

NHS Services, Seven Days a Week - Survey of acute hospitals

The survey has been approved by the Review of Central Returns Steering Committee - ROCR (Ref: ROCR/13/2202VOLU)

Purpose of the survey

The survey is intended to highlight the variation in service provision between weekdays and weekends and the variation across hospitals nationally.

Whilst every effort was made to define questions as clearly as possible, some remain open to a degree of interpretation. The results should not be used to compare individual sites or as an exact representation of a trusts service levels.

Gathering responses

The survey and covering letter from Sir Bruce Keogh was disseminated via NHS England Regional Medical Directors to acute trust Chief Executives and Medical Directors requesting their participation.

Trusts were asked to complete one survey for each site admitting adult emergency medicine and/or emergency general surgery.

No comprehensive list of relevant sites is available, only trusts. The potential number of responses was estimated by reviewing trust websites, using emergency departments as a proxy for hospitals that were likely to admit acute medical and general surgical emergencies.

Examples have arisen both of sites that do not have an emergency department but which admit emergency medical and emergency general surgical patients, and sites that have an emergency department but which do not admit this cohort of patients. Therefore the response rate cannot be exact.

Inputting paper submissions

The survey was conducted on Survey Monkey which links each response to the respondent's Internet Protocol (IP) address, limiting each IP address (and therefore computer, network of computers and potentially trust) to a single response. A PDF version of the survey was made available to help trusts complete more than one response where appropriate, but this did not have the same restrictions to the response parameters for certain questions. As such, where a response needed amending to align with a response group, wherever possible, it was given the nearest 'positive' answer. E.g. a diagnostic reporting time of 15 hours was rounded down to 12 hours; consultant presence of 8.5 hours was rounded up to 9 hours.

Specific questions

Q27. The parameters were set incorrectly at 1-16 meaning trusts were unable to reflect 24 hour nursing cover, or zero cover where appropriate. The majority of sites left comments. Specific instructions to amend answers were followed. There is a blanket assumption, in line with majority of comments, that all sites have 24/7 nursing cover. Blank entries and references to 'on-call' were completed as zero, unless where specific reference is made to alternative arrangements e.g. Rapid Assessment and Intervention Team.

Q38 and 39. The response options available were 1, 2, 4, 8, 12, 24 (hours) or over 24 hours. PDF submissions that gave answers not aligned to these were translated as follows:

'immediate' converted to '1 hour'

'Same day' translated to '12 hours'

'ad-hoc' was left blank

Q42. We have not included the names provided in answer to Q42 as it was not expected that these would be published. Trust CEOs and MDs were required to sign off the answers to the survey in knowledge of publication, and are listed in answer to Q43.

Code	Hospital/Trust	Hospital	Status
REM	AINTREE UNIVERSITY HOSPITAL NHS FOUNDATION TRUST		Completed
RCF	AIREDALE NHS FOUNDATION TRUST		Completed
RTK	ASHFORD AND ST PETER'S HOSPITALS NHS FOUNDATION TRUST	St Peter's	Completed
RF4	BARKING, HAVERING AND REDBRIDGE UNIVERSITY HOSPITALS NHS TRU	Queen's	Completed
RF5	BARKING, HAVERING AND REDBRIDGE UNIVERSITY HOSPITALS NHS TRU	King George	Completed
RVL	BARNET AND CHASE FARM HOSPITALS NHS TRUST	Barnet	Completed
RVL	BARNET AND CHASE FARM HOSPITALS NHS TRUST	Chase Farm	Completed
RFF	BARNSELY HOSPITAL NHS FOUNDATION TRUST		Completed
R1H	BARTS HEALTH NHS TRUST	Royal London	Completed
R1H	BARTS HEALTH NHS TRUST	Newham	Completed
R1H	BARTS HEALTH NHS TRUST	Whipps Cross	Completed
RDD	BASILDON AND THURROCK UNIVERSITY HOSPITALS NHS FOUNDATION TRUST	Basildon Hospital	Completed
RC1	BEDFORD HOSPITAL NHS TRUST		Completed
RXL	BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST	Blackpool victoria	No return
RMC	BOLTON NHS FOUNDATION TRUST		No return
RAE	BRADFORD TEACHING HOSPITALS NHS FOUNDATION TRUST	Bradford Royal Infirmary	Completed
RXH	BRIGHTON AND SUSSEX UNIVERSITY HOSPITALS NHS TRUST	Princess Royal Hospital	Completed
RXH	BRIGHTON AND SUSSEX UNIVERSITY HOSPITALS NHS TRUST	Royal Sussex county	Completed
	BUCKINGHAMSHIRE HEALTHCARE NHS TRUST	Stoke Mandeville	Completed
RJF	BURTON HOSPITALS NHS FOUNDATION TRUST	Queen's hospital	No return
RWY	CALDERDALE AND HUDDERSFIELD NHS FOUNDATION TRUST	Calderdale Royal	Completed
RWY	CALDERDALE AND HUDDERSFIELD NHS FOUNDATION TRUST	Huddersfield Royal	Completed
RGT	CAMBRIDGE UNIVERSITY HOSPITALS NHS FOUNDATION TRUST	Addenbrookes	Completed
RW3	CENTRAL MANCHESTER UNIVERSITY HOSPITALS NHS FOUNDATION TRUST	Manchester Royal Infirmary	Completed
RW4	CENTRAL MANCHESTER UNIVERSITY HOSPITALS NHS FOUNDATION TRUST	Trafford general hospital	Completed
ROM	CHELSEA AND WESTMINSTER HOSPITAL NHS FOUNDATION TRUST		No return
RFS	CHESTERFIELD ROYAL HOSPITAL NHS FOUNDATION TRUST		Completed
RLN	CITY HOSPITALS SUNDERLAND NHS FOUNDATION TRUST	Sunderland Royal	Completed
RDE	COLCHESTER HOSPITAL UNIVERSITY NHS FOUNDATION TRUST		Completed
RJR	COUNTRESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST		Completed
RXP	COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST	University hospital north durham	Completed
RXP	COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST	darlington memorial	Completed
RJ6	CROYDON HEALTH SERVICES NHS TRUST		Completed
RN7	DARTFORD AND GRAVESHAM NHS TRUST	Darent Valley	Completed
RTG	DERBY HOSPITALS NHS FOUNDATION TRUST		No return
RP5	DONCASTER AND BASSETLAW HOSPITALS NHS FOUNDATION TRUST	Bassetlaw	Completed
RP6	DONCASTER AND BASSETLAW HOSPITALS NHS FOUNDATION TRUST	Doncaster Royal Infirmary	Completed
RBD	DORSET COUNTY HOSPITAL NHS FOUNDATION TRUST		Completed
RC3	EALING HOSPITAL NHS TRUST		Completed
RWH	EAST AND NORTH HERTFORDSHIRE NHS TRUST	Lister	Completed
RWH	EAST AND NORTH HERTFORDSHIRE NHS TRUST	QE2	Completed
RJN	EAST CHESHIRE NHS TRUST	Macclesfield DGH	Completed
RVV	EAST KENT HOSPITALS UNIVERSITY NHS FOUNDATION TRUST	William Harvey	Completed
RVV	EAST KENT HOSPITALS UNIVERSITY NHS FOUNDATION TRUST	Queen Elizabeth the Queen mo	Completed
RVV	EAST KENT HOSPITALS UNIVERSITY NHS FOUNDATION TRUST	Kent and Canterbury	Completed
RXR	EAST LANCASHIRE HOSPITALS NHS TRUST	Royal Blackburn	No return
RXR	EAST LANCASHIRE HOSPITALS NHS TRUST	Burnley general (UCC with diag	No return
RXC	EAST SUSSEX HEALTHCARE NHS TRUST	Conquest hospital	Completed
RXC	EAST SUSSEX HEALTHCARE NHS TRUST	Eastbourne DGH	Completed
RVR	EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST	Epsom	Completed
RVR	EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST	St Helier	Completed
RDU	FRIMLEY PARK HOSPITAL NHS FOUNDATION TRUST		Completed
RR7	GATESHEAD HEALTH NHS FOUNDATION TRUST		Completed
RLT	GEORGE ELIOT HOSPITAL NHS TRUST		Completed
RTE	GLOUCESTERSHIRE HOSPITALS NHS FOUNDATION TRUST	Cheltenham General	No return
RTE	GLOUCESTERSHIRE HOSPITALS NHS FOUNDATION TRUST	Gloucester Royal	No return
RN3	GREAT WESTERN HOSPITALS NHS FOUNDATION TRUST		Completed
RJ1	GUY'S AND ST THOMAS' NHS FOUNDATION TRUST	St Thomas'	Completed
RN5	HAMPSHIRE HOSPITALS NHS FOUNDATION TRUST	Basingstoke and northamptonsh	Completed
RN6	HAMPSHIRE HOSPITALS NHS FOUNDATION TRUST	Royal Hampshire county Winch	Completed
RCD	HARROGATE AND DISTRICT NHS FOUNDATION TRUST	Harrogate district	No return
RR1	HEART OF ENGLAND NHS FOUNDATION TRUST	Heartlands	No return
RR2	HEART OF ENGLAND NHS FOUNDATION TRUST	Good hope	No return
RD7	HEATHERWOOD AND WEXHAM PARK HOSPITALS NHS FOUNDATION TRUST		Completed
RQQ	HINCHINGBROOKE HEALTH CARE NHS TRUST		Completed
RQX	HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST		Completed
RWA	HULL AND EAST YORKSHIRE HOSPITALS NHS TRUST	Hull royal infirmary	Completed
RYJ	IMPERIAL COLLEGE HEALTHCARE NHS TRUST	Hammersmith	Completed
RYJ	IMPERIAL COLLEGE HEALTHCARE NHS TRUST	St Mary's Hospital	Completed
RYJ	IMPERIAL COLLEGE HEALTHCARE NHS TRUST	Charing Cross	Completed
RGQ	IPSWICH HOSPITAL NHS TRUST		Completed
R1F	ISLE OF WIGHT NHS TRUST	St Mary's Hospital	Completed
RGP	JAMES PAGET UNIVERSITY HOSPITALS NHS FOUNDATION TRUST		Completed
RNQ	KETTERING GENERAL HOSPITAL NHS FOUNDATION TRUST		Completed
RJZ	KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST		Completed
RAX	KINGSTON HOSPITAL NHS TRUST		Completed
RXN	LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST	Chorley and south ribble	No return
RXN	LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST	Royal Preston	No return
RR8	LEEDS TEACHING HOSPITALS NHS TRUST	Leeds general	No return
RR9	LEEDS TEACHING HOSPITALS NHS TRUST	St James's	No return
RJ2	LEWISHAM HEALTHCARE NHS TRUST		Completed
RC9	LUTON AND DUNSTABLE HOSPITAL NHS FOUNDATION TRUST		Completed
RWF	MAIDSTONE AND TUNBRIDGE WELLS NHS TRUST	maidstone	Completed
RWF	MAIDSTONE AND TUNBRIDGE WELLS NHS TRUST	tunbridge wells	Completed
RPA	MEDWAY NHS FOUNDATION TRUST		Completed
RBT	MID CHESHIRE HOSPITALS NHS FOUNDATION TRUST	Leighton	Completed
RQ8	MID ESSEX HOSPITAL SERVICES NHS TRUST	Broomfield	Completed
RJD	MID STAFFORDSHIRE NHS FOUNDATION TRUST		No return
RXF	MID YORKSHIRE HOSPITALS NHS TRUST	Dewsbury and district	Completed
RXF	MID YORKSHIRE HOSPITALS NHS TRUST	pindersfield	Completed
RD8	MILTON KEYNES HOSPITAL NHS FOUNDATION TRUST		No return
RM1	NORFOLK AND NORWICH UNIVERSITY HOSPITALS NHS FOUNDATION TRUST		Completed
RVJ	NORTH BRISTOL NHS TRUST	Frenchay	Completed
RVJ	NORTH BRISTOL NHS TRUST	Southmead	Completed

