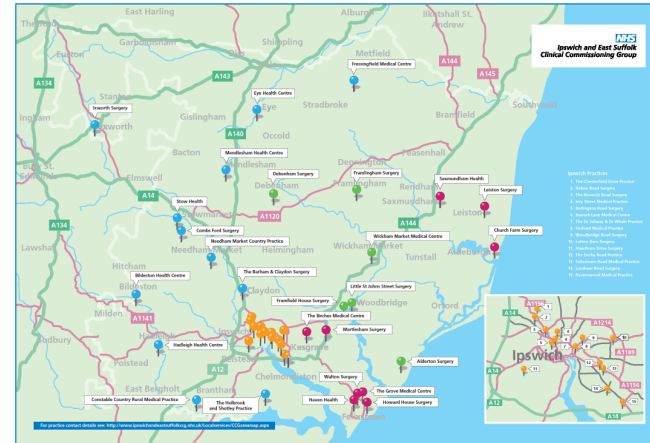


Working Together to Transform Primary Care in Suffolk

Number of patients covered: 390,000

Number of practices participating: 41

Names of CCGs covered: Ipswich and East Suffolk – West Suffolk



Our top three planned service improvements/innovations are:

Extended Primary Care

- We are creating a large scale East Suffolk wide extended primary care access service based in an Ipswich super hub
- Our vision is to provide a seamless service from in-hours to the evening and weekend with consistent pathways and staffing
- We are offering:
 - Evening, weekend and Bank Holiday opening
 - Staffing by Suffolk GPs with access to patient notes
 - Integrated mental health, substance abuse and district nursing

Addressing Suffolk workforce issues by working at scale

- Developing a suit of support which can be carried-on post PMCF:
 - Salaried GP and practice nurse career development programmes
 - Support for GPs close to retirement e.g. to develop a portfolio
 - Suffolk wide approach to recruitment
 - Demonstrate the benefits of working in Suffolk

Primary care 'working at scale'

- We want the PMCF to demonstrate to member practices the benefits of primary care 'working at scale':
 - Collaborative working is the best way to deliver some services e.g. extended access
 - A clinically led environment supports recruitment and retention
 - Standardisation reduces practice workload
 - Working together makes local primary care more sustainable going forward