

28 March 2014

Dear colleague,

I am writing to thank you very much for your valuable contribution at the Wheelchair Summit on 25th February and to share with you the outputs from the day.

I have enclosed both a slide pack providing a summary of some of the key comments made by individuals on the day, and the actions proposed from the summit. These actions are based on the emerging plan we discussed in the final session of the summit which has been further informed by analysis of all the post it notes of key points that each table fed into the facilitators. There was a wealth of information collected. Actions have been attributed across six themes: assessments; informed and empowered service users; commissioning and procurement; integration of health and social care; training for staff and innovation. The action plan also includes the names of those who volunteered to be involved in taking work across these areas. I would be grateful if you could advise Claire Aldiss (claire.aldiss@nhs.net) if you have any comments on the draft plan, if we have included your name incorrectly against a theme, or if you still want to volunteer to be involved in the work on any of the themes. A final plan with delivery dates will then be circulated to everyone by Friday 2 May 2014.

Improving the experiences and outcomes of wheelchair users has now been included as an objective and key area of focus in the NHS England Business Plan for 2014/15.

At the Summit I undertook to identify a National Director to be the wheelchair champion within NHS England. I have asked Rosamond Roughton, National Director for Commissioning Development, to undertake this role. Ros will be in touch with you shortly, particularly if you have volunteered to lead specific aspects of the action plan going forward. The intention is that, as well as taking forward those aspects for which NHS England is responsible, we will help facilitate a series of workshops to bring together those who volunteered to work

on each of the six themes, together with others who have expressed interest, ahead of a further national Wheelchair Summit in October 2014 to review progress.

I wish you well in taking these important steps to improve wheelchair services and look forward to seeing the progress being made.

Yours sincerely

A handwritten signature in black ink, appearing to read 'D Nicholson', with a long horizontal flourish extending to the right.

Sir David Nicholson
Chief Executive