RNL	NORTH CUMBRIA UNIVERSITY HOSPITALS NHS TRUST	Cumberland Infirmary	Completed
RNL	NORTH CUMBRIA UNIVERSITY HOSPITALS NHS TRUST	West Cumberland hospital	Completed
RAP	NORTH MIDDLESEX UNIVERSITY HOSPITAL NHS TRUST		No return
RVW	NORTH TEES AND HARTLEPOOL NHS FOUNDATION TRUST	University hospital hartlepool	No return
RVW	NORTH TEES AND HARTLEPOOL NHS FOUNDATION TRUST	University hospital north tees	No return
RV7	NORTH WEST LONDON HOSPITALS NHS TRUST	Central Middlesex Hospital	Completed
RV8	NORTH WEST LONDON HOSPITALS NHS TRUST	Northwick Park Hospital	Completed
RNS	NORTHAMPTON GENERAL HOSPITAL NHS TRUST		Completed
RBZ	NORTHERN DEVON HEALTHCARE NHS TRUST	North Devon district	Completed
RJL	NORTHERN LINCOLNSHIRE AND GOOLE HOSPITALS NHS FOUNDATION TRUST	Diana Princess of Wales	Completed
RJL	NORTHERN LINCOLNSHIRE AND GOOLE HOSPITALS NHS FOUNDATION TRUST	Scunthorpe	Completed
RTF	NORTHUMBRIA HEALTHCARE NHS FOUNDATION TRUST	North tyneside	Completed
RTF	NORTHUMBRIA HEALTHCARE NHS FOUNDATION TRUST	Wansbeck	Completed
RX1	NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST	Queen's medical centre	Completed
RX2	NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST	City Hospital	Completed
RTH	OXFORD UNIVERSITY HOSPITALS NHS TRUST	John Radcliffe	Completed
RTH	OXFORD UNIVERSITY HOSPITALS NHS TRUST	Horton General	Completed
RW6	PENNINE ACUTE HOSPITALS NHS TRUST	North Manchester general	Completed
RW7	PENNINE ACUTE HOSPITALS NHS TRUST	Royal Oldham	Completed
RW8	PENNINE ACUTE HOSPITALS NHS TRUST	Fairfield general	Completed
RW9	PENNINE ACUTE HOSPITALS NHS TRUST	Rochdale Infirmary	Completed
RGN	PETERBOROUGH AND STAMFORD HOSPITALS NHS FOUNDATION TRUST	Peterborough city hospital	Completed
RK9	PLYMOUTH HOSPITALS NHS TRUST	Deriford Hospital	Completed
RD3	POOLE HOSPITAL NHS FOUNDATION TRUST		Completed
RHU	PORTSMOUTH HOSPITALS NHS TRUST	Queen Alexandra hospital	Completed
RHW	ROYAL BERKSHIRE NHS FOUNDATION TRUST		Completed
REF	ROYAL CORNWALL HOSPITALS NHS TRUST		Completed
RH8	ROYAL DEVON AND EXETER NHS FOUNDATION TRUST	Wonford	No return
RAL	ROYAL FREE LONDON NHS FOUNDATION TRUST		Completed
RA2	ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST		Completed
RD1	ROYAL UNITED HOSPITAL BATH NHS TRUST		Completed
RM3	SALFORD ROYAL NHS FOUNDATION TRUST		Completed
RNZ	SALISBURY NHS FOUNDATION TRUST		Completed
RXK	SANDWELL AND WEST BIRMINGHAM HOSPITALS NHS TRUST	City Hospital	Completed
RXK	SANDWELL AND WEST BIRMINGHAM HOSPITALS NHS TRUST	Sandwell	Completed
RHQ	SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST	Northern general	Completed
RK5	SHERWOOD FOREST HOSPITALS NHS FOUNDATION TRUST	King's Mill	Completed
RXW	SHREWSBURY AND TELFORD HOSPITAL NHS TRUST	Princess Royal Telford	No return
RXW	SHREWSBURY AND TELFORD HOSPITAL NHS TRUST	Royal Shrewsbury	No return
RA9	SOUTH DEVON HEALTHCARE NHS FOUNDATION TRUST	Torbay	Completed
RYQ	SOUTH LONDON HEALTHCARE NHS TRUST	Queen Elizabeth	Completed
RYQ	SOUTH LONDON HEALTHCARE NHS TRUST	Princess Royal	Completed
RTR	SOUTH TEES HOSPITALS NHS FOUNDATION TRUST	James Cook	No return
RTR	SOUTH TEES HOSPITALS NHS FOUNDATION TRUST	Friarage	No return
RE9	SOUTH TYNESIDE NHS FOUNDATION TRUST		Completed
RJC	SOUTH WARWICKSHIRE NHS FOUNDATION TRUST		Completed
RAJ	SOUTHEND UNIVERSITY HOSPITAL NHS FOUNDATION TRUST		No return
RVY	SOUTHPORT AND ORMSKIRK HOSPITAL NHS TRUST	Southport hospital	Completed
RJ7	ST GEORGE'S HEALTHCARE NHS TRUST		Completed
RBN	ST HELENS AND KNOWSLEY HOSPITALS NHS TRUST	Whiston	Completed
RWJ	STOCKPORT NHS FOUNDATION TRUST	Stepping Hill	Completed
RTP	SURREY AND SUSSEX HEALTHCARE NHS TRUST	East Surrey Hospital	Completed
RMP	TAMESIDE HOSPITAL NHS FOUNDATION TRUST		No return
RBA	TAUNTON AND SOMERSET NHS FOUNDATION TRUST	Musgrove park	Completed
RNA	THE DUDLEY GROUP NHS FOUNDATION TRUST	Russell Hall Hospital	Completed
RAS	THE HILLINGDON HOSPITALS NHS FOUNDATION TRUST		No return
	THE NEWCASTLE UPON TYNE HOSPITALS NHS FOUNDATION TRUST	Royal Victoria	No return
RQW	THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST		No return
RCX	THE QUEEN ELIZABETH HOSPITAL, KING'S LYNN, NHS FOUNDATION TRUST		Completed
RFR	THE ROTHERHAM NHS FOUNDATION TRUST		Completed
RDZ	THE ROYAL BOURNEMOUTH AND CHRISTCHURCH HOSPITALS NHS FOUNDATION TRUST		Completed
RQ6	THE ROYAL LIVERPOOL AND BROADGREEN UNIVERSITY HOSPITALS NHS TRUST	Royal Liverpool	Completed
RL4	THE ROYAL WOLVERHAMPTON NHS TRUST	New Cross hospital	Completed
RKE	THE WHITTINGTON HOSPITAL NHS TRUST		Completed
RWD	UNITED LINCOLNSHIRE HOSPITALS NHS TRUST	Pilgrim hospital Boston	Completed
RWD	UNITED LINCOLNSHIRE HOSPITALS NHS TRUST	Grantham and District	Completed
RWD	UNITED LINCOLNSHIRE HOSPITALS NHS TRUST	Lincoln County	Completed
RRV	UNIVERSITY COLLEGE LONDON HOSPITALS NHS FOUNDATION TRUST		Completed
RJE	UNIVERSITY HOSPITAL OF NORTH STAFFORDSHIRE NHS TRUST		Completed
RM2	UNIVERSITY HOSPITAL OF SOUTH MANCHESTER NHS FOUNDATION TRUST	Wythenshawe	Completed
RHM	UNIVERSITY HOSPITAL SOUTHAMPTON NHS FOUNDATION TRUST		Completed
RRK	UNIVERSITY HOSPITALS BIRMINGHAM NHS FOUNDATION TRUST	Queen Elizabeth (replacing exis	No return
RA7	UNIVERSITY HOSPITALS BRISTOL NHS FOUNDATION TRUST	Bristol Royal Infirmary	Completed
RKB	UNIVERSITY HOSPITALS COVENTRY AND WARWICKSHIRE NHS TRUST		Completed
RWE	UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST	Royal Infirmary	Completed
RWE	UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST	Leicester general	Completed
RWE	UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST	Glenfield	Completed
RTX	UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST	Furness General	No return
RTX	UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST	Royal Lancaster	No return
RBK	WALSALL HEALTHCARE NHS TRUST	Walsall Manor Hospital	Completed
RWW	WARRINGTON AND HALTON HOSPITALS NHS FOUNDATION TRUST	warrington	Completed
RWG	WEST HERTFORDSHIRE HOSPITALS NHS TRUST	St Albans	No return
RWG	WEST HERTFORDSHIRE HOSPITALS NHS TRUST	Watford general hospital	Completed
RFW	WEST MIDDLESEX UNIVERSITY HOSPITAL NHS TRUST		Completed
RGR	WEST SUFFOLK NHS FOUNDATION TRUST		Completed
RYR	WESTERN SUSSEX HOSPITALS NHS TRUST	St Richard's Hospital	Completed
RYR	WESTERN SUSSEX HOSPITALS NHS TRUST	Worthing Hospital	Completed
RA3	WESTON AREA HEALTH NHS TRUST	Weston general	Completed
RBL	WIRRAL UNIVERSITY TEACHING HOSPITAL NHS FOUNDATION TRUST	Arrove Park	Completed
RWP	WORCESTERSHIRE ACUTE HOSPITALS NHS TRUST		No return
RRF	WRIGHTINGTON, WIGAN AND LEIGH NHS FOUNDATION TRUST	Royal Albert Infirmary	Completed
RLQ	WYE VALLEY NHS TRUST	County hospital Hereford	Completed
RA4	YEOVIL DISTRICT HOSPITAL NHS FOUNDATION TRUST		Completed
RCB	YORK TEACHING HOSPITAL NHS FOUNDATION TRUST	York	Completed
RCB	YORK TEACHING HOSPITAL NHS FOUNDATION TRUST	Scarborough general	Completed

