

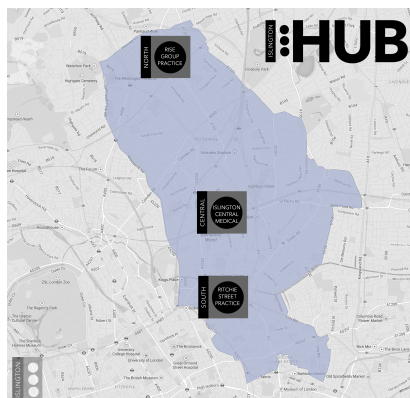
# I:HUB

## Islington

Number of patients covered: 229,457

Number of practices participating: 36

Names of CCGs covered: Islington CCG



## Our top three planned service improvements/innovations are:

### Creation of hubs

- Three hubs working in conjunction with all Islington GPs
- To deliver core primary care access 8:00am – 8:00pm, 7 days per week
- To use *Doctor First* as a primary patient interface
- With appropriate geographic spread across the north, central and south areas of the borough

They will be configured to offer the necessary additional capacity to provide 8:00am – 8:00pm, 7 days per week across the borough: 6:30pm – 8:00pm weekdays and 8:00am – 8:00pm weekends.

### Extend ambulatory care

- Funding GPwSI or consultant coverage at weekends
- Building relationships and improving process to make best use of new patient pathways
- Prevent unnecessary hospital admissions for patients that are too ill for the hubs
- Work collaboratively with acute providers to develop step up and step down services; avoiding admission and facilitating discharge

There has been success in the prevention of acute/emergency admissions to hospital during weekdays and this pilot aims to extend this reduction to the weekend.

### Technology

- Full access/ update capability to GP clinical patient records in real time
- Ability for patients to book appointment across multiple sites
- *Doctor First* service to electronically prescribe to patients
- Dedicated training/support across the technology offering to ensure the new way of working is safe and “the easiest way to work”

It will optimise existing technologies to create an integrated single point of entry, explore video-based consultations alongside telephone.