

NHS Diagnostic Waiting Times and Activity Data

NHS England and NHS Improvement



NHS Diagnostic Waiting Times and Activity Data

November 2019 Monthly Report

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NHS England and NHS Improvement

Contents

Contents	3
1 Executive summary	4
1.1 National Statistics	5
2 November 2019 Key Findings	6
3 National Trends	7
3.1 6+ Week Waits	7
3.2 Total Waiting List	8
3.3 Median Waiting Time	8
3.4 Total Activity	9
4 November 2019 Data	11
4.1 6+ Week Waits	11
4.2 Total Waiting List	14
4.3 Median Waiting Times	15
4.4 Total Activity	15
5 Annex	17
5.1 Methodology	17
5.2 Data Revisions	17
5.3 Data Availability	17
5.4 Glossary	17
5.5 Feedback Welcomed	18
5.6 Consultation	18
5.7 Additional Information	19

1 Executive summary

This report presents a monthly summary of diagnostic waiting times and activity across the NHS in England. This monthly report is part of a routine series of publications produced by NHS England and NHS Improvement.

The data presented in this report measures the current waiting times of patients still waiting for any of 15 key diagnostic tests or procedures at the month end. This data is split by number of weeks waiting, and by test. The waiting times reported are for those patients who have been referred for a test, but whose test had not taken place by the end of the reporting period. Referrals may be from a variety of sources including GPs.

One of the main measurements covered in this report is the number and proportion of patients waiting six weeks or more for a diagnostic test, from time of referral.

This six week diagnostic wait was initially introduced as a 'milestone' from March 2008 towards achieving the standard Referral to Treatment wait of 18 weeks by December 2008, but diagnostic waiting times now form part of the NHS Constitution. This gives patients the legal right to treatment within 18 weeks of referral (18 week RTT) and as part of this, pledges that patients should not be required to wait six weeks or more for a diagnostic test.

NHS England and NHS Improvement's planning guidance states that there is a threshold of 1% for this pledge. The financial penalty for non-delivery of the standard is set out in the NHS Standard Contract 2019/20.

The 15 key diagnostic tests included in this report are:

Imaging

- Magnetic Resonance Imaging (MRI)
- Computerised Tomography (CT)
- Non-obstetric Ultrasound
- Barium Enema
- Dual-Energy X-Ray Absorptiometry (DEXA) Scan

Physiological Measurements

- Audiology Assessments
- Echocardiography
- Electrophysiology
- Neurophysiology – Peripheral Neurophysiology
- Respiratory Physiology – Sleep Studies
- Urodynamics – Pressures & Flows

Endoscopy

- Gastroscopy
- Colonoscopy
- Flexible Sigmoidoscopy
- Cystoscopy

For detailed descriptions of each diagnostic test please see the [collection guidance document](#).

Some of the key terms used throughout this report are outlined below:

- **6+ Waits**
A count of the number of patients waiting six weeks or more for a diagnostic test at month end from referral.
- **Activity**
A count of the number of diagnostic tests undertaken during the month.
- **Diagnostic Test**
A test or procedure of which the primary function is to identify a patient's disease or condition to allow a medical diagnosis to be made.
- **Waiting List**
A count of the number of patients that are waiting for a diagnostic test at the end of the month.

A more comprehensive glossary is available in the Annex.

All England figures quoted are commissioner based. Commissioner based returns reflect data for patients for whom English commissioners are responsible.

1.1 National Statistics

The UK Statistics Authority has designated these statistics as National Statistics, in accordance with the Statistics and Registration Service Act 2007 and signifying compliance with the Code of Practice for Official Statistics.

Designation can be broadly interpreted to mean that the statistics:

- meet identified user needs;
- are well explained and readily accessible;
- are produced according to sound methods; and
- are managed impartially and objectively in the public interest.

Once statistics have been designated as National Statistics it is a statutory requirement that the Code of Practice shall continue to be observed.

2 November 2019 Key Findings

- The total number of patients waiting six weeks or more from referral for one of the 15 key diagnostic tests at the end of November 2019 was 31,100. This was 2.9% of the total number of patients waiting at the end of the month.
- Nationally, the operational standard of less than 1% of patients waiting six weeks or more was not met this month.
- Compared with November 2018 the total number of patients waiting six weeks or more increased by 7,200, while the proportion of patients waiting six weeks or more increased by 0.5 percentage points.
- In the last 12 months, the proportion of patients waiting six weeks or more at the end of a month has varied between 2.3% (February 2019) and 4.3% (August 2019).
- At the end of November 2019, the test with the smallest proportion of patients waiting six weeks or more was Dexa Scan with 0.4%. The test with the highest proportion was Urodynamics, with 15.0% of patients waiting six weeks or more.
- An alternative measure of diagnostic waiting times is the average (median) waiting time. The estimated average time that a patient had been waiting for a diagnostic test was 2.0 weeks at the end of November 2019.
- There were 1,058,000 patients waiting for a key diagnostic test at the end of November 2019. This is an increase of 64,500 from November 2018. In the last 12 months the total number of patients waiting for a diagnostic test continues to show an increasing trend with an average monthly increase of 0.5%.
- A total of 2,021,100 diagnostic tests were undertaken in November 2019. This is an increase of 31,500 from November 2018. Monthly activity has increased slightly over the last 12 months. The average monthly increase in activity was 0.1% (0.5% when adjusted for working days).
- As of July 2019 Pennine Care NHS Foundation Trust (RT2) services have transferred to Salford Royal Foundation Trust (RM3); going forward DM01 data is now being reported by Salford Royal Foundation Trust (RM3)
- The following organisations did not submit Diagnostics (DM01) data this month:
 - North West Anglia NHS Foundation Trust (RGN)

