

A&E Attendances and Emergency Admissions November 2023 Statistical Commentary

Main findings

All growth rates are adjusted for calendar days. Due to the Covid-19 response, caution should be exercised in drawing comparisons with data from previous years.

From June 2023 4hr performance data from the fourteen Clinical Review of Standard (CRS) field testing trusts has been reintroduced. Care should be taken when comparing performance during the field testing period (May 2019 – May 2023). For further information on the impact of reintroducing the field testing trust please see the note here:

<https://www.england.nhs.uk/statistics/statistical-work-areas/ae-waiting-times-and-activity/>

Attendances

- The total number of attendances in November 2023 was 2,162,000, a decrease of 0.8% on November 2022.
- Attendances at type 1 A&E departments were 0.7% lower when compared with November 2022.
- Attendances at type 3 departments were 0.9% lower when compared with November 2022.
- Type 1 growth over the last 3 months, compared to the same period last year, is 1.8% and type 3 growth on the same basis is 4.4%.
- Growth over the last 12 months, compared to the preceding 12 months, for type 1 is 0.8%, and for type 3 is 9.2%.

Booked Appointments

- This month there were 71,600 A&E attendances that had been booked, an increase of 4.3% on November 2022.

Emergency Admissions

- There were 546,000 emergency admissions in the month, 5.8% higher than November 2022.
- Emergency admission growth over the last 3 months, compared to the same period last year, is 7.0% and over the last 12 months, compared to the preceding 12 months, is 4.9%.
- Emergency admissions via type 1 A&E departments is 7.5% higher than November 2022.
- Growth over the last 3 months, compared to the same period last year, is 8.4% and over the last 12 months, compared to the preceding 12 months, is 4.7%.

- Secondary User Service (SUS+) based analysis estimates a 6.8% October 2023 year to date (YTD) growth in emergency admissions. This is composed of 10.6% growth for those with zero length of stay (LoS) and 4.7% growth with a LoS of 1 or more days.
- SUS+ based analysis estimates a 6.3% October 2023 YTD growth for non-elective admissions. This is composed of 10.4% growth for those with zero LoS and 4.1% with a LoS of 1 or more days. 36.7% of non-elective admissions had a length of stay of zero days in October 2023 YTD. A full provider breakdown is available on the NHS England statistics website here: <https://www.england.nhs.uk/statistics/statistical-work-areas/ae-waiting-times-and-activity/ae-attendances-and-emergency-admissions-2023-24/>
- 28.6% of patients that attended a type 1 major A&E department required admission to hospital, which compares to 26.4% for November 2022.

Performance

The growth in number of attendances admitted, transferred or discharged within and over 4 hours is due to the re-inclusion of the CRS field tests sites from June 2023.

- The number of attendances admitted, transferred or discharged within 4 hours was 1,508,000, a 12.5% increase on the equivalent figure for November 2022.
- Of these, 767,000 were type 1 attendances, an increase of 15.2% on November 2022. 700,000 were type 3 attendances, an increase of 9.3% on November 2022.
- 69.7% of patients were seen within 4 hours in all A&E departments this month compared to 70.2% in October 2023 and 69.0% in November 2022. The 95% standard was last met in July 2015.
- 69.1% of patients were seen within 4 hours, excluding booked attendances, in November 2023. However, as stated above, previously many of these attendances would have been walk in patients.
- 55.4% of patients were seen within 4 hours in type 1 A&E departments compared to 55.9% in October 2023 and 54.5% in November 2022.
- 95.4% of patients were seen within 4 hours in type 3 A&E departments, compared to 95.5% in October 2023 and 93.4% in November 2022.
- There were 146,000 four-hour delays from decision to admit to admission this month, which compares to 144,000 in November 2022.
- Of these, 42,900 were delayed over twelve hours (from decision to admit to admission), which compares to 37,900 in November 2022.
- 0 out of 122 reporting trusts with type 1 departments achieved the 95% standard on all types during the month. With additional local activity (mapped attendances) taken into account, no further trusts achieved the standard.

