gov.uk

Additional Information

For press enquiries please contact the NHS England media team on 0113 825 0958 or 0113 825 0959.
Email enquiries should be directed to: nhsengland.media@nhs.net

The Government Statistical Service (GSS) statistician with overall responsibility for the data in this report is:

Chris Evison
Operational Information for Commissioning (Central)
NHS England
Room 5E24, Quarry House, Quarry Hill, Leeds LS2 7UE
Email: Unify2@dh.gsi.gov.uk