## NATIONAL QUALITY BOARD

MEETING to be held at Care Quality Commission, Finsbury Towers, Bunhill Row, London

Tuesday 4<sup>th</sup> September 2012, 13.00-16.00 Lunch will be available from 12.30

## **AGENDA**

David Nicholson in the Chair

1.	Welcome and Introduction	David Nicholson
2.	Clinical Human Factors led by Sir Stephen Moss	Presentation on the day  Report from the DH Human Factors Reference Group included
3.	General Update	Paper Ref: NQB (12)(04)(01)
4.	Looking ahead to the Francis Inquiry led by Una O'Brien, Permanent Secretary, Department of Health	Presentation on the day
5.	Role of the NQB in the new system	Paper Ref: NQB (12)(04)(02)

NQB SECRETARIAT 29 AUGUST 2012