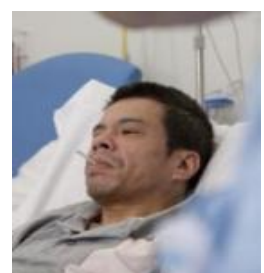


Outcomes benchmarking support packs: LA level



Bournemouth

Local Authority



Produced with input from:



Published: January 2014

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Foreward and Introduction

Local decision making is at the heart of the NHS, and NHS England, Public Health England and the Local Government Association are committed to providing high quality comparable intelligence to support clinical commissioning groups (CCGs) and health and wellbeing boards (HWBs) identify local priorities and agree local plans.

Following the publication of NHS England's 2014/15 Planning Guidance in December 2013, we have revised and updated the information packs at Local Authority level that set out key data to inform the local position on outcomes. The Local Authority packs present high level comparative information on the NHS, the Adult Social Care and the Public Health Outcomes Frameworks.

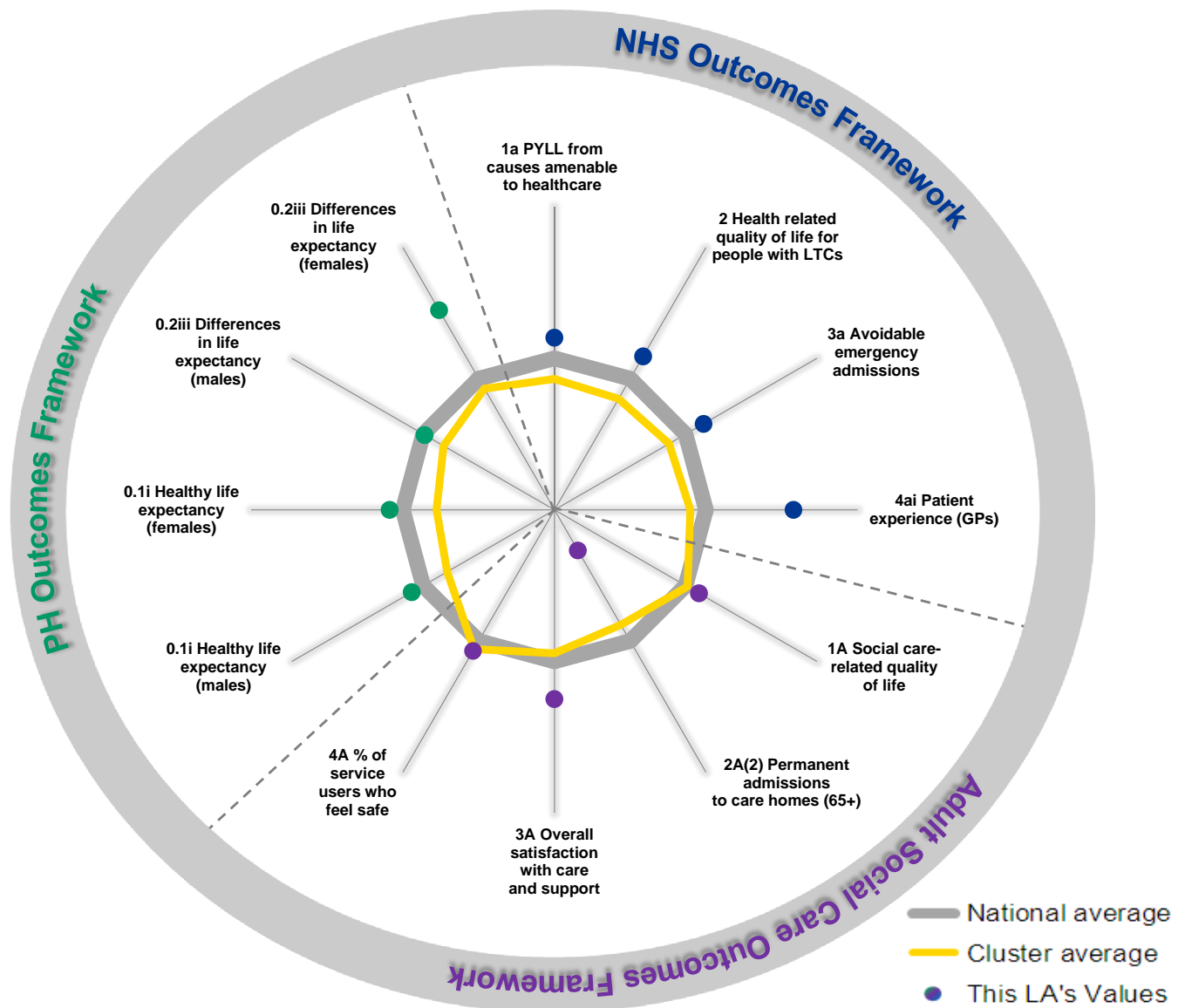
This year, rather than produce analogous CCG level packs, we have produced, primarily at CCG level, four data and information products. These products, which are part of NHS England's planning support tools package can be accessed via the following link and are located under 'Information Packs'.

<http://www.england.nhs.uk/ourwork/sop/plan-sup-tools/>

The purpose of all the packs and tools is to provide CCGs and HWB partners with quick and easy-to-use summaries of their current positions. The information should be used alongside the local intelligence that is being collected to inform local Joint Strategic Needs Assessments and other material available from Public Health England such as local Health Profiles. It will support commissioners working together to set the priorities for the Joint Health and Wellbeing Strategy / CCG strategic plans. Where possible we have signposted other relevant information sources that might help build an understanding of specific issues locally.

Once again, we would like to offer you an open invitation to work co-productively with us on an ongoing basis to help shape these tools in a way that would be most helpful for you locally. If you have any comments or suggestions for improvements please e-mail england.outcomes-benchmarking@nhs.net

**Bournemouth summary spider diagram
(shows one indicator per domain, where available)**



This LA is in the Cities & Services ONS cluster

Each 'leg' of the chart represents a high-level indicator from the three Outcomes Frameworks.

Each 'leg' is orientated such that points further from the origin represent "better" performance.

Where there is more than one indicator for an Outcome Framework domain, a single indicator is shown in this chart. PHOF indicators are split between males and females.

The coloured spots show this LA's rank within all LAs in England. The grey circle represents the England median and the yellow shape represents the ONS cluster median.

The equal spacing of the indicators in the diagram is not meant to suggest any implied weighting or relative importance of the different indicators or Outcomes Frameworks.

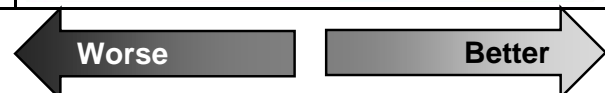
Bournemouth spine chart (shows all overarching indicators)

The chart below shows the distribution of the LAs on each indicator in terms of ranks. This LA is shown as a red diamond. The yellow box shows the interquartile range and median of LAs in the same ONS cluster as this LA. Each indicator has been orientated so that better outcomes are towards the right (light blue).

This chart supports the spider chart by providing a single page summary of all the available overarching indicators.

This LA is in the Cities & Services cluster

Outcome Indicator	LA and cluster distribution (LAs ranked; right = better outcomes)
1a Potential years of life lost (PYLL) from causes considered amenable to healthcare	
1bi Life expectancy at age 75 (Males)	
1bii Life expectancy at age 75 (Females)	
2 Health-related quality of life for people with long term conditions	
3a Emergency admissions for acute conditions that should not usually require hospital admission	
3b Emergency readmissions within 30 days of discharge from hospital	
4ai Patient experience of GP services	
4aaii Patient experience of GP out-of-hours services	
4aiii Patient experience of dental services	
0.1i Healthy life expectancy a birth - males	
0.1i Healthy life expectancy a birth - females	
0.1ii Life expectancy at birth - males	
0.1ii Life expectancy at birth - females	
0.2iii Slope Index of Inequality in life expectancy at birth - males	
0.2iii Slope Index of Inequality in life expectancy at birth - females	
1A Social care-related quality of life	
2A(1) Permanent admissions to residential and nursing care homes (age 18-64)	
2A(2) Permanent admissions to residential and nursing care homes (age 64+)	
3A Overall satisfaction of people who use services with their care and support	
4A Proportion of people who use services who feel safe	



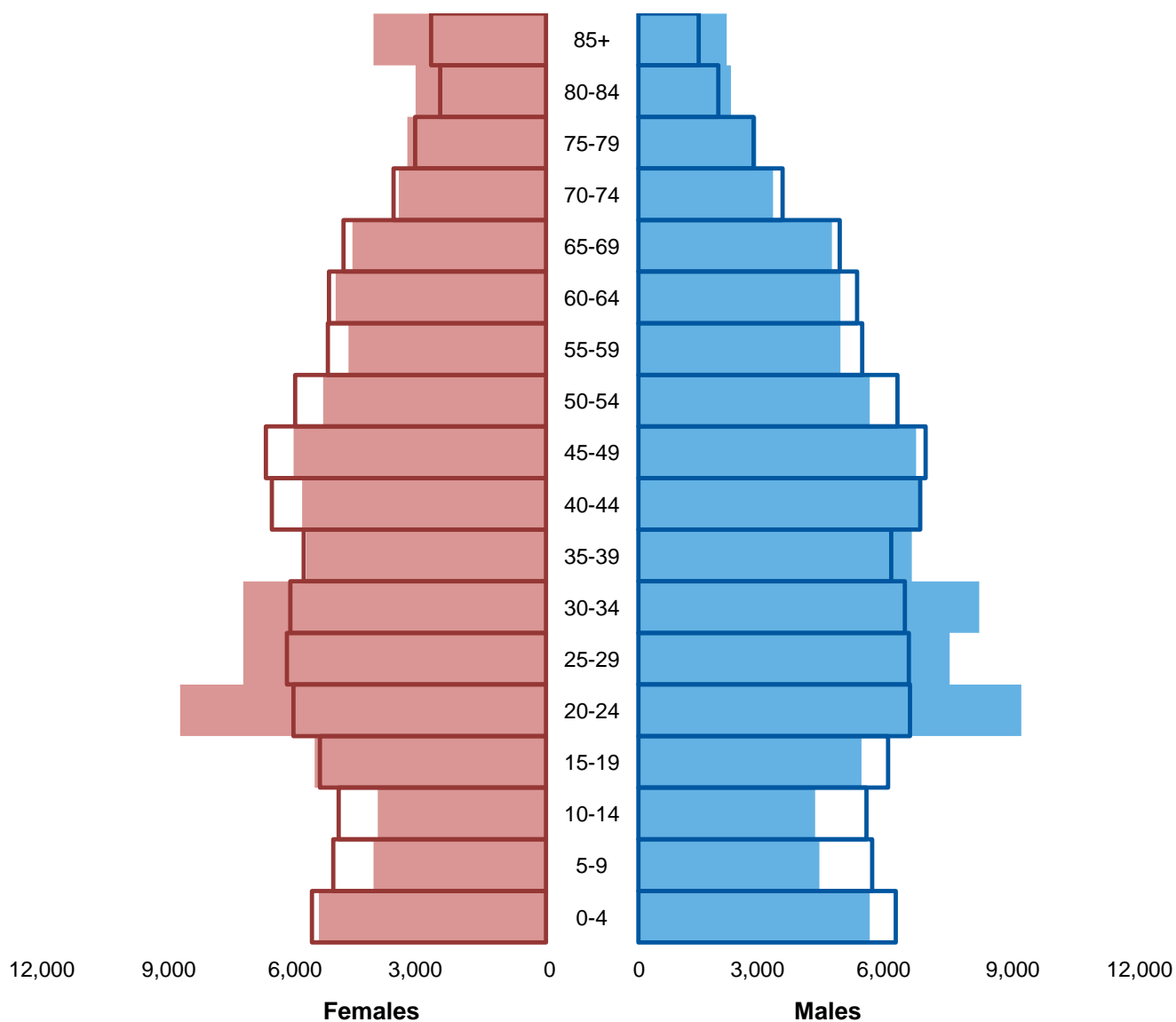
SECTION 1

Background Information

Population profile (2012 ONS mid-year estimates)

The chart below shows the number of people in this Local Authority by sex and 5-year age band.

The darker outlines show the profile of the England population.



The table below shows summary population numbers for this Local Authority and also how it is expected to grow by 2015 and 2020.

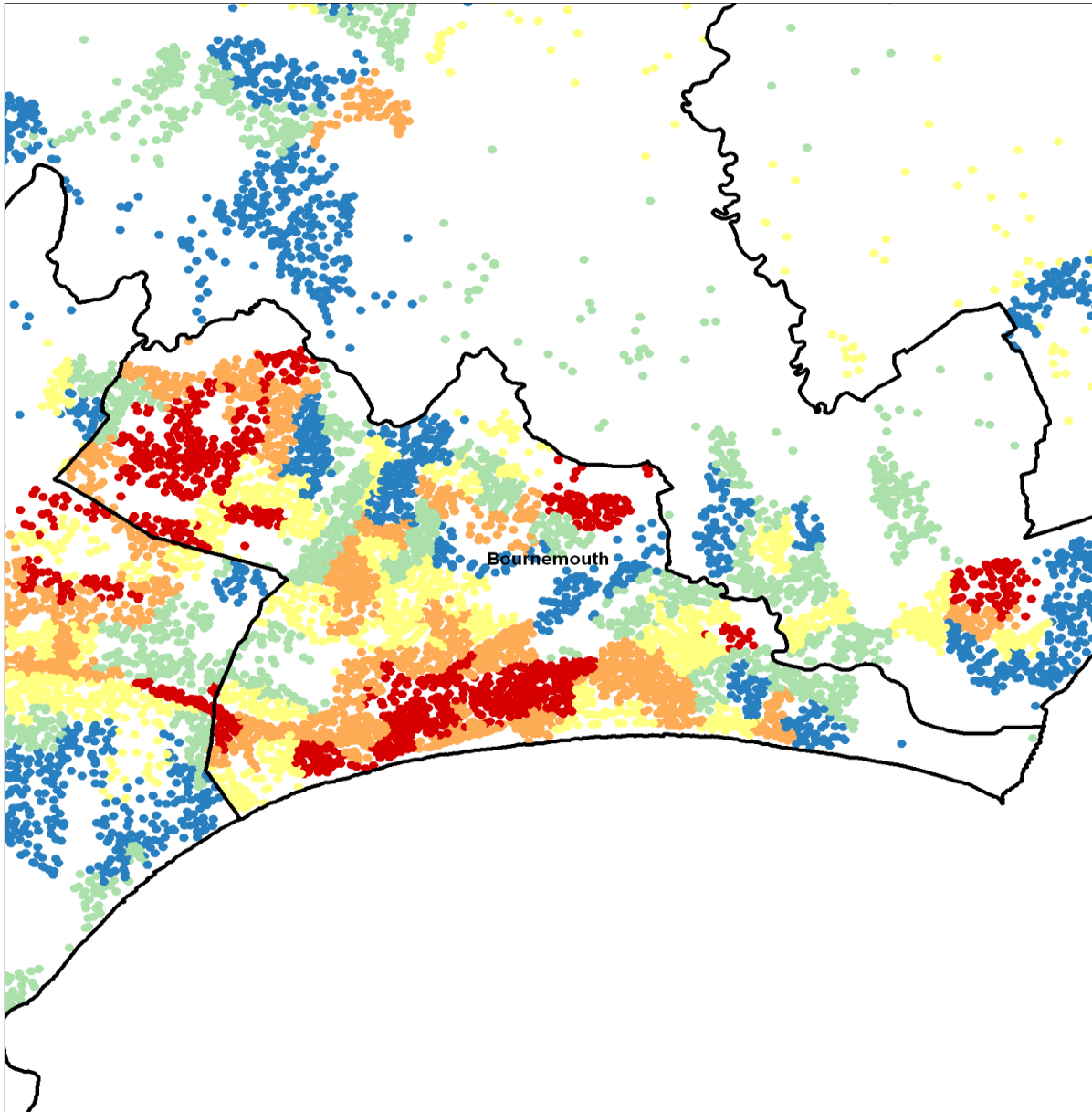
The growth rates are shown as annualised percentages and the projected England growth rate is shown for comparison.

Age	2012 population	2015 population	2012-15 p.a. growth		2020 population	2015-20 p.a. growth	
	This LA	This LA	This LA	England	This LA	This LA	England
Under 15	27,400	29,430	2.4%	1.2%	32,998	2.3%	1.4%
15-44	83,300	85,344	0.8%	0.2%	86,003	0.2%	0.2%
45-64	42,700	42,736	0.0%	0.6%	44,138	0.6%	0.7%
65-75	15,800	17,003	2.5%	3.4%	17,743	0.9%	1.0%
75-84	11,400	11,263	-0.4%	1.6%	11,938	1.2%	2.3%
85+	6,200	6,484	1.5%	3.1%	7,017	1.6%	3.4%
All ages	186,800	192,260	1.0%	0.9%	199,838	0.8%	0.8%

Deprivation map

The map below shows the levels of deprivation in and around this LA, based on the Index of Multiple Deprivation 2010 (IMD2010).

The IMD2010 is calculated at Lower Super Output Area (LSOA) level. However, in this map we have given each postcode within the same LSOA the same colour, rather than shade the entire LSOA area. This presentation emphasizes where people live rather than open countryside.



