

Swindon Urgent Care Centre Emergency Surgeries Scheme Swindon

Number of patients covered: 230,473

Number of practices participating: 26

Names of CCGs covered: Swindon CCG



Our top three planned service improvements/innovations are:

Alternate

GP-led Urgent Care Clinics which support surgeries with “on the day” demand

Children and young person’s clinic, Urgent care clinic, Single point of access telephone number, Urgent home visiting services and Clinical advice line

Near real time transmission of clinical record from GP Clinical System of Choice

Improved access to general practice at weekends in neighbourhood locations

Multiple strands of complementary support

A clinical advice line for urgent demand focusing on care of the elderly and will be developed for long term conditions

Clinical advice line for consultation with secondary care specialists to support community management

A children’s and Young Person clinic

Improved access to appointments within primary care at weekends in neighbourhood locations

Increasing informed treatment opportunities

The IT Infrastructure allows two-way access and entry

The range of care options offered supports long term condition managements

Promoting seven day working