



Shared Decision Making Programme

In partnership with Capita Group Plc

Shared Decision Making: Engaging Patients and Carers

There are a number of opportunities which you might involve patients and carers in local implementation of SDM. These are some of the areas which we have identified during the course of our work with local health economies, but are by no means exhaustive.

	How patients and carers can be involved
Setting priorities	<p>Invite patients and carers to share their own experiences and views</p> <p>Involve in discussions about which PDAs to prioritise locally</p>
Service Redesign	<p>Involve patients and carers in discussions about how PDAs will fit into patient pathway and therefore which clinicians should promote use of the PDAs</p> <p>Invite patients to share their own experiences to help inform the redesign process</p>
Implementation	<p>Patient representatives talking to clinicians about the programme. Can be on an informal basis of through undertaking the 'train the trainer programme' to provide education to clinical staffⁱ</p> <p>Ensuring patient and carers views continue to be represented</p> <p>CCG patient representatives/ patient groups at practice level can support implementation by raising awareness amongst patients and in their networks</p>
Involving patients in their own care	<p>Encouraging patients and carers to ask questions about their care and treatment</p> <p>Ask 3 Questions</p> <p>Patient Decision Aids for specific conditions</p> <p>End of life planning</p>
Evaluation	<p>Evaluation surveys after implementation of Shared Decision Making and Patient Decision Aids</p>



Shared
Decision Making
Programme

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ⁱ A case study will be made available within the Capita SDM Resource Pack once this training has been undertaken