

NATIONAL QUALITY BOARD

MEETING to be held at Richmond House (the Cathedral room), 79 Whitehall,
London, SW1A 2NS

Tuesday 21 May 2013, 13.00 – 16.00

AGENDA

David Nicholson and Bruce Keogh in the Chair

Lunch will be available from 12.30

1. Welcome, context and purpose of the meeting	David Nicholson <i>NQB(13)(02)(01)</i>
2. Review into the safety of patients in England	Don Berwick <i>NQB(13)(02)(02)</i>
3. Human Factors in healthcare	David Haslam <i>NQB(13)(02)(03)</i>
4. Quality architecture post-Francis	Bruce Keogh <i>NQB(13)(02)(04)</i>
5. Patient experience	Neil Churchill <i>Oral presentation</i>
6. Future work programme	Bruce Keogh <i>NQB(13)(02)(01)</i>
7. A.O.B	All