Survey Questions

- 1 Name of hospital site
- 2 Does your site offer an emergency general surgery service?
- 3 How many consultant surgeons input to the emergency general surgery on take rota?
- 4 How many of the consultant surgeons inputting to the on take rota are:
- 5 [On average, how many hours is there an on-take consultant emergency general surgeon on-site each day? \(info should be obtainable from a typical job plan\)](#)
- 6 Do general surgeons undertake any elective activity when on-take?
- 7 On average, how many hours is there an on-site on-call consultant anaesthetic presence each day? (info should be available from a typical job plan)
- 8 Do consultant anaesthetists undertake any elective activity when on-call?
- 9 [How often would acute emergency general surgery patients usually be reviewed by a consultant?](#)
- 10 [Are all emergency surgery admissions reviewed by a consultant within 12 hours of the decision to admit or within 14 hours of the time of arrival at the hospital? Is this based on an approximation or formal data collection?](#)
- 11 [Are surgical consultant staffing levels sufficient to enable all patients to be seen within 12 hours of the decision to admit or within 14 hours of the time of arrival at the hospital?](#)
- 12 [Is there a structured process for medical handover of acute emergency surgical patients? If yes, how many times per day?](#)
- 13 Is handover either supervised or led by a consultant?
- 14 Can patients who require emergency general surgical procedures at night have these done at your hospital site?
- 15 If no, is there an agreed written protocol for transfer to another hospital?
- 16 What proportion of emergency cases are operated on the day that surgery was originally planned?
- 17 If not all emergency cases have surgery undertaken on the day surgery was originally planned, what are the principle reasons for this?
- 18 [On average, for how many hours is there a dedicated admitting medical consultant on the acute medicine unit each day? \(info should be available from a typical job plan\)](#)
- 19 When undertaking clinical / on-call duties on the acute medical unit is the admitting consultant free from all other clinical or managerial duties?
- 20 [Are all emergency medical admissions reviewed by the admitting medical consultant or appropriate specialty consultant within 12 hours of the decision to admit or within 14 hours of the time of arrival at the hospital? Is this based on approximation or fo](#)
- 21 Are medical consultant staffing levels sufficient to enable all patients to be seen within 12 hours of the decision to admit or within 14 hours of the time of arrival at the hospital?
- 22 Is there a structured process for medical handover of acute medical patients? If yes, how many times per day?
- 23 How often would each patient on the acute medical unit usually be reviewed by a consultant?
- 24 [Is a multi-disciplinary team \(MDT\) present on the acute medical unit to review patients each day?](#)
- 25 [Which of the following professionals are present on the acute medical unit to participate in the MDT review](#)
- 26 [On average how many hours is a member of each profession in the MDT present on the acute medicine unit each day?](#)
- 27 [Does your acute medicine unit have access to a mental health practitioner for on-site assessment of patients with mental health needs? If yes or sometimes, what is the average follow up time?](#)
- 28 Do all patients undergo Early Warning System measurement and recording on admission and thereafter as appropriate? (If 'no', what proportion of patients would you estimate undergo EWS?)
- 29 How does a high EWS score trigger a review of the patient by critical care team?
- 30 How many times during the week / weekend are inpatients outside the acute medical/surgical unit* reviewed by a consultant?
- 31 If seen less than daily, what is the system for triggering consultant review?
- 32 Is patient experience data routinely collected from patients admitted as an emergency?
- 33 [Is there same day access to intermediate care services to facilitate early discharge? Is equipment available if required?](#)
- 34 [Do you encounter barriers to discharging patients at the weekend? If so, what are they? \(e.g. social care availability, GP availability\)](#)
- 35 Do you have rapid access - within 1 hour - to the following services where appropriate for emergencies arising in in-patients?
- 36 [Do you have immediate consultant reporting for all the following rapid access services?](#)
- 37 What is your average access time for routine inpatient diagnostic imaging?
- 38 What is your average reporting time following routine inpatient diagnostic imaging?

admitted as an emergency? Is there same day access to intermediate-care services... Do you encounter barriers to discharging patients at the weekend? If so, what are they? (e.g. social-care availability, GP availability) Do you have rapid access - within 1 hour - to the following services where appropriate for emergencies arising in in-patients? Do you have immediate consultant reporting for all the following rapid access services

Table with multiple columns: M of 6, I of 6, E of 6, S of 6, and various service categories (Outpatient, Emergency, etc.) with Yes/No/Some/Not applicable responses.

? What is your average access time for routine inpatient diagnostic imaging? NHS Improving Quality defines four levels in the achievement of seven day working. Which level best describes the hospital's current status for URGENT AND EMERGENCY CARE SERVICES?

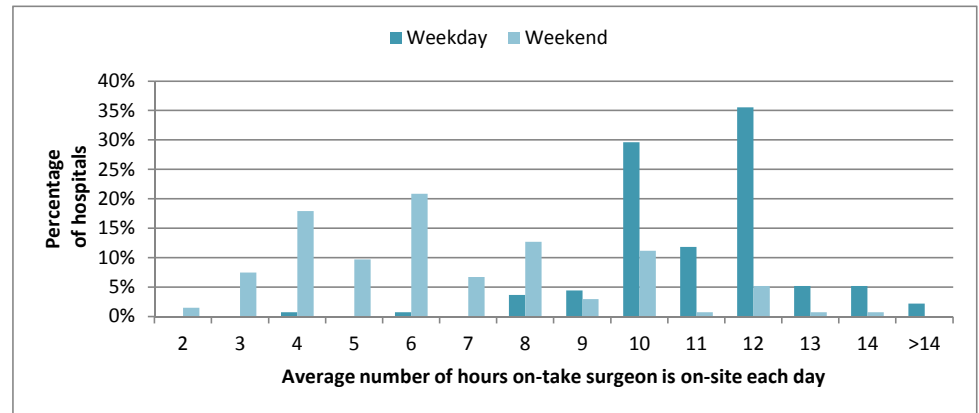
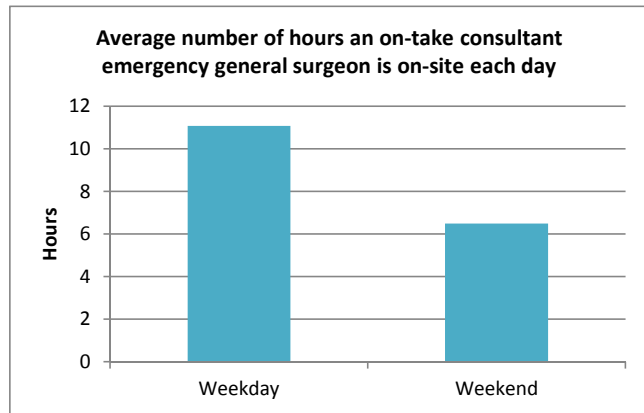
Table with columns for 'Echocardiography', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI', 'Echocardiography X-ray', 'Ultrasound CT MRI'. Rows contain various time values and service availability indicators.