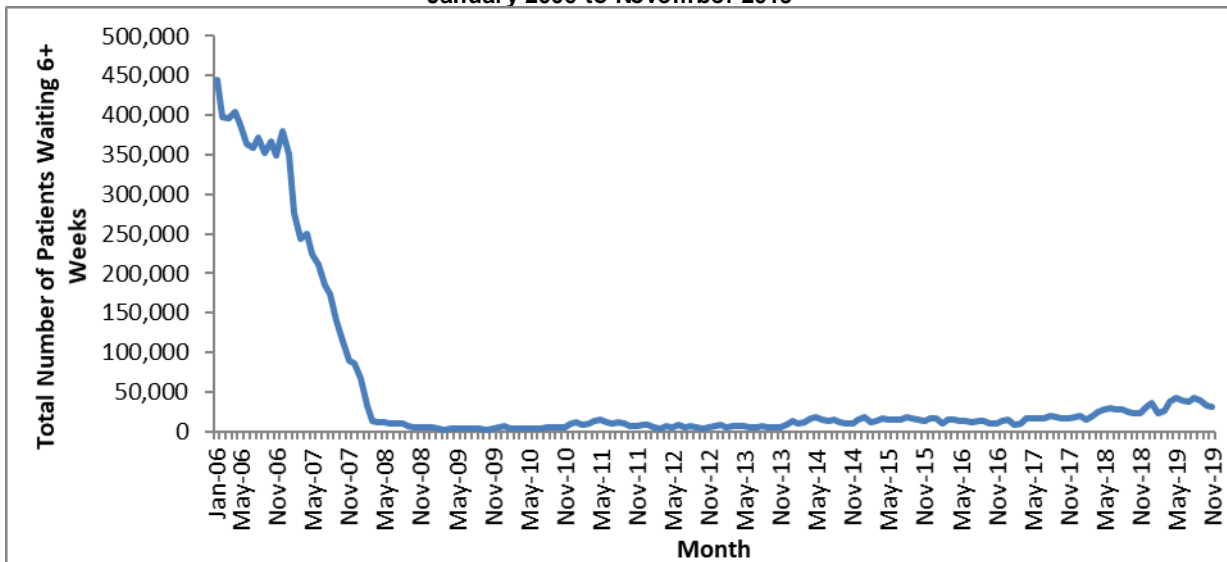
3 National Trends

This section analyses trends in monthly diagnostic waiting times and activity data that has been collected since January 2006.

3.1 6+ Week Waits

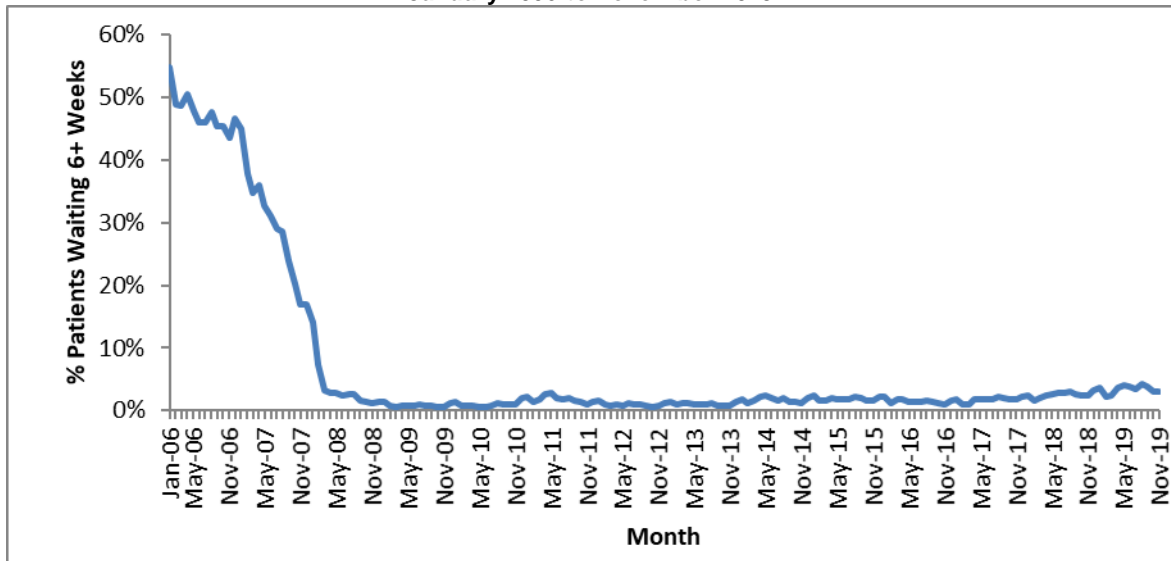
- 3.1.1. The total number of patients waiting six weeks or more dropped sharply between January 2007 and March 2008 and has remained broadly stable since (Chart 1). This reduction is most likely the result of Trusts working towards the NHS Improvement Plan (June 2004) milestone that no one should wait six weeks or more for a diagnostic test by March 2008.
- 3.1.2. Since March 2008 there have been fluctuations in the total number of patients waiting six weeks or more. Between October 2013 and May 2014 there was a significant increase in the number of patients waiting six weeks or more. That number has since continued to fluctuate. In November 2019 there was a decrease of 2,100 in the number of patients waiting six weeks or more from the previous month.

