### **Manchester Access**

## **City of Manchester**

Number of patients covered: 590,000 Number of practices participating: 92

Names of CCGs covered: NHS North, Central and South Manchester CCGs

# Our top three planned service improvements/innovations are:





#### **Improved access**

Manchester-wide high quality primary care access

Access to 15 sites across the city, 8:00am to 8:00pm 7 days a week

It delivers full population coverage

Inclusive of a wide range of health care commissioning and provider partners

Reduced demand on secondary care and other services

### **Using differing staff**

As well as a planned increase of 131,040 additional GP appointments per year, the Manchester Access offer provides

- 52,416 additional Nurse appointments per year
- 52,416 additional HCA appointments per year

#### **Patient records**

Clinical access to the patient records of all patients registered at a Manchester practice

Better services for patients leading to improved outcomes and satisfaction