

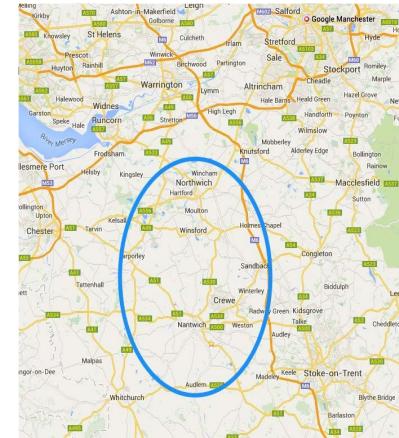
# Transforming Primary Care

## South Cheshire and Vale Royal

Number of patients covered: 223,000

Number of practices participating: 23

Names of CCGs covered: Vale Royal CCG + South Cheshire CCG



### Our top three planned service improvements/innovations are:

#### Open for Business

We will use the extra capacity, extended hours and weekend working to enable all our practices to address capacity, access and demand issues within core hours.

We will publicise and promote Primary Care as being 'Open for Business'.

This campaign will demonstrate the full range of services which will be available in the pilot.

#### Practice Smart

We will ensure all practices utilise the new Practice Smart dashboard to improve access, capacity and management demand.

Practice Smart has been the working title to the new APEX software we have developed with Edenbridge Healthcare.

This software will transform the way practices plan and deliver services, by providing a wealth of data and intelligence lifted remotely from practice IT systems.

#### Alternative Solutions

Alternative Solutions is our third sector delivered practice support programme. The AS teams will directly work to practices and take referrals for Patients whose health is affected by social determinants.

The AS teams will deliver 'hands on' practical solutions to address issues such as, unemployment, debt, social isolation, poor housing, addictions etc.