Chart 1: Total number of patients waiting 6+ weeks at month end for all tests
January 2006 to November 2019



- 3.1.3. The proportion of patients waiting six weeks or more shows a similar drop between January 2007 and the 6 week milestone in March 2008 before stabilising (Chart 2). In the last 12 months, the proportion of patients waiting six weeks or more at the end of a month has varied between 2.3% (February 2019) and 4.3% (August 2019). The 1% operational standard was last met in November 2013.

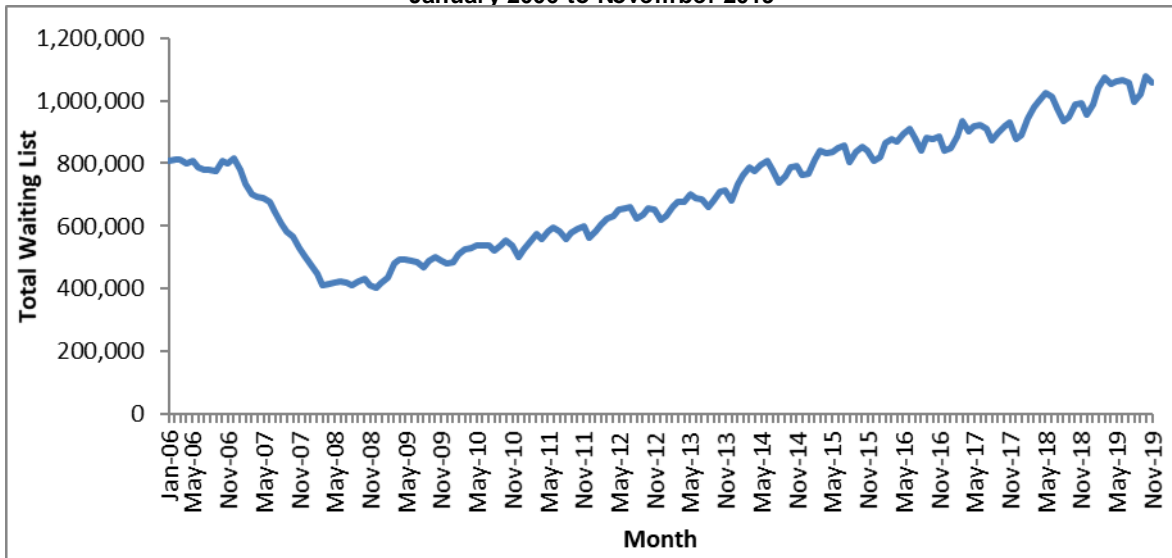
**Chart 2: Percentage of patients waiting 6+ weeks at month end for all tests
January 2006 to November 2019**



3.2 Total Waiting List

3.2.1. As seen with the number and proportion of patients waiting six weeks or more, the total number of patients waiting at the month end dropped dramatically between January 2007 and the 6 week milestone in March 2008 (Chart 3). Between March 2008 and January 2009 the total waiting list remained stable, after which the underlying trend has shown an increase. In the last 12 months the average monthly increase was 0.5%.

