

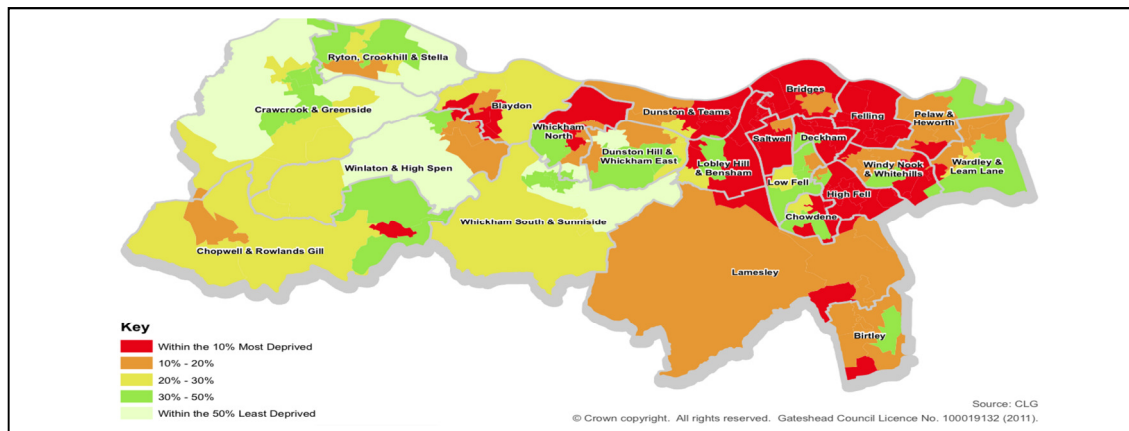
Gateshead EXTRA Care

Gateshead

Number of patients covered: 206,404

Number of practices participating: 31

Names of CCGs covered: Gateshead CCG



Our top three planned service improvements/innovations are:

Extended Access

To offer pre-bookable extended access:

Three Geographic Hub Sites offering
8:00am-8:00pm (Monday – Friday)
9:00am-2:00pm (Saturday & Sunday)

Benefits:

- Sustainable primary care model ‘at scale’
- Increased patient choice
- Responsive, high quality services
- Integration with existing primary care

Home Visiting Service

To offer pre-bookable extended access:

Two Geographic Hub Sites offering
4:00pm-8:00pm (Monday – Friday)
8:00am-8:00pm (Saturday & Sunday)

Benefits:

- Pro-active approach to frail, vulnerable patients in community
- Care closer to home (admission avoidance)
- Supportive discharge from hospital

EMIS Enterprise & Remote Access

To maximise use of EMIS Enterprise to:

Access to single patient record across multiple sites
Access to ‘real time’ patient information
Enable GP Practice direct booking
Enable NHS111 direct booking
Enable remote access to EMIS

Benefits:

- Interoperability across sites and services exploiting use of technology and providing ‘single patient record’