

NHS Diagnostic Waiting Times and Activity Data

NHS England and NHS Improvement



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February 2021 Monthly Report

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NHS England and NHS Improvement

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1 Executive summary

This report presents a monthly summary of diagnostic waiting times and activity across the NHS in England. This monthly report is part of a routine series of publications produced by NHS England and NHS Improvement.

The data presented in this report measures the current waiting times of patients still waiting for any of 15 key diagnostic tests or procedures at the month end. This data is split by number of weeks waiting and by test. The waiting times reported are for those patients who have been referred for a test, but whose test had not taken place by the end of the reporting period. Referrals may be from a variety of sources including GPs.

One of the main measurements covered in this report is the number and proportion of patients waiting six weeks or more for a diagnostic test, from time of referral.

This six-week diagnostic wait was initially introduced as a 'milestone' from March 2008 towards achieving the standard Referral to Treatment wait of 18 weeks by December 2008, but diagnostic waiting times now form part of the NHS Constitution. This gives patients the legal right to treatment within 18 weeks of referral (18 week RTT) and as part of this, pledges that patients should not be required to wait six weeks or more for a diagnostic test.

NHS England and NHS Improvement's planning guidance states that there is a threshold of 1% for this pledge. The financial penalty for non-delivery of the standard is set out in the NHS Standard Contract 2020/21.

The 15 key diagnostic tests included in this report are:

Imaging

- Magnetic Resonance Imaging (MRI)
- Computerised Tomography (CT)
- Non-obstetric Ultrasound
- Barium Enema
- Dual-Energy X-Ray Absorptiometry (DEXA) Scan

Physiological Measurements

- Audiology Assessments
- Echocardiography
- Electrophysiology
- Neurophysiology – Peripheral Neurophysiology
- Respiratory Physiology – Sleep Studies
- Urodynamics – Pressures & Flows

Endoscopy

- Gastroscopy
- Colonoscopy
- Flexible Sigmoidoscopy
- Cystoscopy

For detailed descriptions of each diagnostic test please see the [collection guidance documentation](#).

Some of the key terms used throughout this report are outlined below:

- **6+ Waits**
A count of the number of patients waiting six weeks or more for a diagnostic test at month end from referral.
- **Activity**
A count of the number of diagnostic tests undertaken during the month.
- **Diagnostic Test**
A test or procedure of which the primary function is to identify a patient's disease or condition to allow a medical diagnosis to be made.
- **Waiting List**
A count of the number of patients that are waiting for a diagnostic test at the end of the month.

A more comprehensive glossary is available in the Annex.

All England figures quoted are commissioner based. Commissioner based returns reflect data for patients for whom English commissioners are responsible.

1.1 National Statistics

The UK Statistics Authority has designated these statistics as National Statistics, in accordance with the Statistics and Registration Service Act 2007 and signifying compliance with the Code of Practice for Official Statistics.

Designation can be broadly interpreted to mean that the statistics:

- meet identified user needs;
- are well explained and readily accessible;
- are produced according to sound methods; and
- are managed impartially and objectively in the public interest.

Once statistics have been designated as National Statistics it is a statutory requirement that the Code of Practice shall continue to be observed.

2 February 2021 Key Findings

- Diagnostic test activity and waiting times have been impacted by the COVID-19 pandemic and data for the current reporting period may therefore not be comparable to previous periods.
- The total number of patients waiting six weeks or more from referral for one of the 15 key diagnostic tests at the end of February 2021 was 327,700. This was 28.5% of the total number of patients waiting at the end of the month.
- Nationally, the operational standard of less than 1% of patients waiting six weeks or more was not met this month.
- Compared with February 2020 the total number of patients waiting six weeks or more increased by 297,800 while the proportion of patients waiting six weeks or more increased by 25.7 percentage points.
- In the last 12 months, the proportion of patients waiting six weeks or more at the end of a month has varied between 10.2% (March 2020) and 58.5% (May 2020).
- At the end of February 2021, the test with the smallest proportion of patients waiting six weeks or more was Electrophysiology with 5.8%. The test with the highest proportion was Urodynamics, with 55.1% of patients waiting six weeks or more.
- An alternative measure of diagnostic waiting times is the average (median) waiting time. The estimated average time that a patient had been waiting for a diagnostic test was 3.0 weeks at the end of February 2021.
- There were 1,151,200 patients waiting for a key diagnostic test at the end of February 2021. This is an increase of 69,300 from February 2020. In the last 12 months the total number of patients waiting for a diagnostic test has increased, with a reduction in March 2020 as a result of COVID-19 followed by growth in the waiting list and some subsequent reductions.
- A total of 1,620,600 diagnostic tests were undertaken in February 2021. This is a decrease of 290,900 from February 2020. Monthly activity was increasing slightly until it fell sharply from March 2020 before services started to resume from May 2020 onwards.