41	42	43	
NHS Improving Quality defines four levels in the achievement of seven day working. Which level best describes the hospital's current status FOR ALL SERVICES?	Please provide the individuals (not) who have helped complete this survey	The survey must be signed off by either the Medical Director or Chief Executive. Signed Medical Director / Chief Executive	Notes
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Chris Palin			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Chris Palin, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Guy Rooney Associate Medical Director (MD) is on leave			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Mr Keith A Godfrey Medical Director			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv MD			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Jugny Mahajan			038/29 Int
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Andrew Foster - 05-08-13			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Alastair Turnbull			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Richard Jenkins			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Barbara Cross			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Alastair Turnbull			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Karen James, Acting CE University Hospital of South Man			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Prof Clive Kay, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr David Throssell			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Medical Director			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Mr R C Pearson			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mr R C Pearson			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Jim Mackay, CEO			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mike Pinkerton, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr J Catania (Medical Director)			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Jim Mackay, CEO			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Ian Harvey, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Jeremy Rushmer, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mr John Saxby - Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mr John Saxby - Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of John Saxby - Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mr Rob Gillies, Executive Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of John Saxby - Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Chris Brookes - Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Richard Jenkins - Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Approved by Dr George Thompson Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Barbara Cross			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Alan Rodgers, Medical Director (MC 263664)			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mike Pinkerton, Chief Executive			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Jeremy Rushmer			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Steve Ryan			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Steve Ryan			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Medical Director			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Dr Ian Abbs, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Simon Holmes, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Mark Pugh, Executive Medical Director			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Dr Andrew J Catto Exec Medical Director (MC 3313617)			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Andrew Lees, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Sir Jonathan Michael, Chief Executive			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Colin Close MD			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Chris Burton			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Interim Chief Medical Officer - Anir Mohsen			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Philip Barnes, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Evan Moore MD			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr T M Craft, MD			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Chris Burton MD			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Stephen Conroy Interim CEO			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Paul Sigston			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Matthew Kenshaw			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr G A Francis, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Ian Martin MD			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr GULLYGOSS Medical Director			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Annette Schwaier			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of John Lovett Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Paul O'Connor			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Neil Doherty Chief Operating Officer for CEO			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Roger Steadman, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Tracy Fletcher, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr M Stockwell, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mark Halliwell			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Avel Longworth			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Moghana Pandit CMO			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Ross Owen-Wilson Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr M Stockwell, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Avel Longworth			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Kevin Baber - COO			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Jane McCun, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr S Smith-Lewis			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Ada Salado			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Jane McCun, Medical Director			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Michael Manning - Executive Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mark Patten Med Dir			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr R H Mallinson, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of James Romner, Acting Chief Executive			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Dr. Keith McNeil			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Dr A Chilton			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Michael van der Walt Trust Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Kevin Hardy, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr. R Fenton			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Ian Mitchell			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Jonathan Fielden, Medical Director Medicine Board			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Hisham Akbar Bahman			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Jane Linsell, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Sir Jonathan Michael, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Colin Skinner, Medical Director			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Andrew Morris			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of J R Randall			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Stephen Fowles, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Steve Ryan			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Stephen Fowles, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of (FERMO CRIDRMAN)STEPHEN GRAVES			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Mr Mark Hackett - Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Medical Director			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Matthew Kenshaw			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Sean MacDonnell Medical Director			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Medical Director			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Christina Allen, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Loveland Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Darren Garson, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Paul Clark, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Mary Armitage, Medical Director			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Andrew Arnold, Medical Director			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Paul Sigston / Deputy CEO (on beha			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Paul Sigston			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr C T Ebb, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Ross Smart MD and Interim CEO			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Jane Wilson Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of P S Williams (MD)			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Chief Executive - Anna Duvalde			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Chief Executive that are delivered on week days			
Level 1 - Services limited to one department or a service that is beginning to deliver some services beyond the 8am - 6pm Monday to Friday service			
Level 1 - Services limited to one department or a service that is beginning to deliver some services beyond the 8am - 6pm Monday to Friday service			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Chief Executive - Glen Burley			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Medical Director - Paul Lear			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Medical Director - Des Hadden			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Medical Director - Philip Barnes			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Jonathan Odum, Medical Director			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Deputy Chief Executive			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Deputy Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Deputy Chief Executive/Chief Operating Officer			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Rory Shaw			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of services that are delivered on week days			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Ian Mitchell			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of John Adler, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of John Adler, Chief Executive			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Chief Executive			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Dr Andrew Bishop, Medical Director			
Level 3 - A whole service approach to 7 day service delivery that requires several elements to Dr Andrew Bishop, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of services that are delivered on week days			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of services that are delivered on week days			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Ian Gell, Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Paul Stevens, Trust Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of Dr Paul Stevens, Trust Medical Director			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of services that are delivered on week days			
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of services that are delivered on week days			
Level 1 - Services limited to one department or a service that is beginning to deliver some serv Patricia Wright			

5. On average, how many hours is there an on-take consultant emergency general surgeon on-site each day? (info should be obtainable from a typical job plan)

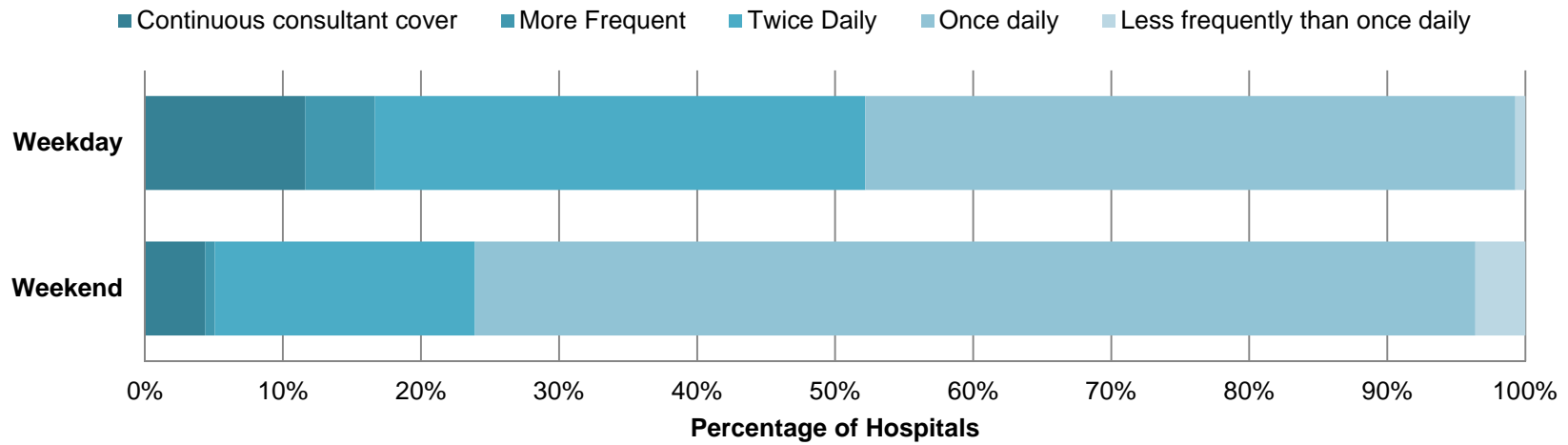
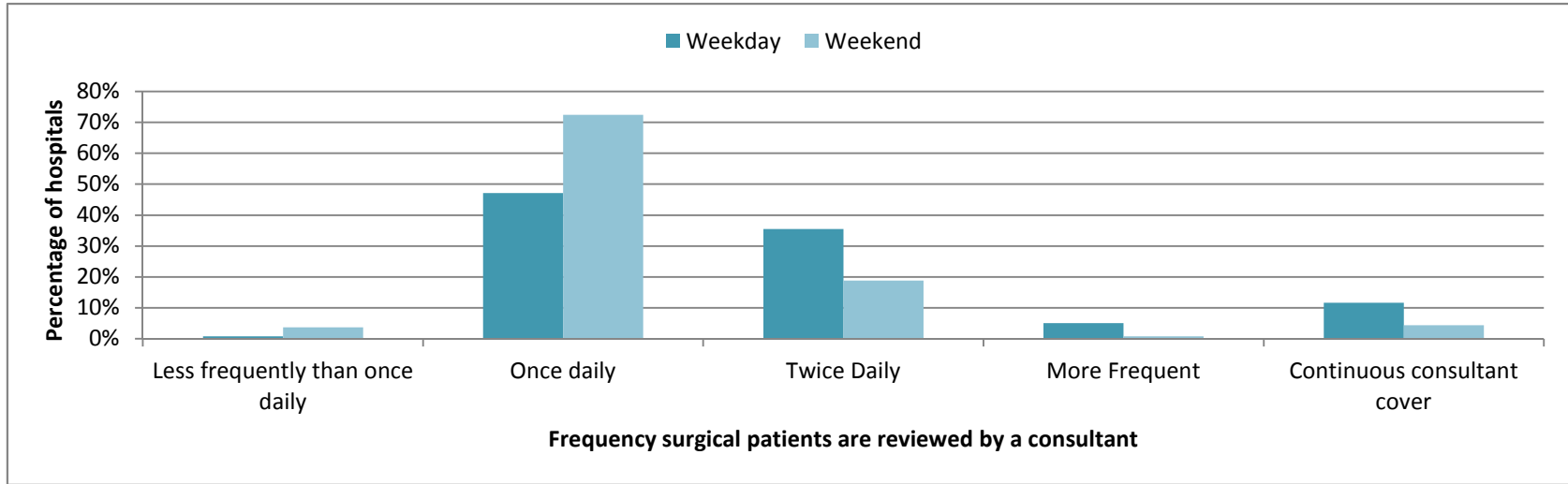
	2	3	4	5	6	7	8	9	10	11	12	13	14	>14
Weekday	0%	0%	1%	0%	1%	0%	4%	4%	30%	12%	36%	5%	5%	2%
Weekend	1%	7%	18%	10%	21%	7%	13%	3%	11%	1%	5%	1%	1%	0%

	Average number of hours an on-take consultant emergency general surgeon is on-site each day
Weekday	11
Weekend	6