Data Notes

Full tables and an England level time series are available on the NHS England statistics website here:

<http://www.england.nhs.uk/statistics/statistical-work-areas/ae-waiting-times-and-activity/>

Background

A&E waiting times form part of the NHS Constitution, which contains a list of expected rights and pledges for patients that NHS England take into account when assessing organisational delivery. The operational standard for A&E waiting times is that 95% of patients should be admitted, transferred or discharged within 4 hours of their arrival at an A&E department.

A fuller analysis of the A&E data is available in the form of an annual report which was published in conjunction with former NHS Digital in September or October each year. This report draws on A&E data from both the Monthly A&E Attendances and Emergency Admissions Sitrep published by NHS England and the Hospital Episode Statistics dataset published by former NHS digital. The Hospital Episode Statistics dataset is based on patient level data and so can be broken down in numerous ways that the Monthly Sitreps data cannot. This includes breakdowns of attendances and admissions by age and by diagnosis. The report for 2022-23 can be found here:

[Hospital Accident & Emergency Activity, 2022-23 - NHS Digital](#)

Methodology

NHS England compiles A&E attendances and emergency admissions data through a central return that is split into two parts:

- A&E Attendances: This collects the number of A&E attendances, patients spending greater than 4 hours in A&E from arrival to discharge, transfer or admission and the number of patients delayed more than 4 hours from decision to admit to admission.
- Emergency Admissions: This collects the total number of emergency admissions via A&E as well as other emergency admissions (i.e. Not via A&E).

The above data items are split by the following categories of A&E department:

- Type 1 A&E department = Increasingly referred to as an Emergency Department. A consultant led 24-hour service with full resuscitation facilities and designated accommodation for the reception of accident and emergency patients.
- Type 2 A&E department = A consultant led single specialty accident and emergency service or Emergency Department (e.g. ophthalmology, dental) with designated accommodation for the reception of patients.
- Type 3 A&E department. These are now Urgent Treatment Centres (UTCs). These are GP-led, open at least 12 hours a day, every day, offer appointments that can be booked through 111 or through a GP referral, and are equipped to diagnose and deal with many of the most common ailments people attend A&E for.

NHS Trusts, NHS Foundation Trusts, Social Enterprises and GP Practices submit data to NHS England via The Strategic Data Collection Service (SDCS). SDCS is a secure data collection system used by health and social care organisations to submit data. Once data

is submitted and signed-off, NHS England performs central validation checks to ensure good data quality.

Note that the activity growth rates used in this document have been adjusted to take into account the extra day due to the leap years.

System (Formally Sustainability and Transformation Plan) Areas

From April 2017, the data is also presented aggregated to a System (formerly Sustainability and Transformation Plan (STP)) area basis, to better reflect A&E performance in each local area. This has been done by allocating data for each provider to one of the 42 Integrate Care Boards (ICBs) on a geographical one to one basis

Acute Footprint Mapping

From November 2017, the data is also presented with type 3 activity mapped to partner acute trusts to reflect the performance of that trust footprint as a whole. Type 3 activity is assigned to the closest type 1 provider(s).

Data availability

A&E attendances and emergency admissions data are published to a pre-announced timetable, usually every second Thursday of the month. The data is published on the NHS England website here:

<http://www.england.nhs.uk/statistics/statistical-work-areas/ae-waiting-times-and-activity/>

Revisions

Revisions to published figures are released on a six-monthly basis and in accordance with the NHS England and NHS Improvement's revision policy. The revisions policy can be found here:

<https://www.england.nhs.uk/statistics/code-compliance/>

Data comparability

Data has been published monthly since June 2015. Before this, data was published weekly from November 2010 to June 2015. Prior to November 2010, data was briefly collected monthly between August 2010 and October 2010 and was collected quarterly from 2003/04 until September 2011.

In order to provide meaningful comparisons of recent monthly data to previous years, we have created an estimated monthly time series from the official weekly data. Monthly figures prior to June 2015 should be regarded as estimates. This monthly time series forms the basis of the analysis and is also published on our web page.