IMD score by quintile

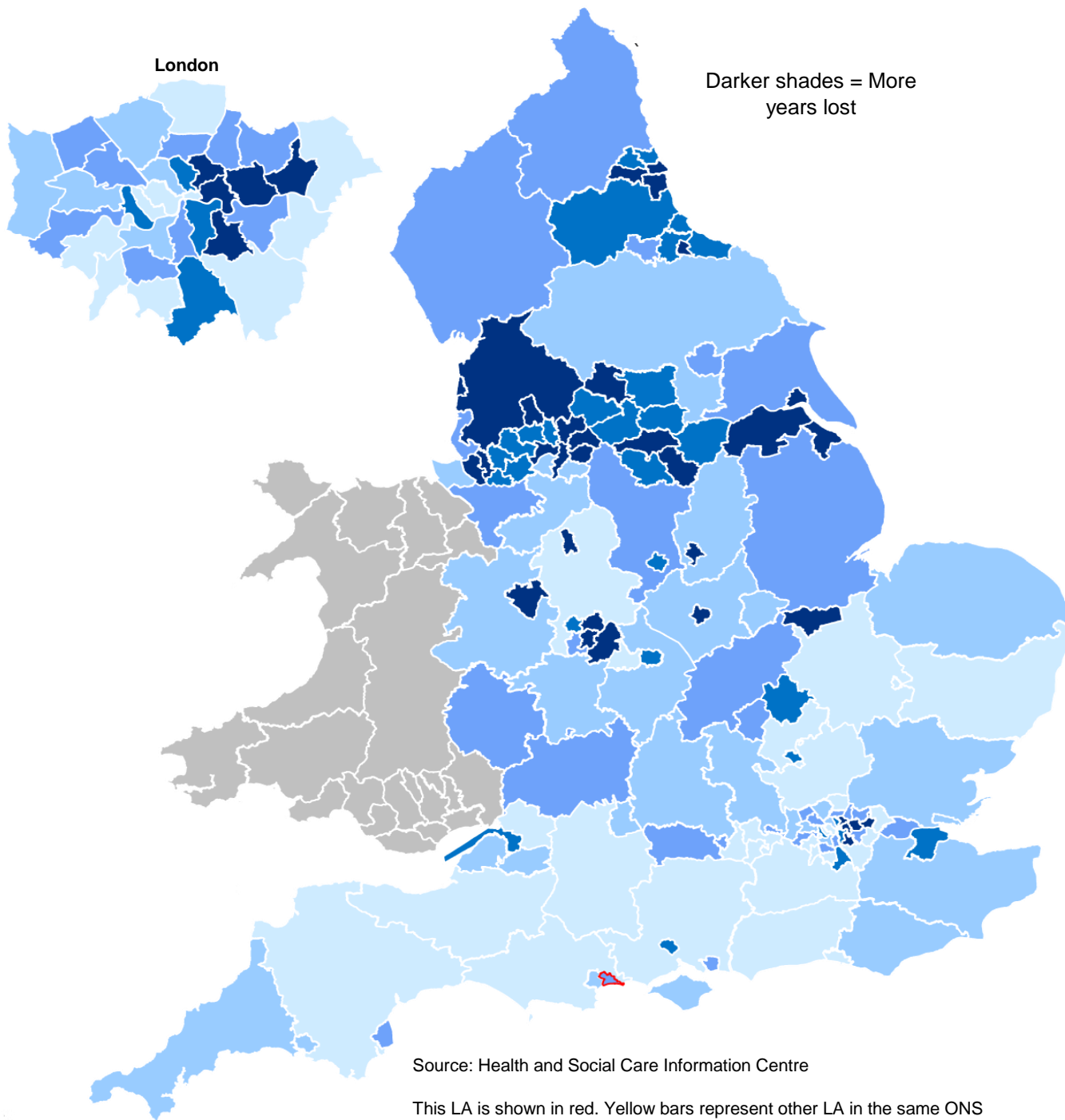
- Quintile 5 (lowest)
- Quintile 4
- Quintile 3
- Quintile 2
- Quintile 1 (highest)

SECTION 2

NHS Outcomes Framework Indicators

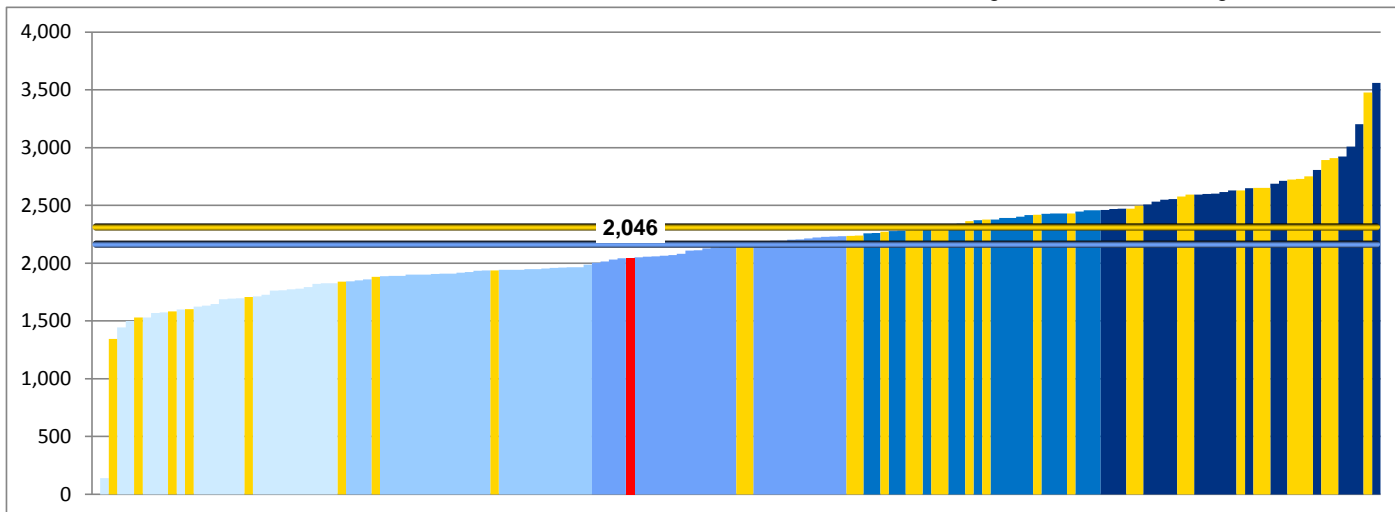
NHS OF 1a Potential Years of Life Lost (PYLL) from causes considered amenable to healthcare

Age/sex standardised rate per 100,000 population, 2011



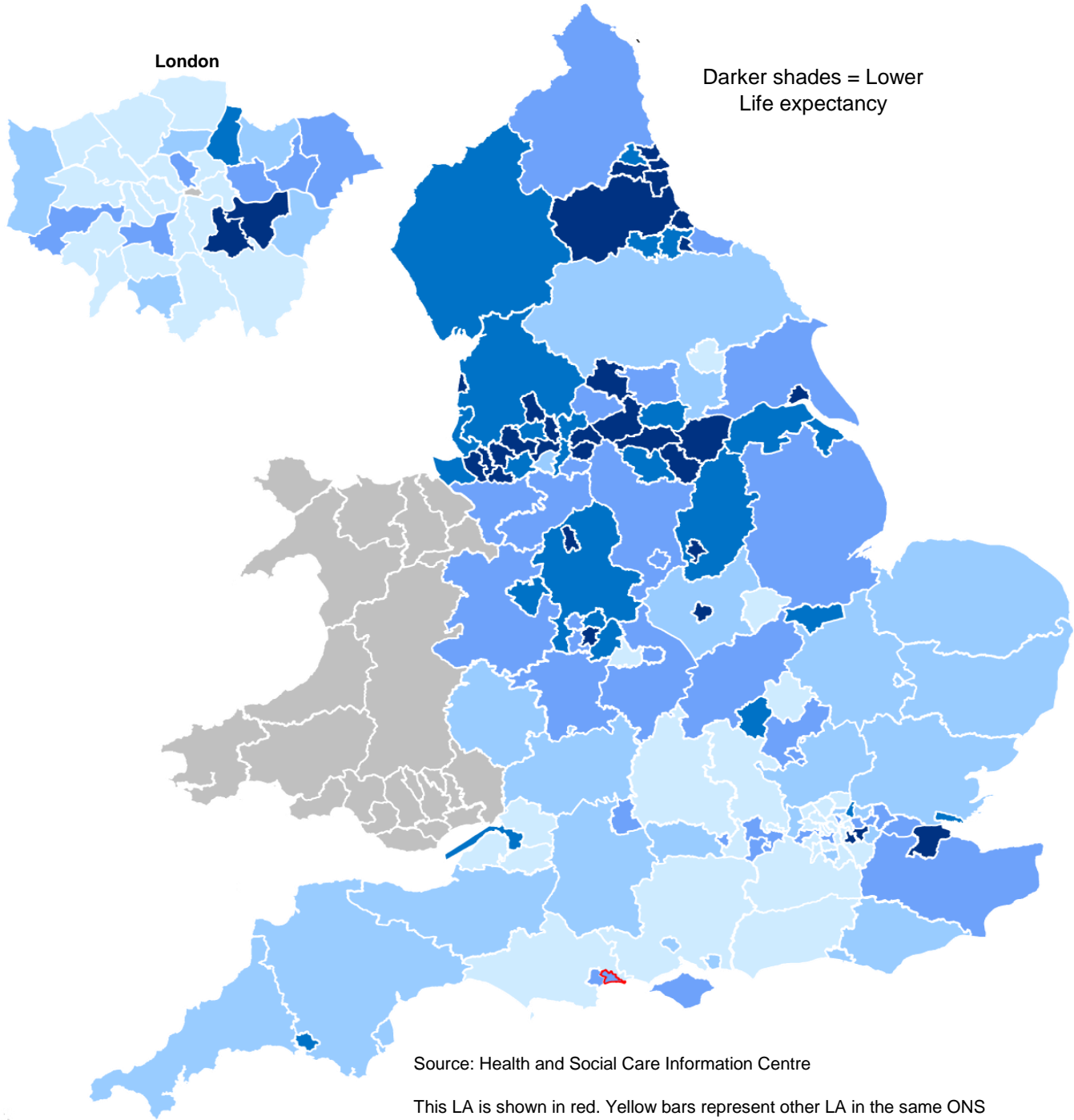
Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LA in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

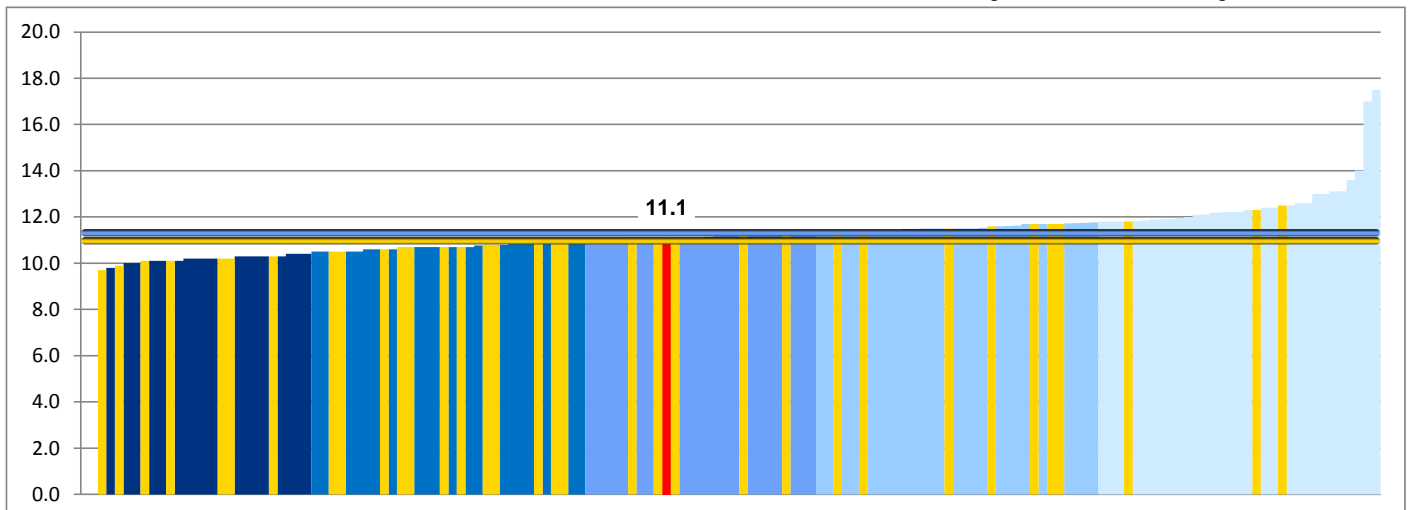


NHS OF 1b(i) Life expectancy at age 75 (Males)

Number of additional years men aged 75 are expected to live, 2008-2010

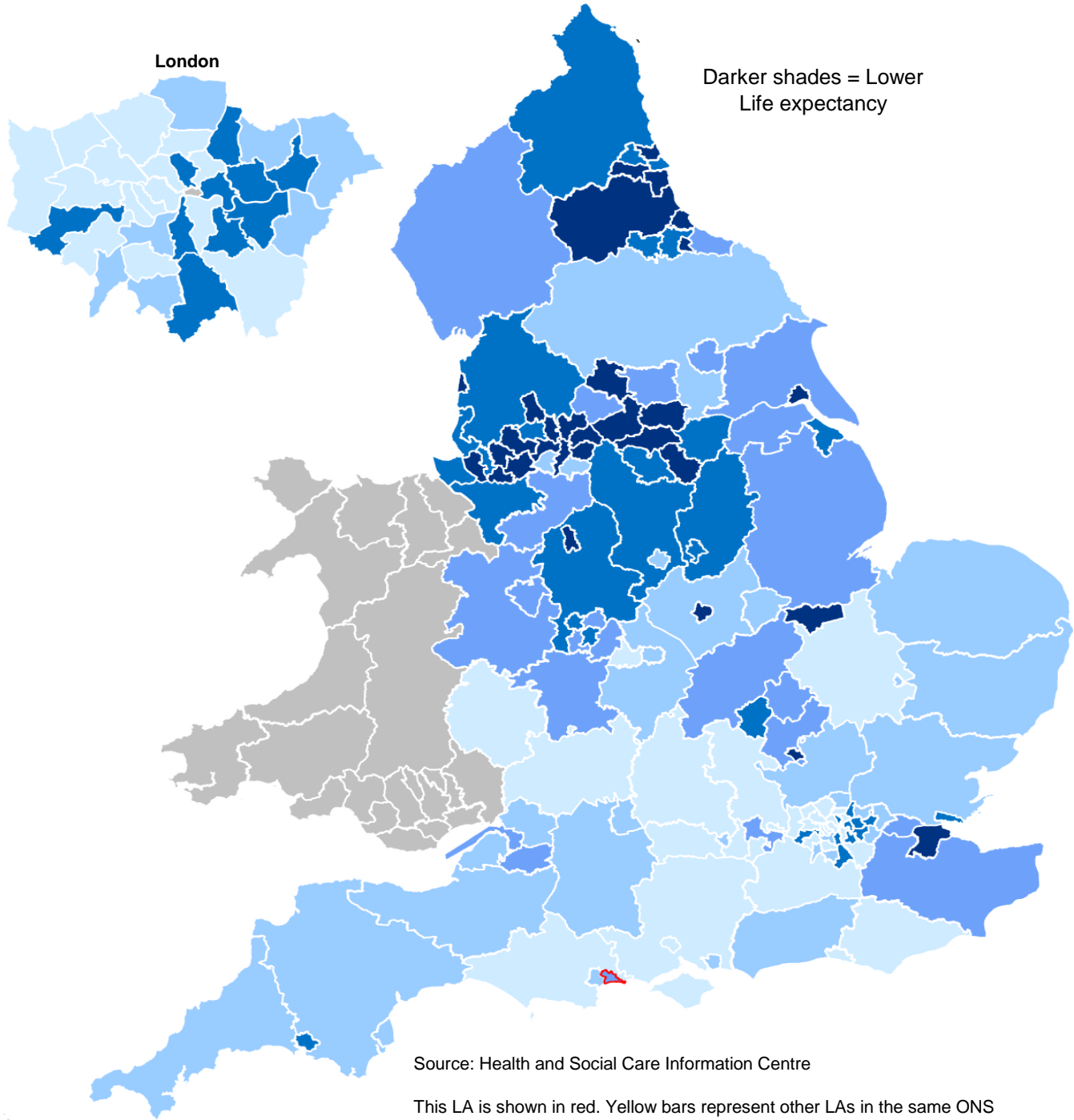


This LA is shown in red. Yellow bars represent other LA in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.



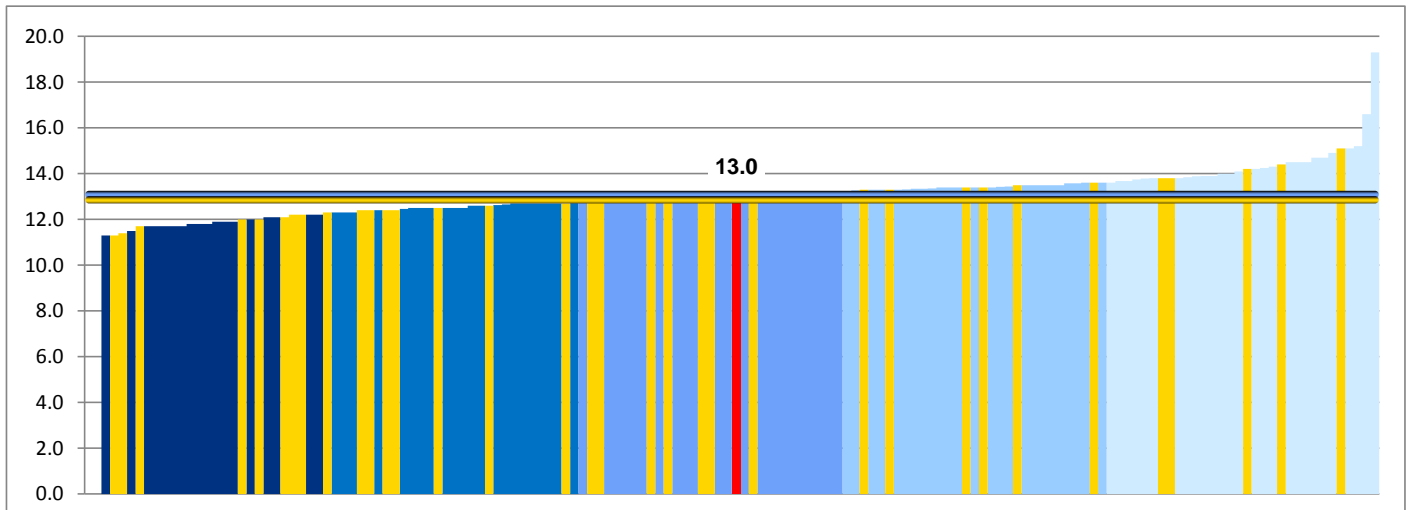
NHS OF 1b(ii) Life expectancy at age 75 (Females)