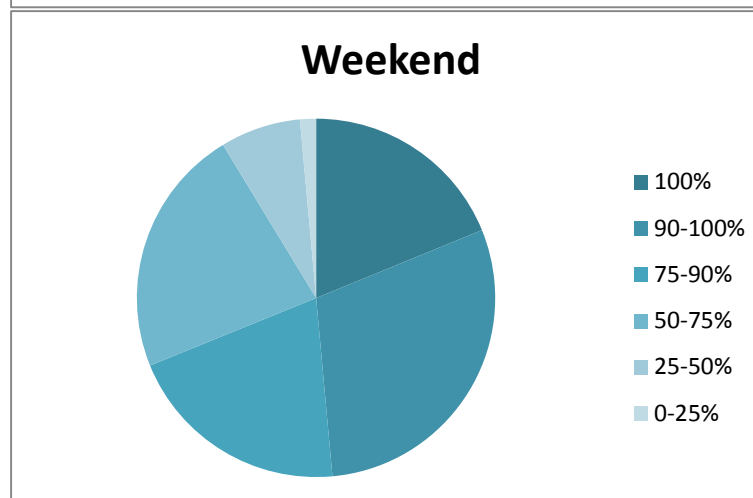
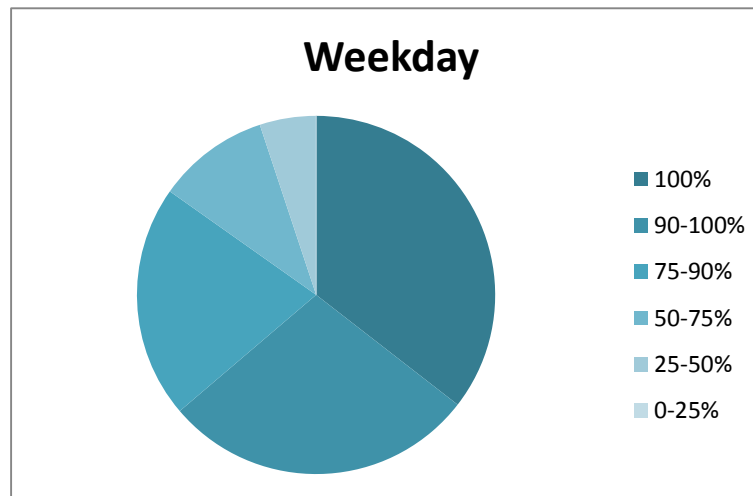
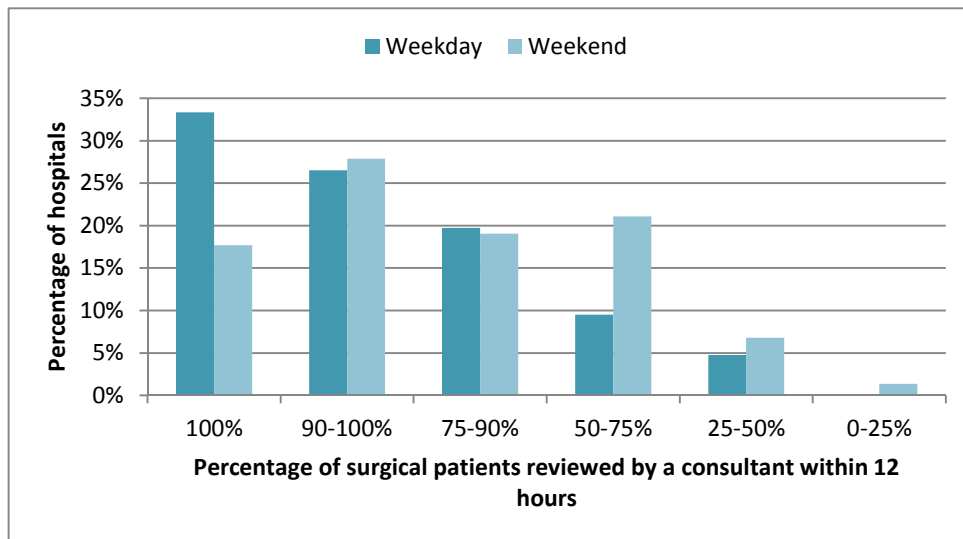
9. How often would acute emergency general surgery patients usually be reviewed by a consultant?

	Less frequently than once daily	Once daily	Twice Daily	More Frequent	Continuous consultant cover
Weekday	1%	47%	36%	5%	12%
Weekend	4%	72%	19%	1%	4%



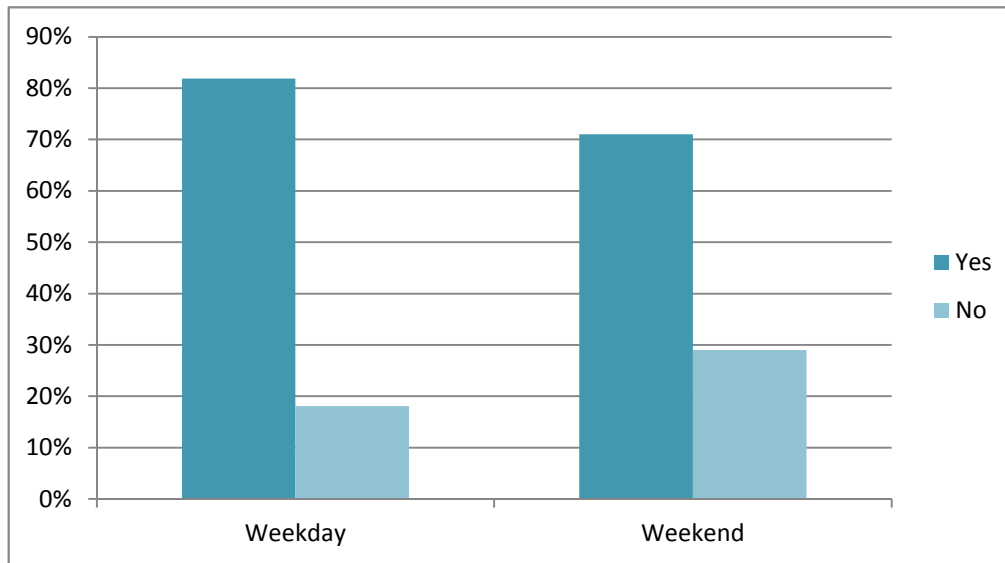
10. are all emergency surgery admissions reviewed by a consultant within 12 hours of the decision to admit or within 14 hours of the time of arrival at the hospital? Is this based on an approximation or formal data collection?

	100%	90-100%	75-90%	50-75%	25-50%	0-25%
Weekday	33%	27%	20%	10%	5%	0%
Weekend	18%	28%	19%	21%	7%	1%



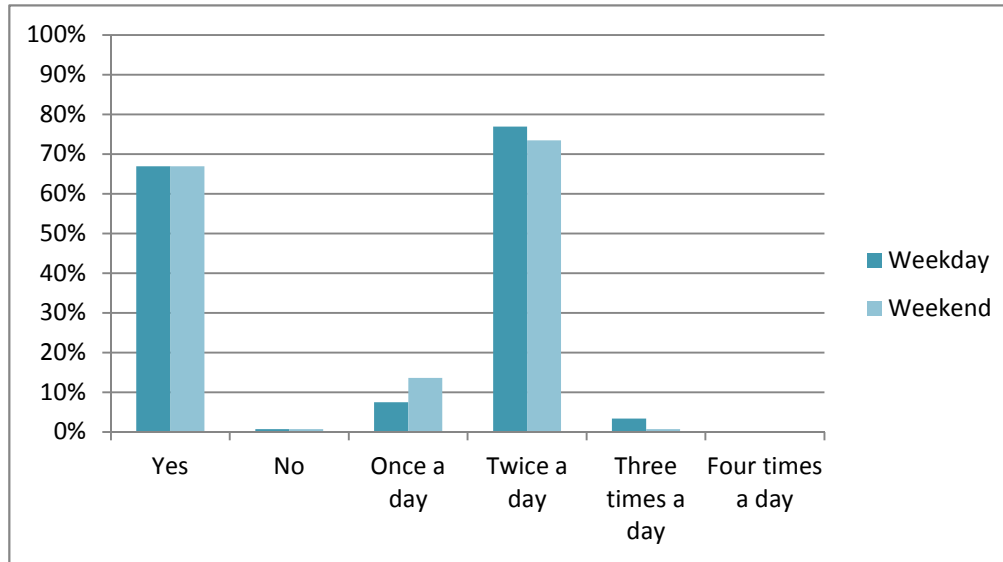
11. are surgical consultant staffing levels sufficient to enable all patients to be seen within 12 hours of the decision to admit or within 14 hours of the time of arrival at the hospital?

	Yes	No
Weekday	82%	18%
Weekend	71%	29%



12. is there a structured process for medical handover of acute emergency surgical patients? If yes, how many times per day?

	Yes	No	Once a day	Twice a day	Three times a day	Four times a day
Weekday	67%	1%	7%	77%	3%	0%
Weekend	67%	1%	14%	73%	1%	0%



16. What proportion of emergency cases are operated on the day that surgery was originally planned?

100%	90-100%	80-90%	0-80%
4%	43%	39%	14%

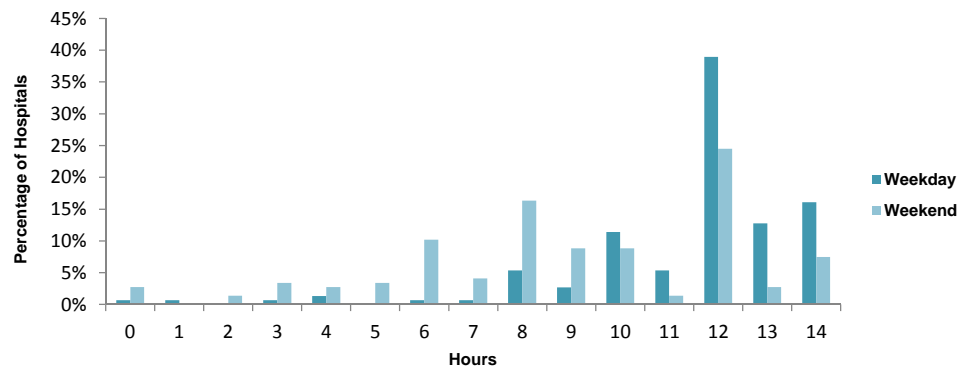
17. If not all emergency cases have surgery undertaken on the day surgery was originally planned, what are the principle reasons for this?

Theatre capacity	90%
Surgeon availability/capacity	4%
Anaesthetist availability/capacity	3%
Delays in pre-operative preparation	3%

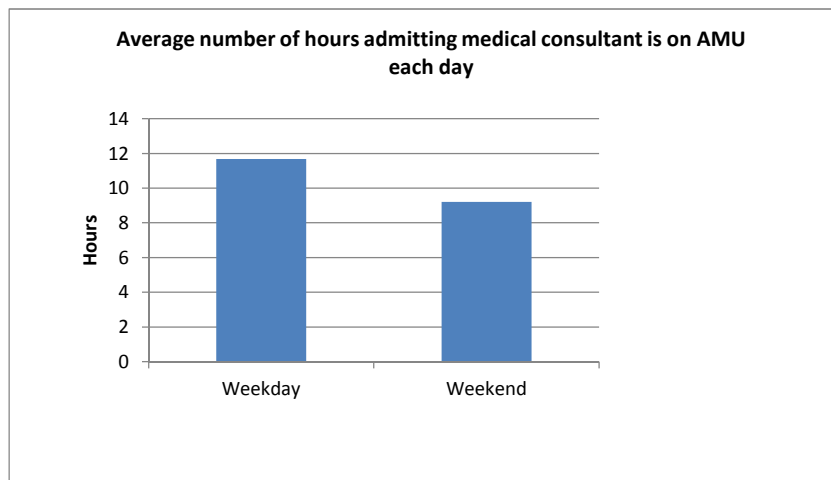
18. on average, for how many hours is there a dedicated admitting medical consultant on the acute medicine unit each day? (info should be available from a typical job plan)