Revised guidance for the A&E attendances and emergency admissions collection applied from December 2015 data onwards. The definition for delays for emergency admissions via A&E from decision to admit to admission was amended to include patients who are transferred to another provider (disposal code 7). This was to ensure that such patients are counted in the number of patients spending more than 4 or more than 12 hours from decision to admit to admission. This change did not affect the measures of A&E attendances, the numbers waiting four hours from arrival to discharge, transfer or admission, and total emergency admissions which still focus purely on attendances at the same healthcare provider (disposal code 1).

The data can also be compared to A&E data for Wales collected by the Welsh Government, data for Scotland collected from Information Services Division (ISD) Scotland and data for Northern Ireland collected from the Department of Health, Social Services and Public Safety. A description of the technical differences between data from the four administrations can be found here: <https://gss.civilservice.gov.uk/health-waiting-time-statistics/>

The Welsh Government publishes monthly data on A&E attendances and performance against the 4-hour standard. Data can be found here: <https://statswales.wales.gov.uk/Catalogue/Health-and-Social-Care/NHS-Hospital-Waiting-Times/Accident-and-Emergency>

ISD Scotland now publishes a weekly update on A&E attendances and performance against the 4-hour standard. This can be found here: <http://www.isdscotland.org/Health-Topics/Emergency-Care/Publications/index.asp?ID=1251>

The Department of Health, Social Services and Public Safety publishes quarterly data on A&E attendances and performance against the 4-hour standard. Data can be found here: <http://www.dhsspsni.gov.uk/index/statistics/hospital/waitingtimes-emergency.htm>

The UK Comparative waiting times group has published a summary of the differences in methodologies between the 4 countries: <https://gss.civilservice.gov.uk/health-waiting-time-statistics/>

12 Hour Waits in ED

There are currently two 12hr A&E waiting metrics reported, one covering the time from arrival to departure (whether that be admission, transfer or discharge) and one covering the period from a decision to admit (DTA) being made and the patient leaving the department for an admission. In most cases there will be more 12hr waits from arrival than 12hr waits from DTA as the later only covers part of the patient's time in department whereas the former covers the whole wait.

Only the decision to admit metric (sometime also known as a 'trolley wait') metric is covered by this publication, as it is part of the NHS constitution.

The 12 hour from arrival waiting times are now published monthly alongside this publication and as part of the joint NHS England and NHS Digital Annual A&E Report

[Hospital Accident & Emergency Activity, 2022-23 - NHS Digital](#)

Glossary

4-Hour Standard

The national standard whereby 95% of all patients are admitted, transferred or discharged within 4 hours of arrival.

A&E Attendance

The presence of a patient in an A&E service seeking medical attention.

A&E Type

Collectively the term All Types includes the following department types:

Type 1) Major A&E Departments

Type 2) Single Specialty A&E service (e.g. ophthalmology, dental)

Type 3) Other type of A&E such as Minor Injury Units and Walk-in Centres

Emergency admission

Admission to a hospital bed as an emergency. These can be split into admissions via an A&E department or from other sources (e.g. direct from a GP).

Provider

An organisation that provides NHS treatment or care, for example, an NHS acute trust, mental health trust, community provider, or an independent sector organisation.

Type 1 A&E

A large hospital department which provides a consultant-led, 24 hour service with full resuscitation facilities and designated accommodation for the reception of emergency patients.

Waiting Time

The time of arrival until the time of admission, transfer or discharge.

Delay to admission

The time a patient waited for an admission and is measured from decision to admit to admission (also known as a 'trolley wait').

Feedback Welcomed

We welcome feedback on the content and presentation of the A&E and emergency admissions statistics within this quarterly statistical report and those published on the NHS England website. If anyone has any comments on this, or any other issues regarding A&E data and statistics, then please email england.nhsdata@nhs.net

Additional Information

Full details of A&E and emergency admissions data for individual organisations are available at:

<http://www.england.nhs.uk/statistics/statistical-work-areas/ae-waiting-times-and-activity/>

For press enquiries please contact the NHS England media team on 0113 825 0958 or 0113 825 0959.

Email enquiries should be directed to: nhsengland.media@nhs.net

The Government Statistical Service (GSS) statistician with overall responsibility for the data in this report is:

Chris Evison

Performance Analysis Team (UEC)

NHS England

Quarry House, Quarry Hill, Leeds LS2 7UE

Email: england.nhsdata@nhs.net