

Ambulance: Management Information

Mean average response time from ADS

For August 2026 data onwards, NHS England will use the Ambulance Data Set (ADS) for its publication of mean average Category 2 ambulance response times for Integrated Care Boards (ICBs) at www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/ambulance-management-information.

The table below shows how these data items are extracted from the ADS.

Data for the publication will be extracted on or after the 4th of the month and we will revise these times for each month once only, one month later. For example, in November, we will publish the times for October, while revising the times for September; and August (and any earlier data) data will no longer change.

Data Item	Definition	Methodology
NHS ICB Code	Unique organisational identifier assigned to an ICB	Derived from DerPostcodeCCGCode unless Null then CCGCode
NHS ICB Name	The official name of an NHS ICB	Derived from NHS ICB Code by using all_places internal NHSE reference table that list details such as organisation code, organisation name, address, ICB, region, effective from date, effective to date, ODS status, organisation type. For each Clinical Commissioning Group (CCG) code reported in ADS the all_places dataset lists which ICB the CCG belongs to.
Count of C2 responses	C2 incidents with a response time recorded	Count of Incidents where: • AQI response time not NULL, and • Reporting response category derived = Category 2, and • AQI Incident Flag = Y
Total C2 response time	The total response time aggregated across all C2 face to face incidents	Sum of AQI response time where: • Reporting response category derived = Category 2, and • AQI Incident Flag = Y
Average C2 response time	Across all C2 face to face incidents, the mean average response time	Total C2 response time / Count of C2 responses