

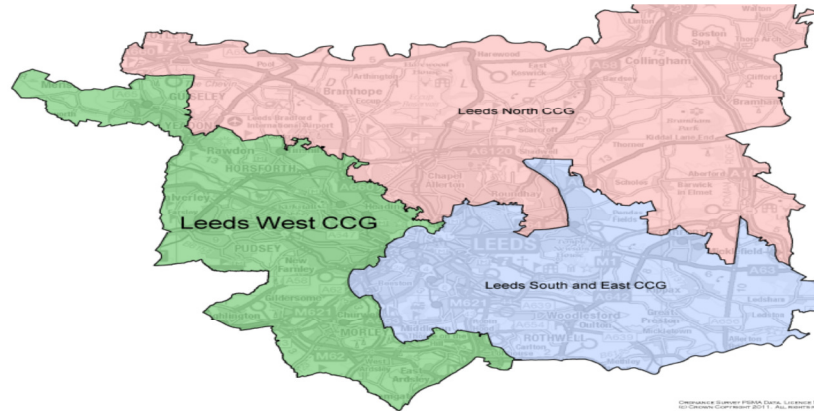
# Primary Care 2.0

## Leeds West

Number of patients covered: 350,000

Number of practices participating: 37

Names of CCGs covered: Leeds West CCG



### Our top three planned service improvements/innovations are:

#### Community Pharmacy Services

- Targeted pro-active Pharmacy Interventions for COPD
- Development of a Pharmacy First Scheme

Community Pharmacists are trained to deal with minor ailments and promote self-care and adherence to respiratory medications.

This initiative will help support effective and efficient use of skills and expertise ensuring an improved patient experience through improved access

#### Using Technology to support self-management

- Maximise the potential of practice websites to signpost patients ways to self-care such as:
  - to the pharmacy first scheme
  - to the voluntary sector (social prescribing)
  - self-referral to those services in the community for counselling, weight management etc
- Maximise the functionality within clinical systems

This initiative will help improve access by providing easier access to advice, support and information

#### Using Technology to support integration

- Fully embed Leeds Care Record within our practices and neighbourhood teams
- Use video conferencing /video consultations to support MDT case conferences
- Use video conferencing / video consultations in our nursing homes / A&E and some medical wards to support virtual wards

This initiative aims to support integration between providers with a view to improving patient care and reducing demand on urgent care