

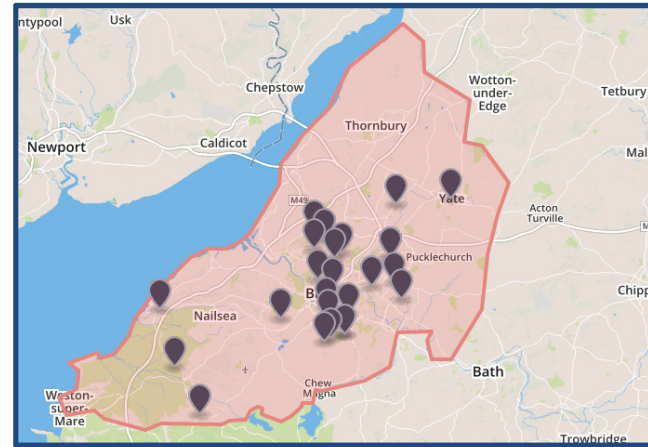
One Care Consortium

Bristol, North Somerset and South Gloucestershire

Number of patients covered: 951,257

Number of practices participating: 102

Names of CCGs covered: Bristol, North Somerset and South Gloucestershire



Our top three planned service improvements/innovations are:

Web-based access to general practice

Patients can access self-care or clinical advice online via their practice web site. This includes an opportunity for their medical condition to be assessed by a GP electronically.

Outcomes

- Potential to shift demand from GPs to other clinicians/self-care
- Additional access route to primary care advice

Weekend reviews

Pre-bookable appointments with a GP are available for all patients in Bristol, North Somerset and South Gloucestershire on Saturdays and Sundays for patients with a clinical need.

Outcomes

- Improved access to primary urgent care for patients who have a clinical need or for those unable to access primary care during the week
- Support for system wide admission avoidance /hospital discharge planning

Shared patient record during out of hours

Integration of EMIS web patient record with OOH provider's clinical system, Adastral. Primary care clinicians working in OOH will have access to the full patient record for patients of GP practices across BNSSG.

Outcomes

- Improved clinical effectiveness
- Continuity of care for patients
- Reduction in duplication
- Increased clinical confidence