**Chart 3: Total number of patients waiting at month end for all tests
January 2006 to November 2019**

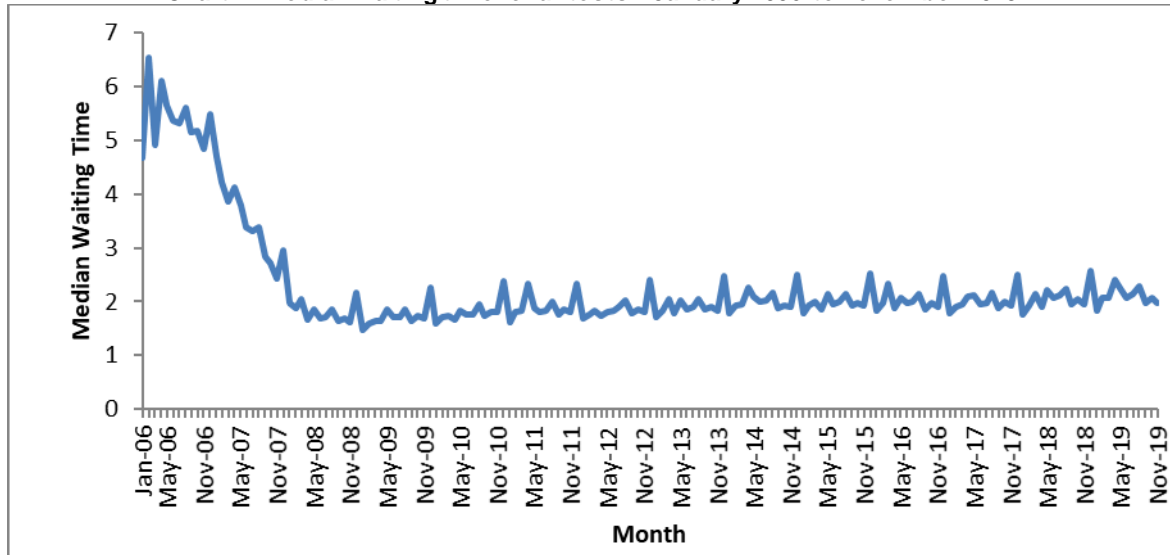


3.3 Median Waiting Time

3.3.1. The average (median) waiting time displays a similar trend to the total waiting list and 6 weeks or more waits. After a rapid decrease in the first two years leading to the 6-week milestone, the median waiting time has remained stable (Chart 4). The data shows significant increases during December

every year, as a result of the increased number of bank holidays and resulting staff shortages. In the last 12 months, the median waiting time has remained stable at around 2.1 weeks, with a high of 2.6 weeks (December 2018) and a low of 1.8 weeks (January 2019).

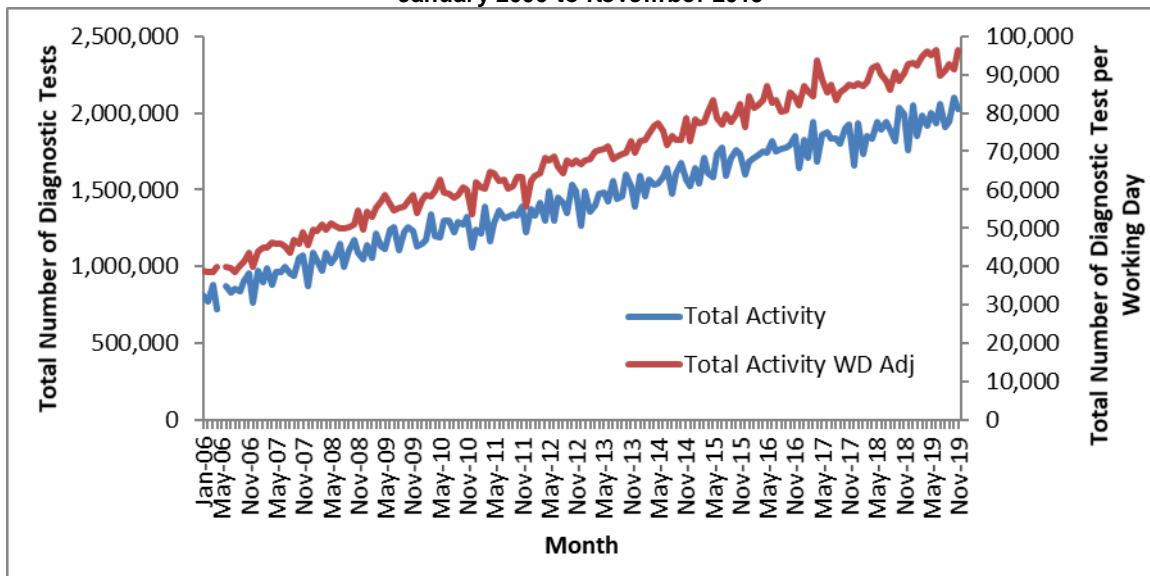
Chart 4: Median waiting time for all tests – January 2006 to November 2019



3.4 Total Activity

- 3.4.1. The monthly activity figure can fluctuate significantly month to month, with particularly notable decreases in December due to the bank holidays. However, the underlying trend has shown an increase since January 2006. If the data is adjusted to show activity per working day, the monthly variation becomes less pronounced (Chart 5).
- 3.4.2. Monthly activity has slightly increased over the last 12 months. The average monthly increase in activity was 0.1% (0.5% when adjusted for working days).