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Weekday	1%	1%	0%	1%	1%	0%	1%	1%	5%	3%	11%	5%	39%	13%	16%
Weekend	3%	0%	1%	3%	3%	3%	10%	4%	16%	9%	9%	1%	24%	3%	7%

	Average number of hours admitting medical consultant is on AMU each day
Weekday	12
Weekend	9.2

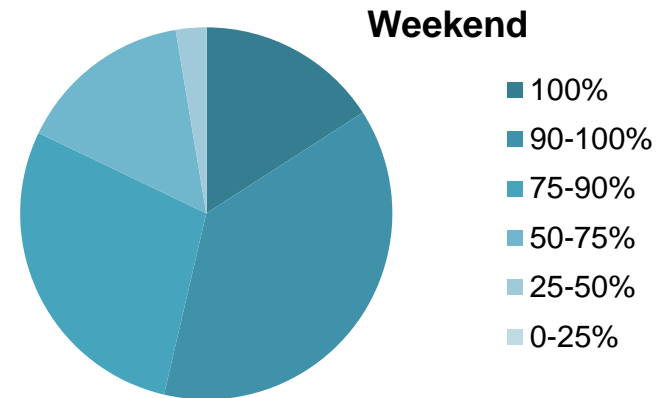
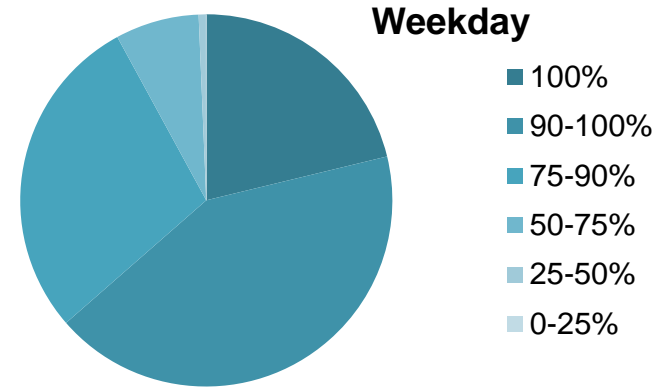
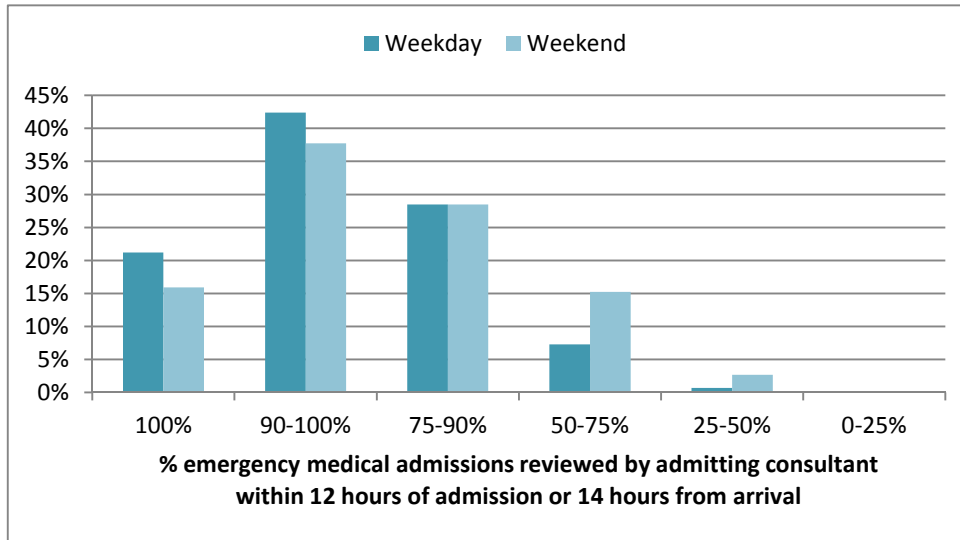


	Week	Weekend
0	1%	3%
1	1%	0%
2	0%	1%
3	1%	3%
4	1%	3%
5	0%	3%
6	1%	10%
7	1%	4%
8	5%	16%
9	3%	9%
10	11%	9%
11	5%	1%
12	39%	24%
13	13%	3%
14	16%	7%



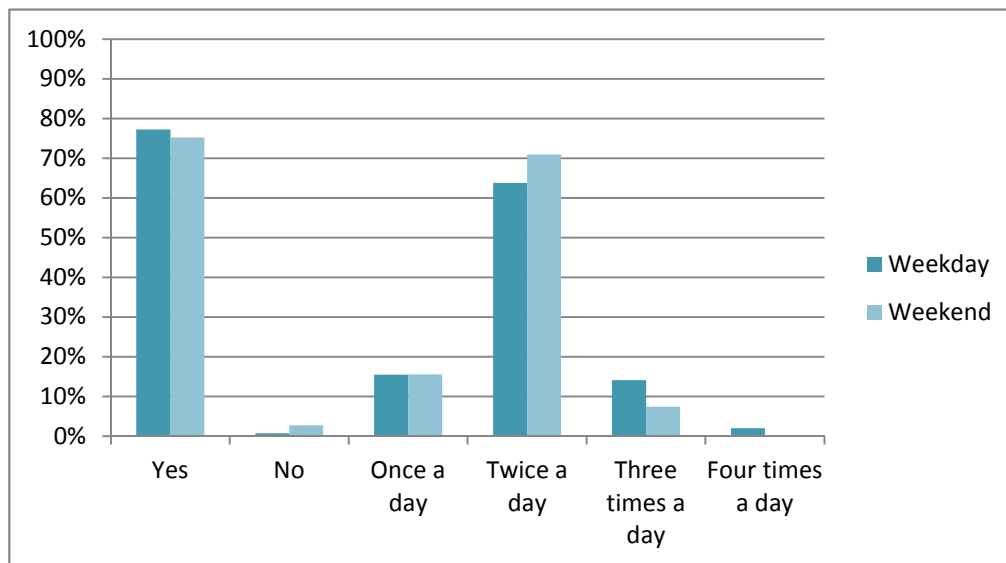
20. are all emergency medical admissions reviewed by the admitting medical consultant or appropriate specialty consultant within 12 hours of the decision to admit or within 14 hours of the time of arrival at the hospital? Is this based on approximation or formal data collection?

	100%	90-100%	75-90%	50-75%	25-50%	0-25%
Weekday	21%	42%	28%	7%	1%	0%
Weekend	16%	38%	28%	15%	3%	0%



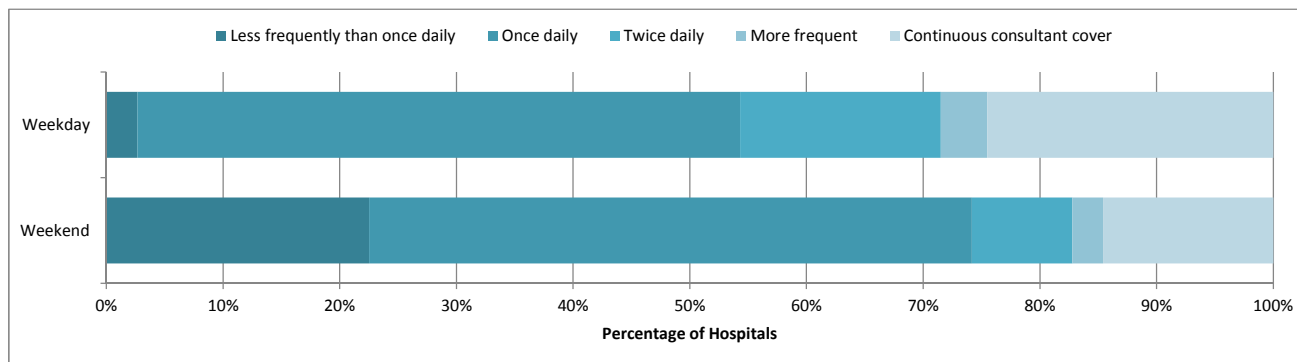
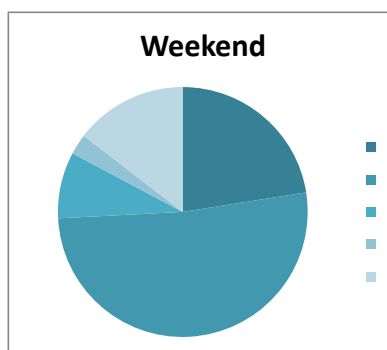
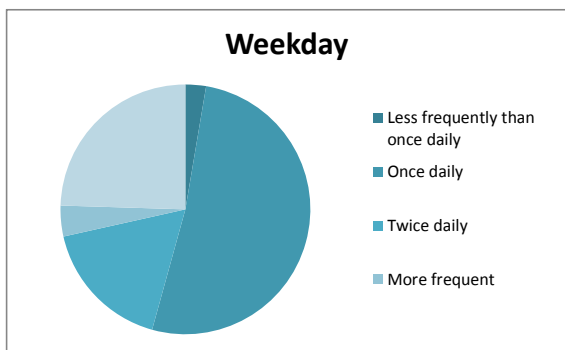
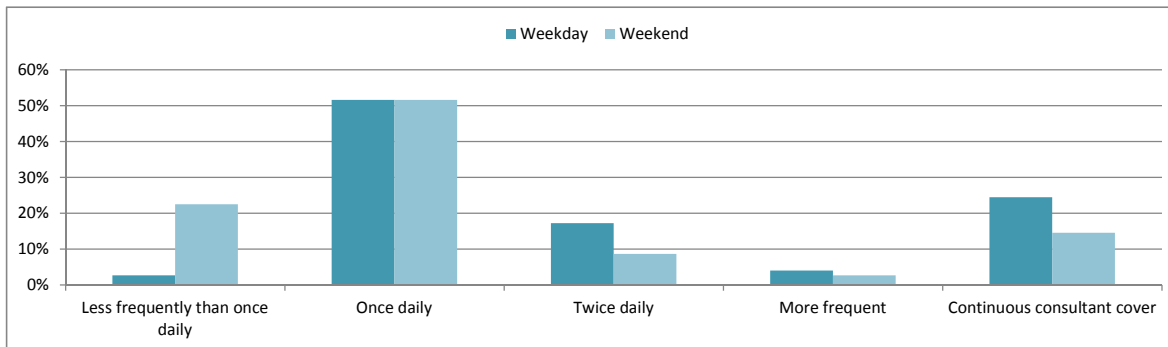
22. Is there a structured process for medical handover of acute medical patients? If yes, how many times per day?

