

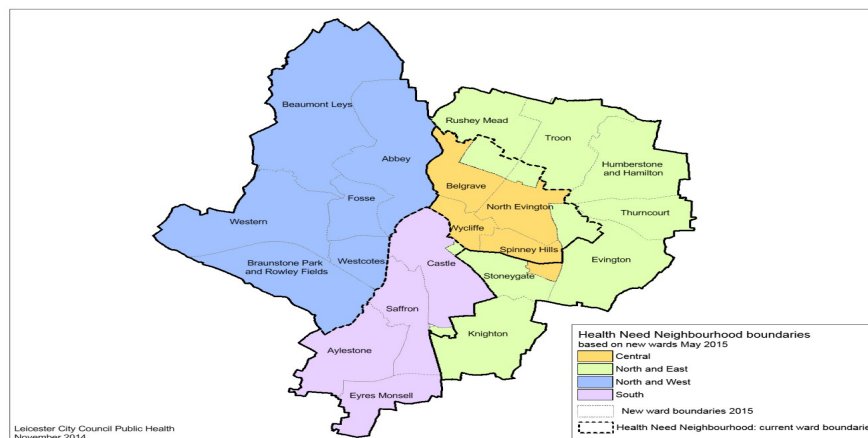
# Leicester City GP Federation

## Leicester

Number of patients covered: 376,789

Number of practices participating: 62

Names of CCGs covered: Leicester City CCG



## Our top three planned service improvements/innovations are:

### Improving Access

Improving access for patients via the implementation of four Out of Hours Hubs at specific sites, one within each of the four Health Needs Neighbourhoods (HNNs)

Opening times will be Mon- Fri 6:00pm - 8:00pm, and Sat -Sun 09:00am - 10:00pm.

A future development of the HNNs will be the provision of a multi-speciality OOHs Hubs service subject to evaluation.

It is anticipated that by 2017 that this increase in service will provide 124,000 consultations.

### Technology

Dr Online- A different Model of Care, including the use of the high impact changes for digital readiness.

This will provide on line access for eight specific conditions online from anywhere at any time.

Utilising clinically designed questionnaires and algorithms, uncomplicated cases are batched whilst a Doctor reviews more complicated cases individually.

This has been shown to drive very significant increases in clinical productivity in primary care settings outside of the NHS.

### Collaborative working

Better Care Together- Working Together.

The collaboration of GPs in a federated model of primary care delivery in Hub settings will support the strategic direction for the Leicester, Leicestershire and Rutland Health and Social Care - Better Care Together.

The Hubs will now start working in an integrated manner, delivering all urgent primary care needs, catheter changes in the community, emergency IUD and end of life services.