Number of additional years women aged 75 are expected to live, 2008-2010



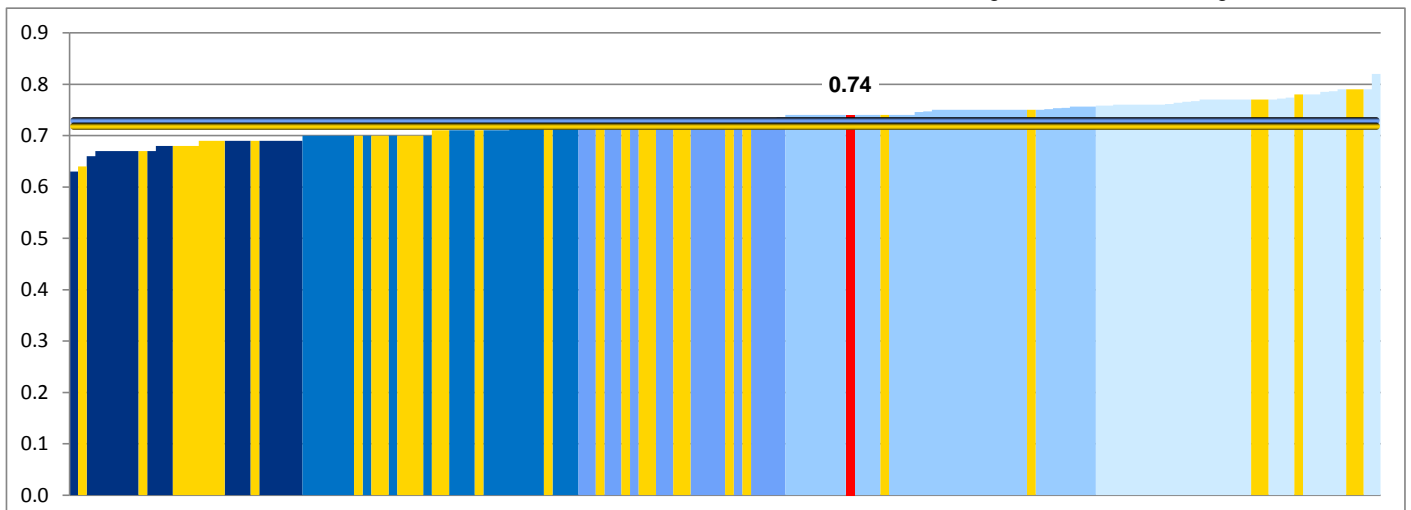
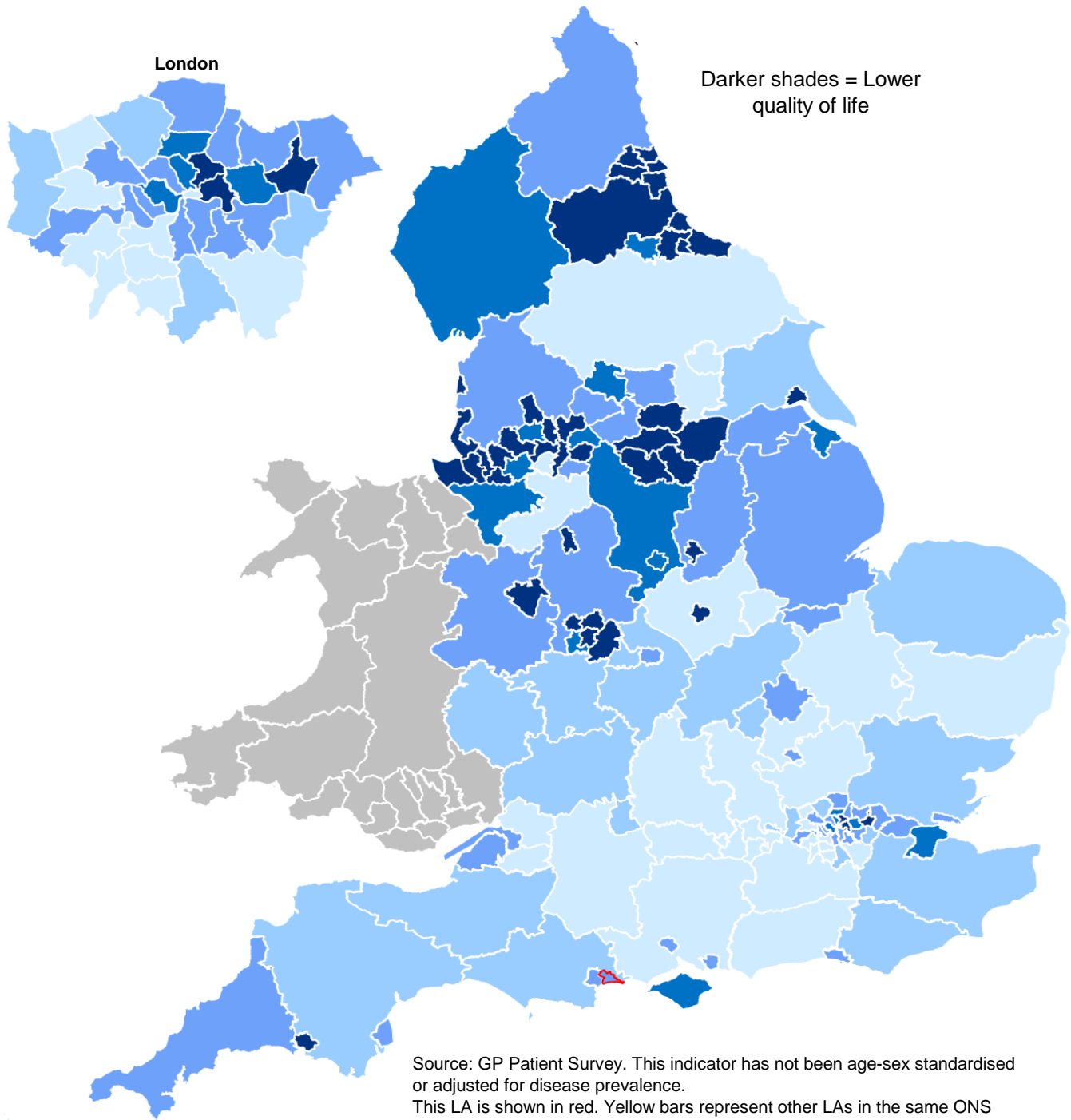
Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.



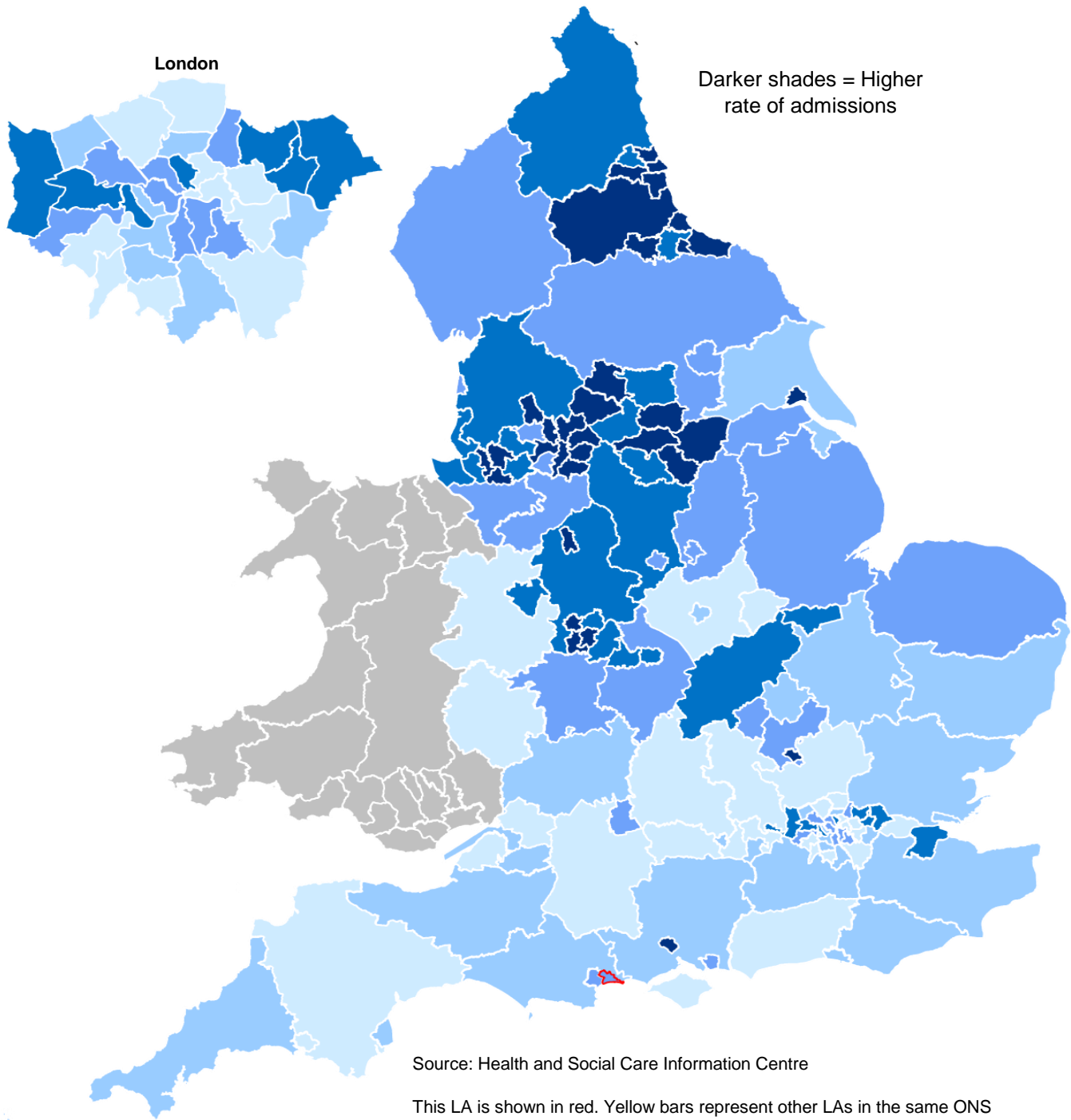
NHS OF 2 Health-related quality of life for people with long term conditions

Average EQ-5D index for people who reported having an LTCs in the GP Patient Survey, 2012-2013

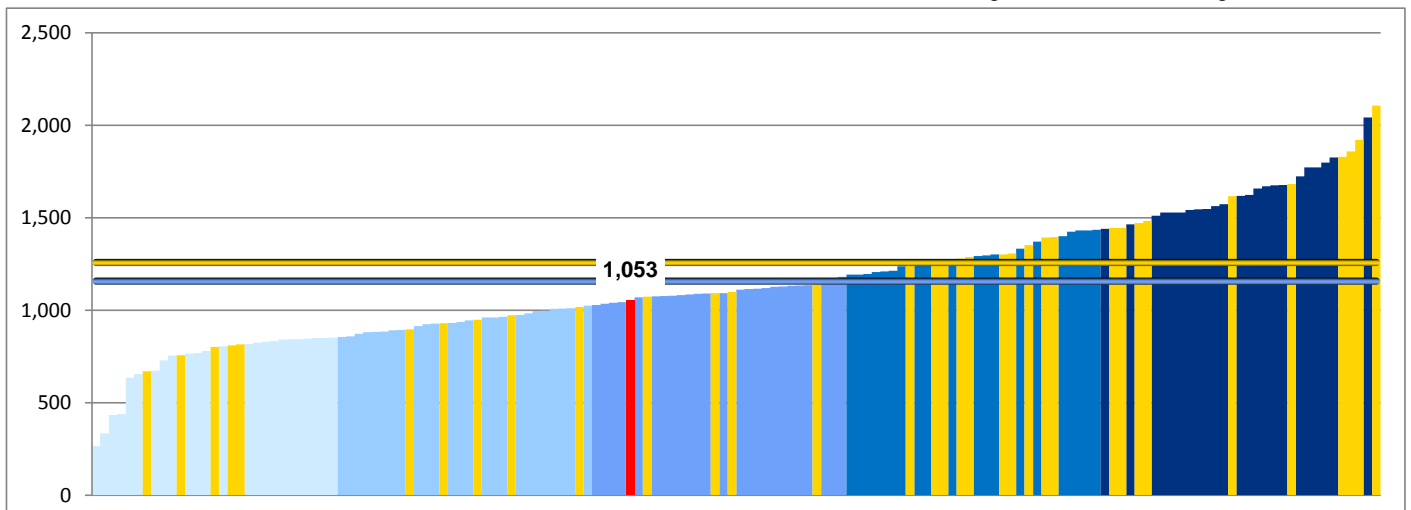


NHS OF 3a Emergency admissions for acute conditions that should not normally require hospital admission

Indirectly age/sex standardised rate per 100,000 population, 2011/12

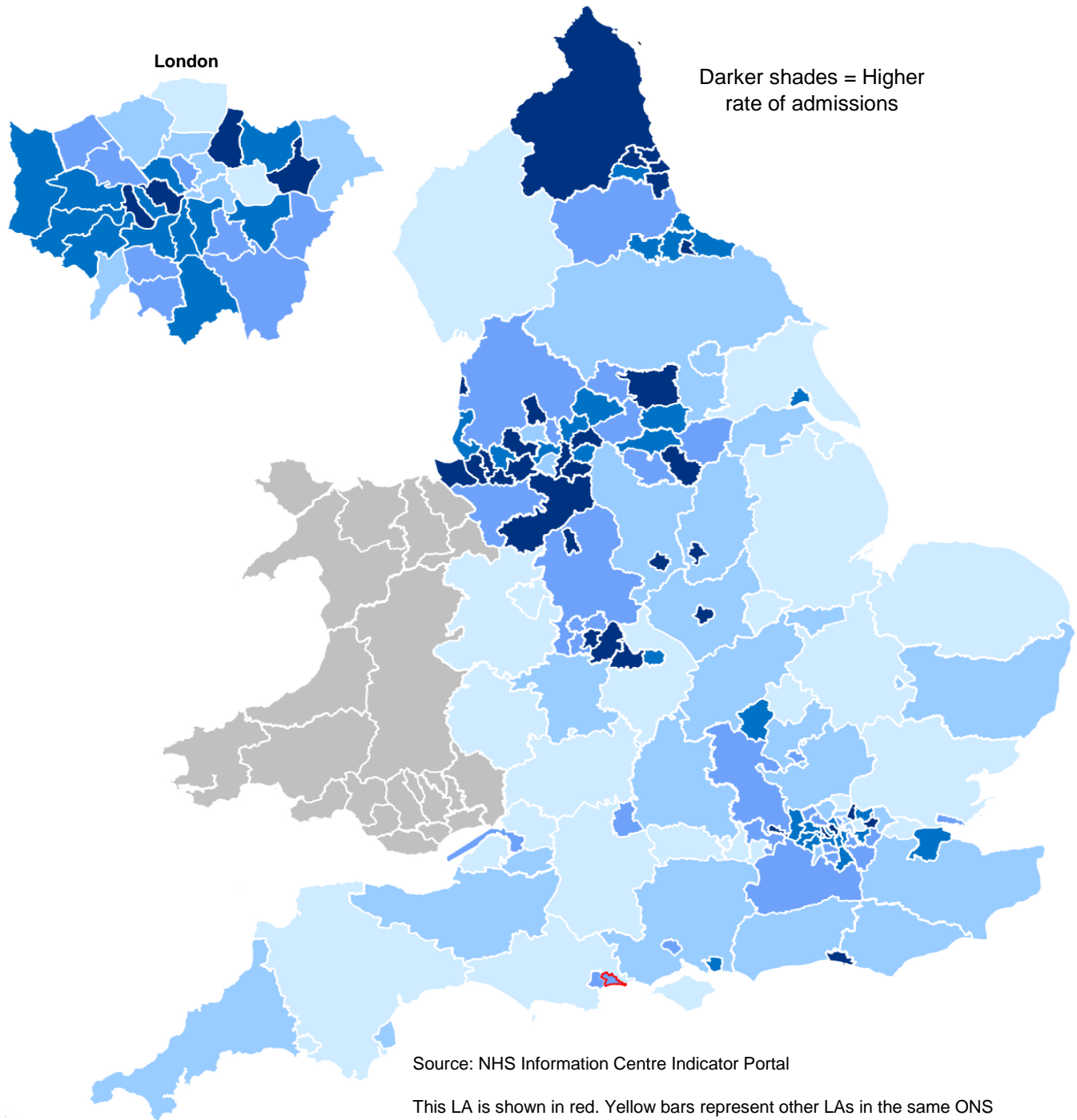


This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

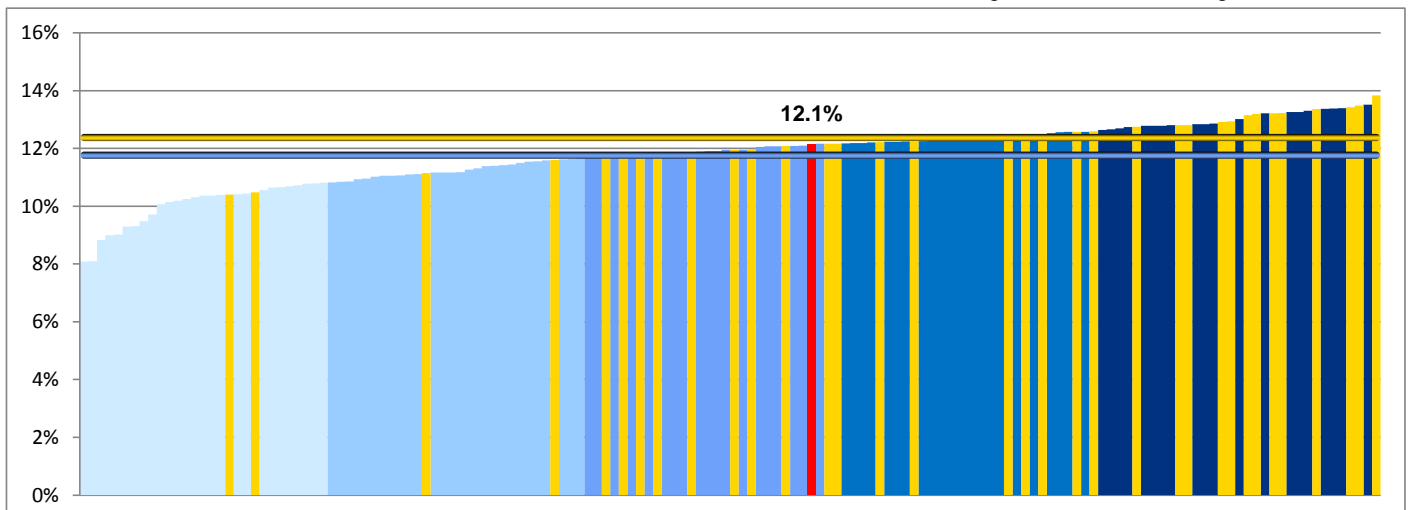


NHS OF 3b Emergency readmissions with 30 days of discharge from hospital

Percentage rate, standardised for age, sex, method of admission and diagnosis/procedure, 2010/11