	Yes	No	Once a day	Twice a day	Three times a day	Four times a day
Weekday	77%	1%	15%	64%	14%	2%
Weekend	75%	3%	16%	71%	7%	0%



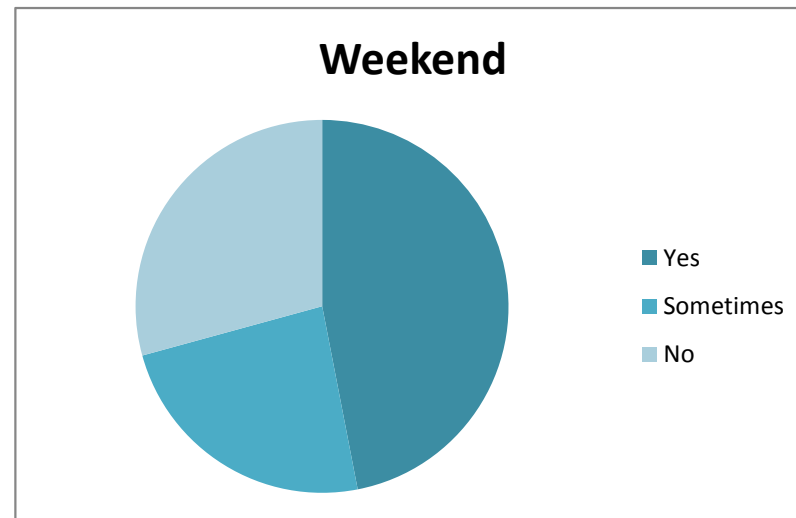
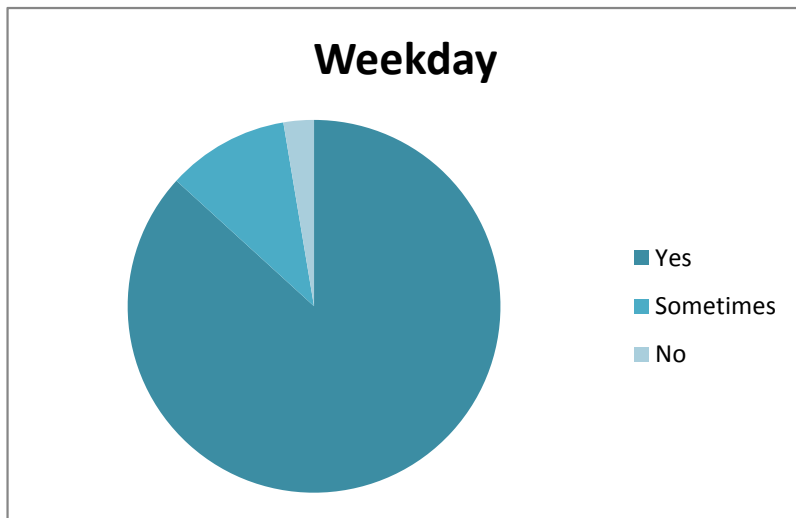
24. how often would each patient on the acute medical unit usually be reviewed by a consultant?

	Less frequently than once daily	Once daily	Twice daily	More frequent	Continuous consultant cover
Weekday	3%	52%	17%	4%	25%
Weekend	23%	52%	9%	3%	15%



25. is a multi-disciplinary team (MDT) present on the acute medical unit to review patients each day?

	Yes	Sometimes	No
Weekday	87%	11%	3%
Weekend	47%	24%	29%

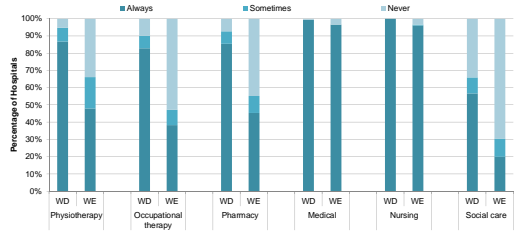


26. Which of the following professionals are present on the acute medical unit?

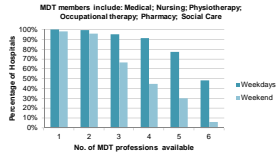
Weekday		Weekend		Weekday		Weekend		Weekday		Weekend		Weekday		Weekend	
Physiotherapy		OT		Pharmacy		Medical		Nursing		Social care					
121	71	120	56	129	60	120	144	151	143	80	23				
12	27	13	13	11	14	0	0	0	1	14	10				
8	50	15	77	11	60	1	0	0	0	0	101				

Physiotherapy		Occupational		Pharmacy		Medical		Nursing		Social care	
WD	WE	WD	WE	WD	WE	WD	WE	WD	WE	WD	WE
87%	48%	83%	38%	85%	46%	99%	97%	100%	96%	57%	20%
8%	18%	7%	9%	7%	10%	0%	0%	0%	1%	9%	10%
5%	34%	10%	53%	7%	45%	1%	3%	0%	3%	34%	70%

Always
Sometimes
Never



	Number of professions available for MDT review on AMU					
	1	2	3	4	5	6
Weekdays	100%	99%	95%	91%	77%	48%
Weekend	98%	95%	66%	45%	30%	6%



31. How many times during the week / weekend are inpatients outside the acute medical/surgical

Elective

	Once	Twice	Three times	Four times	Daily
Weekday	14%	21%	20%	6%	39%
Weekend	61%	11%	0%	0%	28%

Specialty inpatients

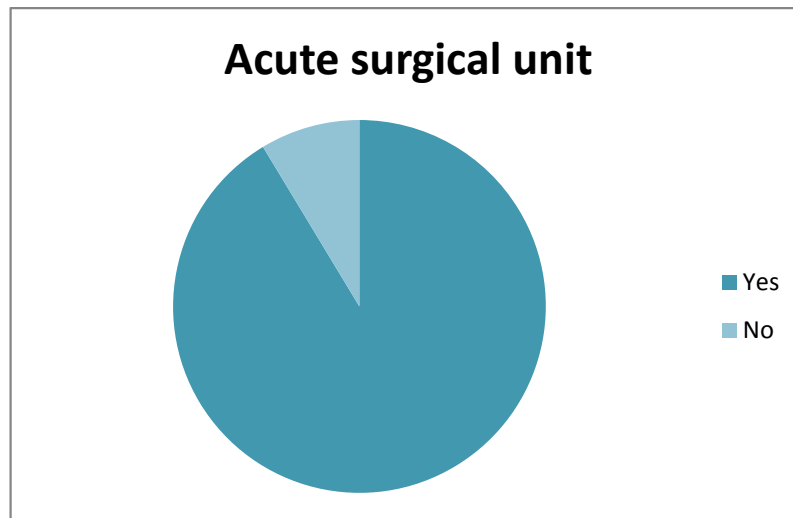
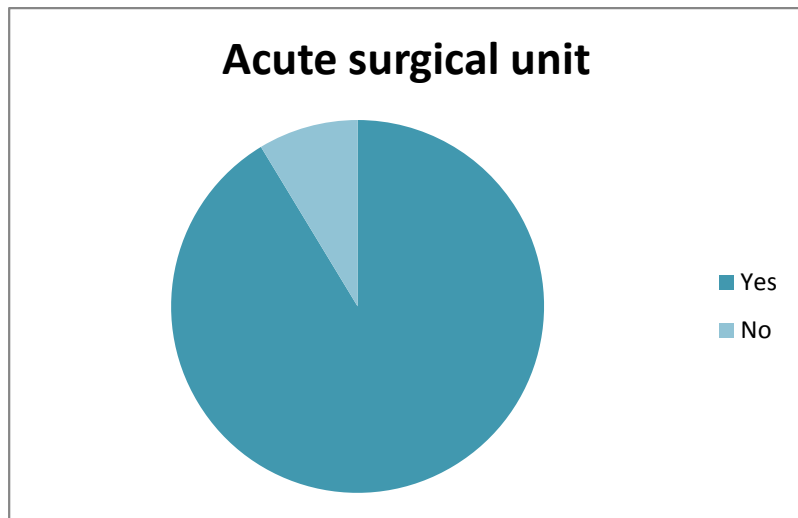
	Once	Twice	Three times	Four times	Daily
Weekday	10%	22%	18%	7%	43%
Weekend	55%	11%	1%	0%	32%

Downstream wards

	Once	Twice	Three times	Four times	Daily
Weekday	11%	28%	23%	6%	30%
Weekend	66%	9%	2%	0%	24%

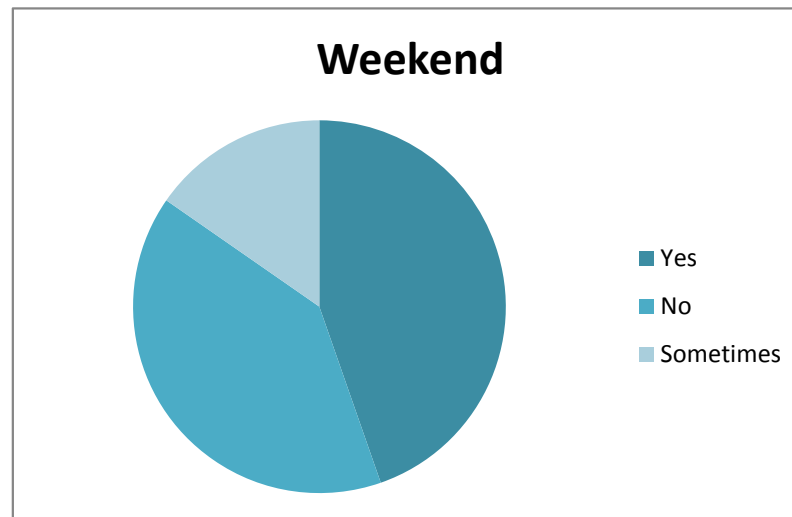
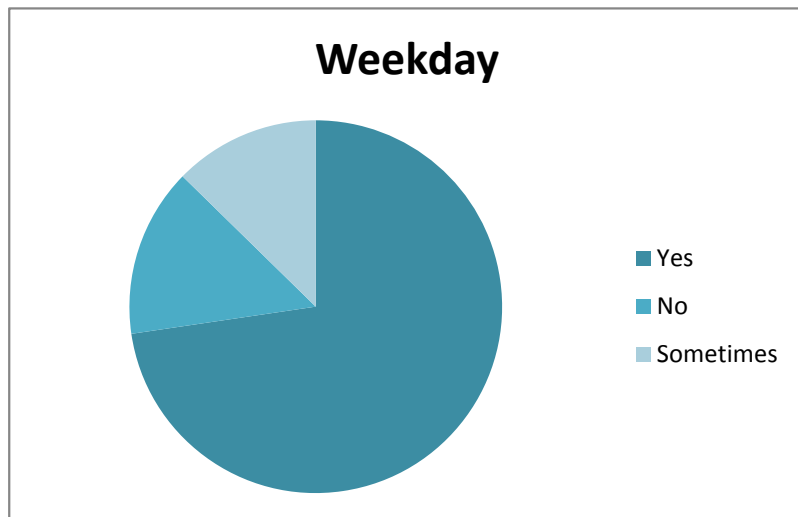
33. Is patient experience data routinely collected from patients admitted as an emergency?

