

Thursday 16 January 2020

## STATISTICAL PRESS NOTICE

### DIRECT ACCESS AUDIOLOGY REFERRAL TO TREATMENT (RTT) WAITING TIMES DATA November 2019

#### Main Points

- Data are published on Direct Access Audiology patients whose referral to treatment (RTT) pathways were completed during November 2019 (completed pathways) and on those patients who were still waiting at the end of November 2019 (incomplete pathways).
- At the end of November 2019, 69,291 patients for whom English commissioners are responsible were awaiting Direct Access Audiology treatment (incomplete pathways). Of these, the average (median) waiting time was 3.5 weeks, the 95th percentile was 17.4 weeks and 95.5% were waiting within 18 weeks.
- In total, 51,608 patients completed their Direct Access Audiology RTT pathway during November 2019. The average (median) waiting time was 4.0 weeks and the 95th percentile waiting time was 15.5 weeks.
- Table 1 shows average (median) waiting times, 95<sup>th</sup> percentile waiting times and the percentage of patients on incomplete Direct Access Audiology RTT pathways who were waiting within 18 weeks by Region. Table 2 shows Direct Access Audiology RTT waiting time trends from October 2008 to November 2019 for completed and incomplete pathways.

Gloucestershire Hospitals NHS Foundation Trust and Mid Essex Hospital Services NHS Trust did not submit any (completed and incomplete) Direct Access Audiology pathways for November 2019.

Revisions to Direct Access Audiology data for July 2019 were also published. The revisions have not had a significant impact on headline figures at a national level. The full set of revised data can be found here:

<http://www.england.nhs.uk/statistics/category/statistics/audiology-waiting-times/>

Detailed tables by provider and commissioner can be found via the following link:

<http://www.england.nhs.uk/statistics/category/statistics/audiology-waiting-times/>

## Annex A – Detailed Tables

**Table 1 – Direct Access Audiology RTT waiting times for incomplete pathways by Region (commissioner based) – November 2019**

	Name	Reported no. of incomplete DAA pathways	Average (median) waiting time (in weeks)	95 <sup>th</sup> percentile waiting time (in weeks)	% of incomplete DAA pathways within 18 weeks
-	NHS ENGLAND	79	7.0	19.0	93.7%
Y56	LONDON COMMISSIONING REGION	6,886	3.2	15.3	97.6%
Y58	SOUTH WEST COMMISSIONING REGION	10,350	4.1	19.6	93.9%
Y59	SOUTH EAST COMMISSIONING REGION	13,569	3.9	33.5	87.3%
Y60	MIDLANDS COMMISSIONING REGION	12,354	3.2	13.3	98.6%
Y61	EAST OF ENGLAND COMMISSIONING REGION	6,635	3.7	15.3	98.3%
Y62	NORTH WEST COMMISSIONING REGION	8,757	2.7	12.1	99.9%
Y63	NORTH EAST AND YORKSHIRE COMMISSIONING REGION	10,661	3.5	15.2	97.4%
	<b>TOTAL</b>	<b>69,291</b>	<b>3.5</b>	<b>17.4</b>	<b>95.5%</b>

**Table 2 – Direct Access Audiology RTT waiting times – October 2008 to November 2019**

Month	Completed DAA pathways		Incomplete DAA pathways		
	Median wait (weeks)	95 <sup>th</sup> percentile (weeks)	Median wait (weeks)	95 <sup>th</sup> percentile (weeks)	% within 18 weeks
October 2008 <sup>1</sup>	5.6	19.6	4.2	17.3	95.4%
March 2009	4.6	14.4	3.4	11.8	99.2%
March 2010	4.6	15.1	3.4	11.8	99.7%
March 2011	4.7	15.7	3.5	12.5	99.3%
March 2012	4.5	15.5	3.6	13.3	99.0%
March 2013	4.2	14.5	3.6	13.8	98.5%
March 2014	4.4	14.6	3.5	12.9	99.0%
March 2015	4.3	14.6	3.4	14.1	98.3%
March 2016	4.3	14.4	3.9	16.0	96.9%
March 2017	4.0	13.7	3.3	14.5	98.1%
April 2017	4.4	13.0	3.8	14.4	97.9%
May 2017	4.6	14.2	3.6	15.2	98.0%
June 2017	4.3	14.3	3.4	15.3	98.0%
July 2017	4.1	14.0	3.4	15.1	97.7%
August 2017	4.2	13.8	3.7	15.4	97.6%
September 2017	4.5	14.4	3.3	14.4	98.3%
October 2017	4.1	14.4	3.3	14.0	98.6%
November 2017	4.2	13.5	3.4	14.2	98.6%
December 2017	4.1	12.8	4.3	14.9	98.3%
January 2018	4.6	14.4	2.9	14.4	98.8%
February 2018	3.7	14.3	3.2	14.9	98.4%
March 2018	4.0	14.1	3.5	14.7	98.2%
April 2018	4.4	13.5	3.3	14.1	98.4%
May 2018	4.2	14.3	3.9	16.2	97.0%
June 2018	4.3	14.4	3.7	16.4	96.4%
July 2018	4.0	14.2	3.7	16.7	95.9%
August 2018	3.9	14.5	4.2	18.0	95.0%
September 2018	4.2	15.1	3.9	18.8	94.6%
October 2018	3.9	14.7	3.7	20.4	93.9%
November 2018	3.8	14.0	3.7	22.2	93.2%
December 2018	3.9	13.7	4.6	25.4	92.3%
January 2019	4.3	15.5	3.4	24.8	92.6%
February 2019	3.6	16.1	3.5	22.4	93.3%
March 2019	3.8	15.9	3.6	20.8	93.8%
April 2019	4.0	14.4	3.9	21.0	93.9%
May 2019	4.1	15.0	3.8	19.5	94.3%
June 2019	4.0	14.8	3.5	18.9	94.6%
July 2019	3.9	14.8	3.6	18.7	94.7%
August 2019	4.0	14.9	4.2	19.4	94.4%
September 2019	4.1	15.1	3.6	18.9	94.5%
October 2019	3.7	15.3	3.4	18.0	95.0%
November 2019	4.0	15.5	3.5	17.4	95.5%