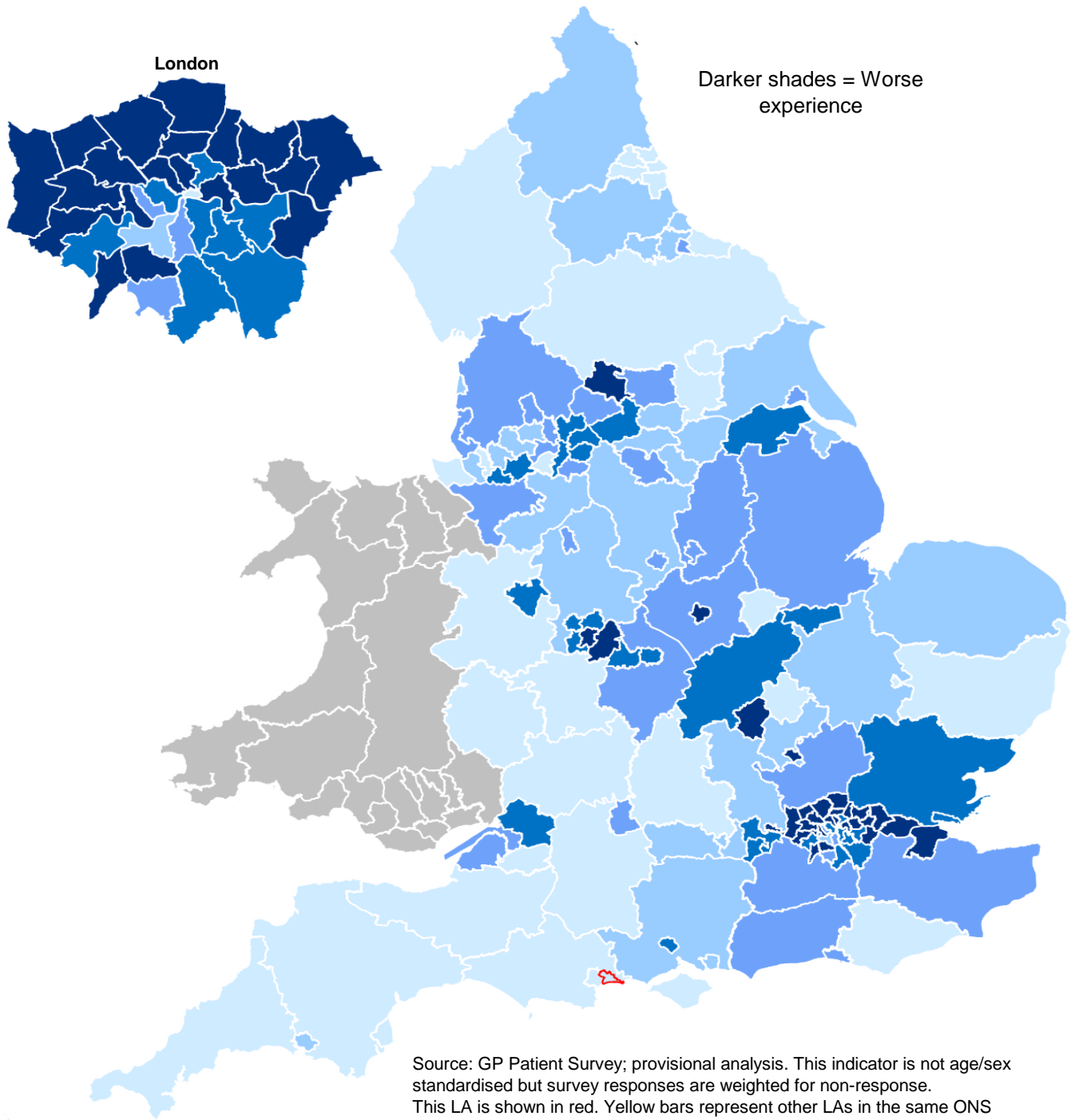


This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

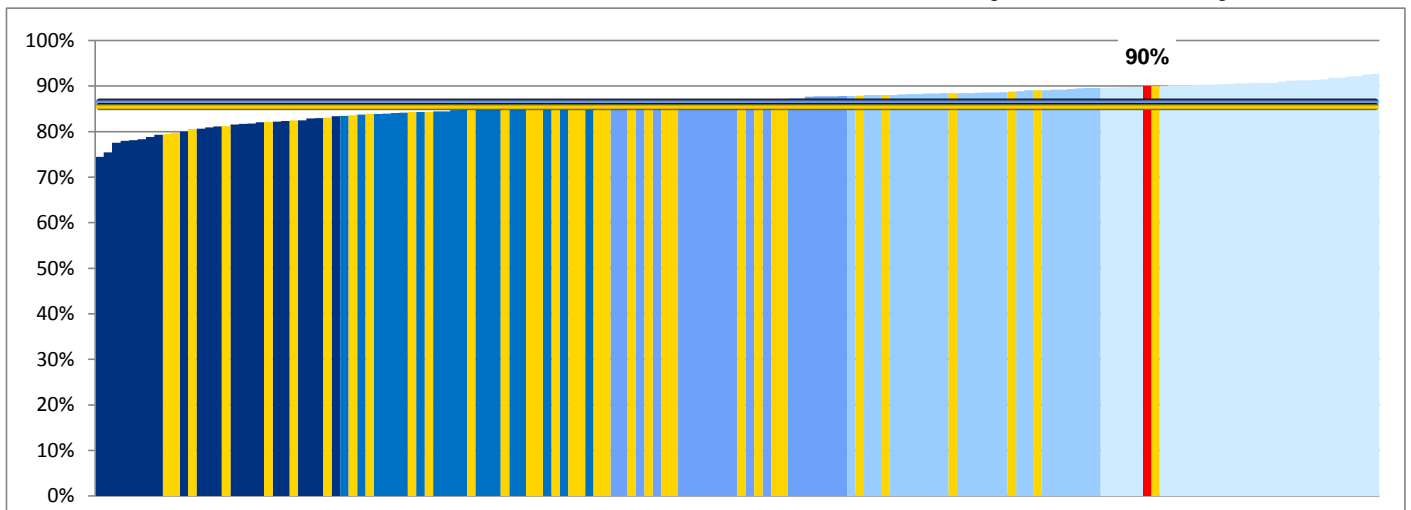


NHS OF 4a(i) Patient experience of primary care (GP services)

% of people who rate their experience of their GP surgery as "very good" or "fairly good", 2012-2013

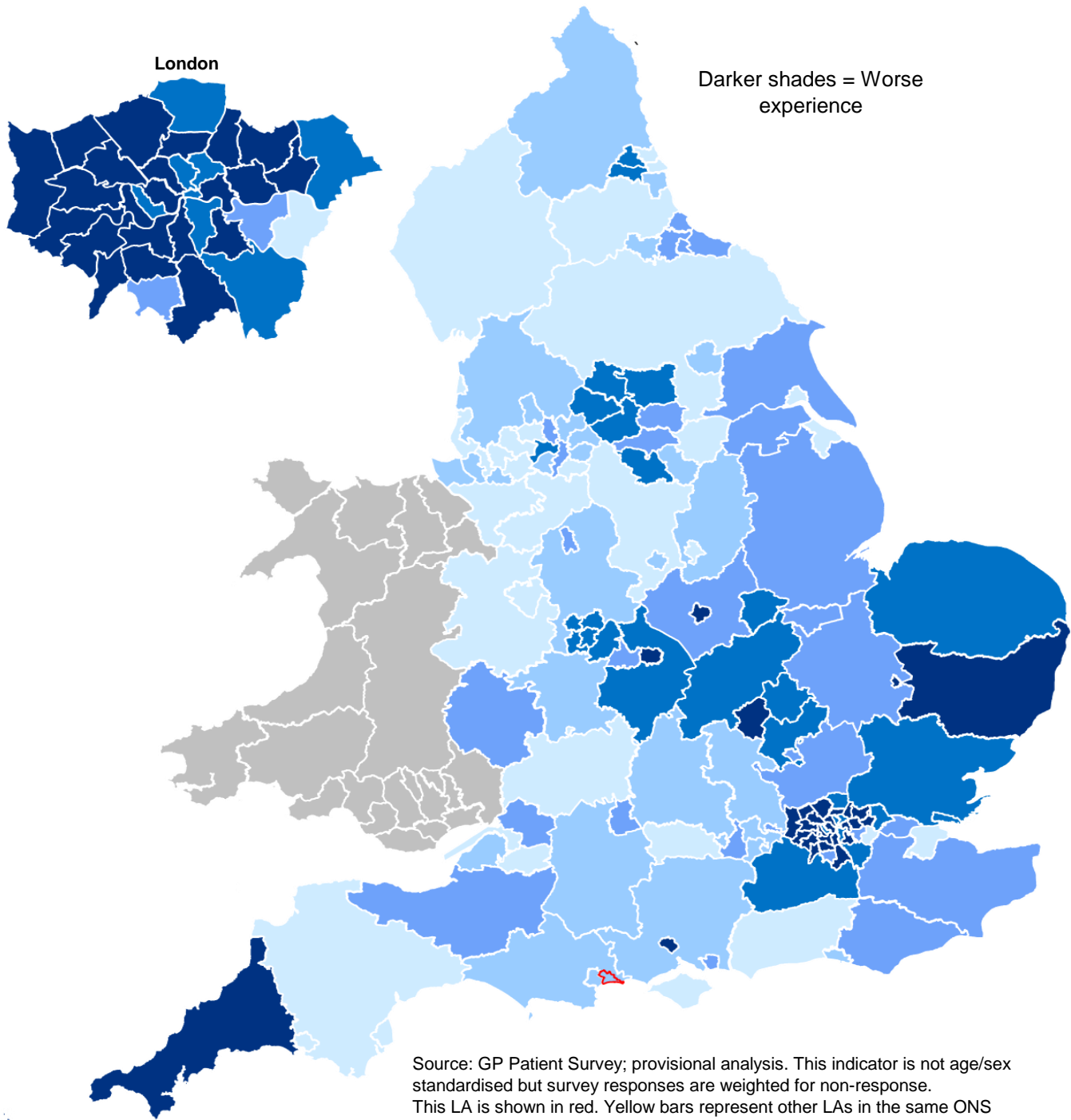


Source: GP Patient Survey; provisional analysis. This indicator is not age/sex standardised but survey responses are weighted for non-response. This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

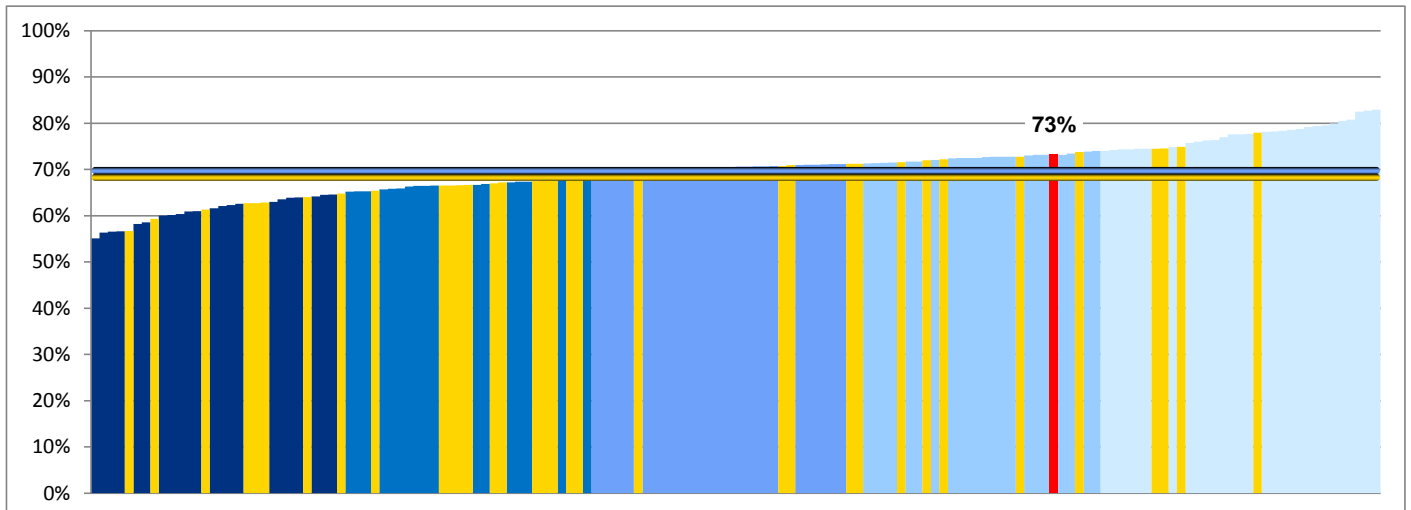


NHS OF 4a(ii) Patient experience of primary care (Out of Hours Services)

% of people who rate their experience of out-of-hours services as "very good" or "fairly good", 2012-2013

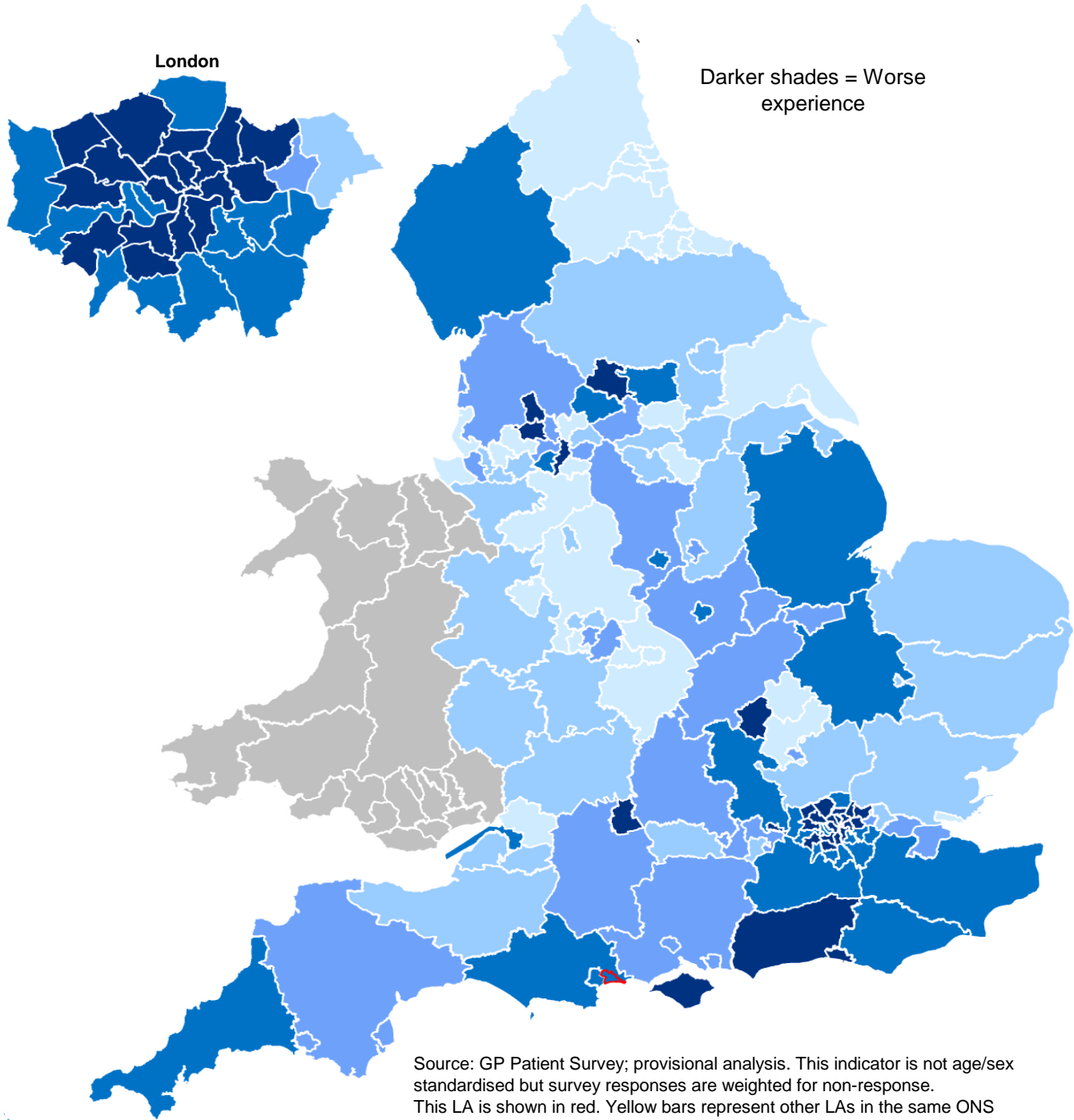


Source: GP Patient Survey; provisional analysis. This indicator is not age/sex standardised but survey responses are weighted for non-response. This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

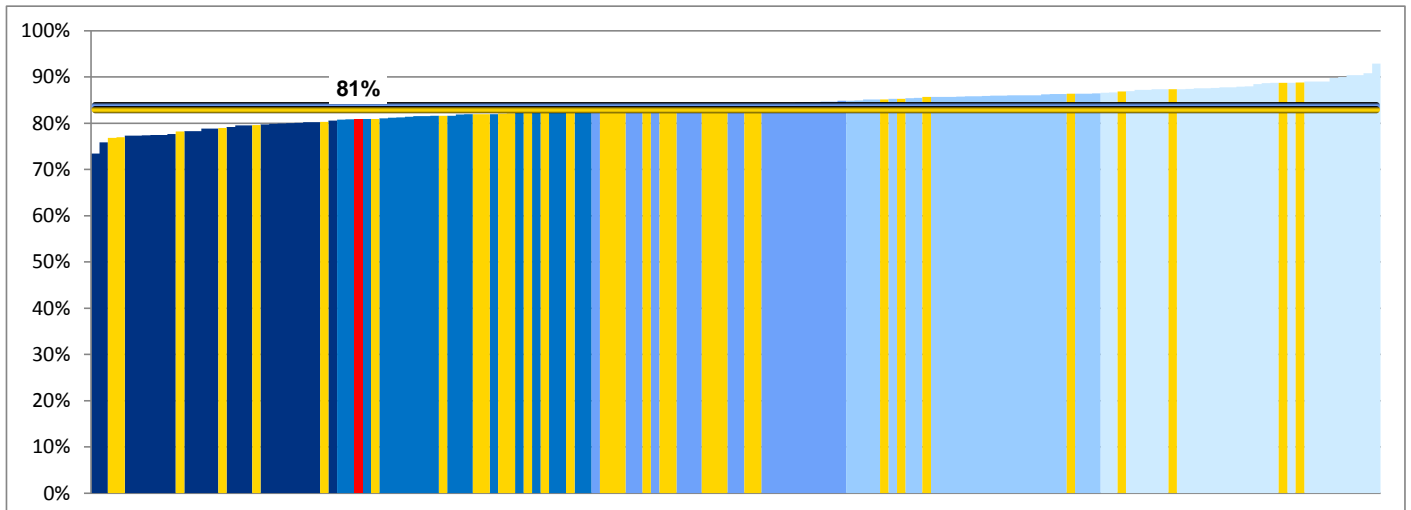


NHS OF 4a(iii) Patient experience of primary care (Dentistry)

% of people who rate their experience of dentistry services as "very good" or "fairly good", 2012-2013



Source: GP Patient Survey; provisional analysis. This indicator is not age/sex standardised but survey responses are weighted for non-response. This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.