	Yes	No
Acute medical unit	88%	12%
Acute surgical unit	91%	9%



34. Is there same day access to intermediate care services to facilitate early discharge? Is equipment available if required?

	Yes	No	Sometimes
Weekday	109	22	19
Weekend	67	60	23

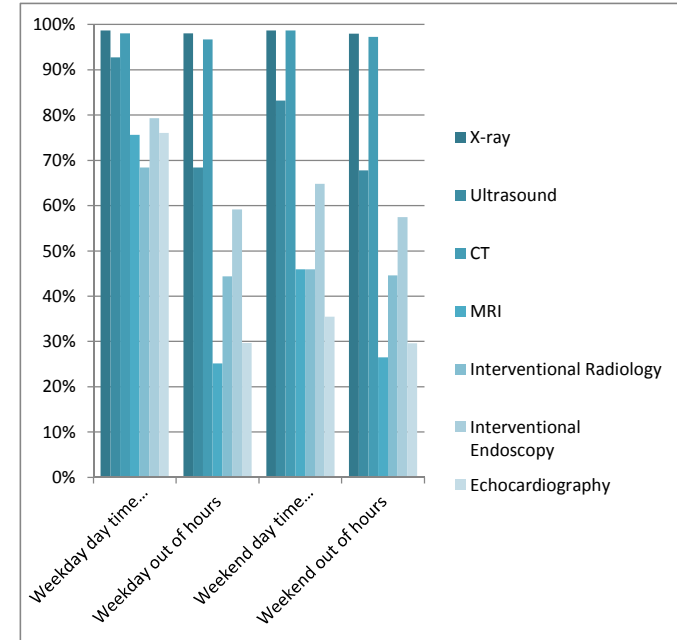
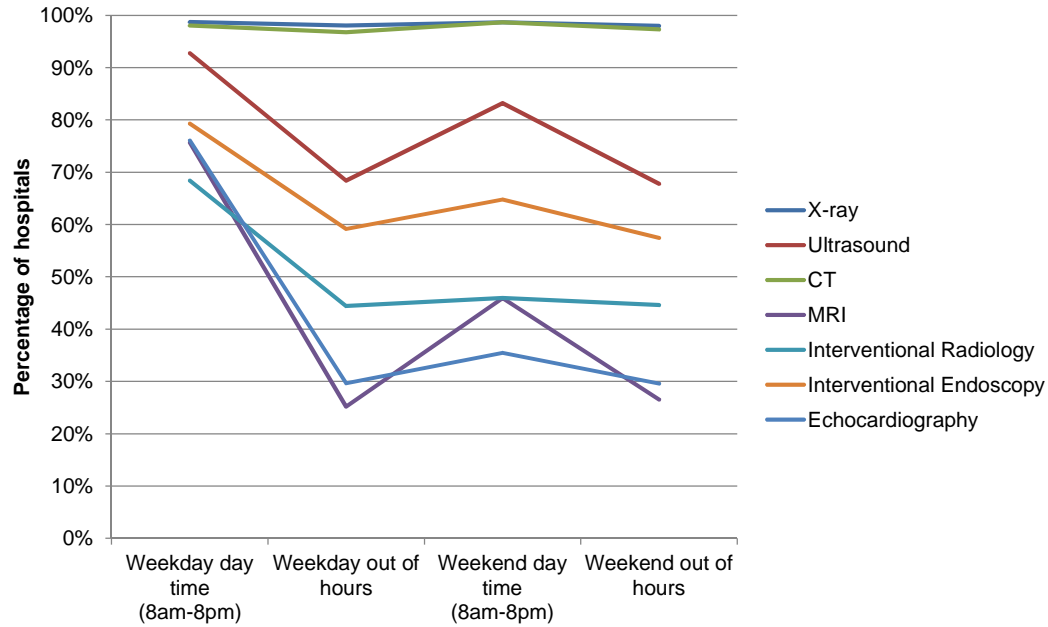


35. Do you encounter barriers to discharging patients at the weekend? If so, what are they? (e.g. social care availability, GP availability)

Yes	No
99%	1%

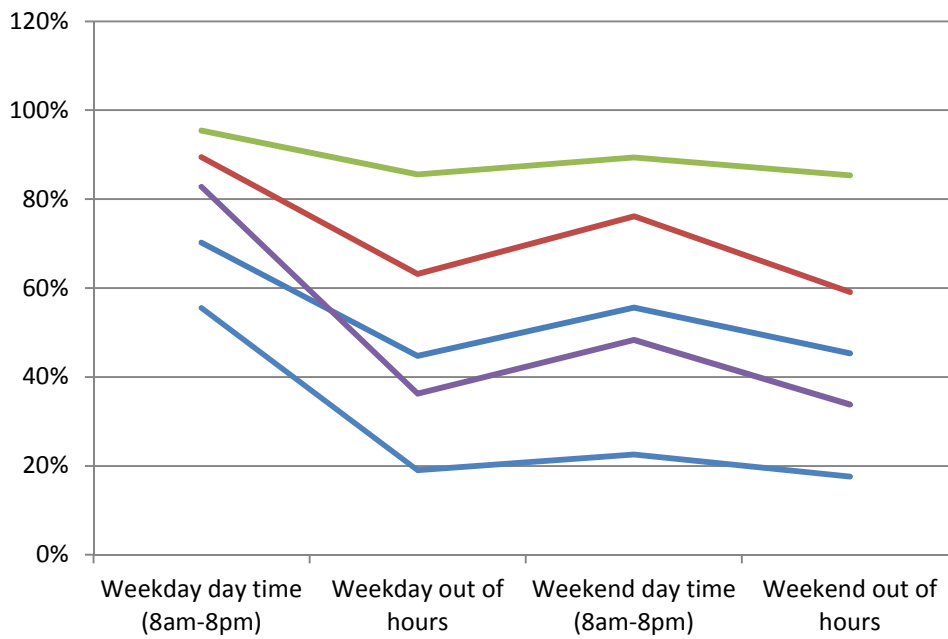
36. do you have rapid access - within 1 hour - to the following services where appropriate for emergencies arising in in-patients?

	X-ray	Ultrasound	CT	MRI	Interventional Radiology	Interventional Endoscopy	Echocardiography
Weekday day time (8am-8pm)	99%	93%	98%	76%	68%	79%	76%
Weekday out of hours	98%	68%	97%	25%	44%	59%	30%
Weekend day time (8am-8pm)	99%	83%	99%	46%	46%	65%	35%
Weekend out of hours	98%	68%	97%	27%	45%	57%	30%



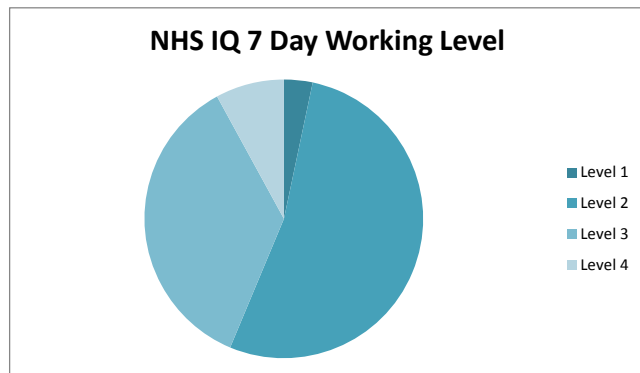
37. Do you have immediate consultant reporting for all the following rapid access services?

	X-ray	Ultrasound	CT	MRI	Echocardiography
Weekday day time (8am-8pm)	70%	89%	95%	83%	56%
Weekday out of hours	45%	63%	86%	36%	19%
Weekend day time (8am-8pm)	56%	76%	89%	48%	23%
Weekend out of hours	45%	59%	85%	34%	18%



40. NHS Improving Quality defines four levels in the achievement of seven day working. Which level best describes the hospital's current status for URGENT AND EMERGENCY CARE SERVICES?

NHS IQ Level	NHS IQ Level	
Level 1 - Services limited to one department or a service that is beginning to deliver some services beyond the 8am - 6pm Monday to Friday service	Level 1	
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of services that are delivered on week days	Level 2	
Level 3 - A whole service approach to 7 day service delivery that requires several elements to work together in order to facilitate clinical decision making or treatment, often covering more than one work force group	Level 3	
Level 4 - A whole system approach to 7 day service delivery by integrating the requirements for elements of 7 day services across more than one specialty	Level 4	



41. NHS Improving Quality defines four levels in the achievement of seven day working. Which level best describes the hospital's current status FOR ALL SERVICES?

NHS IQ Level	NHS IQ Level	
Level 1 - Services limited to one department or a service that is beginning to deliver some services beyond the 8am - 6pm Monday to Friday service	Level 1	
Level 2 - Services that are delivered 7 days per week, but not always offering the full range of services that are delivered on week days	Level 2	
Level 3 - A whole service approach to 7 day service delivery that requires several elements to work together in order to facilitate clinical decision making or treatment, often covering more than one work force group	Level 3	
Level 4 - A whole system approach to 7 day service delivery by integrating the requirements for elements of 7 day services across more than one specialty	Level 4	