3 National Trends

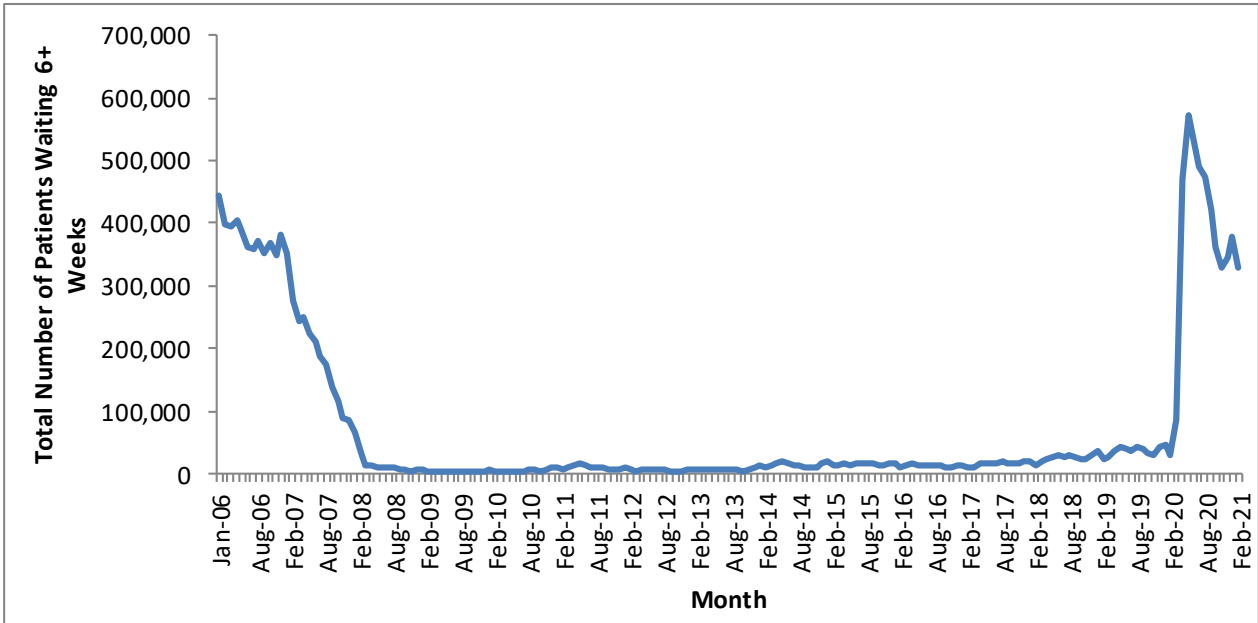
This section analyses trends in monthly diagnostic waiting times and activity data that has been collected since January 2006.

3.1 6+ Week Waits

3.1.1. The total number of patients waiting six weeks or more dropped sharply between January 2007 and March 2008 (Chart 1), as Trusts worked towards the NHS Improvement Plan (June 2004) milestone that no one should wait six weeks or more for a diagnostic test by March 2008.

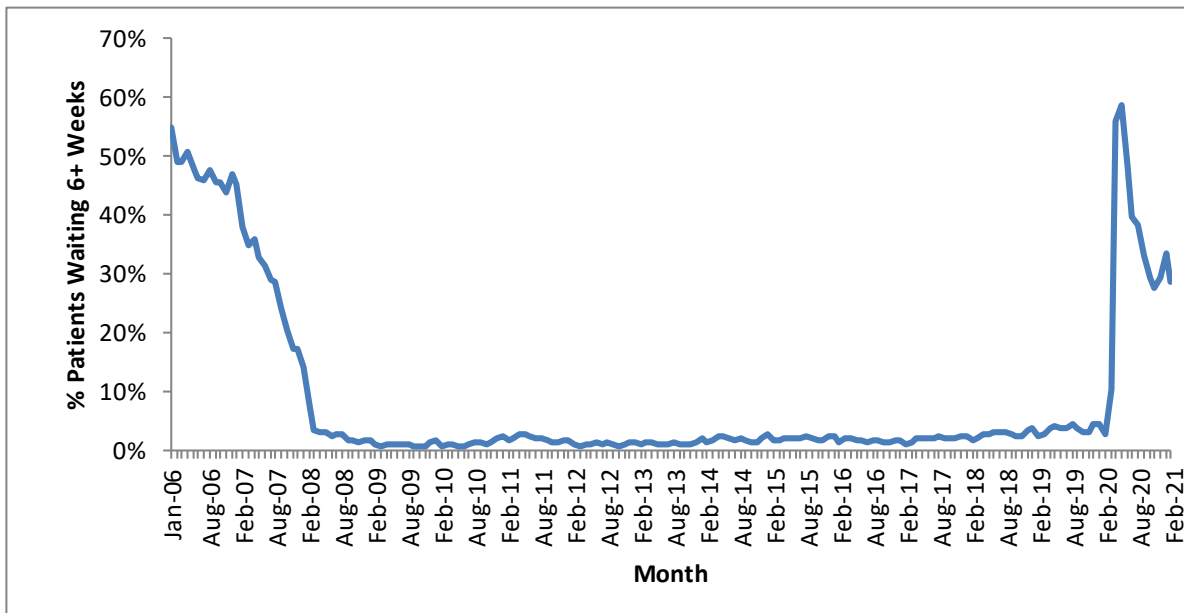
3.1.2. Since March 2008 there were fluctuations in the total number of patients waiting six weeks or more, with a significant rise between December 2013 and May 2014. The number of patients waiting six weeks or more rose sharply in April 2020 due to the impact of COVID-19. In February 2021 there was a decrease of 50,000 in the number of patients waiting six weeks or more from the previous month.

