

# Integrated South Kent Coast

## Kent – Folkestone and Dover

Number of patients covered: **110,00**

Number of practices participating: **17**

Names of CCGs covered: **NHS South Kent Coast**

*Our aim is to develop Integrated Primary Care – 7 days a week.*

*We are connecting GPs together to enhance sustainability of General Practices as providers - to improve quality, reduce variation and encourage young doctors to work as GPs in East Kent.*

*We want to connect other professions and organisations with GP's and collaborate with the CCG and providers to move towards integrated organisations.*

## Our top three innovations are:

### Bringing Practices Together

Practices are working together to provide 7-day access and to share clinical systems

They are beginning work on Productive General Practice to improve quality and build foundations for a more sustainable future organisation to provide primary care

Looking at sharing expertise and skills

Access to 7-day GP appointments 8am to 8pm at a central hub.

### Paramedic Visiting

We have been working with South East Coast Ambulance Trust to develop primary care visits by a paramedic practitioner

They work with the practices and 111 to visit acutely ill patients at home. They have access to GP clinical records and can see and treat patients in collaboration with a GP to avoid admissions or transfer to A&E

Patients receive care at home from someone who knows about their history and who is able to make follow up visits 7 days a week

### Primary Care Mental Health

Primary care based mental health assessments will be available 7 days a week via our hubs. Patients with acute needs will be supported by specialist staff working with the patient's GP and 111 to assess their needs, develop a care plan, refer them to specialist services and provide short term intervention

This builds on work we have done in a shared care pilot

Patients will receive a service that is designed to support them in the community at times of crisis, and where appropriate avoid referral to secondary care