

Best care, anywhere

Coventry

Number of patients covered: 374,333

Number of practices participating: 64

Names of CCGs covered: Coventry and Rugby CCGs



Our top three planned service improvements/innovations are:

Access hub

- Single hub offering week-day (4:00-8:00pm) urgent appointments and weekend routine appointments (for hard to reach patients)
- Improve experience of patients
- Reduced A&E attendance
- Shared BI/patient records

Reducing pressure elsewhere

- Disciplined, primary care team treating ambulatory, physiologically stable patients
- Freeing ED emergency capacity, improve patient experience, reduce admissions
- Focus on data and impact in the ED
- Reduce pressure on ED

Frail/ elderly

- Primary care team determining discharge and care planning for frail patients and managing them in the community
- Less re-admissions, shorter stays and improving patient and carer experience
- New shared primary care workforce