Chart 1: Total number of patients waiting 6+ weeks at month end for all tests January 2006 to February 2021



3.1.3. The proportion of patients waiting six weeks or more shows a similar drop between January 2007 and the 6-week milestone in March 2008 before stabilising (Chart 2) prior to the COVID-19 period. In the last 12 months, the proportion of patients waiting six weeks or more at the end of a month has varied between 10.2% (March 2020) and 58.5% (May 2020). The 1% operational standard was last met in November 2013.

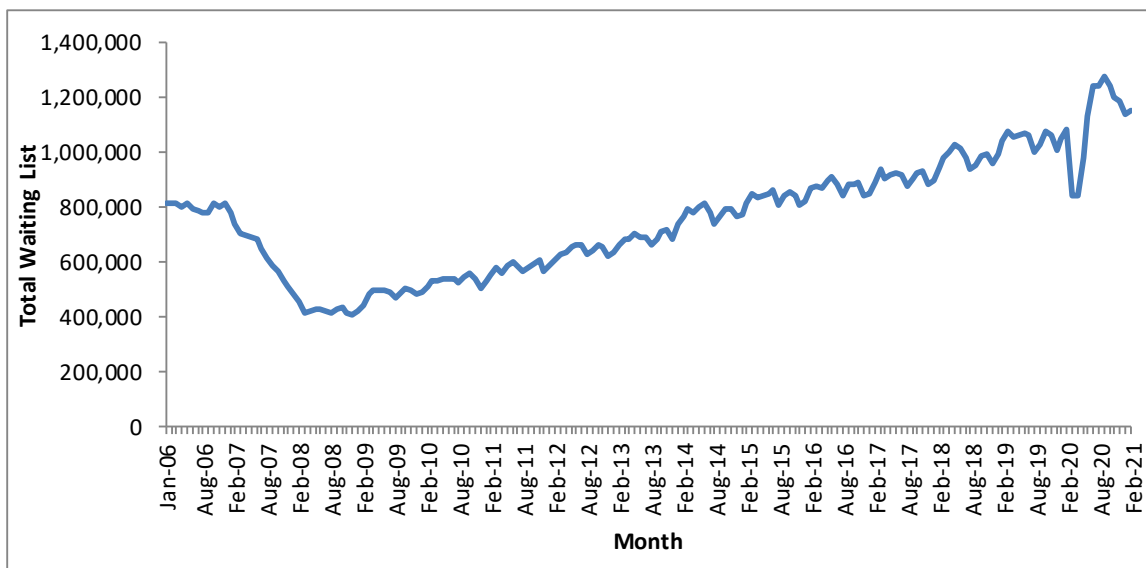
**Chart 2: Percentage of patients waiting 6+ weeks at month end for all tests
January 2006 to February 2021**



3.2 Total Waiting List

3.2.1. As with the number and proportion of patients waiting six weeks or more, the total number of patients waiting at the month end dropped dramatically between January 2007 and the 6-week milestone in March 2008 (Chart 3). Following a period with a stable total waiting list between March 2008 and January 2009, the underlying trend showed a steady increase before dropping sharply in March 2020 and subsequently rising due to the impact of COVID-19.