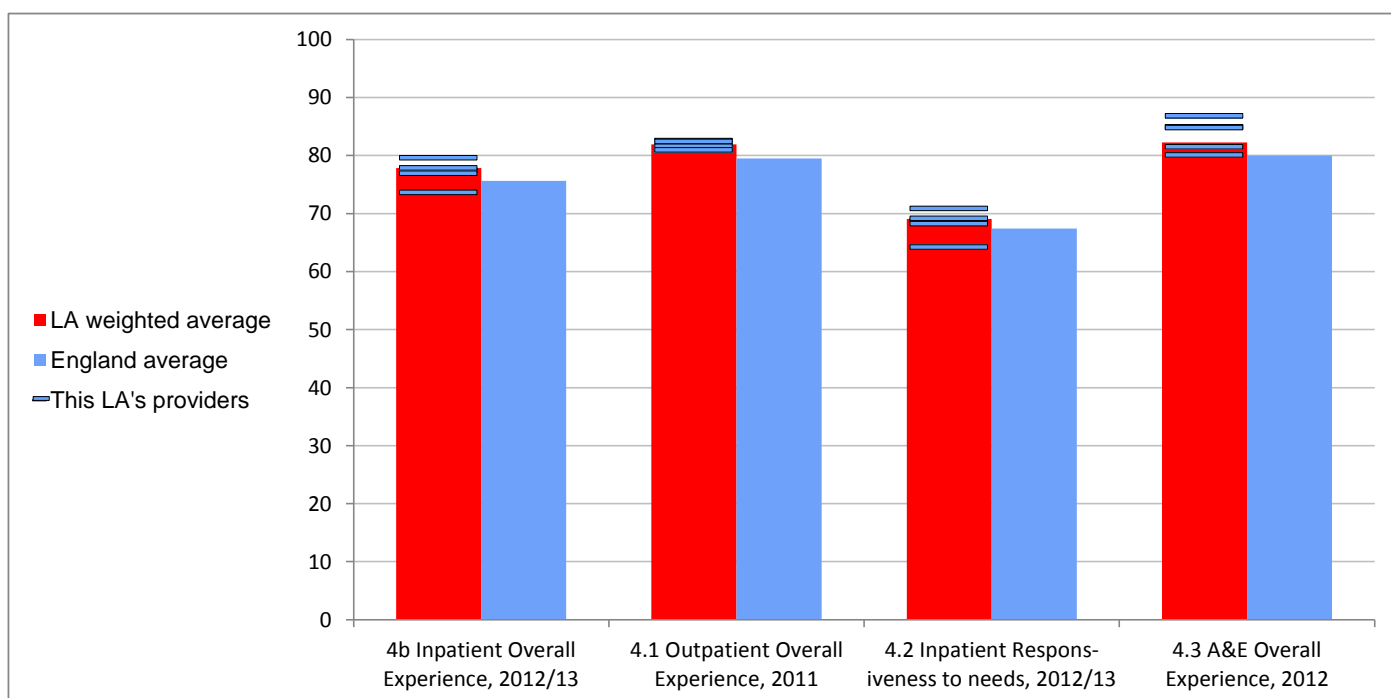
NHS OF 4b Patient experience of hospital care

Composite experience scores (out of 100) at this LA's main 5 providers, 2011

The table below shows the composite score based on people who reported that their experience was "very good" or "fairly good" in various patient surveys.

Note that these scores refer to all patients surveyed at the providers and do not refer specifically to this LA's patients. To give additional context, this page includes additional indicators 4.1-4.3 from the NHS Outcomes Framework.

Providers (ordered by number of admissions) for this LA's residents	Number of Admissions / spells (Acute 2010/11)	4b Inpatient Overall Experience, 2012/13	4.1 Outpatient Overall Experience, 2011	4.2 Inpatient Responsiveness to needs, 2012/13	4.3 A&E Overall Experience, 2012
The Royal Bournemouth & Christchurch Hospitals NHS FT	12,261	77	82	69	81
Poole Hospital NHS FT	3,256	80	82	71	85
University Hospital Southampton NHS FT	326	74	83	64	80
Salisbury NHS FT	155	77	82	69	87
Dorset County Hospital NHS FT	139	78	81	68	85
LA weighted average		78	82	69	82
England Average		76	80	67	80

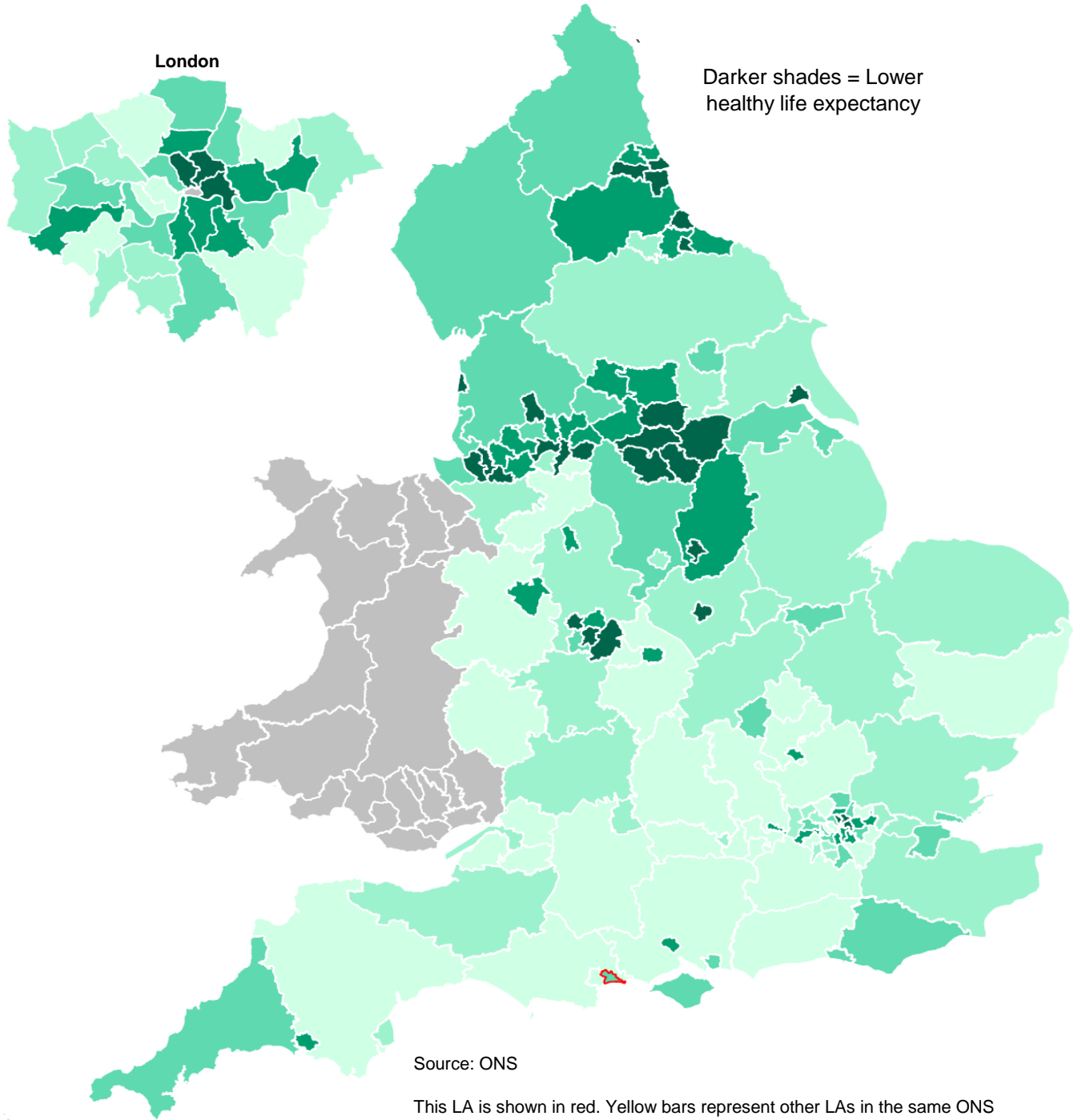


SECTION 3

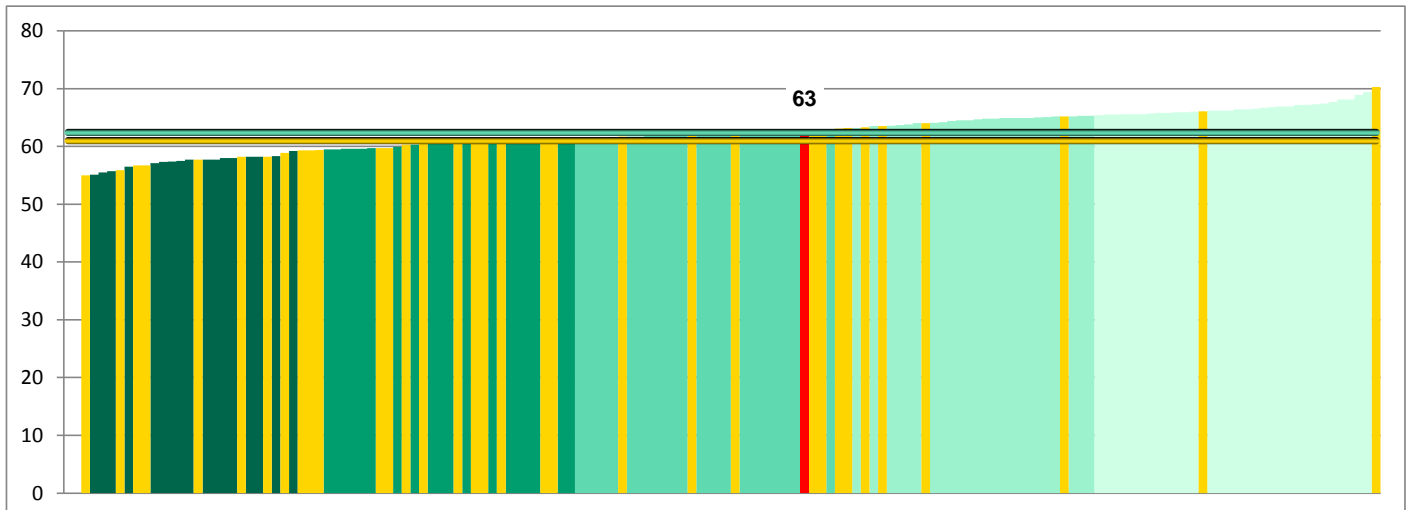
Public Health Outcomes Framework Indicators

PH OF 0.1i Healthy life expectancy at birth (males)

Healthy Life Expectancy (HLE) at birth for males, 2009-2011

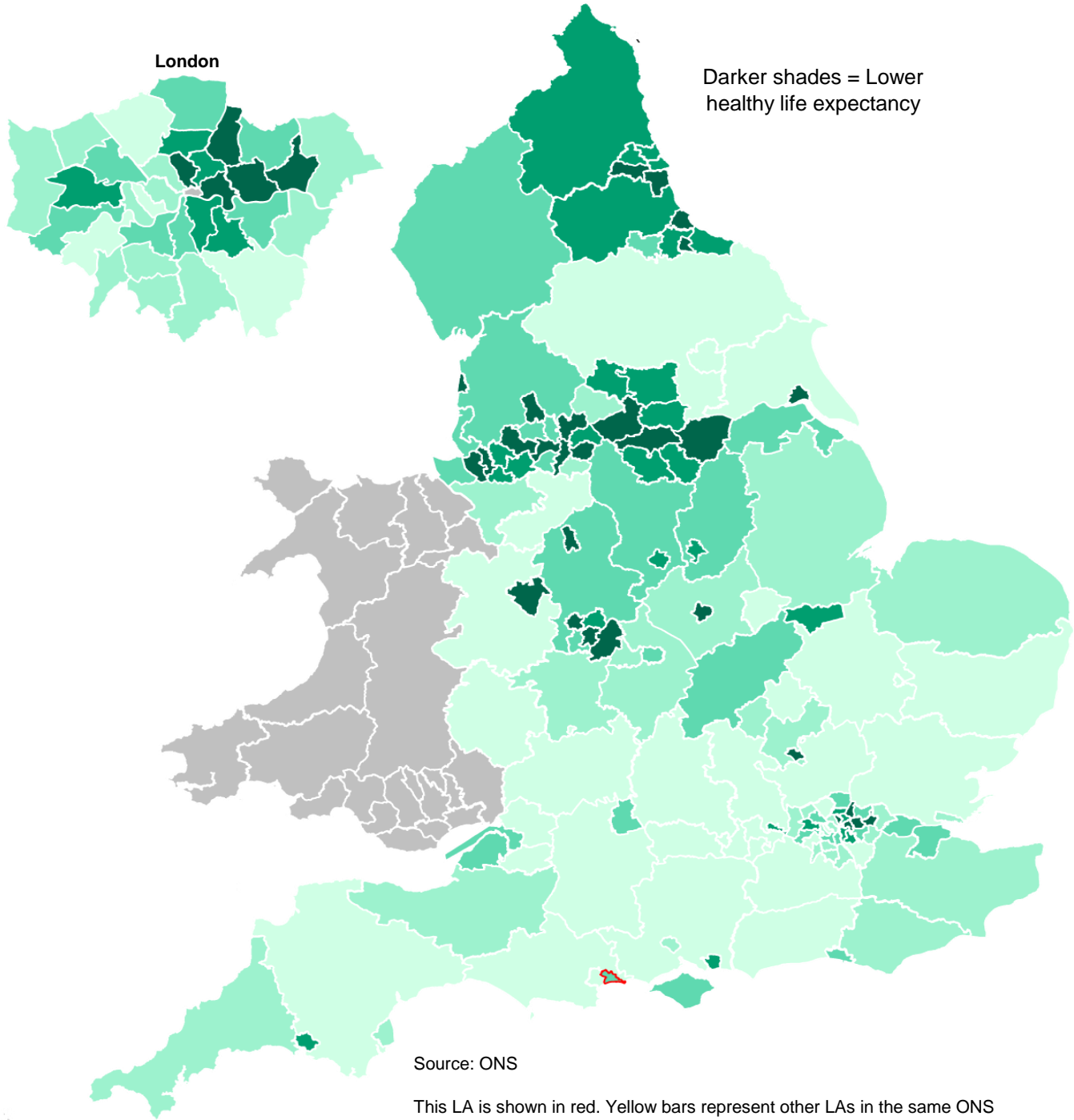


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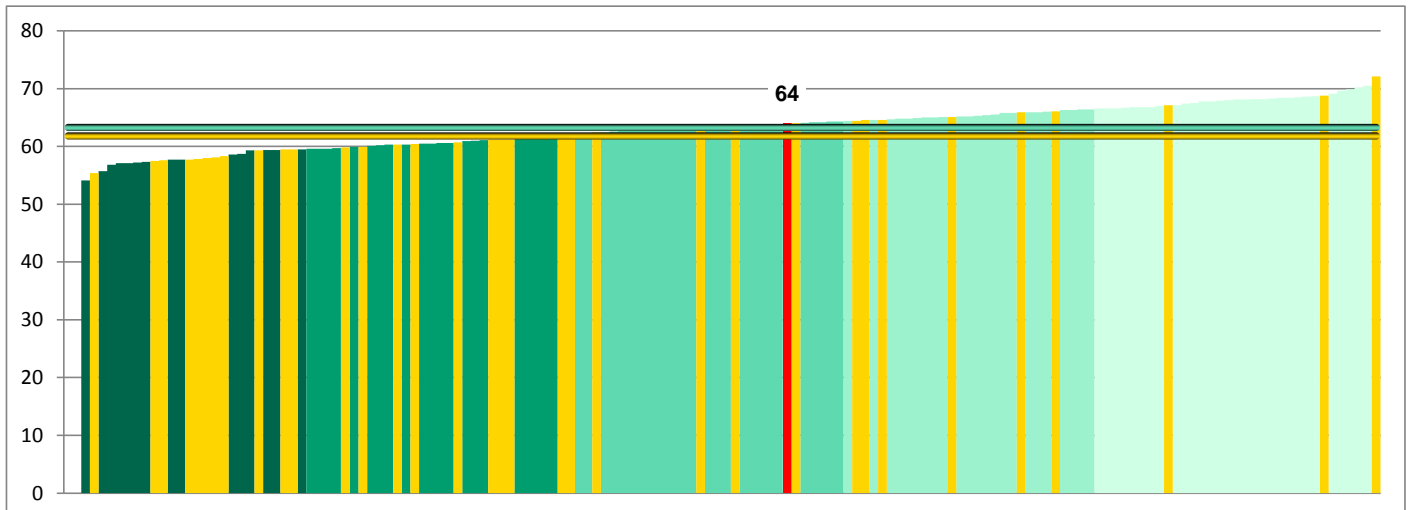


PH OF 0.1i Healthy life expectancy at birth (females)

Healthy Life Expectancy (HLE) at birth for females, 2009-2011

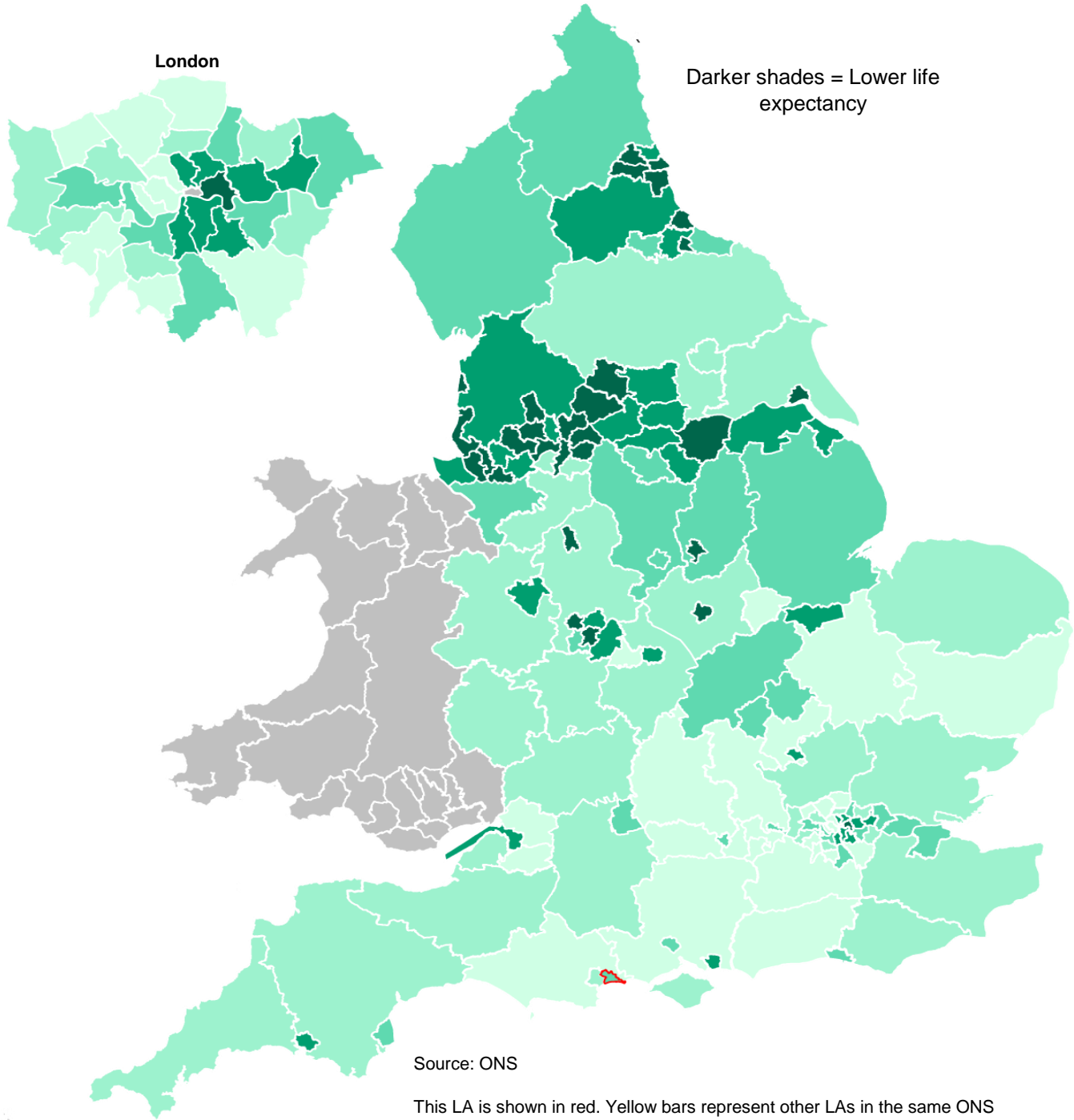


This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

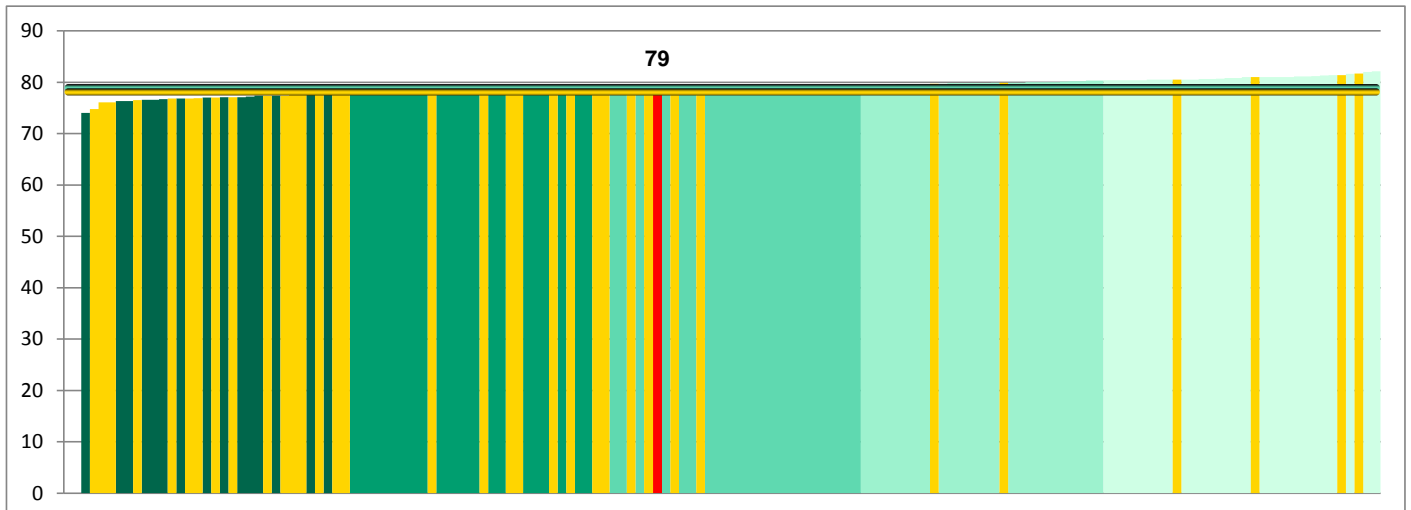


PH OF 0.1ii Life expectancy at birth (males)

