Primary Care 2.0

Leeds West

Number of patients covered: 350,000
Number of practices participating: 37
Names of CCGs covered: Leeds West CCG

Our top three planned service improvements/innovations are:

Community Pharmacy Services
- Targeted pro-active Pharmacy Interventions for COPD
- Development of a Pharmacy First Scheme

Community Pharmacists are trained to deal with minor ailments and promote self-care and adherence to respiratory medications.

This initiative will help support effective and efficient use of skills and expertise ensuring an improved patient experience through improved access.

Using Technology to support self-management
- Maximise the potential of practice websites to signpost patients ways to self-care such as:
  - to the pharmacy first scheme
  - to the voluntary sector (social prescribing)
  - self-referral to those services in the community for counselling, weight management etc
- Maximise the functionality within clinical systems

This initiative will help improve access by providing easier access to advice, support and information.

Using Technology to support integration
- Fully embed Leeds Care Record within our practices and neighbourhood teams
- Use video conferencing/video consultations to support MDT case conferences
- Use video conferencing/video consultations in our nursing homes/A&E and some medical wards to support virtual wards

This initiative aims to support integration between providers with a view to improving patient care and reducing demand on urgent care.

May 2015