



Open and Honest Care: Driving Improvement

Board Compact

Version 3.2

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Directorate		
Medical	Commissioning Operations	Patients and Information
Nursing	Trans. & Corp. Ops.	Commissioning Strategy
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Document Status

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Open and Honest Care: Driving Improvement Programme

Board Compact

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1 Document Management

1.1 Revision History

Version	Date	Summary of changes
1.0	Oct 2013	Document created
2.0	Aug 2014	Minor Amendments
3.0	Jan 2015	Minor Amendments
3.1	Apr 2015	Minor Amendments in line with transition arrangements
3.2	May 2015	Reformatted document to new NHS England Identity Guidelines

1.2 Reviewers

This document must be reviewed by the following people

Reviewer Name	Title/Responsibility	Date	Version
Hazel Richards	Deputy Chief Nurse	Apr 2015	3.1
Hazel Richards	Deputy Chief Nurse	May 2015	3.2

1.3 Approved by

Name	Signature	Title	Date	Version
Hazel Richards		Deputy Chief Nurse	Apr 2015	3.1
Hazel Richards		Deputy Chief Nurse	May 2015	3.2

1.4 Related Documents

Name	Owner	Title
Standard Operating Procedure (Acute & Community)	NHS England (North)	http://www.england.nhs.uk/ourwork/pe/ohc/
Standard	NHS England	http://www.england.nhs.uk/ourwork/pe/ohc/

Name	Owner	Title
Operating Procedure (Maternity)	(North)	
Self-Publication Guidelines	NHS England (North)	http://www.england.nhs.uk/ourwork/pe/ohc/

2 Introduction

There is a strong link between high quality healthcare and an excellent reporting culture where issues are highlighted early and discussed openly in order for lessons to be learnt and improvements made. The Open and Honest Care: Driving Improvement Programme promotes this belief by encouraging organisations to publish existing safety, experience and improvement data that may be reported singularly in other publications together in the one report, with an overall aim of improving patient experience, improving practice and creating a culture of safe compassionate care that staff and organisations can be proud of.

3 Background

In November 2012 the National Nursing Strategy: Compassion in Practice was launched and as part of Action Area 3 the Open and Honest Care: Driving Improvement Programme was created. From November 2013 NHS England North began supporting 23 Acute Trusts in the North of England to start voluntarily publishing monthly Open and Honest Care reports. This was the beginning of a significant culture change which was evident in an organisation's commitment to supporting the Open and Honest care programme. Consequently the programme developed as more organisations engaged, the reports were developed to include acute, community, maternity and mental health metrics and National scale and spread of the programme commenced. An interim evaluation report of the programme was published in July 2014 and an independent evaluation of the programme carried out by Edge Hill University was completed in January 2015. From April 2015 NHS England (North) restructured the programme and created a product that was made available to all organisations wishing to play a role in the Open and Honest Care: Driving Improvement programme. The product enables organisations to participate in the programme autonomously.

4 The Board Compact

When a Trusts Board of Directors signs up to the Open and Honest Care: Driving Improvement Programme, they are endorsing their organisation's involvement and making a commitment to transparency, openness and demonstration of improvement as a result of the data published. They are agreeing to the monthly publication of a standard report which will be published on the organisations internet and intranet with a link to the NHS England website. In addition, they are also committing to ALL of the six principles of the Board Compact below.

5 The Six Principles of the Board Compact

1. The utilisation of common data definitions, a Standard Operating Procedure and a standardised reporting template to be completed and published monthly.
2. Incorporate a review of the Open and Honest Care: Driving Improvement programme, data and reports at monthly Board level meetings or appropriate sub-board committees.
3. The proactive sharing of their published data and Open and Honest reports internally and externally.
4. The creation and maintenance of a culture of openness and honesty within their organisation and across local partners.
5. To focus on the capacity and capability of improvement, not to apportion blame.
6. To develop and agree further relevant metrics where indicated.

Please ensure that the Trust Board of Directors has agreed and endorsed the Board Compact prior to the publication of any reports.

6 List of Trusts who will provide support to new organisations who wish to join the programme

There are a number of Trusts in the North who have volunteered to provide help and support to organisations wishing to join the programme and/or organisations in the early stages of the publication:

Trust	Type of report currently publishing	Contact Name & Details
Aintree University Hospital NHS Trust	Acute	June Taft june.taft@aintree.nhs.uk
Blackpool Teaching Hospitals NHS Trust	Integrated/Maternity	Tracy Burrell Tracy.Burrell@bfwhospitals.nhs.uk
Bolton NHS Trust	Integrated	Nashaba.Ellahi Nashaba.Ellahi@boltonft.nhs.uk
Bridgewater Community Healthcare Trust	Community	Dot Keates Dot.keates@bridgewater.nhs.uk
Leeds Teaching Hospitals NHS Trust	Acute	Jackie Whittle Jackie.whittle@leedsth.nhs.uk
Pennine Acute Hospitals NHS Trust	Acute	Geoff Smith geoff.smith@pat.nhs.uk

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Trust	Type of report currently publishing	Contact Name & Details
Southport and Ormskirk Hospital NHS Trust	Integrated	Sue Johnson s.johnson12@nhs.net