Life expectancy at birth for males, 2010-2012

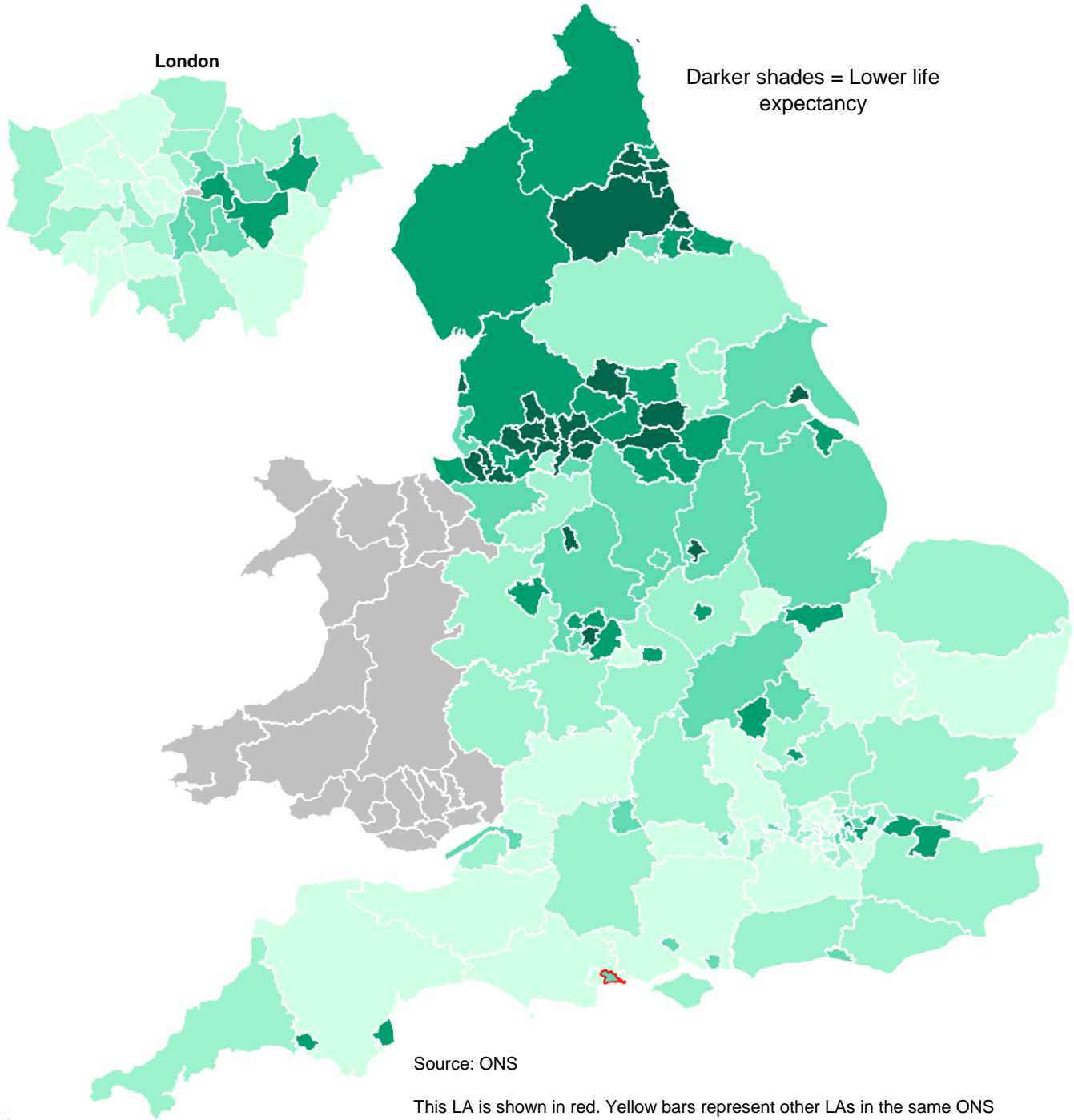


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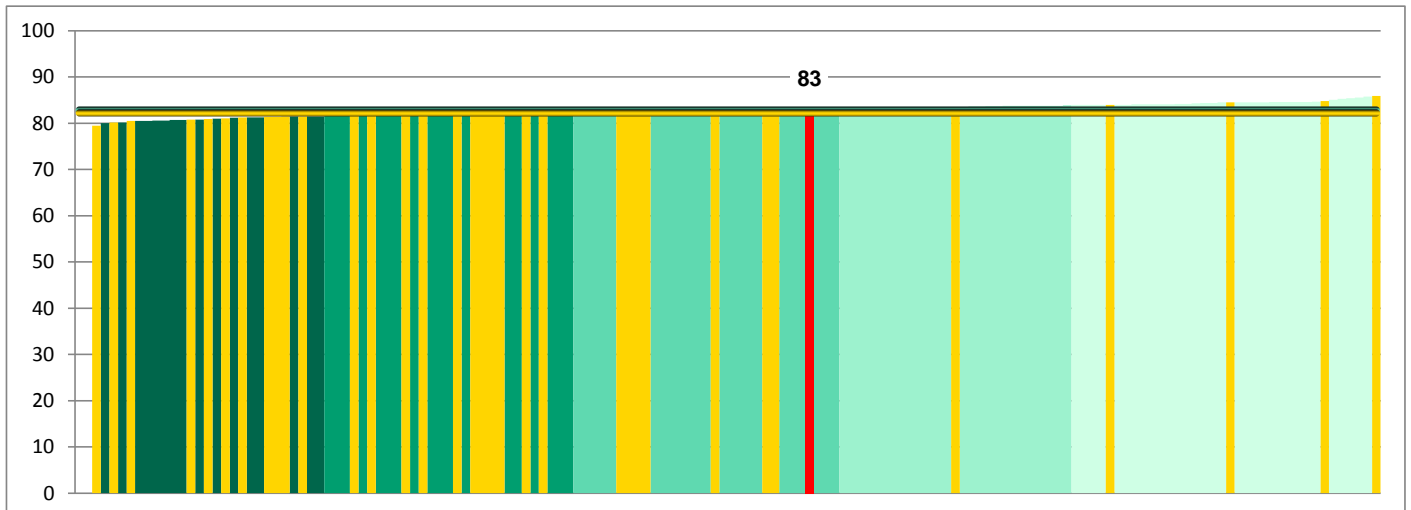


PH OF 0.1ii Life expectancy at birth (females)

Life expectancy at birth for females, 2010-2012

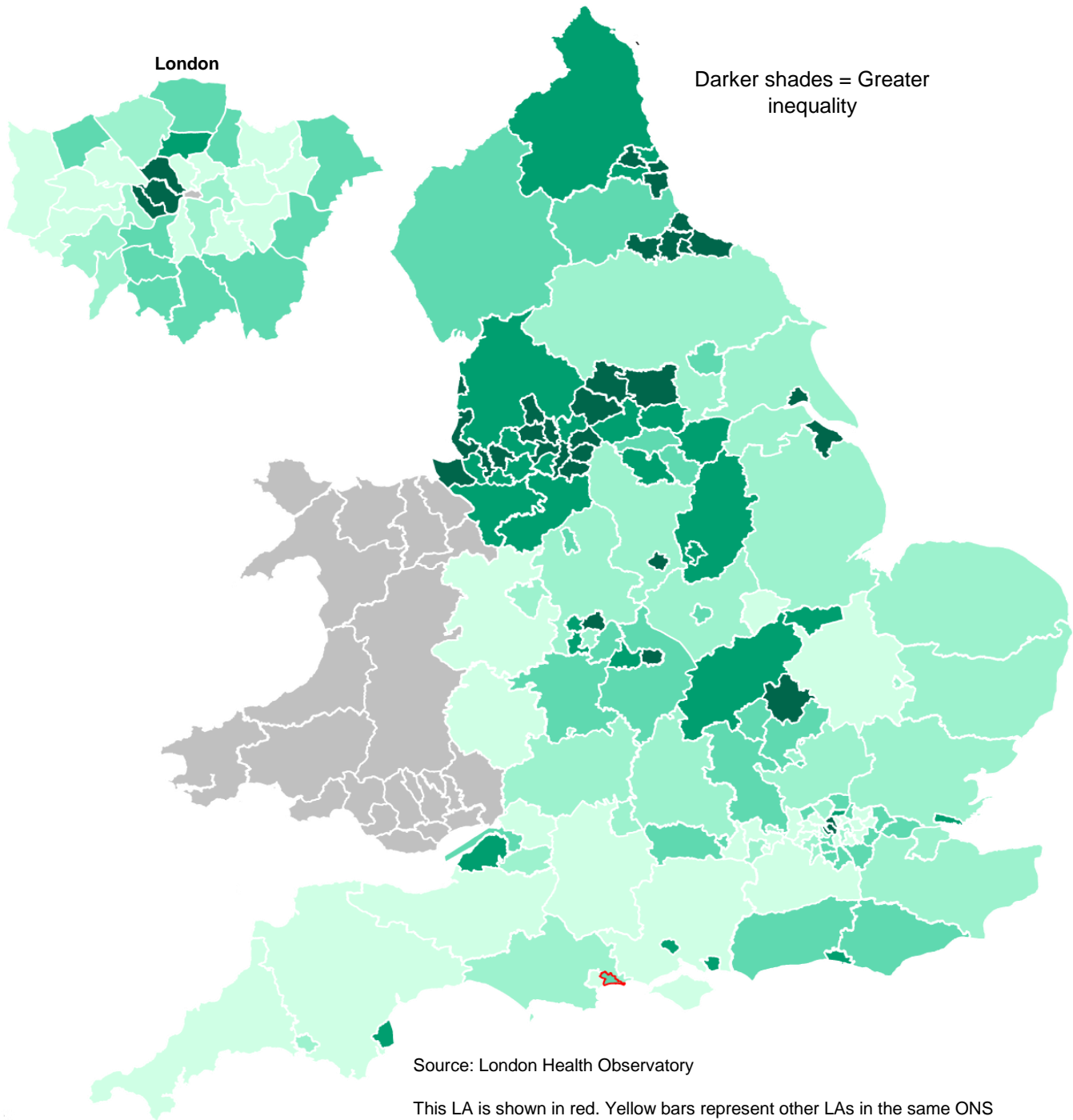


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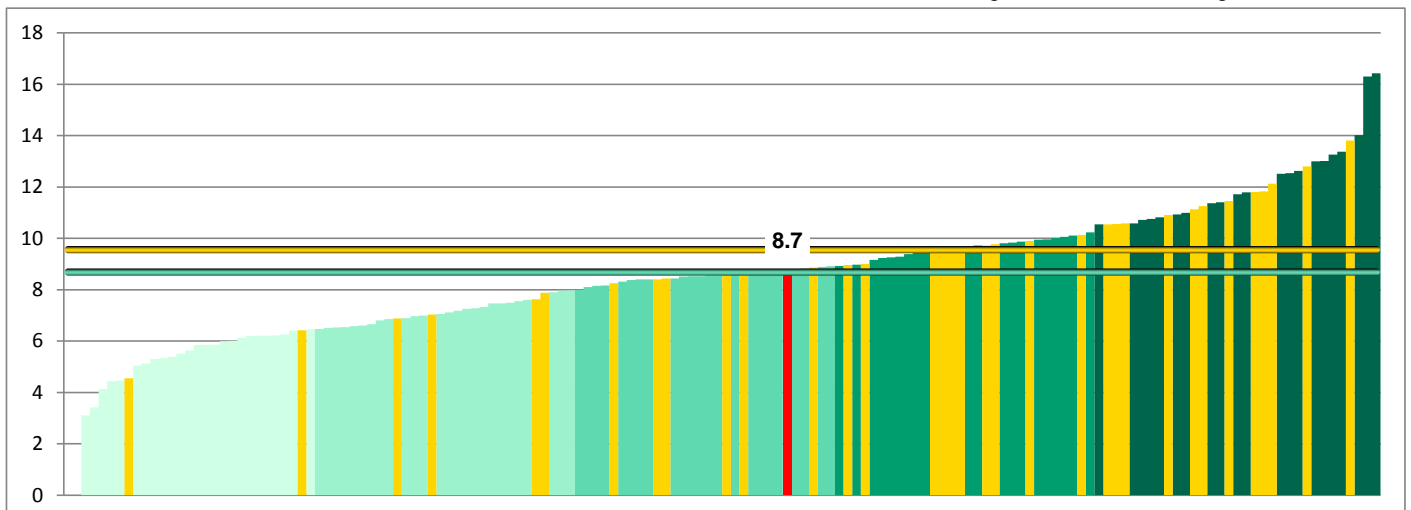


PH OF 0.2iii Slope Index of Inequality in life expectancy at birth (males)

Slope Index of Inequality (SII) in life expectancy for males, 2009-2011

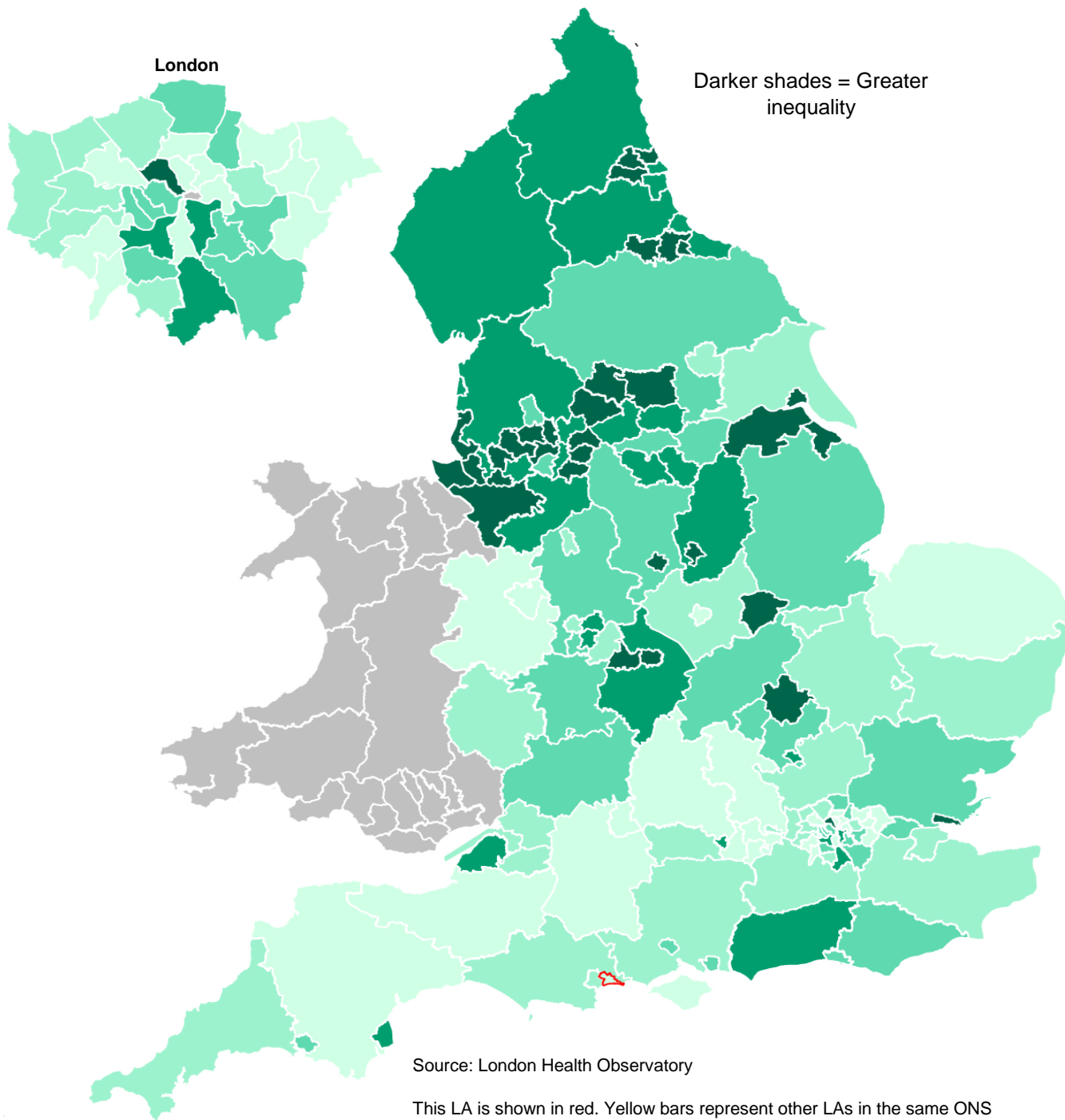


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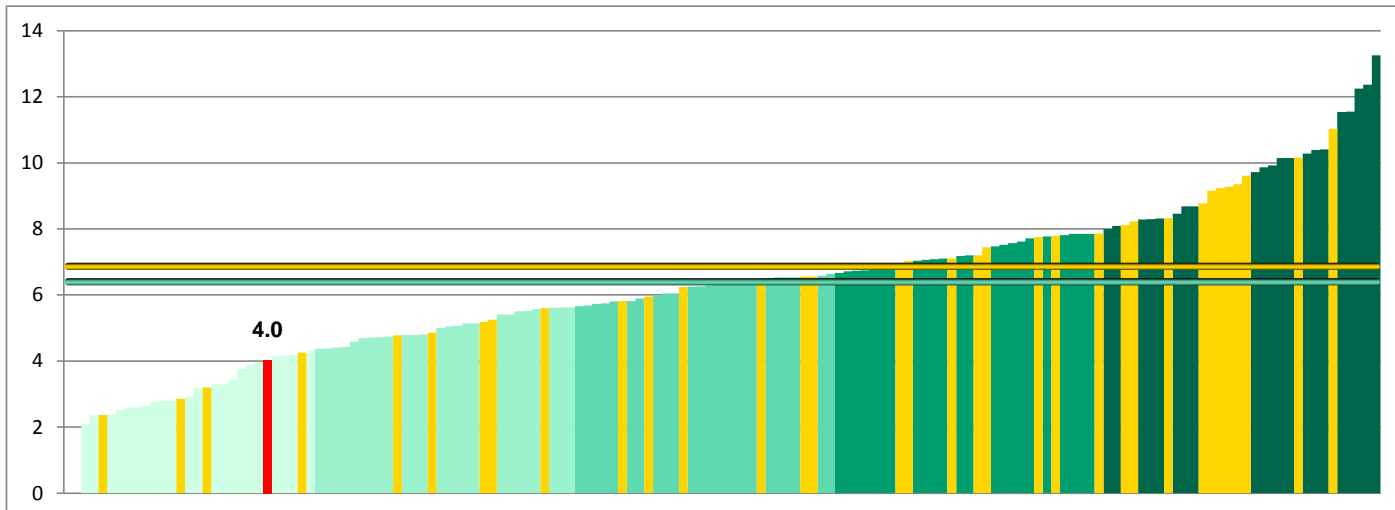


