

Access MK – Improving Access to General Practice in Milton Keynes

Milton Keynes

Number of patients covered: 229,559

Number of practices participating: 22

Names of CCGs covered: Milton Keynes CCG



Our top three planned service improvements/innovations are:

Improved Access to Primary Care

- Weekday 8:00am-8:00pm access
- Weekend 8:00am-2:00pm access
- Bookable appointment for GP/Nurse (circa 34,000 p/a)
- UCC acting as central venue
- Satellite locations in second phase
- SystemOne implementation in UCS
- Consider innovative use of technologies

New Children and Young Peoples Team

- Provision of new children's community nursing service
- Specialist medical support to team
- Provide GPs with direct access to services
- Bookable appointments
- Linked with extended hours service
- Target those children with ENT, Dehydration, Gastroenteritis, Asthma, Bronchiolitis, Pyrexia

Rapid Response

- GP support to Rapid Response Service
- Specialist medicines optimisation service
- Links with investment from Better Care Fund
- Co-location with UCS
- Help prevent avoidable admissions
- Develop direct access to diagnostics