**Chart 5: Total activity and working day adjusted activity per month for all tests
January 2006 to November 2019**



Note: Activity data was not collected in May 2006 and all activity time series graphs will show missing values for that month

3.4.3. In the previous 12 months, individual tests have shown slight changes in activity. The test with the largest increase in activity was Barium Enema, where the average monthly increase was 3.5%. The test with the largest reduction in activity was Electrophysiology, where the average monthly decrease was 2.2% (Table 1).

Table 1: Total activity, by test – November 2018 and November 2019

	Nov-18	Nov-19	Average monthly growth
MRI	307,407	313,354	0.2%
CT	515,084	537,748	0.4%
Non-obstetric Ultrasound	665,687	669,008	0.0%
Barium Enema	2,079	3,125	3.5%
Dexa Scan	39,786	40,330	0.1%
Audiology Assessments	115,709	111,041	-0.3%
Echocardiography	137,944	141,772	0.2%
Electrophysiology	2,711	2,065	-2.2%
Peripheral Neurophysiology	19,841	21,046	0.5%
Sleep Studies	11,632	11,508	-0.1%
Urodynamics	7,664	6,852	-0.9%
Colonoscopy	47,737	49,757	0.3%
Flexi Sigmoidoscopy	28,095	28,308	0.1%
Cystoscopy	27,585	25,562	-0.6%
Gastroscopy	60,641	59,668	-0.1%
All Tests	1,989,602	2,021,144	0.1%

4 November 2019 Data

This section analyses the November 2019 diagnostic waiting times and activity data, and includes comparisons between tests, area teams, providers and commissioners.

4.1 6+ Week Waits

- 4.1.1. At the end of November 2019, there were a total of 31,100 patients waiting six weeks or more from referral for one of the 15 key diagnostic tests. This was 2.9% of the total number of patients waiting at the end of the month.
- 4.1.2. Compared with November 2018, the number of patients waiting six weeks or more increased by 7,200, while the proportion of patients waiting six weeks or more increased by 0.5 percentage points.
- 4.1.3. Compared with November 2018, the test with the largest increase in the proportion of patients waiting six weeks or more was Urodynamics, which increased by 4.9 percentage points. The test with the largest decrease was Dexa Scan which decreased by 1.2 percentage points (Table 2).

Table 2: Proportion of patients waiting 6+ weeks, by test – November 2018 and November 2019

	Nov-18	Nov-19	Difference (%age points)
MRI	2.0%	2.2%	0.2
CT	1.4%	2.3%	0.9
Non-obstetric Ultrasound	0.8%	1.1%	0.4
Barium Enema	0.7%	1.2%	0.5
Dexa Scan	1.7%	0.4%	-1.2
Audiology Assessments	1.1%	1.2%	0.2
Echocardiography	3.8%	4.3%	0.5
Electrophysiology	1.3%	3.0%	1.8
Peripheral Neurophysiology	2.0%	4.4%	2.3
Sleep Studies	5.6%	4.4%	-1.1
Urodynamics	10.1%	15.0%	4.9
Colonoscopy	11.6%	10.6%	-1.1
Flexi Sigmoidoscopy	6.8%	9.1%	2.3
Cystoscopy	8.1%	7.6%	-0.5
Gastroscopy	5.7%	9.0%	3.3
All Tests	2.4%	2.9%	0.5

Note: Figures may differ due to rounding.

4.1.4. Compared with November 2018, the test type with the largest increase in the proportion of patients waiting six weeks or more was Endoscopy with an increase of 1.2 percentage points. Physiological Measurement increased by 0.7 percentage points, while Imaging increased by 0.3 percentage points (Table 3). See section 5.4 for which tests are included under the different test types.