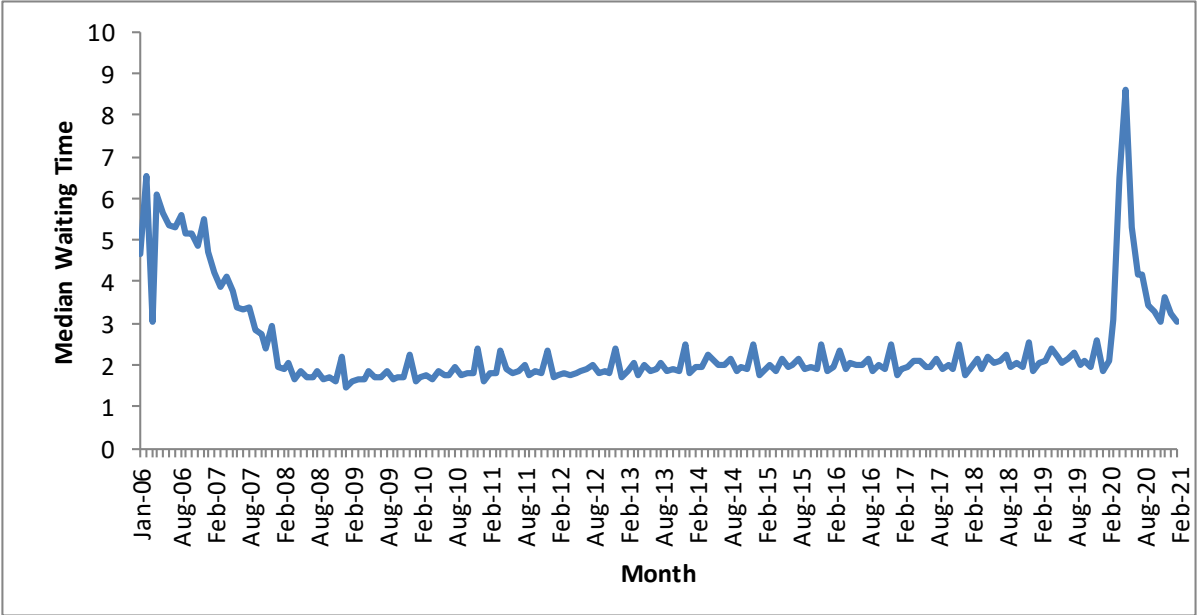
**Chart 3: Total number of patients waiting at month end for all tests
January 2006 to February 2021**



3.3 Median Waiting Time

3.3.1. The average (median) waiting time displays a similar trend to the total waiting list and 6 weeks or more waits. After a rapid decrease in the two years leading to the 6-week milestone, the median waiting time remained stable until the COVID-19 period (Chart 4). The data shows significant increases during December every year as a result of the higher number of bank holidays and resulting lower activity. In the last 12 months, the median waiting time had a high of 8.6 weeks (May 2020) and a low of 3.0 weeks (November 2020 and February 2021). The median waiting time in February 2021 was 3.0 weeks.

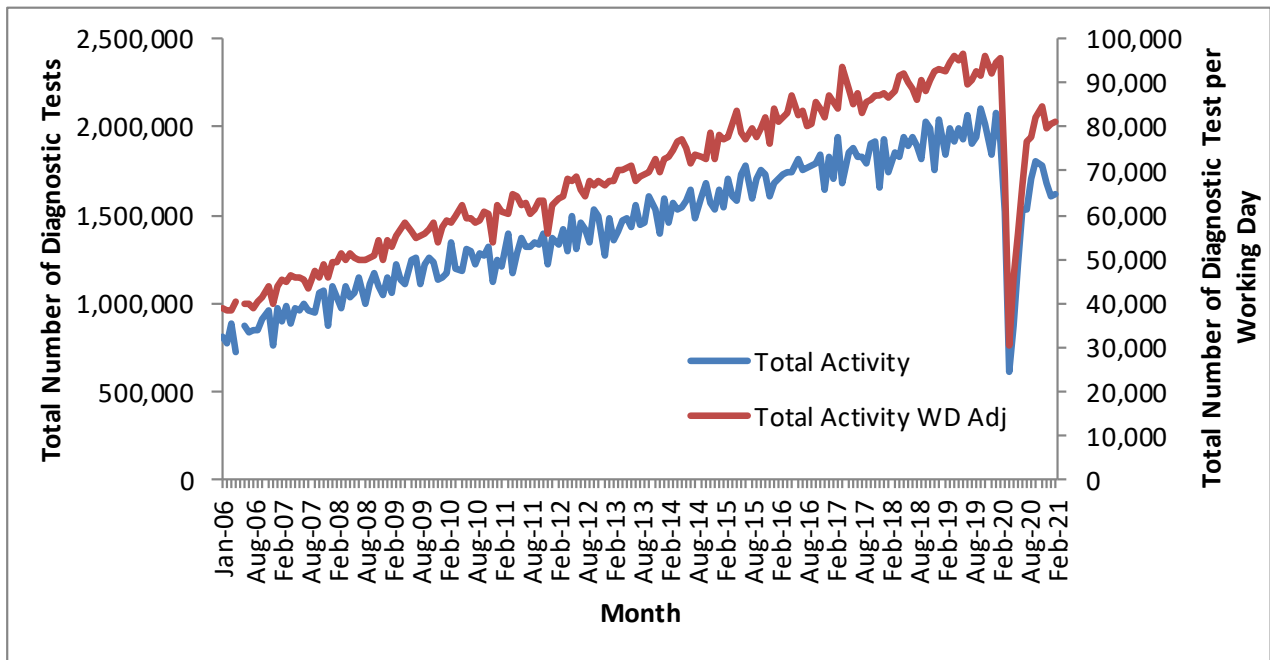
Chart 4: Median waiting time for all tests – January 2006 to February 2021



3.4 Total Activity

- 3.4.1. The monthly activity figure can fluctuate significantly month to month, with particularly notable decreases in December due to the bank holidays. However, the underlying trend has shown an increase since January 2006 until the COVID-19 period. If the data is adjusted to show activity per working day, the monthly variation becomes less pronounced (Chart 5).
- 3.4.2. Monthly activity decreased markedly following the start of the COVID-19 pandemic. Total activity in April 2020 fell by 68% compared to April 2019 but subsequently started to recover until the latest months.

