

NATIONAL QUALITY BOARD

MEETING to be held at **Skipton House, Room 102A, 80 London Road,
London, SE1 6LH**

Tuesday 1 October 2013, 13.00 – 16.00

AGENDA

Bruce Keogh in the Chair

Lunch will be available from 12.30

1. Welcome, context and purpose of the meeting	Bruce Keogh
2. System Alignment for Quality	David Behan, Ralph Coulbeck, Toby Lambert, Bruce Keogh <i>NQB(13)(04)(01)</i>
3. Human Factors in Healthcare	David Haslam <i>NQB(13)(04)(02)</i>
4. Patient Experience	Don Brereton <i>NQB(13)(04)(03)</i>
5. Nursing, Midwifery and Care Staffing	Jane Cummings <i>NQB(13)(04)(04)</i>
6. Quality Accounts Evaluation	Bruce Keogh <i>NQB(13)(04)(06)</i>
7. OECD Quality Review	Anna Dixon <i>NQB(13)(04)(05)</i>
8. A.O.B	All