

About the Equality Delivery System for the NHS



Easy read

What is this booklet about?

It is about the **Equality Delivery System**. Or **EDS** for short.

What is the Equality Delivery System?



It is a way to help NHS groups treat **everyone** in a good and fair way.



NHS groups run health services like hospitals and local health centres.



It will help NHS groups look at their work to see

- if they are treating all patients and staff in a fair way
- what they need to do better.



It will help make healthcare good and fair for everyone.

How does the Equality Delivery System work?



NHS groups should work with lots of people in your local area, like

- patients
- staff
- other groups.



You can all work together to look at

- how the NHS group is treating everyone
- what needs to change.

The main things you will help to do if you take part



1. Look at information to show how the NHS group is treating everyone



2. Decide how well the NHS group is treating everyone



3. Give the NHS group scores to show how well they are doing on different things



4. Decide what the NHS group needs to do next

There is more information about this starting on the next page if you want to find out more.

What you will do if you take part

You will work with other people to do this.



1. Look at information to show how the NHS group is treating everyone

The NHS group should have good and clear information to show how it is treating everyone.



There should be information about different groups of people, such as

- disabled people
- gay and lesbian people
- people from different cultures or religions.



2. Decide how well the NHS group is treating everyone

For example, does the NHS group treat all groups of people in a good and fair way?



3. Give scores to the NHS group

You will decide how well the NHS group is treating everyone.

A rectangular form with a light, textured background. It contains three numbered lines for scoring: "1. _____", "2. _____", and "3. _____".

There are **18** things to think about when you decide how well the NHS group is treating everyone.



These are things like

- how safe is the NHS group for everyone?
- how easy is it for people to get the right care?
- can everyone have a say in their care?



You will give a score for each of these 18 things.

The score is called a **grade**.

Here are the grades you can give. Each grade has a colour to go with it.



The NHS group is doing **very well**



The NHS group is doing **well**



The NHS group is doing **OK** but needs to do more



The NHS group is doing **badly**

Before you decide the grade



You will need to think about lots of things together.



You will need to see if the NHS group treats all groups of people in a good and fair way.



You will need to give a grade for different things the NHS group does before you decide the final grade.

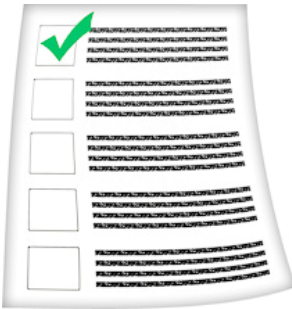
4. Decide what the NHS group needs to do next



You will look at the grades for the NHS group.



This will show what the NHS group does well. And what it needs to do better.



Then you will decide 4 or 5 things the NHS group needs to do next to treat everyone in a fair way.



What words mean

Here are some words you may need to know

Equality Delivery System	A way for NHS groups to see if they are treating everyone in a good and fair way.
Outcomes	The 18 things you need to think about when you look at how well the NHS group is doing.
Grades	The score you give to the NHS group for each of the 18 things.
Factors	The different things you need to think about before you decide the grades.
Equality Objectives	The 4 or 5 main things the NHS group should do next.
Equality Act 2010	The law that talks about treating everyone in a good and fair way.
Protected groups	The groups of people talked about in the Equality Act law. Some examples are <ul style="list-style-type: none">• disabled people• gay and lesbian people• people from different cultures or religions.