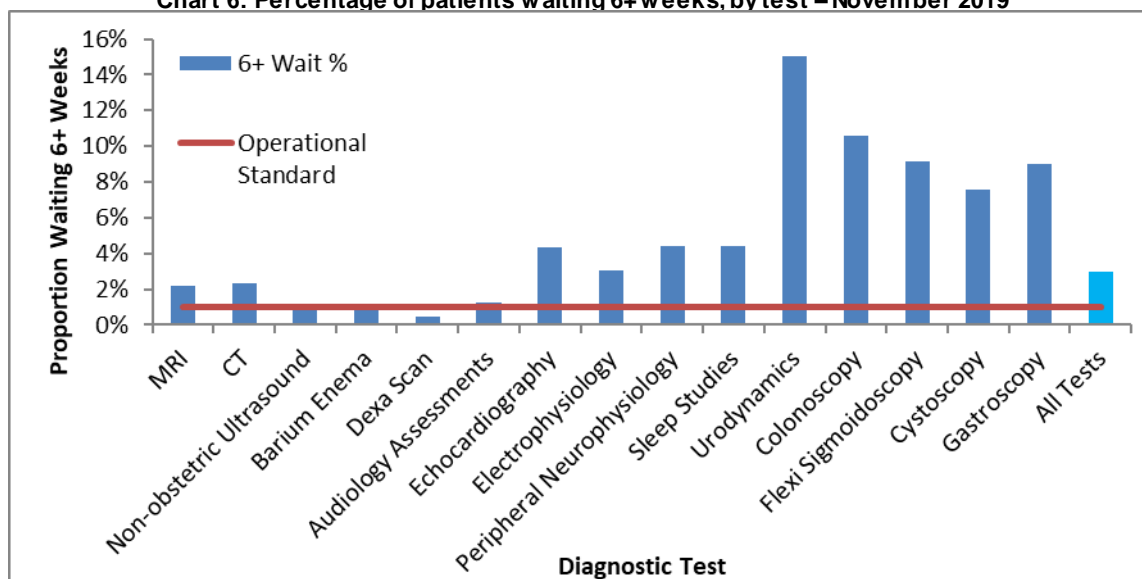
Table 3: Proportion of patients waiting 6+ weeks, by test type – November 2018 and November 2019

	Nov-18	Nov-19	Difference (percentage points)
Imaging	1.3%	1.6%	0.3
Physiological Measurement	3.1%	3.8%	0.7
Endoscopy	8.2%	9.4%	1.2
Total	2.4%	2.9%	0.5

Note: Figures may differ due to rounding.

4.1.5. The operational standard that less than 1% of patients should wait six weeks or more from referral for a diagnostic test was met in 1 of the 15 key tests this month. The test with the lowest proportion of patients waiting six weeks or more was Dexa Scan (0.4%). The test with the highest proportion of patients waiting six weeks or more was Urodynamics (15.0%) (Chart 6).

Chart 6: Percentage of patients waiting 6+ weeks, by test – November 2019



4.1.6. 71 of the 146 acute trusts that submitted data for November 2019 failed to meet the 1% operational standard. One acute Trust did not submit data this month.

4.1.7. 139 of the 192 Commissioners¹ failed to meet the 1% operational standard. This is 6 less than the number of Commissioners that failed the standard in the previous month and 32 more than in November 2018².

¹ Includes NHS England and NHS Improvement

² 196 Commissioners in November 2018

4.1.8. None of the seven NHS England and NHS Improvement Regional Teams met the 1% operational standard. The proportion of patients waiting six weeks or more for a diagnostic test varied by region between 1.5% and 6.6% (Table 4).

Table 4: November 2019 Diagnostic Waiting Times and Activity by Regional Team *

Region	Number of patients waiting six weeks or more at month end	Percentage of patients waiting six weeks or more at month end	Total number of patients waiting at month end	Total activity undertaken in month	Median waiting time
London	5,701	3.0%	188,788	331,127	2.0
South West	6,792	6.6%	102,560	194,577	2.1
South East	4,400	2.8%	154,879	301,752	1.9
Midlands	2,937	1.5%	190,018	366,218	2.0
East of England	1,898	1.7%	111,659	213,911	1.9
North West	2,745	1.9%	141,068	274,160	1.9
North East and Yorkshire	6,475	3.9%	164,604	323,551	2.0
England	31,104	2.9%	1,058,007	2,021,144	2.0

*Includes all independent sector providers.

4.1.9. Feedback from NHS trusts has indicated that variations can exist between different regions due to a variety of reasons from machines breaking down to staff shortages in trusts that usually only affect one area region.

4.2 Total Waiting List

- 4.2.1. At the end of November 2019 there were a total of 1,058,000 patients still waiting for a diagnostic test. This is an increase of 64,500 (6.5%) from November 2018.
- 4.2.2. The test with the largest waiting list was Non-obstetric Ultrasound, which accounted for 34.9% of the total waiting list, or 369,100 patients. The test with the smallest waiting list was Barium Enema, which accounted for 0.2% of the total waiting list, or 1,600 patients (Table 5).

Table 5: Total number of patients waiting at month end, by test – November 2018 and November 2019