PH OF 0.2iii Slope Index of Inequality in life expectancy at birth (females)

Slope Index of Inequality (SII) in life expectancy for females, 2009-2011



This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

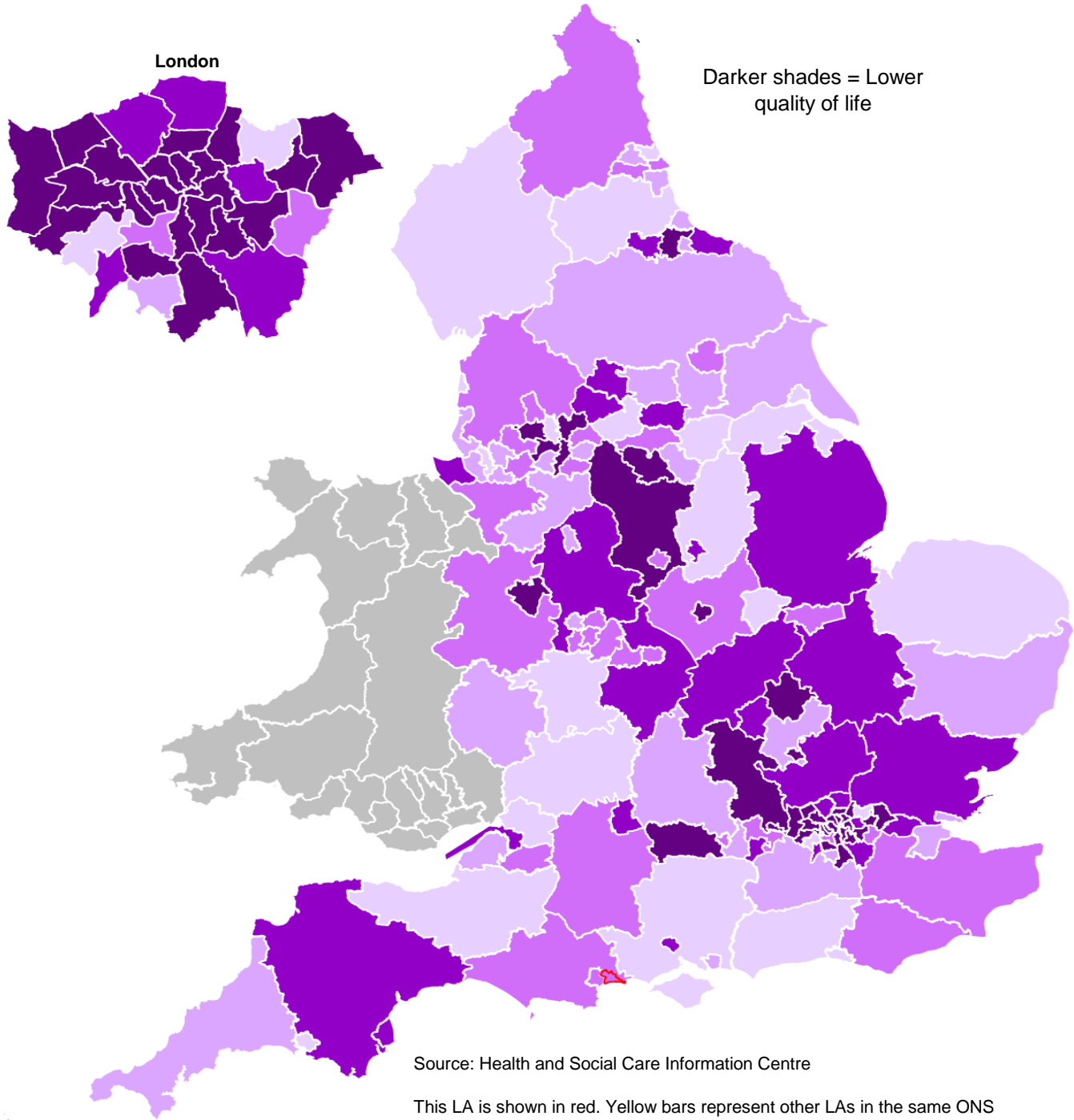


SECTION 4

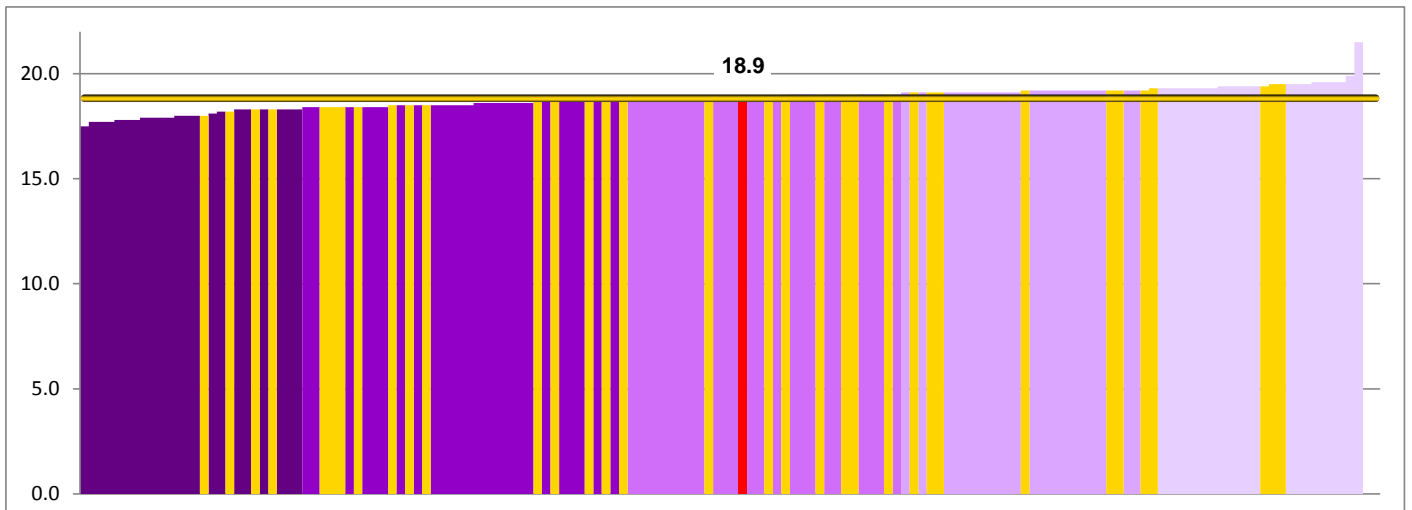
Adult Social Care Outcomes Framework Indicators

Adult Social Care OF 1A Social care-related quality of life

Average quality of life score based on responses to the Adult Social Care Survey, 2012-2013

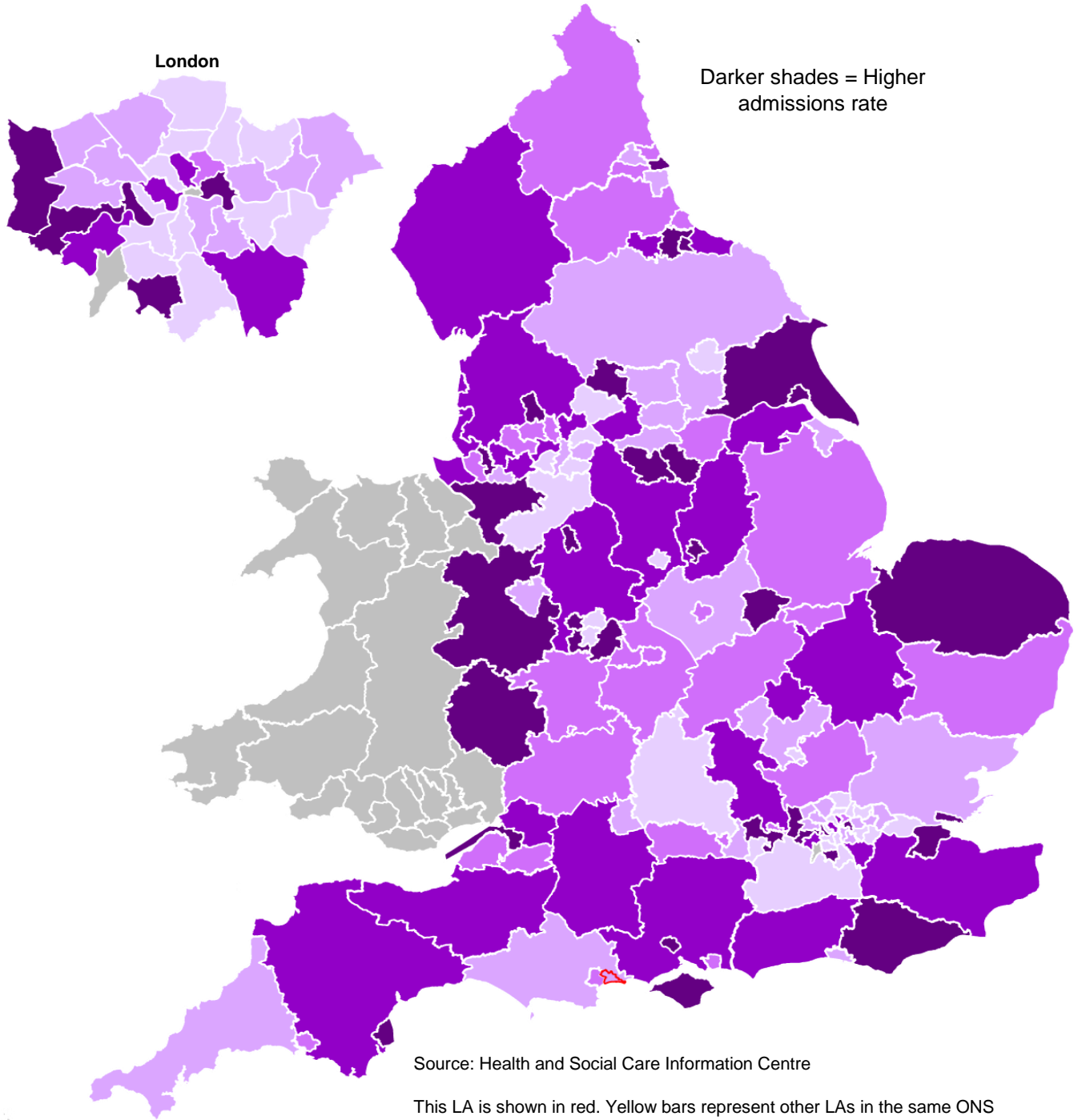


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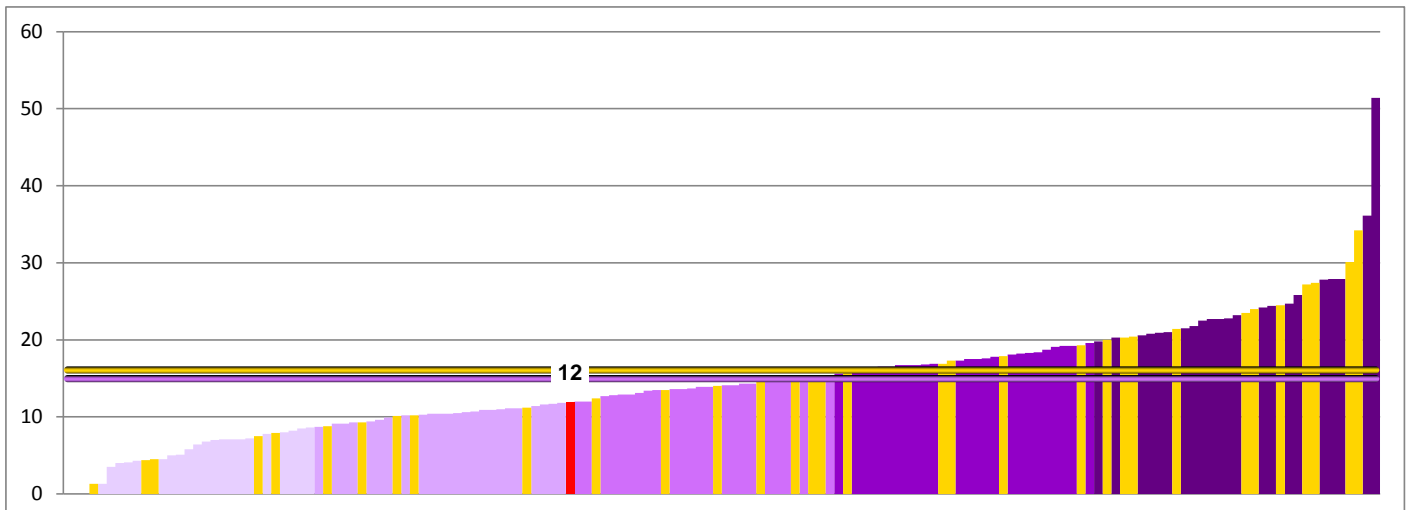
Adult Social Care OF 2A(1) Permanent admissions to residential and nursing care homes for people age 18-64

Rates per 100,000 population age 18-64, 2012-2013



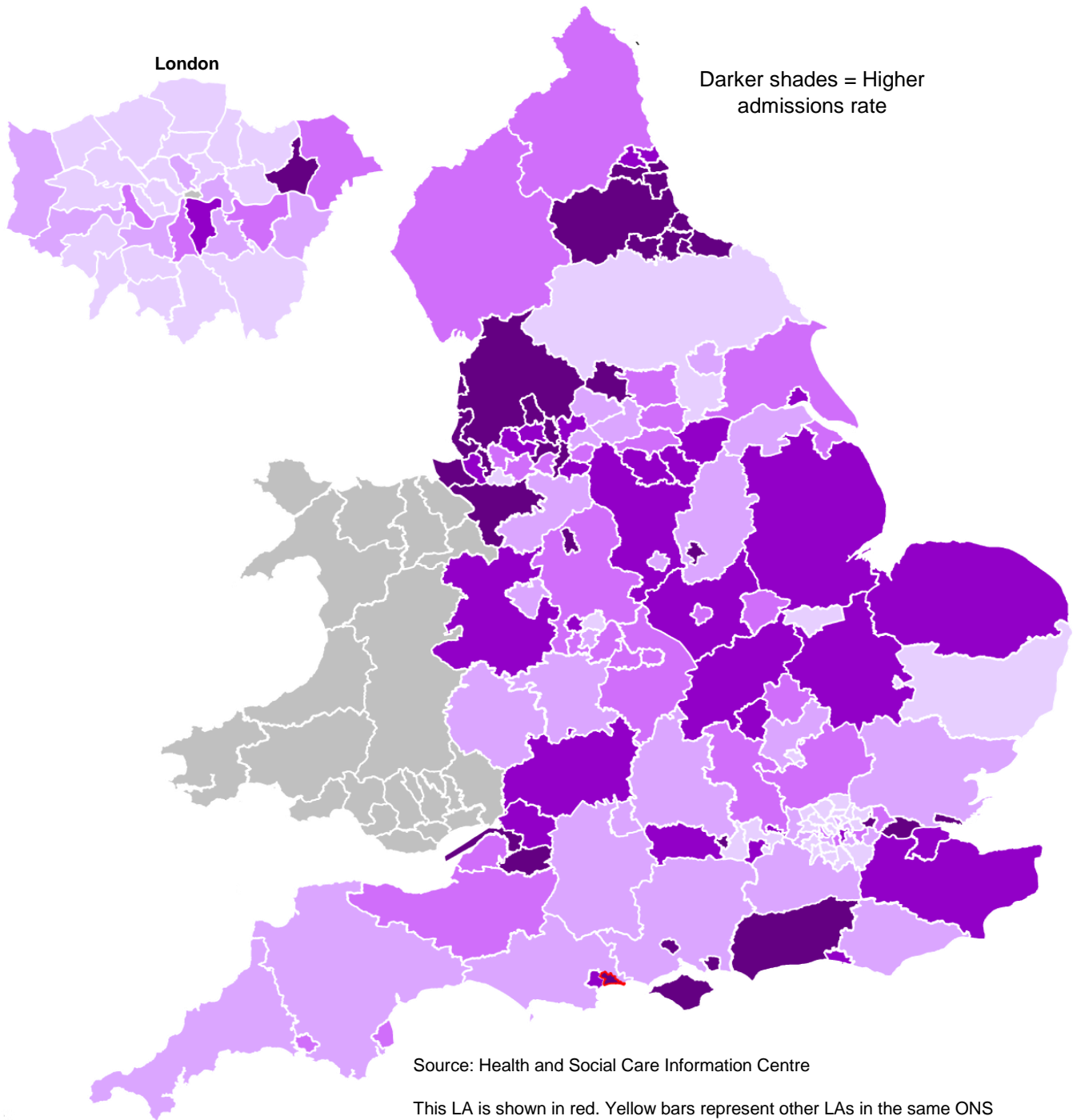
Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.