Chart 5: Total activity and working day adjusted activity per month for all tests January 2006 to February 2021



Note: Activity data was not collected in May 2006 and all activity time series graphs will show missing values for that month

3.4.3. In the previous 12 months, individual tests have shown differing changes in activity. The test with the largest reduction in activity was Urodynamics where February 2021 activity was 5.1% lower per month than February 2020 (Table 1).

Table 1: Total activity, by test – February 2020 and February 2021

	Feb-20	Feb-21	Average monthly growth
MRI	303,489	261,101	-1.2%
CT	520,826	499,313	-0.4%
Non-obstetric Ultrasound	617,363	515,918	-1.5%
Barium Enema	2,746	2,286	-1.5%
Dexa Scan	37,486	24,049	-3.6%
Audiology Assessments	103,845	56,676	-4.9%
Echocardiography	134,134	111,002	-1.6%
Electrophysiology	884	748	-1.4%
Peripheral Neurophysiology	18,857	13,616	-2.7%
Sleep Studies	11,169	6,667	-4.2%
Urodynamics	6,562	3,505	-5.1%
Colonoscopy	46,344	40,928	-1.0%
Flexi Sigmoidoscopy	25,968	15,445	-4.2%
Cystoscopy	24,523	22,941	-0.6%
Gastroscopy	57,266	46,396	-1.7%
All Tests	1,911,462	1,620,591	-1.4%

4 February 2021 Data

This section analyses the February 2021 diagnostic waiting times and activity data and includes comparisons between tests, regions, providers and commissioners.

6+ week waits performance became significantly worse from March to May 2020 due to the impact of the COVID-19 crisis but started to improve from June.

4.1 6+ Week Waits

- 4.1.1. At the end of February 2021, there were a total of 327,700 patients waiting six weeks or more from referral for one of the 15 key diagnostic tests. This was 28.5% of the total number of patients waiting at the end of the month.
- 4.1.2. Compared with February 2020, the number of patients waiting six weeks or more increased by 297,800, while the proportion of patients waiting six weeks or more increased by 25.7 percentage points.
- 4.1.3. Compared with February 2020, the test with the largest increase in the proportion of patients waiting six weeks or more was Gastroscopy, which increased by 43.3 percentage points. The test with the smallest increase was Electrophysiology, which increased by 4.2 percentage points (Table 2).

Table 2: Proportion of patients waiting 6+ weeks, by test – February 2020 and February 2021

	Feb-20	Feb-21	Difference (%age points)
MRI	2.6%	20.1%	17.5
CT	2.1%	18.6%	16.5
Non-obstetric Ultrasound	0.7%	19.1%	18.4
Barium Enema	0.9%	12.2%	11.3
Dexa Scan	0.6%	39.8%	39.2
Audiology Assessments	1.2%	32.0%	30.8
Echocardiography	3.7%	41.0%	37.3
Electrophysiology	1.6%	5.8%	4.2
Peripheral Neurophysiology	4.3%	42.1%	37.8
Sleep Studies	4.2%	29.8%	25.6
Urodynamics	12.8%	55.1%	42.3
Colonoscopy	11.3%	48.5%	37.2
Flexi Sigmoidoscopy	8.4%	51.0%	42.5
Cystoscopy	7.8%	44.1%	36.3
Gastroscopy	7.8%	51.1%	43.3
All Tests	2.8%	28.5%	25.7

Note: Figures may differ due to rounding.

- 4.1.4. Compared with February 2020, the test type with the largest increase in the proportion of patients waiting six weeks or more was Endoscopy with an increase of 40.3 percentage points. Physiological Measurement increased by 35.8 percentage points, while Imaging increased by 18.9 percentage

points (Table 3). See section 5.4 for which tests are included under the different test types.