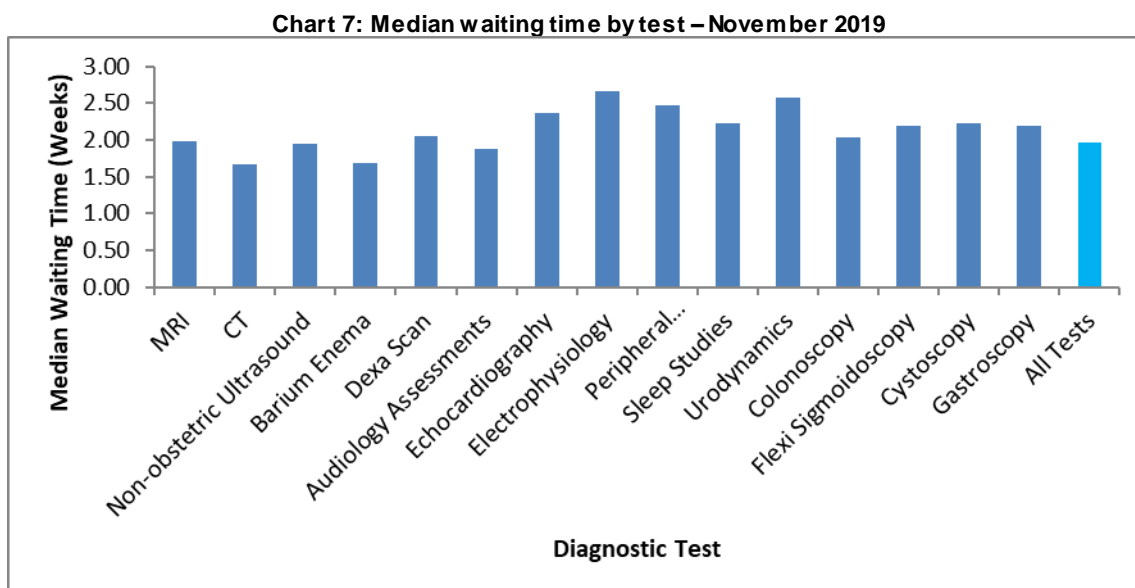
	Nov-18	Nov-19	Growth (%age)
MRI	211,849	216,986	2.4%
CT	132,143	140,649	6.4%
Non-obstetric Ultrasound	349,690	369,145	5.6%
Barium Enema	1,472	1,595	8.4%
Dexa Scan	29,869	31,218	4.5%
Audiology Assessments	43,397	44,897	3.5%
Echocardiography	70,311	81,307	15.6%
Electrophysiology	712	1,682	136.2%
Peripheral Neurophysiology	18,994	21,420	12.8%
Sleep Studies	8,664	9,713	12.1%
Urodynamics	4,740	4,964	4.7%
Colonoscopy	42,003	46,779	11.4%
Flexi Sigmoidoscopy	18,758	21,678	15.6%
Cystoscopy	15,834	15,765	-0.4%
Gastroscopy	45,108	50,209	11.3%
All Tests	993,544	1,058,007	6.5%

Note: Barium Enema is a test that should be replaced by Colonoscopy or CT Colonography, so the number of tests undertaken should be reducing.

- 4.2.3. There have been large increases in the number of patients waiting for certain tests. The largest percentage growth has been for Electrophysiology where the waiting list increased by 136.2% compared with November 2018. There has been a decrease in patients waiting for Cystoscopy where the waiting list has decreased by 0.4% compared with November 2018.

4.3 Median Waiting Times

4.3.1. At the end of November 2019, the estimated median waiting time for all 15 diagnostic tests was 2.0 weeks from the time of referral. This is a decrease of 0.1 compared to the previous month. The test with the shortest median waiting time was CT at 1.7 weeks. The test with the longest median waiting time was Electrophysiology at 2.7 weeks (Chart 7).



4.4 Total Activity

4.4.1. In total 2,021,100 of the 15 key diagnostic tests were performed during November 2019. This is an increase of 31,500 (1.6%) from November 2018 (6.4% when adjusted for working days) (Table 6).

4.4.2. The test with the highest activity was Non-obstetric Ultrasound with 669,000 tests taking place. This accounted for 33.1% of all activity in November 2019. The test with the lowest activity was Electrophysiology with 2,100 tests taking place. This accounted for 0.1% of all activity this month.

4.4.3. The number of tests conducted over the last 12 months has increased by 4.5% from the same period last year (4.9% when adjusted for working days).