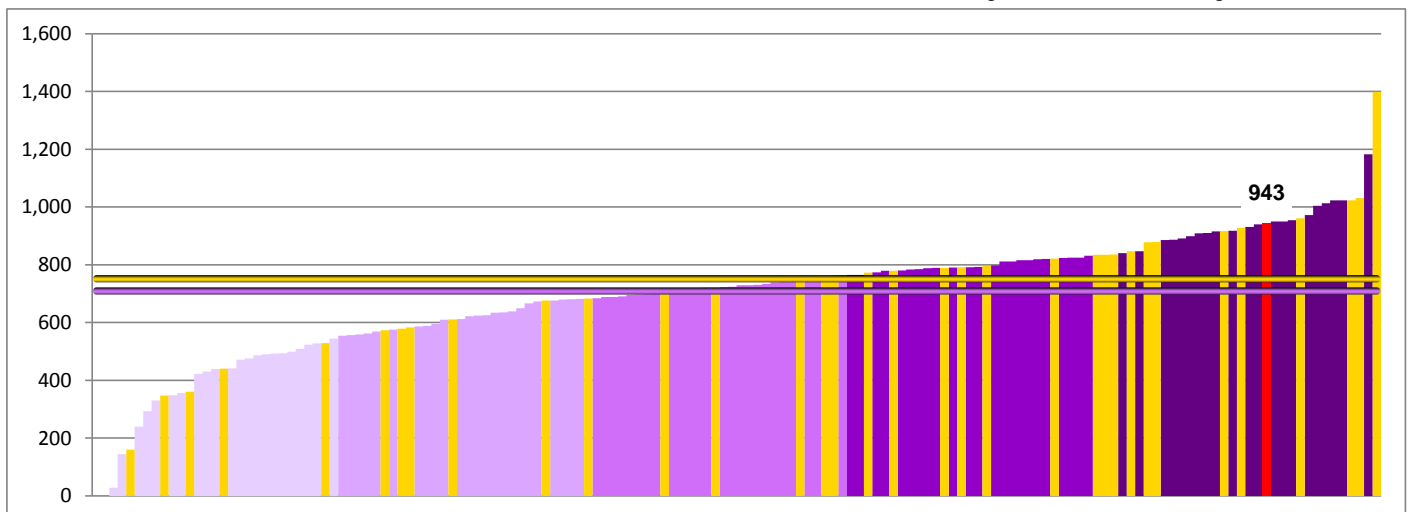
Adult Social Care OF 2A(2) Permanent admissions to residential and nursing care homes for people age 65+

Rates per 100,000 population age 65+, 2012-2013



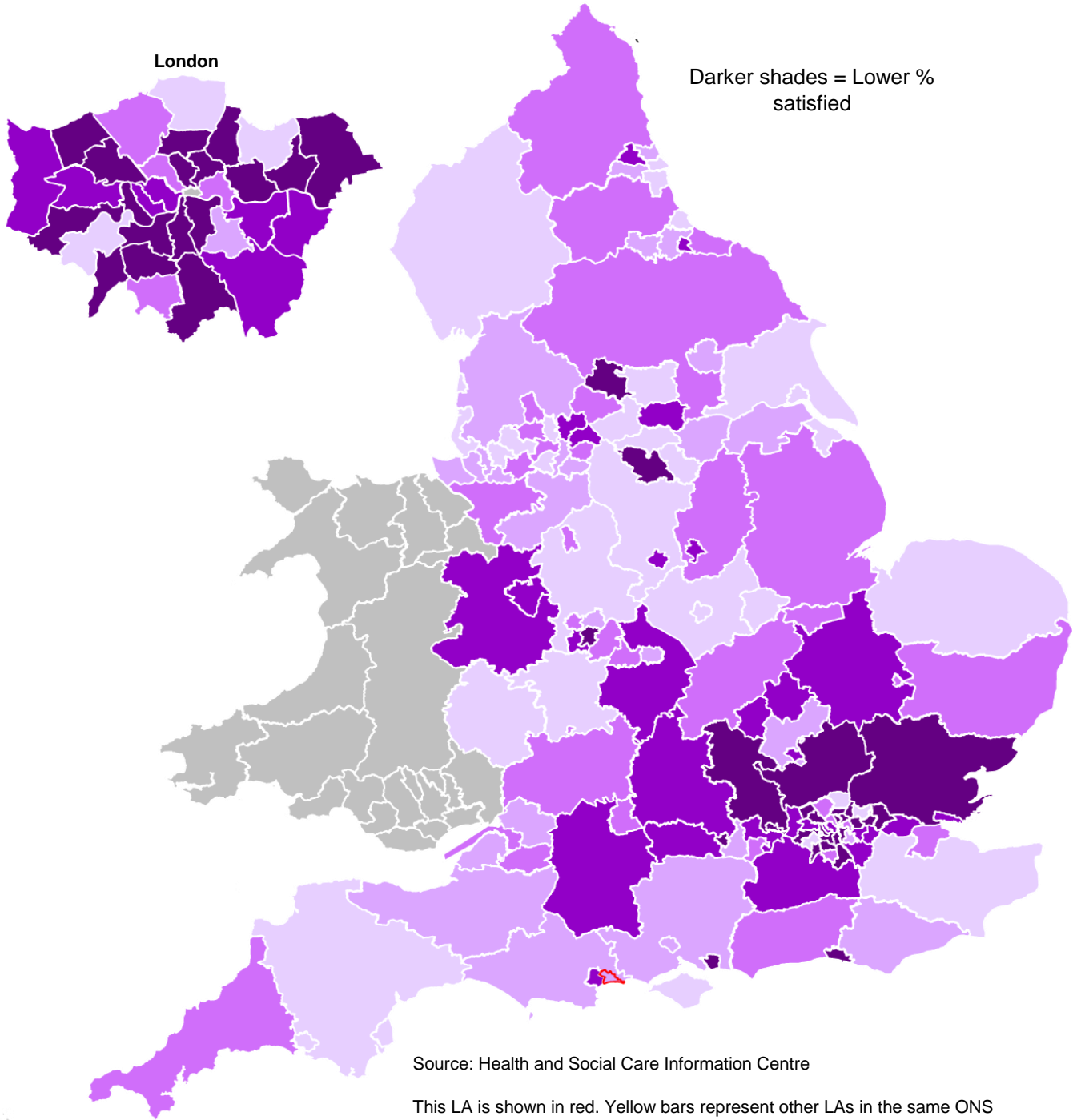
Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

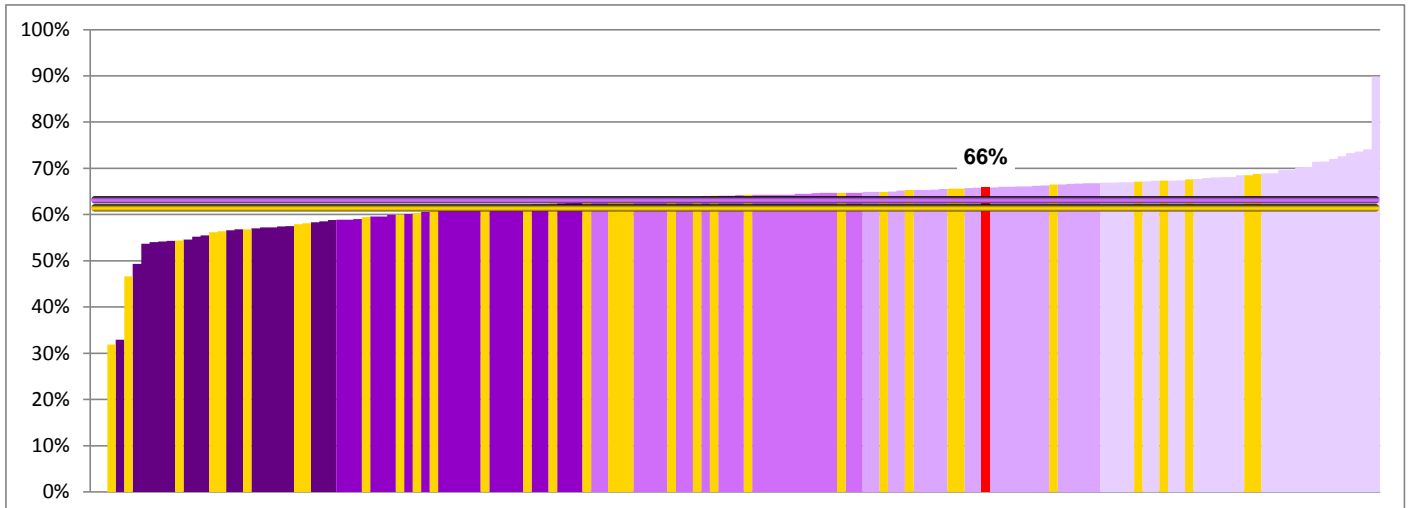


Adult Social Care OF 3A Overall satisfaction of people who use services with their care and support

% of people who rate their satisfaction as "very" or "extremely" satisfied, 2012-2013

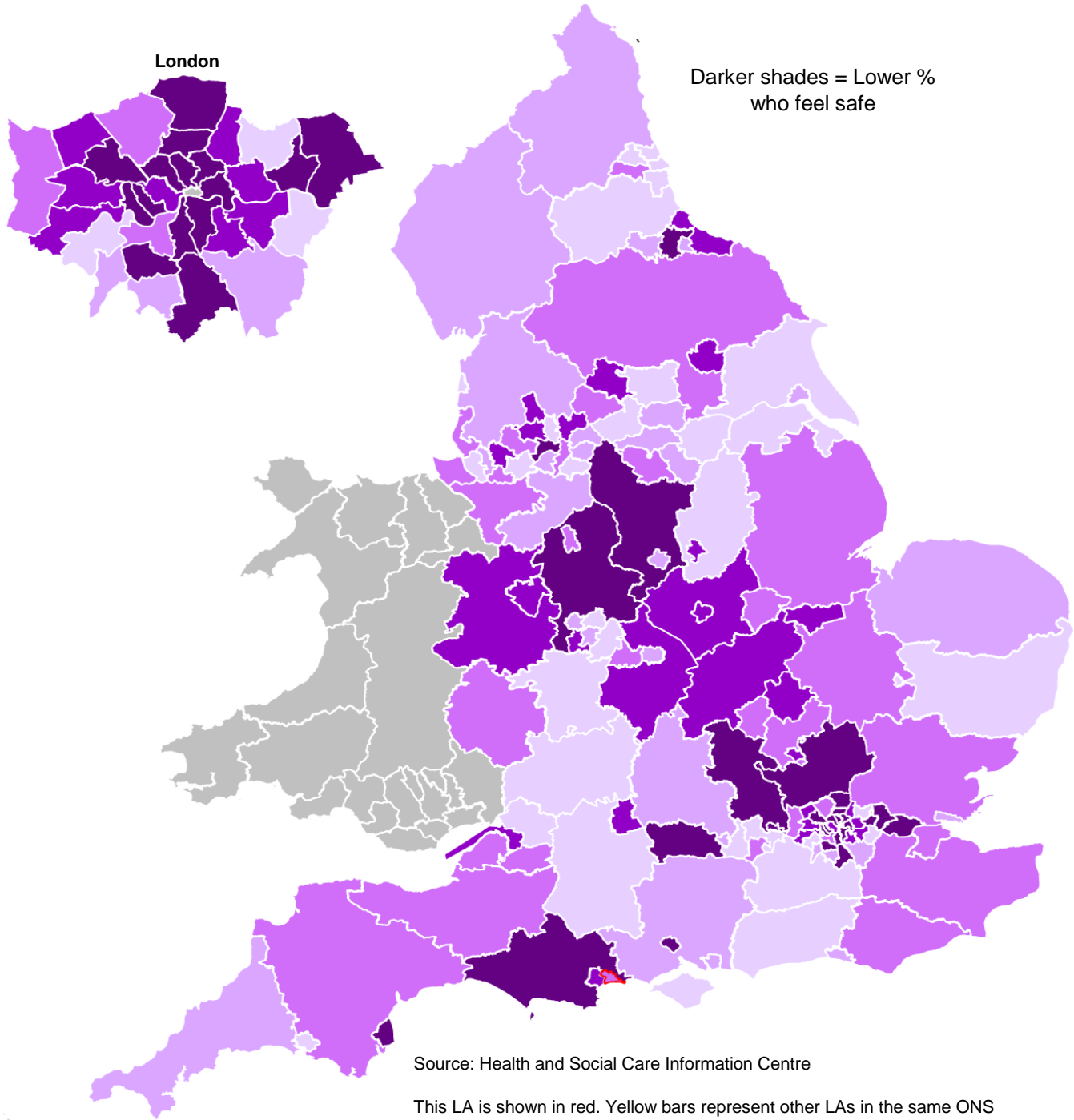


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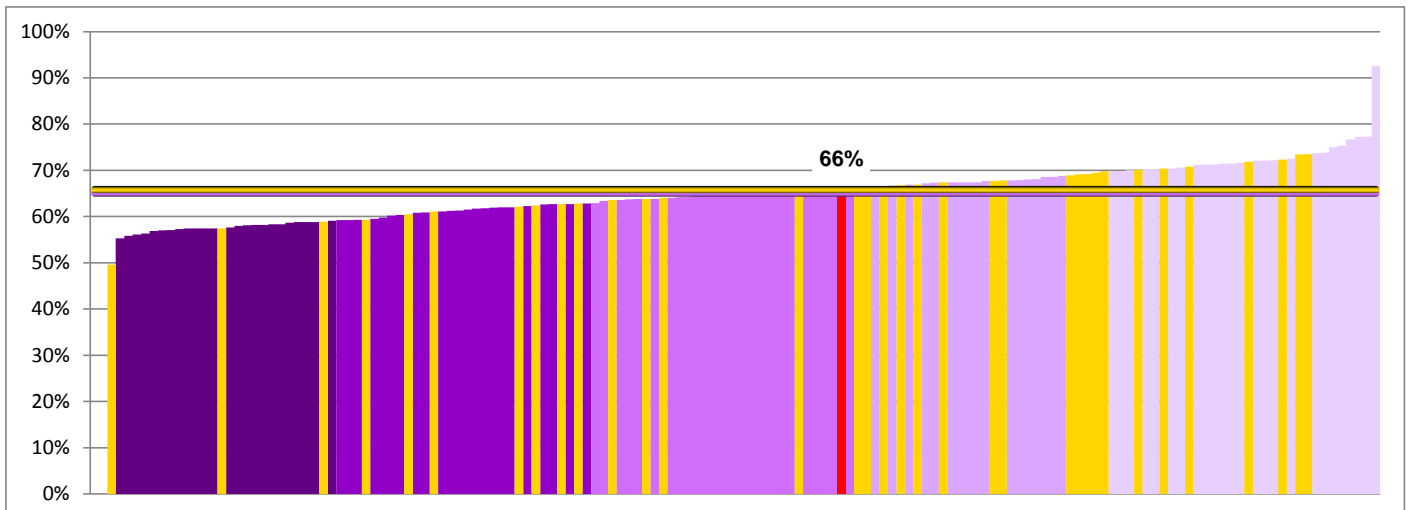
Adult Social Care OF 4A Proportion of people who use services who feel safe

% of people who say they "feel as safe as they want", 2012-2013



Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.



SECTION 5

Main CCGs for this LA's residents

CCGs of GP Practice registration for this LA's residents

CCGs (ordered by number of residents in this LA)	Number of People
NHS Dorset CCG	193,063
Unknown (Special lists)	247
NHS West Hampshire CCG	6
NHS Southampton CCG	2
NHS Nene CCG	1
Others	0
Total	193,319

The first table shows the CCG(s) that this LA's residents are registered with.

The tables below then show which other LAs these CCGs' registered patients live in. (Up to 4 CCGs are shown.)

	No. of People
NHS Dorset CCG	
Dorset	406,497
Bournemouth	193,063
Poole	153,896
Hampshire	4,262
Somerset	4,247
Devon	2,455
Wiltshire	2,328
Bath and North East Somerset	1
Other	0
Total	766,749

Source: Attribution Data Set, April 2012

Sources and references

Populations Source: ONS. Data are from the 2012 mid-year Population Estimates for 2012.

Deprivation Source: Indices of Multiple Deprivation. Data are from the 2010 Index. The centroid of residential postcodes within each LSOA are shaded.

NHS 1a Source: Health and Social Care Information Centre. Data are 2011. Directly age standardised rates per 100,000 population.

NHS 1bi*, 1bii* Source: Health and Social Care Information Centre. Data are 2008-10 combined.

NHS 2 Source: GP Patient Survey. Data are July 2012 - March 2013. This indicator is **not** standardised for age/sex but survey responses are weighted for non-response. Based on LA of residence of survey respondents.

NHS 3a Source: Health and Social Care Information Centre. Data are 2011/12. Indirectly age/sex standardised rate.

NHS 3b* Source: Health and Social Care Information Centre. Data are 2010/11. Percentage indirectly standardised for age, sex, method of admission and diagnosis/procedure; admissions for cancer/obstetrics are excluded.

NHS 4ai, 4aii, 4aiii Source: GP Patient Survey; interim analysis by HSCIC. Data are July 2012 - March 2013. This indicator is **not** standardised for age/sex but survey responses are weighted for non-response. Based on LA of residence of survey respondents.

NHS 4b Source: Inpatient Survey / Health and Social Care Information Centre. 4b and 4.2 data are 2012-13, 4.1* is 2011 and 4.3 is 2012. Composite indicator of 5 domains in the survey.

PH 0.1i, 0.1ii Source: www.phoutcomes.info. HLE data are 2009-11 and life expectancy data are 2010-12.

PH 0.2iii Source: www.phoutcomes.info. Data are 2009-11.

SC 1A Source: Health and Social Care Information Centre. Data are 2012/13. Survey responses are weighted for non-response.

SC 2A Source: Health and Social Care Information Centre. Data are 2012/13. Survey responses are weighted for non-response.

SC 3A Source: Health and Social Care Information Centre. Data are 2012/13. Survey responses are weighted for non-response.

SC 4A Source: Health and Social Care Information Centre. Data are 2012/13. Survey responses are weighted for non-response.

Main CCGs Source: Attribution Data Set. Data are for April 2012.

**These indicators are unchanged from the previous publication.*

Additional Resources

Information Centre Indicator Portal	http://indicators.ic.nhs.uk
PH Outcomes Framework Tool	http://www.phoutcomes.info
National General Practice Profiles	http://www.apho.org.uk/PRACPROF
Spend and Outcomes Tool (SPOT)	http://www.yhpho.org.uk/spot
Quality and Outcomes Framework database	http://www.qof.ic.nhs.uk
LA Health Profiles	http://www.apho.org.uk/default.aspx?QN=p_health_profiles
Health Investment Network	http://www.networks.nhs.uk/nhs-networks/health-investment-network
NHS Comparators	http://www.nhscomparators.nhs.uk