1. Direct Access Audiology RTT data were first published in October 2008

## Statistical Notes

### 1. Direct Access Audiology Referral to Treatment (RTT) times

This data collection covers all patients referred to a direct access audiology (DAA) service – that is a service not led by a medical or surgical consultant – regardless of where that service is provided. Patients referred to consultant-led audiology services are already on an RTT pathway for consultant-led elective care and are therefore not included in this collection.

DAA RTT data is collected from NHS providers (NHS Trusts and other providers) and signed off by commissioners (CCGs).

The data collection is in two parts:

Part 1 – Completed pathways

Part 2 – Incomplete pathways

The return includes all patients whose RTT clock stopped at any point in the reporting period. A column has been provided to enter data for patients whose length of DAA RTT period is unknown, i.e. patients who have had a clock stop during the month but where the clock start date is not known.

In June 2015, Simon Stevens accepted Sir Bruce Keogh's recommendations for improvements to the waiting times standards for consultant-led elective care. The standards for completed pathways were abolished and the incomplete pathway standard became the sole measure of patients' constitutional right to start consultant-led elective care treatment within 18 weeks. The presentation of this DAA statistical press notice has been amended to reflect this change. Please see the latest statistical press notice for consultant-led RTT waiting times for more information on waiting times standards for consultant-led elective care: [www.england.nhs.uk/statistics/statistical-work-areas/rtt-waiting-times/](http://www.england.nhs.uk/statistics/statistical-work-areas/rtt-waiting-times/).

The format of the completed pathway data file published alongside this statistical press notice has also been amended to reflect the change in the operational standards for consultant-led elective care. This file no longer includes a column showing the percentage of pathways within 18 weeks. However, a full breakdown of waiting times by weekly time band is still available in the file. The number of columns in the England-level time-series file has been increased to provide a more comprehensive summary of key measures.

### 2. Provider and Commissioner based data

Commissioner based returns reflect data on a responsible population basis, which is defined as:

- all those patients resident within the CCG boundary; plus
- all patients registered with GPs who are members of the CCG, but are resident in another CCG; minus
- All patients resident in the CCG, but registered with a GP who is a member of another CCG

Provider based returns cover patients for whom English commissioners are responsible.

### **3. Average (median) and 95<sup>th</sup> percentile waiting times**

The median is the mid-point of the waiting times distribution (i.e. the 50th percentile) and can be interpreted by saying that 50% of all patients, whose RTT clock stopped during the month, were treated within this time.

The 95th percentile is another statistical measure of the waiting time distribution. It can be interpreted by saying that 95% of patients, whose clock stopped during the month, were treated within this time with one in twenty patients waiting longer than this time for treatment.

It should be noted that medians and percentiles times are calculated from aggregate data, rather than patient level data, and therefore are only estimates of the position on average waits.

### **4. Feedback welcomed**

We welcome feedback on the content and presentation of RTT statistics within this Statistical Press Notice and those published on the NHS England website. If anyone has any comments on this, or any other issues regarding RTT data and statistics, then please email [england.rtt@nhs.net](mailto:england.rtt@nhs.net)

### **Additional Information**

Full details of DAA RTT data for individual organisations is available at: <http://www.england.nhs.uk/statistics/category/statistics/audiology-waiting-times/>

For further information, please e-mail the NHS England media team at [nhsengland.media@nhs.net](mailto:nhsengland.media@nhs.net), or call 0113 825 0958 or 0113 825 0959.

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