Swindon Urgent Care Centre
Emergency Surgeries Scheme
Swindon

Number of patients covered: 230,473
Number of practices participating: 26
Names of CCGs covered: Swindon CCG

Our top three planned service improvements/innovations are:

**Alternate**
- GP-led Urgent Care Clinics which support surgeries with “on the day” demand
- Children and young person’s clinic, Urgent care clinic, Single point of access telephone number, Urgent home visiting services and Clinical advice line
- Near real time transmission of clinical record from GP Clinical System of Choice
- Improved access to general practice at weekends in neighbourhood locations

**Multiple strands of complementary support**
- A clinical advice line for urgent demand focusing on care of the elderly and will be developed for long term conditions
- Clinical advice line for consultation with secondary care specialists to support community management
- A children’s and Young Person clinic
- Improved access to appointments within primary care at weekends in neighbourhood locations

**Increasing informed treatment opportunities**
- The IT Infrastructure allows two-way access and entry
- The range of care options offered supports long term condition managements
- Promoting seven day working