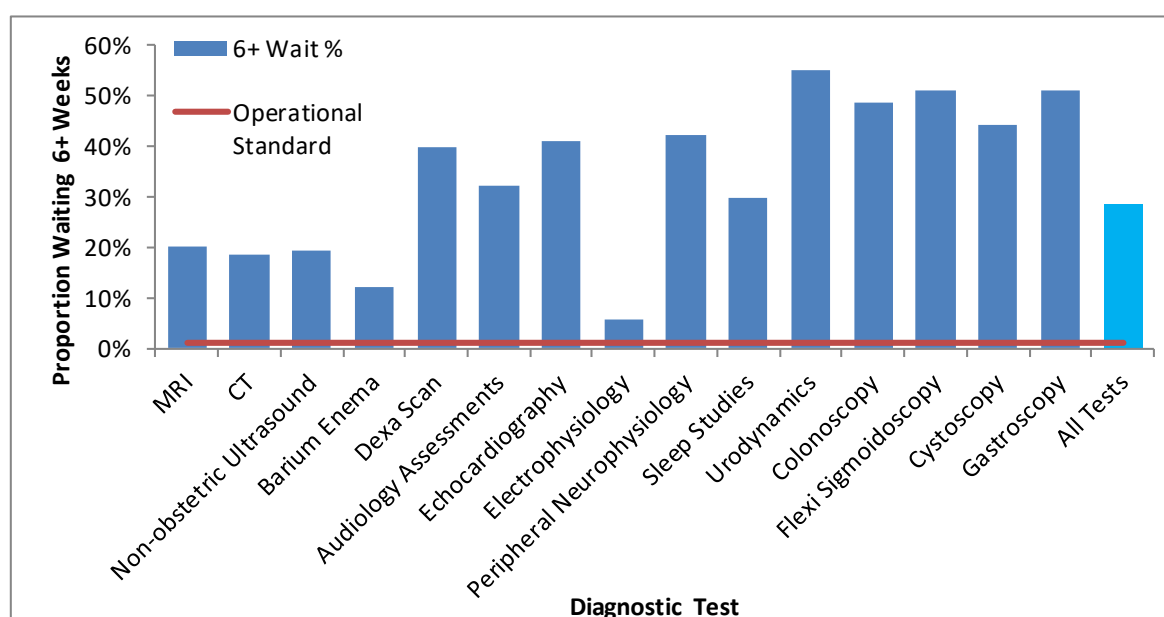
Table 3: Proportion of patients waiting 6+ weeks, by test type – February 2020 and February 2021

	Feb-20	Feb-21	Difference (%age points)
Imaging	1.5%	20.4%	18.9
Physiological Measurement	3.4%	39.2%	35.8
Endoscopy	9.1%	49.4%	40.3
Total	2.8%	28.5%	25.7

Note: Figures may differ due to rounding.

4.1.5. The operational standard that less than 1% of patients should wait six weeks or more from referral for a diagnostic test was met in none of the 15 key tests this month. The test with the lowest proportion of patients waiting six weeks or more was Electrophysiology (5.8%), whilst the test with the highest proportion was Urodynamics (55.1%) (Chart 6).

Chart 6: Percentage of patients waiting 6+ weeks, by test – February 2021



4.1.6. 134 of the 141 acute trusts that submitted data for February 2021 failed to meet the 1% operational standard.

4.1.7. All 135 Commissioners¹ failed to meet the 1% operational standard.

4.1.8. None of the seven NHS England and NHS Improvement Regional Teams met the 1% operational standard. The proportion of patients waiting six weeks or more for a diagnostic test varied by region between 23.0% (South East) and 36.7% (East of England) (Table 4).

¹ Includes NHS England and NHS Improvement

4.1.9. Feedback from NHS trusts has indicated that variations can exist between different regions due to a variety of reasons, from machines breaking down to staff shortages in trusts that usually only affect one region.

Table 4: February 2021 Diagnostic Waiting Times and Activity by Regional Team*

Region	Number of patients waiting six weeks or more at month end	Percentage of patients waiting six weeks or more at month end	Total number of patients waiting at month end	Total activity undertaken in month	Median waiting time
London	42,095	24.9%	168,777	250,604	2.6
South West	31,636	28.0%	113,000	159,180	3.2
South East	33,526	23.0%	145,809	246,302	2.5
Midlands	64,214	29.8%	215,359	291,789	3.2
East of England	53,093	36.7%	144,854	170,486	3.8
North West	53,811	30.0%	179,239	236,416	3.3
North East and Yorkshire	48,823	26.8%	181,929	255,593	3.0
England	327,198	28.5%	1,148,967	1,610,370	3.0

*Includes all independent sector providers and excludes centrally commissioned.

4.2 Total Waiting List

4.2.1. At the end of February 2021 there were a total of 1,151,200 patients still waiting for a diagnostic test. This is an increase of 69,300 (6.4%) from February 2020.

4.2.2. The test with the largest waiting list was Non-obstetric Ultrasound, which accounted for 33.0% of the total waiting list, or 379,700 patients. The test with the smallest waiting list was Electrophysiology, which accounted for 0.05% of the total waiting list, or 800 patients (Table 5).