Table 6: Total activity and growth, by test – November 2018 and November 2019

	Nov-19	Nov-18	YTD 19/20	YTD 18/19	Growth Nov 19 vs Nov 18	Growth YTD 19/20 vs YTD 18/19	Adjusted Growth Nov 19 vs Nov 18	Adjusted Growth YTD 19/20 vs YTD 18/19
MRI	313,354	307,407	2,479,233	2,420,296	1.9%	2.4%	6.8%	3.0%
CT	537,748	515,084	4,234,129	4,040,732	4.4%	4.8%	9.4%	5.4%
Non-obstetric Ultrasound	669,008	665,687	5,260,431	5,087,757	0.5%	3.4%	5.3%	4.0%
Barium Enema	3,125	2,079	24,889	15,867	50.3%	56.9%	57.5%	57.8%
Dexa Scan	40,330	39,786	325,704	307,711	1.4%	5.8%	6.2%	6.5%
Audiology Assessments	111,041	115,709	866,832	854,123	-4.0%	1.5%	0.5%	2.1%
Echocardiography	141,772	137,944	1,109,761	1,056,980	2.8%	5.0%	7.7%	5.6%
Electrophysiology	2,065	2,711	17,867	23,070	-23.8%	-22.6%	-20.2%	-22.1%
Peripheral Neurophysiology	21,046	19,841	157,044	152,709	6.1%	2.8%	11.1%	3.4%
Sleep Studies	11,508	11,632	87,369	89,738	-1.1%	-2.6%	3.6%	-2.1%
Urodynamics	6,852	7,664	54,914	54,386	-10.6%	1.0%	-6.3%	1.6%
Colonoscopy	49,757	47,737	373,694	351,734	4.2%	6.2%	9.2%	6.9%
Flexi Sigmoidoscopy	28,308	28,095	215,302	212,445	0.8%	1.3%	5.6%	1.9%
Cystoscopy	25,562	27,585	204,580	205,663	-7.3%	-0.5%	-2.9%	0.1%
Gastroscopy	59,668	60,641	467,371	463,772	-1.6%	0.8%	3.1%	1.4%
All Tests	2,021,144	1,989,602	15,879,120	15,336,983	1.6%	3.5%	6.4%	4.1%

Note: Barium Enema is a test that should be replaced by Colonoscopy or CT Colonography, so the number of tests undertaken should be reducing.

5 Annex

5.1 Methodology

5.1.1. NHS England and NHS Improvement compiles diagnostic waiting time and activity data through a central return. Data collected includes:

- The number of patients waiting at the month end, split by test and week.
- Total activity classified as either; Waiting List tests (excluding planned), Planned tests, or Unscheduled tests.

5.1.2. Providers submit data to NHS England and NHS Improvement via SDCS where it is checked and signed off by commissioners. For further details on how the data is collected and the SDCS system, please refer to the [NHSE Collection Guidance](#).

5.2 Data Revisions

5.2.1. Revisions to published figures are released on a six-monthly basis and in accordance with the NHS England's revision policy. For more information on the revision policy please refer to the [SDCS Revisions Policy Document](#).

Revisions were last published in September 2019 for the months January 2019 through to June 2019.

5.3 Data Availability

5.3.1. Monthly diagnostic waiting time and activity data is published on a monthly timetable. The next publication of this report and accompanying data will be 13th February 2020. [A full calendar of all statistical publications can be found here.](#)

5.4 Glossary

Area Team

A geographical area of NHS England and NHS Improvement with direct commissioning responsibilities for GP services, dental services, pharmacy, and certain aspects of optical services.

Clinical Commissioning Group (CCG)

A group of GP practices, which working with other healthcare professionals and in partnership with local communities and local authorities, commission NHS services for patients within their local communities.

Endoscopy

A categorisation of diagnostic tests that include; Colonoscopy; Flexi Sigmoidoscopy; Cystoscopy and Gastroscopy.

Imaging

A categorisation of diagnostic tests that include; Magnetic Resonance Imaging (MRI); Computed Tomography (CT); Non-obstetric Ultrasound; Barium Enema and DEXA Scan.

Median Waiting Time

A measurement of the average time a patient is required to wait for a diagnostic test. The median is the middle value when waiting times are put in numerical order. 50% of patients will wait less than the median. The median is the preferred measurement of average waiting time as it is less susceptible to extreme values than the mean.

Physiological Measurement

A categorisation of diagnostic tests that include; Audiology Assessments; Echocardiology; Electrophysiology: Peripheral Neurophysiology; Sleep Studies and Urodynamics.

Provider

An organisation that provides NHS treatment or care, for example, an NHS Acute Trust, Mental Health Trust, Community provider, or an Independent Sector organisation.

5.5 Feedback Welcomed

We welcome feedback on the content and presentation of statistics within this report and those published on the NHS England website.

If you have any comments on this, or any other issues regarding these statistics, then please email england.nhsdata@nhs.net

Alternatively, we welcome your comments via our user feedback form.

Feedback about the user's experiences of using these statistics is available here.

5.6 Consultation

Between 8 February 2018 and 5 April 2018, NHS England and NHS Improvement consulted on the future of the Quarterly Diagnostics Census and Monthly Diagnostics Waiting Times and Activity Returns. The outcome document for the consultation was published 30 October 2019 and confirmed the decision to stop collecting the Quarterly Diagnostics Census on a permanent basis and to continue the monthly diagnostics waiting times and activity return (DM01) in its current form. Find out more at: <https://www.engage.england.nhs.uk/consultation/diagnostics-census-waiting-times-activity-return>

5.7 Additional Information

[Full details of diagnostics data for individual organisations are available here.](#)

For press enquiries please contact the NHS England media team on 0113 825 0958 or 0113 825 0959. Email enquiries should be directed to nhsengland.media@nhs.net

The Government Statistical Service (GSS) statistician responsible for producing these data is:

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