Access MK – Improving Access to General Practice in Milton Keynes

Milton Keynes

Number of patients covered: 229,559
Number of practices participating: 22
Names of CCGs covered: Milton Keynes CCG

Our top three planned service improvements/innovations are:

**Improved Access to Primary Care**
- Weekday 8:00am-8:00pm access
- Weekend 8:00am-2:00pm access
- Bookable appointment for GP/Nurse (circa 34,000 p/a)
- UCC acting as central venue
- Satellite locations in second phase
- SystmOne implementation in UCS
- Consider innovative use of technologies

**New Children and Young Peoples Team**
- Provision of new children’s community nursing service
- Specialist medical support to team
- Provide GPs with direct access to services
- Bookable appointments
- Linked with extended hours service
- Target those children with ENT, Dehydration, Gastroenteritis, Asthma, Bronchiolitis, Pyrexia

**Rapid Response**
- GP support to Rapid Response Service
- Specialist medicines optimisation service
- Links with investment from Better Care Fund
- Co-location with UCS
- Help prevent avoidable admissions
- Develop direct access to diagnostics