Table 5: Total number of patients waiting at month end, by test – February 2020 and February 2021

	Feb-20	Feb-21	Growth (%age)
MRI	217,796	199,020	-8.6%
CT	144,464	139,256	-3.6%
Non-obstetric Ultrasound	371,967	379,656	2.1%
Barium Enema	1,770	1,373	-22.4%
Dexa Scan	33,798	40,758	20.6%
Audiology Assessments	49,412	42,237	-14.5%
Echocardiography	88,230	115,888	31.3%
Electrophysiology	623	788	26.5%
Peripheral Neurophysiology	22,442	25,052	11.6%
Sleep Studies	11,239	7,824	-30.4%
Urodynamics	5,384	7,889	46.5%
Colonoscopy	46,184	64,175	39.0%
Flexi Sigmoidoscopy	21,564	27,518	27.6%
Cystoscopy	16,323	23,335	43.0%
Gastroscopy	50,725	76,466	50.7%
All Tests	1,081,921	1,151,235	6.4%

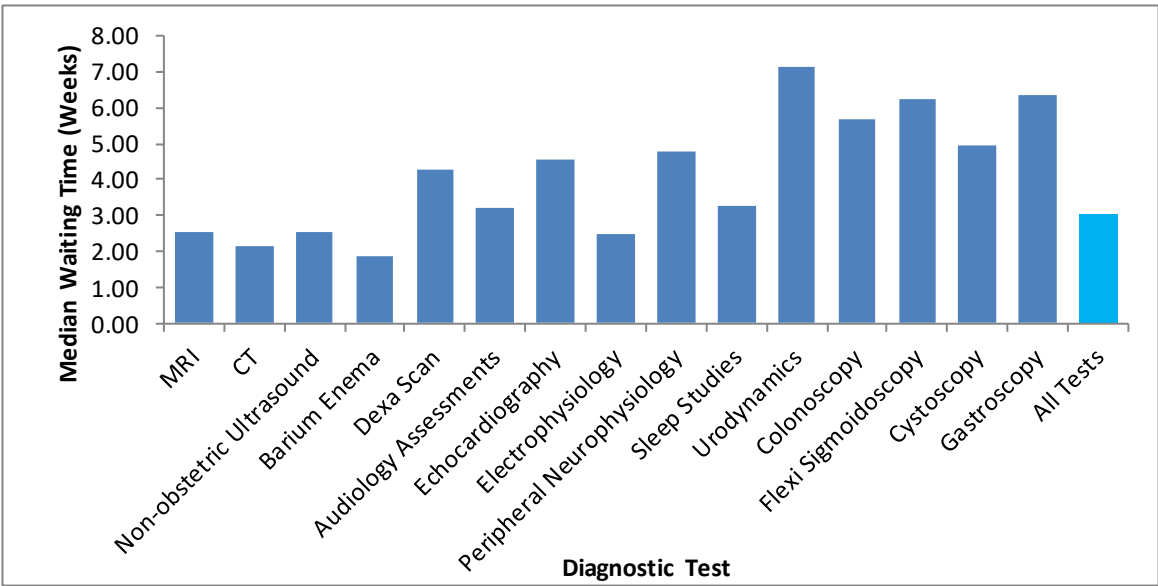
Note: Barium Enema is a test that should be replaced by Colonoscopy or CT Colonography, so the number of tests undertaken should be reducing.

4.2.3. The largest increase in the number of patients waiting by test has been for Gastroscopy, where the waiting list grew by 50.7% compared with February 2020.

4.3 Median Waiting Times

4.3.1. At the end of February 2021, the estimated median waiting time for all 15 diagnostic tests was 3.0 weeks from the time of referral, down from 3.2 weeks in the previous month. The test with the shortest median waiting time was Barium Enema at 1.9 weeks. The test with the longest median waiting time was Urodynamics at 7.1 weeks (Chart 7).

Chart 7: Median waiting time by test – February 2021



4.4 Total Activity

4.4.1. In total 1,620,600 of the 15 key diagnostic tests were performed during February 2021. This is a decrease of 290,900 (15.2%) from February 2020 (Table 6).

4.4.2. The test with the highest activity was Non-obstetric Ultrasound with 515,900 tests taking place. This accounted for 31.8% of all activity in February 2021. The test with the lowest activity was Electrophysiology with 700 tests taking place. This accounted for 0.05% of all activity this month.

4.4.3. The number of tests conducted over the last 12 months has decreased by 25.9% from the same period last year.

Table 6: Total activity and growth, by test – February 2020 and February 2021

	Feb-21	Feb-20	YTD 20/21	YTD 19/20	Growth Feb 21 vs Feb 20	Growth YTD 20/21 vs YTD 19/20	Adjusted Growth Feb 21 vs Feb 20	Adjusted Growth YTD 20/21 vs YTD 19/20
MRI	261,101	303,489	2,540,298	3,395,411	-14.0%	-25.2%	-14.0%	-24.5%
CT	499,313	520,826	5,259,527	5,837,479	-4.1%	-9.9%	-4.1%	-9.1%
Non-obstetric Ultrasound	515,918	617,363	4,969,186	7,156,656	-16.4%	-30.6%	-16.4%	-30.0%
Barium Enema	2,286	2,746	25,967	33,568	-16.8%	-22.6%	-16.8%	-22.0%
Dexa Scan	24,049	37,486	238,599	441,136	-35.8%	-45.9%	-35.8%	-45.4%
Audiology Assessments	56,676	103,845	545,706	1,180,979	-45.4%	-53.8%	-45.4%	-53.4%
Echocardiography	111,002	134,134	1,083,234	1,517,317	-17.2%	-28.6%	-17.2%	-28.0%
Electrophysiology	748	884	5,910	20,559	-15.4%	-71.3%	-15.4%	-71.0%
Peripheral Neurophysiology	13,616	18,857	125,788	216,713	-27.8%	-42.0%	-27.8%	-41.5%
Sleep Studies	6,667	11,169	67,845	119,831	-40.3%	-43.4%	-40.3%	-42.9%
Urodynamics	3,505	6,562	36,628	74,809	-46.6%	-51.0%	-46.6%	-50.6%
Colonoscopy	40,928	46,344	341,494	511,828	-11.7%	-33.3%	-11.7%	-32.7%
Flexi Sigmoidoscopy	15,445	25,968	134,297	293,316	-40.5%	-54.2%	-40.5%	-53.8%
Cystoscopy	22,941	24,523	209,323	279,438	-6.5%	-25.1%	-6.5%	-24.4%
Gastroscopy	46,396	57,266	391,842	640,564	-19.0%	-38.8%	-19.0%	-38.3%
All Tests	1,620,591	1,911,462	15,975,644	21,719,604	-15.2%	-26.4%	-15.2%	-25.8%

Note: Barium Enema is a test that should be replaced by Colonoscopy or CT Colonography, so the number of tests undertaken should be reducing.

5 Annex

5.1 Methodology

5.1.1. NHS England and NHS Improvement compiles diagnostic waiting time and activity data through a central return. Data collected includes:

- The number of patients waiting at the month end, split by test and week.
- Total activity classified as either Waiting List tests (excluding planned), Planned tests, or Unscheduled tests.

5.1.2. Providers submit data to NHS England and NHS Improvement via SDCS where it is checked and signed off by commissioners. For further details on how the data is collected and the SDCS system, please refer to the [NHSE Collection Guidance](#).

5.2 Data Revisions

5.2.1. Revisions to published figures are released on a six-monthly basis and in accordance with the NHS England's revision policy. For more information on the revision policy please refer to the [SDCS Revisions Policy Document](#). Revisions were last published in April 2020 for the months July 2019 through to December 2019.

5.3 Data Availability

5.3.1. Monthly diagnostic waiting time and activity data is published on a monthly timetable. [A full calendar of all statistical publications can be found here](#).

5.4 Glossary

Clinical Commissioning Group (CCG)

A group of GP practices, which working with other healthcare professionals and in partnership with local communities and local authorities, commission NHS services for patients within their local communities.

Endoscopy

A categorisation of diagnostic tests that include: Colonoscopy; Flexi Sigmoidoscopy; Cystoscopy and Gastroscopy.

Imaging

A categorisation of diagnostic tests that include: Magnetic Resonance Imaging (MRI); Computed Tomography (CT); Non-obstetric Ultrasound; Barium Enema and DEXA Scan.

Median Waiting Time

A measurement of the average time patients have been waiting for a diagnostic test. The median is the middle value when waiting times are put in numerical order. 50% of patients have been waiting less than the median. The median is the preferred measurement of average waiting time as it is less susceptible to extreme values than the mean.

Physiological Measurement

A categorisation of diagnostic tests that include: Audiology Assessments; Echocardiology; Electrophysiology: Peripheral Neurophysiology; Sleep Studies and Urodynamics.

Provider

An organisation that provides NHS treatment or care, for example, an NHS Acute Trust, Mental Health Trust, Community provider, or an Independent Sector organisation.

Region

One of seven geographical areas of NHS England and NHS Improvement responsible for the quality, financial and operational performance of all NHS organisations in their region.

5.5 Feedback Welcomed

We welcome feedback on the content and presentation of statistics within this report and those published on the NHS England website.

If you have any comments on this, or any other issues regarding these statistics, then please email england.nhsdata@nhs.net

Alternatively, we welcome your comments via our user feedback form [here](#).

Feedback about the user's experiences of using these statistics is available [here](#).

5.6 Consultation

Between 8 February 2018 and 5 April 2018, NHS England and NHS Improvement consulted on the future of the Quarterly Diagnostics Census and Monthly Diagnostics Waiting Times and Activity Returns. The outcome document for the consultation was published 30 February 2020 and confirmed the decision to stop collecting the Quarterly Diagnostics Census on a permanent basis and to continue the monthly diagnostics waiting times and activity return (DM01) in its current form. Find out more at: <https://www.engage.england.nhs.uk/consultation/diagnostics-census-waiting-times-activity-return>

5.7 Additional Information

[Full details of diagnostics data for individual organisations are available here.](#)

For press enquiries please contact the NHS England media team on 0113 825 0958 or 0113 825 0959. Email enquiries should be directed to nhsengland.media@nhs.net

The Government Statistical Service (GSS) statistician responsible for producing these data is:

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